







| As of and for the years ended December 31      |           |           |           |           |           |
|--|-----------|-----------|-----------|-----------|-----------|
| (In millions, except per share data)           | 2009      | 2008      | 2007      | 2006      | 2005      |
| RESULTS OF OPERATIONS                          |           |           |           |           |           |
| Revenues                                       | \$ 8,472  | \$ 7,799  | \$ 9,885  | \$ 10,376 | \$ 9,862  |
| Income (loss) from continuing operations       | \$ 421    | \$ (308)  | \$ 857    | \$ 1,137  | \$ 243    |
| Income (loss) from discontinued operations,    |           |           |           |           |           |
| net of tax                                     | (2)       | 9         | (6)       | (29)      | 21        |
| Net income (loss)                              | \$ 419    | \$ (299)  | \$ 851    | \$ 1,108  | \$ 264    |
| DILUTED EARNINGS (LOSS) PER SHARE              |           |           |           |           |           |
| Income (loss) from continuing operations       | \$ 1.11   | \$ (1.21) | \$ 3.15   | \$ 4.16   | \$ 0.68   |
| Income (loss) from discontinued operations     | (0.01)    | 0.03      | (0.02)    | (0.11)    | 0.08      |
| Diluted earnings (loss) per share available to |           |           |           |           |           |
| common stockholders                            | \$ 1.10   | \$ (1.18) | \$ 3.13   | \$ 4.05   | \$ 0.76   |
| Dividends declared per common share            | \$ -      | \$ 0.45   | \$ 0.35   | \$ -      | \$ -      |
| FINANCIAL CONDITION                            |           |           |           |           |           |
| Total investments                              | \$ 41,996 | \$ 35,003 | \$ 41,789 | \$ 44,096 | \$ 39,695 |
| Total assets                                   | 55,298    | 51,688    | 56,759    | 60,283    | 59,016    |
| Insurance reserves                             | 38,263    | 38,771    | 40,222    | 41,080    | 42,436    |
| Long and short term debt                       | 2,303     | 2,058     | 2,157     | 2,156     | 1,690     |
| Stockholders' equity                           | 10,660    | 6,877     | 10,150    | 9,768     | 8,950     |
| Book value per common share                    | \$ 35.91  | \$ 20.92  | \$ 37.36  | \$ 36.03  | \$ 31.26  |
| STATUTORY SURPLUS                              |           |           |           |           |           |
| Combined Continental Casualty Companies (a)    | \$ 9,338  | \$ 7,819  | \$ 8,348  | \$ 8,056  | \$ 6,733  |
| Life company                                   | 448       | 487       | 471       | 687       | 627       |

References to income (loss) from continuing operations and net income (loss) reflect amounts attributable to CNA, unless otherwise noted.

(a) Represents the combined statutory surplus of CCC and its subsidiaries, including the Life company.

# Letter to Stockholders

I am pleased to report that CNA delivered improved financial results in 2009, while laying a foundation for further improvement in 2010 and beyond.

Net operating income in 2009 was \$982 million, or \$3.20 per common share, as compared with \$533 million, or \$1.91 per common share, in 2008. Our 2009 operating return on equity improved 3.9 points to 9%.

Net income was \$419 million, or \$1.10 per common share, versus a net loss of \$299 million, or \$1.18 per common share, in 2008. Our net income return on equity improved 8.3 points to 4.8%.

Key drivers of the 2009 results were improved investment results, favorable prior year development and lower catastrophe losses.

In our major business, Property & Casualty Operations, our 2009 combined ratio was 96.9%, versus 98.0% in 2008. The improvement was driven by favorable prior year development and lower catastrophe losses. Before the impact of development and catastrophes, the 2009 combined ratio was 102.0%, versus 96.7% in 2008.

Net written premiums in Property & Casualty Operations decreased 6% to \$6.1 billion. The decrease reflects the impact of the weak economy, which reduced insurable exposures, as well as our decision to increase pricing and improve risk selection.

Our balance sheet and reserves remained strong in 2009 and our capital position improved substantially, driven by consistent earnings and the recovery of our investment portfolio.

As of February 2010, the three major rating agencies all affirmed CNA's strong ratings with a stable outlook.

### **OPERATIONAL REVIEW**

CNA Specialty delivered an outstanding 2009 combined ratio of 86.5%, compared with 89.5% in 2008. The improvement was driven by favorable prior year development, as well as an improved 2009 accident year loss ratio. The accident year benefited from lower credit crisis-related losses than in 2008. These factors were partially offset by an increase in the expense ratio, mainly driven by employee-related expenses.

Specialty net written premiums declined 1%, largely due to competitive pressure and reduced exposures in our Architects & Engineers and Surety businesses. Our renewal retention was steady at approximately 85%. Rate decreases of 2% represented a two-point improvement over 2008.

In our other major Property & Casualty Operations segment, CNA Commercial, the combined ratio was 105.1% in 2009, compared with 104.2% in 2008. Although catastrophe losses were lighter in 2009, they were offset by an increase in the 2009 accident year loss ratio before catastrophes. In addition, the expense ratio increased due to industry-related assessments, lower earned premiums and higher employee-related costs.

Commercial's net written premiums decreased 9% in 2009. Two-thirds of the premium decline was related to the impact of the economy on exposures, especially in our construction and manufacturing segments. The other major driver of our premium decrease was our decision to push for rate adequacy and improved risk selection. Commercial's renewal rates were flat in 2009, a four-point improvement over 2008.

Over the course of the year, our pricing initiatives put pressure on new business and retention. We are prepared to write less new business and accept lower retention to improve profitability over time.

### IMPROVED CAPITAL POSITION

The dramatic recovery of our investment portfolio is a major highlight of 2009. Our unrealized investment gain/ loss position improved \$5.4 billion over the course of the year, thanks to the broad recovery in the financial markets, as well as our work in repositioning the portfolio.

Book value per common share increased 72% from yearend 2008 to \$35.91. With respect to our capital position, we ended the year with GAAP common stockholders' equity of \$9.7 billion, compared with \$5.6 billion at the end of 2008.

At year-end 2009, all of CNA's major capital metrics had fully recovered from the impact of the recent financial market turmoil. We regularly evaluate our capital adequacy against regulatory, internal and rating agency metrics. Against all of these measures, we believe that our capital is more than sufficient to support our current ratings.

With respect to capital management, we completed a \$350 million debt offering in the fourth quarter that provided a modest improvement to the efficiency of our capital structure. The proceeds were used to redeem \$250 million of our 2008 Senior Preferred Stock owned by Loews Corporation, thus reducing our borrowing cost from a non-tax deductible 10% to a tax deductible 7.35%. The remainder of the proceeds was used to reduce draws from our credit facility.

THE DRAMATIC RECOVERY OF OUR INVESTMENT PORTFOLIO IS A MAJOR HIGHLIGHT OF 2009.

# DRIVING TOP AND BOTTOM LINE GROWTH

We remain very positive about our Specialty business, which produced approximately 45% of our 2009 Property & Casualty Operations net written premiums. Combined ratios are excellent and our competitive position is strong. We have market leading positions in healthcare and professional services, which are industries we believe will do better than the overall economy in upcoming years.

While our 2009 Specialty premium volume was down slightly, we continue to see opportunities for growth and profit. We are adding underwriters to drive growth in target segments and the early indications are encouraging.

In 2009, we increased total premium volume, new business and policy count in these target segments. In addition, we continued to focus on small and mid-sized accounts. Historically, they have been less volatile and more profitable for us than larger risks.

As for Commercial, this segment has the potential to be a much stronger performer. We have been in this business for many years and we have positive brand awareness, as well as a strong franchise, with our agents. In 2009, we continued to reprofile Commercial to improve its profitability and position it for future growth.

To improve overall rate levels, we increased prices, improved price differentiation based on risk quality, and walked away from inadequately priced accounts, along with other problematic segments. Consistent with these initiatives, over the course of 2009 our rate differential between higher and lower quality risks steadily increased. We saw the same trend in our retention metrics.

# I AM PLEASED WITH THE PROGRESS WE HAVE MADE SO FAR AND BELIEVE THIS STRATEGY WILL SERVE US WELL AS WE MANAGE THROUGH THE INSURANCE CYCLE UNTIL THE UNDERLYING ECONOMY RECOVERS.

We have been increasingly clear with our producers on our underwriting appetite, which is now more focused on classes where we have superior customer insight and can offer distinctive value at competitive prices. The response thus far from producers has been encouraging. The majority of submissions and new business in 2009 was in these preferred classes.

Our focused growth strategies in Commercial are also taking hold in the Excess and Surplus lines arena. Last April, we brought in new leadership and implemented an opportunistic growth strategy. Our momentum is evident in our premium volume — up 13% for the year.

### STRATEGIC DIRECTION

All of our work to grow the top and bottom line in Specialty and Commercial reflect a three-part strategy we launched in early 2009:

- First, we are developing and deepening our expertise to serve selected industry segments, while also maintaining an appetite for a broad range of good risks.
- Second, we are managing our mix of business to improve profitability.
- Third, we are extending our geographic reach and improving our capabilities at the point of sale.

Putting this strategy into action has been and continues to be our collective focus.

In the industry segments where CNA has its strongest franchise, such as construction and healthcare, we have demonstrated to our agents, brokers and clients that we have deep, industry-specific expertise in underwriting, risk control and claims. This approach has translated into strong profitability and market presence in those industry segments.

We believe that this approach to risk is a core competency that can be expanded into other industry segments. Therefore, in 2009 we developed and implemented strategies aimed at a broadened set of 11 targeted industries:

- Healthcare
- Technology
- Financial Institutions
- Wholesale Distributors
- Business Services
- Education

- Retail
- Professional Services
- Manufacturing
- Commercial Real Estate
- Construction

With respect to the second part of our strategy, managing our mix of business, we are focusing on our chosen industries and shifting away from poorly performing accounts and segments in Commercial, as well as launching growth initiatives in Specialty. We have also provided front-line underwriters with improved pricing metrics and made the branches fully responsible for profit and loss in their territories.

In addition, we upgraded leadership talent in key positions in Commercial and in our field leadership at the home office, zone and branch levels. These leaders are fully aligned with our strategy and have a track record of delivering results.

With respect to the third part of our strategy, geographic outreach and enhanced point-of-sale capabilities, in 2009 we opened a new branch office in Chicago. In 2010, we plan to open offices in Washington, D.C.; Los Angeles, California; Birmingham, Alabama; and Westchester County, New York. We also have plans to grow our operations in Europe and Canada.

In addition to new branch offices, we restructured our field organization to better support enterprise integration and cross-selling. This new structure includes additional underwriting and business development positions to extend our underwriting outreach and drive sales across CNA.

We also strengthened producer relationships with better communications of our underwriting appetite, service excellence in claim and risk control and an increased emphasis on sales effectiveness.

Finally, we continued to look for opportunities to improve efficiencies and manage expenses. As we redirect resources in support of our strategy, we are focusing on several areas within our support functions to improve overall efficiency and effectiveness.

I am pleased with the progress we have made so far and believe this strategy will serve us well as we manage through the insurance cycle until the underlying economy recovers.

### 2010 OUTLOOK

Looking ahead, we expect that conditions in the commercial insurance arena will generally be a continuation of 2009. Underwriters will fight to hold on to their renewals and competition for good new business will be especially intense. We expect that the economy will continue to struggle, but we do not see it getting worse. Exposure declines should start to bottom out.

Finally, we expect premium growth to be a mixed bag, varying by territory, industry segment and account size. Even in this soft market, there are pockets of opportunity for carriers maintaining strong relationships with their producers and differentiating themselves through service and expertise.

Against this backdrop, we intend to stay focused on the fundamentals:

- Continuing to build underwriting and pricing discipline
- Growing Specialty, as measured by premium, in-force policy count and new customers, and re-profiling Commercial
- Making CNA a producer-friendly company with a sales and service orientation, as measured by submission activity, hit ratio and retention
- Continuing to manage our expenses wisely
- Continuing to build human capital

In closing, I would like to thank CNA employees for their commitment and hard work. I would also like to thank our agents and brokers for their advice, counsel and continued support.

As I said in last year's letter, I joined CNA because I saw an opportunity to build a great company — a place that provides excellent service internally and externally, and that consistently delivers strong financial results. Our accomplishments in 2009 took us a big step closer to becoming that kind of company and I look forward to reporting back to you next year on our continued progress.



thomas f. Motomed

THOMAS F. MOTAMED

Chairman of the Board and Chief Executive Officer CNA Financial Corporation, March 24, 2010

# Officers &

### DIRECTORS

### Thomas F. Motamed ■ ◆

Chairman of the Board and Chief Executive Officer CNA Financial Corporation

### Paul J. Liska ● ■ ◆ ▲

Private Investor

### Jose O. Montemayor ● ■ ◆ ▲

Principa

Black Diamond Capital Partners I, LP

### Don M. Randel ● ■ ◆ ▲

President

The Andrew W. Mellon Foundation

# Joseph Rosenberg ■◆

Chief Investment Strategist Loews Corporation

#### Andrew H. Tisch ■ ◆

Co-Chairman of the Board Loews Corporation

### James S. Tisch ■ ♦

President and Chief Executive Officer Loews Corporation

## Marvin Zonis ● ■ ◆ ▲

Professor Emeritus of International Political Economy, Leadership and E-Commerce University of Chicago Booth School of Business

### **OFFICERS**

#### Thomas F. Motamed

Chairman of the Board and Chief Executive Officer CNA Financial Corporation

### D. Craig Mense

Executive Vice President and Chief Financial Officer CNA Financial Corporation

### George R. Fay

Executive Vice President, Worldwide Property & Casualty Claim CNA Insurance Companies

### Larry A. Haefner

Executive Vice President and Chief Actuary CNA Insurance Companies

### Jonathan D. Kantor

Executive Vice President, General Counsel and Secretary CNA Financial Corporation

### Robert A. Lindemann

President and Chief Operating Officer, CNA Commercial CNA Insurance Companies

# Thomas Pontarelli

Executive Vice President and Chief Administration Officer CNA Insurance Companies

### Timothy J. Szerlong

President, Worldwide Field Operations CNA Insurance Companies

#### Peter W. Wilson

President and Chief Operating Officer, CNA Specialty CNA Insurance Companies

### COMMITTEES OF THE BOARD

■ Audit ■ Executive ◆ Finance ▲ Compensation

Black symbol indicates committee chairperson

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## **FORM 10-K**

[√] ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the fiscal year ended December 31, 2009
OR
[] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from to

Commission File Number 1-5823

# CNA FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

**Delaware** (State or other jurisdiction of incorporation or organization)

**36-6169860** (I.R.S. Employer Identification No.)

333 S. Wabash
Chicago, Illinois
(Address of principal executive offices)

**60604** (Zip Code)

(312) 822-5000

(Registrant's telephone number, including area code)

### Securities registered pursuant to Section 12(b) of the Act:

Title of each class
Common Stock
with a par value
of \$2.50 per share

Name of each exchange on which registered
New York Stock Exchange
Chicago Stock Exchange

### Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes... No√

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15 (d) of the Act. Yes... No √

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Secu rities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  $\sqrt{No...}$ 

Indicate by check mark whether the registrant has s ubmitted elect ronically and posted on its corpor ate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes... No....

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S–K is not contained herein, and will not be contained, to the best of registrant 's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10–K or any amendment to this Form 10–K.  $[\sqrt{\ }]$ 

Indicate by check mark whether the registrant is a l arge accelerated filer, an accele rated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large a ccelerated filer... A ccelerated filer √ Non-ac celerated filer (Do not check if a s maller reporting company).... S maller reporting company....

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes... No √

As of February 19, 2010, 269,074,707 shares of common stock were outstanding. The aggregate market value of the common stock held by non-affiliates of the registrant as of June 30, 2009 was approximately \$412 million based on the closing price of \$15.47 per share of the common stock on the New York Stock Exchange on June 30, 2009.

### **DOCUMENTS INCORPORATED BY REFERENCE:**

Portions of the C NA Financial Corpor ation Proxy Statement prepared for the 2010 an nual meeting of sha reholders, pur suant to Regulation 14A, are incorporated by reference into Part III of this Report.

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### PART I

### **ITEM 1. BUSINESS**

CNA Fi nancial Co rporation (CNAF) was in corporated in 1 967 and is an in surance ho lding co mpany. Collectively, CNAF and its subsidiaries are referred to as CNA or the Company. References to "CNA," "the Company," "we," "our," "us" or like terms refer to the business of CNAF and its subsidiaries. Our property and casualty in surance operations are conducted by Continental Casualty Company (CCC), in corporated in 1897, and The Continental Insurance Company (CIC), organized in 1853, and affiliates. Loews Corporation (Loews) owned approximately 90% of our outstanding common stock as of December 31, 2009.

Our ongoing core businesses serve a wide variety of customers, including small, medium and large businesses, associations, professionals, and groups with a broad range of insurance and risk management products and services.

Our insurance products primarily include commercial property and casualty coverages. Our services include risk management, information services, warranty and claims administration. Our products and services are marketed through independent agents, brokers and managing general agents.

Our core busi ness, c ommercial property and cas ualty insurance op erations, is reported in two business segments: C NA Specialty and C NA C ommercial. Our non-core operations are managed in two business segments: Life & Group Non-Core and Corporate & Other Non-Core. Each segment is managed separately due to differences in their product lines and markets. Discussions of each segment including the products offered, the customers served, the distribution channels used and competition are set forth in the Management's Discussion and Analysis (MD&A) included under Item 7 and in Note Nofe the Consolidated Financial Statements included under Item 8.

### Competition

The property and casualty insurance industry is highly competitive both as to rate and service. We compete with stock and mutual insurance companies, reinsurance companies and other entities for both producers and customers. We must continuously allocate resources to refine and improve our insurance products and services.

Rates am ong i nsurers v ary a ccording to the types of i nsurers and methods of operation. We compete for business not only on the basis of rate, but also on the basis of availability of coverage desired by customers, ratings and quality of service, including claim adjustment services.

There are approximately 2,400 individual companies that sell p roperty and casualty in surance in the United States. Based on 2008 statutory net written premiums, we are the seventh largest commercial insurance writer and the thirteenth largest property and casualty insurance organization in the United States.

# Regulation

The insurance in dustry is su bject to co mprehensive and detailed regulation and supervision throu ghout the United States. Each state has established supervisory agencies with broad administrative powers relative to licensing insurers and a gents, approving policy forms, establishing reserve requirements, prescribing the form and content of statutory financial reports, and regulating capital adequacy and the type, quality and amount of investments permitted. Such regulatory powers also extend to premium rate regulations, which require that rates not be excessive, inadequate or unfairly discriminatory. In addition to regulation of dividends by insurance subsidiaries, intercompany transfers of assets may be subject to prior notice or approval by the state insurance regulators, depending on the size of such transfers and payments in relation to the financial position of the insurance affiliates making the transfer or payment.

Insurers are also required by the states to provide coverage to insureds who would not otherwise be considered eligible by the insurers. Each state dictates the types of insurance and the level of coverage that must be provided to such involuntary risks. Our share of these involuntary risks is mandatory and generally a function of our respective share of the voluntary market by line of insurance in each state.

Further, insurance c ompanies are subject to state guaranty fund and o ther i nsurance-related assessments. Guaranty fund assessments are levied by the state departments of insurance to cover claim sof insolvent insurers. Other insurance-related assess ments are generally levied by state agencies to fund various

organizations including disaster relief funds, rating bureaus, insurance departments, and workers' compensation second injury funds, or by industry organizations that assist in the statistical analysis and ratemaking process.

Reform of the U.S. tort liability system is another issue facing the insurance industry. Over the last decade, many states have passed some type of tort reform. Even though there has been some tort reform success, new causes of action and theories of damages continue to be proposed in state court actions or by federal or state legislatures that continue to exp and liability for in surers and their policyholders. For exam ple, some state legislatures are considering legislation addressing direct actions against insurers related to bad faith claims. As a result of this unpredictability in the law, in surance underwriting and rating are expected to continue to be difficult in commercial lines, professional liability and some specialty coverages.

Although the federal government and its regulatory agencies do not directly regulate the business of insurance, federal leg islative and regulatory in itiatives can impact the insurance industry in a variety of ways. These initiatives and leg islation include tort reform proposals; proposals addressing natural catastrophe exposures; terrorism risk mechanisms; federal financial services reforms; federal regulation of insurance; various tax proposals affecting insurance companies; and possible regulatory limitations, impositions and restrictions arising from the Emergency Economic Stabilization Act of 2008.

### **Employee Relations**

As of December 31, 2009, we had a pproximately 8,900 employees and have e xperienced satisfactory labor relations. We have never had work stoppages due to labor disputes.

We have comprehensive benefit plans for substantially all of our employees, including retirement plans, savings plans, disability programs, group life programs and group healthcare programs. See Note J of the Consolidated Financial Statements included under Item 8 for further discussion of our benefit plans.

The following table displays the distribution of our direct written premiums by geographic concentration.

### **Direct Written Premiums**

|   | Pe     | ercent of Total |        |
|---|--------|-----------------|--------|
| Years ended December 31                                   | 2009   | 2008            | 2007   |
| California  | 9.1%   | 9.2%            | 9.5%   |
| New York  | 6.8    | 6.9             | 7.0    |
| Texas   | 6.6    | 6.2             | 6.1    |
| Florida   | 6.2    | 6.5             | 7.5    |
| Illinois  | 3.8    | 3.8             | 3.8    |
| New Jersey  | 3.7    | 3.8             | 3.7    |
| Missouri  | 3.6    | 3.1             | 2.9    |
| Pennsylvania  | 3.2    | 3.3             | 3.4    |
| All other states, countries or political subdivisions (a) | 57.0   | 57.2            | 56.1   |
| Total   | 100.0% | 100.0%          | 100.0% |

<sup>(</sup>a) No other individual state, country or political subdivision accounts for more than 3.0% of direct written premiums.

Approximately 7.0%, 7.4% and 6.9% of our direct written premiums were derived from outside of the United States for the years ended December 31, 2009, 2008 and 2007. Premiums from any individual foreign country were not significant.

### Property and Casualty Claim and Claim Adjustment Expenses

The following loss reserve development table illustrates the change over time of reserves established for property and casualty claim and claim adjustment expenses at the end of the preceding ten calendar years for our property and casualty insurance companies. The table excludes our life subsidiaries, and as such, the carried reserves will not agree to the Consolidated Financial Statements included under Item 8. The first section shows the reserves as originally reported at the end of the stated year. The second section, reading down, shows the cumulative amounts paid as of the end of successive years with respect to the originally reported reserve liability. The third section, reading down, shows re-estimates of the originally recorded reserves as of the end of each successive year, which is the result of our property and casualty insurance subsidiaries' expanded awareness of additional facts and circumstances that pertain to the unsettled claims. The last section compares the latest re-estimated reserves to the reserves originally established, and indicates whether the original reserves were adequate or inadequate to cover the estimated costs of unsettled claims.

The loss reserve development table is cumulative and, therefore, ending balances should not be added since the amount at the end of each calendar year includes activity for both the current and prior years. The development amounts in the table below include the impact of commutations, but exclude the impact of the provision for uncollectible reinsurance.

# Schedule of Loss Reserve Development

| Calendar Year Ended<br>(In millions)  | 19    | 99 (a)  | _  | 2000  | 2  | 001 (b)                                       | 2  | 002 (c)                                     |    | 2003  |    | 2004                                       |    | 2005                              |    | 2006                    |    | 2007                     |    | 2008             |    | 2009             |
|---|-------|---|----|---|----|---|----|---|----|---|----|--|----|-----------------------------------|----|-------------------------|----|--------------------------|----|------------------|----|------------------|
| Originally reported gross<br>reserves for unpaid claim<br>and claim adjustment                                |       |   |    |   |    |   |    |   |    |   |    |  |    |                                   |    |                         |    |                          |    |                  |    |                  |
| expenses Originally reported ceded  | \$ 2  | 26,850  | \$ | 26,510  | \$ | 29,649  | \$ | 25,719                                      | \$ | 31,284                                      | \$ | 31,204                                     | \$ | 30,694                            | \$ | 29,459                  | \$ | 28,415                   | \$ | 27,475           | \$ | 26,712           |
| recoverable   |       | 6,091   |    | 7,333   |    | 11,703  |    | 10,490                                      |    | 13,847                                      |    | 13,682                                     |    | 10,438                            |    | 8,078                   |    | 6,945                    |    | 6,213            |    | 5,524            |
| Originally reported net<br>reserves for unpaid claim<br>and claim adjustment<br>expenses                      | \$ 2  | 20,759  | \$ | 19,177  | \$ | 17,946  | \$ | 15,229                                      | \$ | 17,437                                      | \$ | 17,522                                     | \$ | 20,256                            | \$ | 21,381                  | \$ | 21,470                   | \$ | 21,262           | •  | 21 188           |
| ī   | Ψ 4   | 20,737  | Ψ  | 17,177  | Ψ  | 17,740  | Ψ  | 13,227                                      | Ψ  | 17,437                                      | Ψ  | 17,322                                     | Ψ  | 20,230                            | Ψ  | 21,301                  | Ψ  | 21,470                   | Ψ  | 21,202           | Ψ  | 21,100           |
| Cumulative net paid as of: One year later Two years later Three years later Four years later Five years later |       | 6,547<br>11,937<br>15,256<br>18,151<br>19,686 | \$ | 7,686<br>11,992<br>15,291<br>17,333<br>17,775 | \$ | 5,981<br>10,355<br>12,954<br>13,244<br>13,922 | \$ | 5,373<br>8,768<br>9,747<br>10,870<br>12,814 | \$ | 4,382<br>6,104<br>7,780<br>10,085<br>11,834 | \$ | 2,651<br>4,963<br>7,825<br>9,914<br>11,261 | \$ | 3,442<br>7,022<br>9,620<br>11,289 | \$ | 4,436<br>7,676<br>9,822 | \$ | 4,308<br>7,127<br>-<br>- | \$ | 3,930            | \$ | -<br>-<br>-<br>- |
| Six years later<br>Seven years later  |       | 20,206<br>21,231                              |    | 18,970<br>20,297                              |    | 15,493<br>16,769                              |    | 14,320<br>15,291                            |    | 12,988                                      |    | -  |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Eight years later   | 2     | 22,373  |    | 21,382  |    | 17,668  |    | -   |    | -   |    | -  |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Nine years later<br>Ten years later   |       | 23,276<br>23,992                              |    | 22,187  |    | -   |    | -   |    | -   |    | -  |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Net reserves re-estimated as of:  |       |   |    |   |    |   |    |   |    |   |    |  |    |                                   |    |                         |    |                          |    |                  |    |                  |
| End of initial year<br>One year later   |       | 20,759<br>21,163                              | \$ | 19,177<br>21,502                              | \$ | 17,946<br>17,980                              | \$ | 15,229<br>17,650                            | \$ | 17,437<br>17,671                            | \$ | 17,522<br>18,513                           | \$ | 20,256<br>20,588                  | \$ | 21,381<br>21,601        | \$ | 21,470<br>21,463         | \$ | 21,262<br>21,021 | \$ | 21,188           |
| Two years later   | 2     | 23,217  |    | 21,555  |    | 20,533  |    | 18,248                                      |    | 19,120                                      |    | 19,044                                     |    | 20,975                            |    | 21,706                  |    | 21,259                   |    | -                |    | -                |
| Three years later<br>Four years later   |       | 23,081<br>25,590                              |    | 24,058<br>24,587                              |    | 21,109<br>22,547                              |    | 19,814<br>20,384                            |    | 19,760<br>20,425                            |    | 19,631<br>20,212                           |    | 21,408<br>21,432                  |    | 21,609                  |    | -                        |    | -                |    | -                |
| Five years later  |       | 26,000  |    | 25,594  |    | 22,983  |    | 21,076                                      |    | 21,060                                      |    | 20,301                                     |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Six years later   |       | 26,625  |    | 26,023  |    | 23,603  |    | 21,769                                      |    | 21,217                                      |    | -  |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Seven years later<br>Eight years later  |       | 27,009<br>27,541                              |    | 26,585<br>27,207                              |    | 24,267<br>24,548                              |    | 21,974                                      |    | -   |    | -  |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Nine years later  |       | 28,035  |    | 27,510  |    | 24,346  |    | -   |    | -   |    | _  |    | _                                 |    | -                       |    | _                        |    | -                |    | _                |
| Ten years later   |       | 28,352  |    |   |    | -   |    | -   |    | -   |    | -  |    | -                                 |    | -                       |    | -                        |    | -                |    | -                |
| Total net (deficiency) redundancy   | \$    | (7,593)                                       | \$ | (8,333)                                       | \$ | (6,602)                                       | \$ | (6,745)                                     | \$ | (3,780)                                     | \$ | (2,779)                                    | \$ | (1,176)                           | \$ | (228)                   | \$ | 211                      | \$ | 241              | \$ | _                |
| Reconciliation to gross re-   |       |   |    |   |    |   |    |   |    |   |    |  |    |                                   |    |                         |    |                          |    |                  |    |                  |
| estimated reserves: Net reserves re-estimated Re-estimated ceded  | \$ 2  | 28,352  | \$ | 27,510  | \$ | 24,548  | \$ | 21,974                                      | \$ | 21,217                                      | \$ | 20,301                                     | \$ | 21,432                            | \$ | 21,609                  | \$ | 21,259                   | \$ | 21,021           | \$ | -                |
| recoverable   | 1     | 10,511  |    | 11,277  |    | 16,756  |    | 16,107                                      |    | 14,468                                      |    | 13,349                                     |    | 10,727                            |    | 8,444                   |    | 7,113                    |    | 6,101            |    |                  |
| Total gross re-estimated reserves   | \$ 3  | 38,863  | \$ | 38,787  | \$ | 41,304  | \$ | 38,081                                      | \$ | 35,685                                      | \$ | 33,650                                     | \$ | 32,159                            | \$ | 30,053                  | \$ | 28,372                   | \$ | 27,122           | \$ | <u>-</u>         |
| Total gross (deficiency) redundancy   | \$ (1 | 12,013)                                       | \$ | (12,277)                                      | \$ | (11,655)                                      | \$ | (12,362)                                    | \$ | (4,401)                                     | \$ | (2,446)                                    | \$ | (1,465)                           | \$ | (594)                   | \$ | 43                       | \$ | 353              | \$ |                  |
| Net (deficiency) redundancy related to:   | 7     |   |    |   |    |   |    |   |    |   |    |  |    |                                   |    |                         |    |                          |    |                  |    |                  |
| Asbestos claims<br>Environmental claims<br>Total asbestos and   | \$    | (1,655)<br>(691)                              | \$ | (1,590)<br>(635)                              | \$ | (818)<br>(288)                                | \$ | (827)<br>(282)                              | \$ | (177)<br>(209)                              | \$ | (123)<br>(209)                             | \$ | (113)<br>(159)                    | \$ | (112)<br>(159)          | \$ | (107)<br>(159)           | \$ | (79)<br>(76)     | \$ | <u>-</u>         |
| environmental<br>Other claims   |       | (2,346)<br>(5,247)                            |    | (2,225)<br>(6,108)                            |    | (1,106)<br>(5,496)                            |    | (1,109)<br>(5,636)                          |    | (386)<br>(3,394)                            |    | (332)<br>(2,447)                           |    | (272)<br>(904)                    |    | (271)<br>43             |    | (266)<br>477             |    | (155)<br>396     |    | -<br>-           |
| Total net (deficiency) redundancy   | \$    | (7,593)                                       | \$ | (8,333)                                       | \$ | (6,602)                                       | \$ | (6,745)                                     | \$ | (3,780)                                     | \$ | (2,779)                                    | \$ | (1,176)                           | \$ | (228)                   | \$ | 211                      | \$ | 241              | \$ |                  |

- (a) Ceded recoverable includes reserves transferred under retroactive reinsurance agreements of \$784 million as of December 31, 1999.
- (b) Effective January 1, 2001, we established a new life insurance company, CNA Group Life Assurance Company (CNAGLA). Further, on January 1, 2001 \$1,055 million of reserves were transferred from CCC to CNAGLA.
- (c) Effective October 31, 2002, we sold CNA Reinsur ance Company Limited. As a result of the sale, net reserves were reduced by \$1.316 million.

Additional information regarding our property and casualty claim and claim adjustment expense reserves and reserve development is set forth in the MD&A included under Item 7 and in Notes A and F of the Consolidated Financial Statements included under Item 8.

#### **Investments**

Information on our investments is set forth in the MD&A included under Item 7 and in Notes A, B, C and D of the Consolidated Financial Statements included under Item 8.

#### **Available Information**

We file ann ual, quarterly and current reports, proxy state ments and other documents with the Securities and Exchange Commission (SEC) under the Securities Exchange Act of 1934 (Exchange Act). The public may read and copy any materials that we file with the SEC at the SEC's Public Reference Room at 100 F Street, NE, Washington, D.C. 20549. The public may obtain information on the operation of the Public Reference Room by calling the SEC at 1-800-SEC-0330. The SEC also maintains an Internet site that contains reports, proxy and information statements, and other information regarding issuers, including CNA, that file electronically with the SEC. The public can obtain any documents that we file with the SEC at <a href="http://www.sec.gov">http://www.sec.gov</a>.

We also make available free of charge on or through our internet web site (http://www.cna.com) our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act as soon as rea sonably practicable after we electronically file such material with, or furnish it to, the SEC. Copies of these reports may also be obtained, free of charge, upon written request to: CNA Financial Corporation, 333 S. Wabash Avenue, Chicago, IL 6 0604, At tn. Jonathan D. K antor, Executive Vice President, Ge neral Counsel and Secretary.

### **ITEM 1A. RISK FACTORS**

Our business faces many risks. We have described below some of the more significant risks which we face. There may be additional risks that we do not yet know of or that we do not currently perceive to be significant that may also impact our business. Each of the risks and uncertainties described below could lead to events or circumstances that ha ve a material adverse effect on our results of operations, equity, business and insurer financial strength and debt ratings. You should carefully consider and evaluate all of the information included in this Report and any subsequent reports we may file with the SEC or make available to the public before investing in any securities we issue.

# We have incurred and may continue to incur significant realized and unrealized investment losses and volatility in net investment income arising from the severe disruption in the capital and credit markets.

Investment returns are an important part of our overall profitability. General economic conditions, changes in financial markets such as fluctuations in interest rates, long term periods of low interest rates, credit conditions and currency, commodity and stock prices, including the short and long-term effects of losses in relation to asset-backed securities, and many other factors beyond our control can adversely affect the value of our investments and the realization of investment income. Further, we invest a portion of our assets in equity securities and limited partnerships which are subject to greater volatility than our fixed income investments. Limited partnership investments generally present greater volatility, higher illiquidity, and greater risk than fixed income investments. As a result of all of these factors, we may not realize an adequate return on our investments, may incur losses on sales of our investments, and may be required to write down the value of our investments. Therefore, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted.

# Our underwr iting res ults may c ontinue t o su ffer as a result o f the unfavorable gl obal ec onomic conditions.

Overall global economic conditions may continue to be recessionary and highly unfavorable. Although many lines of our business have both direct and in direct exposure to these economic conditions, the exposure is especially high for the lines of business that provide management and professional liability insurance, as well as surety bonds, to businesses engaged in real estate, financial services and professional services. As a result, we have experienced and may continue to experience unanticipated underwriting losses with respect to these lines of business. Additionally, global recessionary conditions have led to decreased insured exposures causing us to experience declines in premium volume. Consequently, our results of operations, equity, business and insurer financial strength and debt ratings could be adversely impacted.

### Our valuation of investments and impairment of securities requires significant judgment.

Our investment portfolio is exposed to various risks, such as interest rate, credit, and currency risks, many of which are unpredictable. We exercise significant judgment in analyzing these risks and in validating fair values provided by third parties for secu rities in our investment portfolio that are not regularly traded. We also exercise significant judgment in determining whether the impairment of particular investments is temporary or other-than-temporary. Securities with exposure to residential and commercial mortgage and other loan collateral can be particularly sensitive to fairly small changes in actual collateral performance and assumptions as to future collateral performance.

During 2008, we in curred significant un realized losses in our investment portfolio. During 2009, financial markets were volatile and we experienced improvement in our unrealized position. In addition, during 2009 and 2008 we recorded significant other-than-temporary impairment (OTTI) losses primarily in the corporate and other taxable bonds, asset-backed securities and non-redeemable preferred equity securities sectors.

Due to the inherent uncertainties involved with these types of risks and the resulting judgments, we may incur further unrealized losses and conclude that further other-than-temporary write downs of our investments are required. As a result, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted. Additional information on our investment portfolio is included in the MD&A under Item 7 and Notes B, C, and D to the Consolidated Financial Statements included under Item 8.

# We are unable to pre dict the impact on us of governmental efforts and policy changes t aken a nd proposed to be taken in response to the unfavorable economic conditions.

The federal government has implemented various measures, including the establishment of the Troubled Assets Relief Program pursuant to the Emergency Economic Stabilization Act of 2008, in an effort to deal with the ongoing economic conditions. In addition, there are numerous proposals for further legislative and regulatory actions at both the federal and state levels, particularly with respect to the financial services industry. Since these new laws and regulations, or other policy changes, could involve critical matters affecting our operations, they may have an impact on our business and our overall financial condition. Due to this significant uncertainty, we are unable to determine whether our actions in response to these governmental efforts will be effective or to predict with any certainty the overall impact these governmental efforts will have on us. As a result, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted.

# We are subject to extensive federal, state and local governmental regulations that restrict our ability to do business and generate revenues.

The insurance in dustry is su bject to co mprehensive and detailed regulation and supervision throu ghout the United States. Most insurance regulations are designed to protect the interests of our policyholders rather than our investors. Each state in which we do business has established supervisory agencies that regulate the manner in which we do business. Their regulations relate to, among other things, the following:

- standards of solvency including risk-based capital measurements;
- restrictions on the nature, quality and concentration of investments;
- restrictions on our ability to with draw from unprofitable lines of in surance or unprofitable market areas;
- the required use of certain methods of accounting and reporting;
- the establishment of reserves for unearned premiums, losses and other purposes;
- potential assessments for funds necessary to settle covered claims against impaired, insolvent or failed private or quasi-governmental insurers;
- licensing of insurers and agents;
- approval of policy forms:
- limitations on the ability of our insurance subsidiaries to pay dividends to us; and
- limitations on the ability to non-renew, cancel or change terms and conditions in policies.

Regulatory powers also extend to premium rate regulations which require that rates not be excessive, inadequate or unfairly discriminatory. The states in which we do business also require us to provide coverage to persons whom we would not otherwise consider eligible. Each state dictates the types of insurance and the level of coverage that must be provided to such involuntary risks. Our share of these involuntary risks is mandatory and generally a function of our respective share of the voluntary market by line of insurance in each state.

Any of these regulations could materially adversely affect our results of operations, equity, business and insurer financial strength and debt ratings.

# We are subject to capital adequacy requirements and, if we are unable to maintain or raise sufficient capital to me et these requirements, regulatory agencies may restrict or prohibit us from operating our business.

Insurance companies such as us are subject to risk-based capital standards set by state regulators to help identify companies that merit further regulatory attention. These standards apply specified risk factors to various asset, premium and reserve c omponents of our statutory capital and s urplus reported in our statutory basis of accounting financial statements. Current rules require companies to maintain statutory capital and s urplus at a specified minimum level determined using the risk-based capital formula. If we do not meet these minimum requirements, state regulators may restrict or prohibit us fr om operating our business. If we are required to record a material charge a gainst earnings in connection with a change in estimates or circum stances or if we

incur significant unrealized losses related to our investment portfolio, we may violate these minimum capital adequacy requirements unless we are able to raise sufficient additional capital. Examples of events leading us to record a material charge against earnings include impairment of our investments or unexpectedly poor claims experience.

Loews has provided us with substantial amounts of capital in prior years. Loews may be restricted in its ability or willingness to provide additional capital support to us. As a result, if we are in need of additional capital, we may be required to secure this funding from sources other than Loews. We may be limited in our ability to raise significant amounts of capital on favorable terms or at all.

# Rating agencies may do wngrade their ratings of us and thereby adversely a ffect our ability to write insurance at competitive rates or at all.

Ratings are an important factor in establishing the competitive position of insurance companies. Our insurance company subsidiaries, as well as our public debt, a re rated by rating a gencies, namely, A.M. Best Company (A.M. Best), M oody's Investors Service, Inc. (Moody's) and Sta ndard & Poo r's. Ratings re flect the ratin g agency's opini ons of an i nsurance c ompany's or i nsurance ho lding company's fi nancial strength, cap ital adequacy, operating performance, strategic position and ability to meet its obligations to policyholders and debt holders.

Due to the intense competitive environment in which we operate, the disruption in the capital and credit markets, the uncertainty in determining reserves and the potential for us to take material unfavorable development in the future, and possible changes in the methodology or criteria applied by the rating agencies, the rating agencies may take action to lower our ratings in the future. If our property and casualty insurance financial strength ratings are downgraded below current levels, our business and results of operations could be materially adversely affected. The severity of the impact on our business is dependent on the level of downgrade and, for certain products, which rating agency takes the rating action. Among the adverse effects in the event of such downgrades would be the inability to obtain a material volume of business from certain major insurance brokers, the inability to sell a material volume of our insurance products to certain markets, and the required collateralization of certain future payment obligations or reserves.

In addition, it is possible that a lowering of the debt ratings of Loews by certain of the rating agencies could result in an adverse impact on our ratings, independent of any change in our circumstances. We have entered into several settlement agreements and assumed reinsurance contracts that require collateralization of future payment obligations and assumed reserves if our ratings or other specific criteria fall below certain thresholds. The ratings triggers are generally more than one level below our current ratings. Additional information on our ratings and ratings triggers is included in the MD&A under Item 7.

# Our insurance subsidiaries, upon whom we depend for dividends in order to fund our working capital needs, are limited by state regulators in their ability to pay dividends.

We are a holding c ompany and a re dependent upon dividends, I oans and other sources of cash from our subsidiaries in order to meet our obligations. Ordinary dividend payments, or dividends that do not require prior approval by the subsidiaries' domiciliary state departments of insurance are generally limited to amounts determined by formula which varies by state. The formula for the majority of the states is the greater of 10% of the prior year statutory surplus or the prior year statutory net income, less the aggregate of all dividends paid during the twelve months prior to the date of payment. Some states, however, have an additional stipulation that dividends can not exceed the prior year's earned surplus. If we are restricted, by regulatory rule or otherwise, from paying or receiving inter-company dividends, we may not be able to fund our working capital needs and debt service requirements from available cash. As a result, we would need to look to other sources of capital which may be more expensive or may not be available at all.

# If we determine that our recorded loss reserves are insufficient to cover our estimated ultimate unpaid liability for claims, we may need to increase our loss reserves.

We maintain loss reserves to cover our estimated ultimate unpaid liability for claims and claim adjustment expenses for reported and unreported claims and for future policy benefits. Reserves represent our best estimate at a given point in time. Insurance reserves are not an exact calculation of liability but instead are complex estimates derived by us, generally utilizing a variety of reserve estimation techniques from numerous assumptions and expectations about future events, many of which are highly uncertain, such as estimates of

claims severity, frequency of claims, mortality, morbidity, expected in terest rates, inflation, claims handling, case reserving policies and procedures, underwriting and pricing policies, changes in the legal and regulatory environment and the lag time between the occurrence of an insured event and the time of its ultimate settlement. Many of these uncertainties are not precisely quantifiable and require significant judgment on our part. As trends in underlying claims develop, particularly in so-called "long tail" or long duration coverages, we are sometimes required to add to our reserves. This is called unfavorable net prior year development and results in a charge to our earnings in the am ount of the added reserves, recorded in the period the change in estimate is made. These charges can be substantial. Ad ditional information on our reserves is included in the MD&A under Item 7 and Note F to the Consolidated Financial Statements included under Item 8.

We are subject to the uncertain effects of emerging or potential claims and coverage issues that arise as industry practices and legal, judicial, social and other environmental conditions change. These issues have had, and may continue to have, an egative effect on our business by either extending coverage beyond the original underwriting intent or by increasing the number or size of claims, resulting in further increases in our reserves which can have a material adverse effect on our results of operations and equity. The effects of these and other unforeseen emerging claim and coverage issues are extremely hard to predict. Examples of emerging or potential claim and coverage issues include:

- increases in the number and size of claims relating to injuries from various medical products including pharmaceuticals;
- the effects of recessionary economic conditions and financial reporting scandals, which have resulted in an increase in the number and size of claims, due to corporate failures; these claims include both directors and officers (D&O) and errors and omissions (E&O) insurance claims;
- class action litigation relating to claims handling and other practices;
- construction defect claims, including claims for a broad range of additional insured endorsements on policies;
- clergy abuse claims, including passage of legislation to reopen or extend various statutes of limitations;
   and
- mass tort claims, including bodily injury claims related to welding rods, benzene, lead, noise induced hearing loss and various other chemical and radiation exposure claims.

In light of the many uncertainties asso ciated with establishing the estimates and making the assumptions necessary to establish reserve levels, we review and change our reserve estimates in a regular and on going process as experience develops and further claims are reported and settled. In addition, we periodically undergo state regulatory financial examinations, including review and analysis of our reserves. If estimated reserves are insufficient for any reason, the required increase in reserves would be recorded as a charge against our earnings for the period in which reserves are determined to be insufficient. These charges could be substantial and could materially adversely affect our results of operations, equity, business and insurer financial strength and debt ratings.

# Loss reserves for asbestos and environmental pollution are especially difficult to estimate and may result in more frequent and larger additions to these reserves.

Our experience has been that establishing reserves for casualty coverages relating to asbestos and environmental pollution (which we refer to as A&E) claim and claim adjustment expenses are subject to uncertainties that are greater than those presented by other claims. Estimating the ultimate cost of both reported and unreported claims are subject to a higher degree of variability due to a number of additional factors including, a mong others, the following:

- coverage i ssues including whether certain costs are covered under the policies and whether policy limits apply;
- inconsistent court decisions and developing legal theories;
- continuing aggressive tactics of plaintiffs' lawyers;
- the risks and lack of predictability inherent in major litigation;

- changes in the frequency of asbestos and environmental pollution claims;
- changes in the severity of claims in cluding bodily injury claims for malignancies arising out of exposure to asbestos;
- the impact of the exhaustion of primary limits and the resulting increase in claims on any umbrella or excess policies we have issued;
- our ability to recover reinsurance for these claims; and
- changes in the legal and legislative environment in which we operate.

As a result of this higher degree of variability, we have necessarily supplemented traditional actuarial methods and tech niques with add itional estimating tech niques and methodologies, many of which in volve significant judgment on our part. C onsequently, we may periodically need to record changes in our claim and claim adjustment expense reserves in the future in these areas in amounts that could materially adversely affect our results of operations, equity, business and insurer financial strength and debt ratings. Additional information on A&E claims is included in the MD&A under Item 7 and Note F to the Consolidated Financial State ments included under Item 8.

**Asbestos claims.** The estimation of reserves for asbestos claims is particularly difficult in light of the factors no ted above. In add ition, our abilit y to estimate the u ltimate cost of asbestos claims is further complicated by the following:

- inconsistency of court decisions and jury attitudes, as well as future court decisions;
- interpretation of specific policy provisions;
- allocation of liability among insurers and insureds;
- missing policies and proof of coverage;
- the proliferation of bankruptcy proceedings and attendant uncertainties;
- novel theories asserted by policyholders and their legal counsel;
- the targeting of a broader range of businesses and entities as defendants;
- uncertainties in predicting the number of future claims and which other insureds may be targeted in the future:
- volatility in frequency of claims and severity of settlement demands;
- increases in the number of non-impaired claimants and the extent to which they can be precluded from making claims;
- the efforts by insureds to obtain coverage that is not subject to aggregate limits;
- the long latency period between asbestos exposure and disease manifestation, as well as the resulting potential for involvement of multiple policy periods for individual claims;
- medical inflation trends;
- the mix of asbestos-related diseases presented; and
- the ability to recover reinsurance.

In addition, a number of our insureds have asserted that their claims for insurance are not subject to aggregate limits on coverage. If these insureds are successful in this regard, our potential liability for their claims would be unlimited. Some of these insureds contend that their asbestos claims fall within the so-called "non-products" liability coverage within their policies, rather than the products liability coverage, and that this "non-products" liability coverage is not subject to any aggregate limit. It is difficult to predict the extent to which these claims will succeed and, as a result, the ultimate size of these claims.

**Environmental pollution claims.** The estimation of reserves for environmental pollution claims is complicated by liability and coverage issues arising from these claims. We and others in the insurance industry

are disputing coverage for many such claims. In addition to the coverage issues noted in the asbestos claims section above, key coverage issues in environmental pollution claims include the following:

- whether cleanup costs are considered damages under the policies (and accordingly whether we would be liable for these costs);
- the trigger of coverage and the allocation of liability among triggered policies;
- the applicability of pollution exclusions and owned property exclusions;
- the potential for joint and several liability; and
- the definition of an occurrence.

To date, courts have been inconsistent in their rulings on these issues, thus adding to the uncertainty of the outcome of many of these claims.

Further, the scope of federal and state statutes and regulations determining liability and insurance coverage for environmental pollution liabilities have been the subject of extensive litigation. In many cases, courts have expanded the scope of coverage and liability for clean up costs beyond the original intent of our insurance policies. Additionally, the standards for cleanup in environmental pollution matters are unclear, the number of sites potentially subject to cleanup under applicable laws is unknown, and the impact of various proposals to reform existing statutes and regulations is difficult to predict.

# We may suffer losses from non-routine litigation and arbitration matters which may exceed the reserves we have established.

We face substantial risks of litigation and arbitration beyond ordinary course claims and A&E matters, which may contain assertions in excess of amounts covered by reserves that we have established. These matters may be difficult to assess or quantify and may seek recovery of very large or indeterminate amounts that include punitive or treable damages. Accordingly, unfavorable results in these proceedings could have a material adverse impact on our results of operations, equity, business and insurer financial strength and debt ratings.

Additional information on litigation is in cluded in Notes F and G to the Consolidated Financial Statements included under Item 8.

### Catastrophe losses are unpredictable.

Catastrophe losses are an inevitable part of our business. Various events can cause catastrophe losses, including hurricanes, windstorms, earthquakes, hail, explosions, severe winter weather, and fires, and their frequency and severity are inherently unpredictable. In addition, longer-term natural catastrophe trends may be changing and new types of catastrophe losses may be devel oping due to climate change, a phenomenon that has been associated with extreme weather events linked to rising temperatures, and includes effects on global weather patterns, greenhouse gases, sea, land and air temperatures, sea levels, rain, and snow. The extent of our losses from catastrophes is a function of both the total amount of our insured exposures in the affected areas and the severity of the events themselves. In addition, as in the case of catastrophe losses generally, it can take a long time for the ultimate cost to us to be finally determined. As our claim experience develops on a particular catastrophe, we may be required to adjust our reserves, or take unfavorable development, to reflect our revised estimates of the total cost of claims. We believe we could incur significant catastrophe losses in the fu ture. Therefore, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted. Additional information on catastrophe losses is in cluded in the MD&A under Item 7 and Note F to the Consolidated Financial Statements included under Item 8.

# Our key assumptions used to determine reserves and deferred acquisition costs for our long term care product offerings could vary significantly from actual experience.

Our reserves and deferred acquisition costs for our long term care p roduct offerings are b ased on certain key assumptions i neluding m orbidity, which is the frequency and severity of illness, sickness and diseases contracted, policy persistency, which is the percentage of policies remaining in force, interest rates and future health care cost trends. If actual experience differs from these assumptions, the deferred acquisition asset may not be fully realized and the reserves may not be adequate, requiring us to add to reserves, or take unfavorable

development. Therefore, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted.

## We are unable to predict the impact on us of federal health care reform legislation.

The fe deral government may be im plementing l andmark heal th ca re ref orm l egislation t hat could i nvolve critical matters affecting our operations, particularly our workers' compensation and long term care products. Until the legislation is enacted, we are unable to predict with any certainty the overall impact it will have on us. As a result, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted.

# We continue to face exposure to losses ar ising from terrorist acts, despite the passage of the Terrorism Risk Insurance Program Reauthorization Act of 2007.

The Terrorism Risk Insurance Program Reauthorization Act of 2007 extended, until December 31, 2014, the program established within the U.S. Department of Treasury by the Terrorism Risk Insurance Act of 2002. This program requires insurers to of fer terrorism coverage and the federal government to share in insured losses arising from acts of terrorism. Given the unpredictability of the nature, targets, severity and frequency of potential terrorist acts, this program does not provide complete protection for future losses derived from acts of terrorism. Further, the laws of certain states restrict our ability to mitigate this residual exposure. For example, some states mandate property insurance coverage of damage from fire following a loss, thereby prohibiting us from excluding terrorism exposure. In addition, some states generally prohibit us from excluding terrorism exposure from our primary workers' compensation policies. Consequently, there is substantial uncertainty as to our ability to contain our terrorism exposure effectively since we continue to issue forms of coverage, in particular, workers' compensation, that are exposed to risk of loss from a terrorism act. As a result, our results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted by terrorist act losses.

### Our premium writings and profitability are affected by the availability and cost of reinsurance.

We purchase reinsurance to help manage our exposure to risk. Under our reinsurance arrangements, another insurer assumes a specified portion of our claim and claim adjustment expenses in exchange for a specified portion of policy premiums. Market conditions determine the availability and cost of the reinsurance protection we purchase, which affects the level of our business and profitability, as well as the level and types of risk we retain. If we are unable to obtain sufficient reinsurance at a cost we deem acceptable, we may be unwilling to bear the increased risk and would reduce the level of our underwriting commitments. Therefore, our financial results of operations could be materially adversely impacted. Additional information on reinsurance is included in Note H to the Consolidated Financial Statements included under Item 8.

### We may not be able to collect amounts owed to us by reinsurers.

We have significant amounts recoverable from reinsurers which are reported as receivables in our balance sheets and are estimated in a manner consistent with claim and claim adjustment expense reserves or future policy benefits reserves. The ceding of insurance does not, however, discharge our primary liability for claims. As a result, we are subject to credit risk relating to our ability to recover amounts due from reinsurers. Certain of our reinsurance carriers have experienced deteriorating financial conditions or have been downgraded by rating a gencies. A continuation or worsening of the current unfavorable global economic conditions could similarly impact all of our reinsurers. In addition, reinsurers could dispute amounts which we believe are due to us. If we are not able to collect the amounts due to us from reinsurers, our claims expenses will be higher which could materially adversely affect our results of operations, equity, business and insurer financial strength and debt rating s. Additional information on rein surance is in cluded in No te H to the Consolidated Financial Statements included under Item 8.

# We face intense competition in our industry and may be adversely affected by the cyclical nature of the property and casualty business.

All aspects of the insurance in dustry are h ighly competitive and we must continuously allo cate resources to refine and improve our insurance products and services. We compete with a large number of stock and mutual insurance companies and other entities for both distributors and customers. In surers compete on the basis of factors including products, price, services, ratings and financial strength. We may lose business to competitors offering competitive insurance products at lower prices. The property and casualty market is cyclical and has

experienced periods cha racterized by relatively high levels of price competition, less restrictive underwriting standards and relatively low premium rates, followed by periods of relatively lower levels of competition, more selective underwriting standards and relatively high premium rates. As a result, our premium levels, expense ratio, results of operations, equity, business and insurer financial strength and debt ratings could be materially adversely impacted.

# We are dependent on a small number of key executives and other key personnel to operate our business successfully.

Our success substantially depends upon our ability to attract and retain high quality key executives and other employees. We believe there are only a limited number of available qualified executives in the business lines in which we compete. We rely substantially upon the services of our executive officers to implement our business strategy. The loss of the services of any members of our management team or the inability to attract and retain other talented personnel could impede the implementation of our business strategies. We do not maintain key man life insurance policies with respect to any of our employees.

### ITEM 1B. UNRESOLVED STAFF COMMENTS

None.

### **ITEM 2. PROPERTIES**

The 333 S. Wab ash Avenue bu ilding, I ocated in C hicago, Illino is an d owned by CCC, a wholly-o wned subsidiary of CNAF, serves as our home office. Our subsidiaries own or lease office space in various cities throughout the United States and in other countries. The following table sets forth certain information with respect to our principal office locations.

| Location  | Amount (Square Feet) of Building<br>Owned and Occupied or Leased<br>and Occupied by CNA | Principal Usage                         |
|---|---|---|
| 333 S. Wabash Avenue, Chicago, Illinois           | 803,728   | Principal executive offices of CNAF     |
| 401 Penn Street, Reading, Pennsylvania            | 171,318   | Property and casualty insurance offices |
| 2405 Lucien Way, Maitland, Florida                | 121,959   | Property and casualty insurance offices |
| 40 Wall Street, New York, New York                | 107,927   | Property and casualty insurance offices |
| 1100 Ward Avenue, Honolulu, Hawaii                | 104,478   | Property and casualty insurance offices |
| 101 S. Phillips Avenue, Sioux Falls, South Dakota | 83,616  | Property and casualty insurance offices |
| 600 N. Pearl Street, Dallas, Texas                | 70,790  | Property and casualty insurance offices |
| 675 Placentia Avenue, Brea, California            | 63,538  | Property and casualty insurance offices |
| 1249 S. River Road, Cranbury, New Jersey          | 56,100  | Property and casualty insurance offices |
| 4267 Meridian Parkway, Aurora, Illinois           | 46,903  | Data center                             |

We lease the office space described above except for the Chicago, Illinois building, the Reading, Pennsylvania building and the Aurora, Illinois building, which are owned. We consider that our properties are generally in good condition, are well maintained and are suitable and adequate to carry on our business.

### **ITEM 3. LEGAL PROCEEDINGS**

Information on our le gal proceedings is set fort h in No tes F and G of the Consolid ated Financial Statements included under Item 8.

### ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

None.

### **PART II**

# ITEM 5. MARKET F OR REGISTRANT'S COMMON EQ UITY, REL ATED ST OCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

Our common stock is listed on the New York Stock Exchange and the Chicago Stock Exchange under the symbol CNA.

As of February 19, 2010, we had 269,074,707 shares of common stock outstanding. Approximately 90% of our outstanding common stock is owned by Loews. We had 1,793 stockholders of record as of February 19, 2010 according to the records maintained by our transfer agent.

In the fourth quarter of 2008, we issued and Loews purchased \$1.25 billion of CNAF non-voting cumulative senior preferred stock, designated the 2008 Senior Preferred Stock (2008 Senior Preferred). No dividends may be declared on our common stock or any future preferred stock while the 2008 Senior Preferred is outstanding. In the fourth quarter of 2009, we redeemed \$2.50 million of the 2008 Senior Preferred. See Note Lof the Consolidated Financial Statements included under Item 8 for further details on the 2008 Senior Preferred.

Our B oard of Di rectors has approved an a uthorization to purc hase, in the open m arket or through pri vately negotiated transactions, our outstanding common stock, as our management deems appropriate. Under the terms of the 2008 Senior Preferred discussed above, common stock repurchases are prohibited while the 2008 Senior Preferred is outstanding.

The table below shows the high and low sales prices for our common stock based on the New York Stock Exchange Composite Transactions.

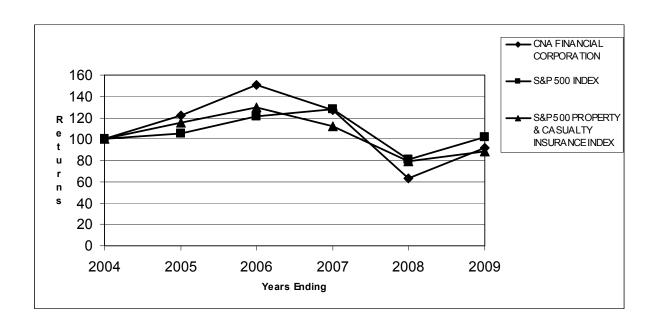
### **Common Stock Information**

|          |          | 2009    |                       |          | 2008     |                       |
|----------|----------|---------|-----------------------|----------|----------|-----------------------|
|          | High     | Low     | Dividends<br>Declared | High     | Low      | Dividends<br>Declared |
| Quarter: |          |         |                       |          |          |                       |
| First    | \$ 17.43 | \$ 6.41 | -                     | \$ 35.04 | \$ 23.01 | \$ 0.15               |
| Second   | 17.59    | 8.83    | -                     | 32.15    | 24.34    | 0.15                  |
| Third    | 26.51    | 13.63   | -                     | 30.61    | 21.88    | 0.15                  |
| Fourth   | 25.01    | 20.48   | -                     | 26.70    | 8.50     | -                     |

The following graph compares the total return of our common stock, the Standard & Poor's (S&P) 500 Index and the S&P 500 Pro perty & Casu alty I nsurance Index for the five year period from December 31, 2004 through December 31, 2009. The graph assumes that the value of the investment in our common stock and for each index was \$100 on December 31, 2004 and that dividends were reinvested.

### **Stock Price Performance Graph**

| Company / Index                             | <u>2004</u> | <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> | <u>2009</u> |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| CNA Financial Corporation                   | 100.00      | 122.36      | 150.73      | 127.14      | 62.98       | 91.94       |
| S&P 500 Index                               | 100.00      | 104.91      | 121.48      | 128.16      | 80.74       | 102.11      |
| S&P 500 Property & Casualty Insurance Index | 100.00      | 115.11      | 129.93      | 111.79      | 78.91       | 88.65       |



# ITEM 6. SELECTED FINANCIAL DATA

The following table presents selected fin ancial data. The table should be read in conjunction with Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations and Item 8 Financial Statements and Supplementary Data of this Form 10-K.

### **Selected Financial Data**

| As of and for the Years Ended<br>December 31<br>(In millions, except per share data)  |          | 2009  | <br>2008   | <br>2007  | <br>2006   | <br>2005   |
|---|----------|---|--|---|--|--|
| <b>Results of Operations:</b><br>Revenues   | \$       | 8,472   | \$<br>7,799  | \$<br>9,885   | \$<br>10,376                                       | \$<br>9,862  |
| Income (loss) from continuing operation net of tax Income (loss) from discontinued  | s,<br>\$ | 483   | \$<br>(251)  | \$<br>905   | \$<br>1,181  | \$<br>267  |
| operations, net of tax Net income attributable to noncontrolling  | g        | (2)   | 9  | (6)   | (29)   | 21   |
| interests, net of tax  Net income (loss) attributable to CNA  | \$       | (62)<br>419                                   | \$<br>(57)<br>(299)                                | \$<br>(48)<br>851                                   | \$<br>(44)<br>1,108                                | \$<br>(24)<br>264                                  |
| Basic Earnings (Loss) Per Share Attributable to CNA Common Stockholders: Income (loss) from continuing operation attributable to CNA common   |          |   |  |   |  |  |
| stockholders Income (loss) from discontinued operations attributable to CNA common stockholders   | \$       | (0.01)  | \$<br>0.03   | \$<br>3.15 (0.02)                                   | \$<br>(0.11)                                       | \$<br>0.68   |
| Basic earnings (loss) per share attributable to CNA common stockholders   | \$       | 1.10  | \$<br>(1.18)                                       | \$<br>3.13  | \$<br>4.06   | \$<br>0.76   |
| Diluted Earnings (Loss) Per Share Attributable to CNA Common Stockholders: Income (loss) from continuing operation attributable to CNA common stockholders Income (loss) from discontinued operations attributable to CNA common stockholders | s<br>\$  | 1.11  | \$<br>(1.21)                                       | \$<br>3.15 (0.02)                                   | \$<br>4.16   | \$<br>0.68   |
| Diluted earnings (loss) per share<br>attributable to CNA common<br>stockholders   | \$       | 1.10  | \$<br>(1.18)                                       | \$<br>3.13  | \$<br>4.05   | \$<br>0.76   |
| Dividends declared per common share   | \$       | -   | \$<br>0.45   | \$<br>0.35  | \$<br>-  | \$<br><u>-</u>                                     |
| Financial Condition: Total investments Total assets Insurance reserves Long and short term debt Total CNA stockholders' equity  | \$       | 41,996<br>55,298<br>38,263<br>2,303<br>10,660 | \$<br>35,003<br>51,688<br>38,771<br>2,058<br>6,877 | \$<br>41,789<br>56,759<br>40,222<br>2,157<br>10,150 | \$<br>44,096<br>60,283<br>41,080<br>2,156<br>9,768 | \$<br>39,695<br>59,016<br>42,436<br>1,690<br>8,950 |
| Book value per common share   | \$       | 35.91   | \$<br>20.92  | \$<br>37.36   | \$<br>36.03  | \$<br>31.26  |
| Statutory Surplus:<br>Combined Continental Casualty<br>Companies (a)<br>Life company  | \$       | 9,338 (b)<br>448 (b)                          | \$<br>7,819<br>487                                 | \$<br>8,348<br>471                                  | \$<br>8,056<br>687                                 | \$<br>6,733<br>627                                 |

<sup>(</sup>a) Represents the combined statutory surplus of CCC and its subsidiaries, including the Life company, as determined in accordance with statutory accounting practices as further discussed in Note L of the Consolidated Financial Statements included under Item 8.

<sup>(</sup>b) Preliminary results.

# ITEM 7. MANAGEMENT'S DI SCUSSION AND ANALYSIS OF FIN ANCIAL CONDITION AND RESULTS OF OPERATIONS

### Overview

The following discussion should be read in conjunction with Item 1A R isk Factors, Item 6 Selected Financial Data and Item 8 Financial Statements and Supplementary Data of this Form 10-K. References to net operating income (loss), net realized investment gains (losses) and net income (loss) used in this MD&A reflect amounts attributable to CNA, unless otherwise noted.

### Index to this MD&A

Management's discussion and a nalysis of financial condition and results of operations is comprised of the following sections:

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### CONSOLIDATED OPERATIONS

### **Results of Operations**

The following table includes the consolidated results of our operations. For more detailed components of our business operations and the net operating income financial measure, see the segment discussions within this MD&A.

| Years ended December 31   | 2009                               | 2008                               | 2007                               |  |  |
|---|------------------------------------|------------------------------------|------------------------------------|--|--|
| (In millions, except per share data)  |                                    |                                    |                                    |  |  |
| Revenues Net earned premiums Net investment income Other revenues   | \$ 6,721<br>2,320<br>288           | \$ 7,151<br>1,619<br>326           | \$ 7,484<br>2,433<br>279           |  |  |
| Total operating revenues  | 9,329                              | 9,096                              | 10,196                             |  |  |
| Claims, Benefits and Expenses Net incurred claims and benefits Policyholders' dividends Amortization of deferred acquisition costs Other insurance related expenses Other expenses  | 5,267<br>23<br>1,417<br>781<br>444 | 5,703<br>20<br>1,467<br>694<br>477 | 5,995<br>14<br>1,520<br>733<br>401 |  |  |
| Total claims, benefits and expenses   | 7,932                              | 8,361                              | 8,663                              |  |  |
| Operating income from continuing operations before income tax<br>Income tax expense on operating income<br>Net operating income, after-tax, attributable to noncontrolling interests  | 1,397<br>(353)<br>(62)             | 735<br>(145)<br>(57)               | 1,533<br>(425)<br>(48)             |  |  |
| Net operating income from continuing operations attributable to CNA   | 982                                | 533                                | 1,060                              |  |  |
| Net realized investment losses, net of participating policyholders' interests<br>Income tax benefit on net realized investment losses<br>Net realized investment (gains) losses, after-tax, attributable to noncontrolling<br>interests | (857)<br>296                       | (1,297)<br>456                     | (311)<br>108                       |  |  |
| Net realized investment losses attributable to CNA  | (561)                              | (841)                              | (203)                              |  |  |
| Income (loss) from continuing operations attributable to CNA  | 421                                | (308)                              | 857                                |  |  |
| Income (loss) from discontinued operations attributable to CNA, net of income tax (expense) benefit of \$0, \$9 and \$0   | (2)                                | 9                                  | (6)                                |  |  |
| Net income (loss) attributable to CNA   | \$ 419                             | \$ (299)                           | \$ 851                             |  |  |

### 2009 Compared with 2008

Net results improved \$718 million in 2009 as compared with 2008. This improvement was due to increased net operating income and decreased net realized investment losses.

Net realized investment losses decreased \$280 million in 2009 as compared with 2008. See the Investment section of this MD&A for further discussion of net realized investment results and net investment income.

Net operating income improved \$449 million in 2009 as compared with 2008. Net operating income increased \$394 million for CNA Sp ecialty and CNA Commercial and net operating loss decreased \$55 million for our non-core o perations. This improvement was primarily due to higher net investment income and lower catastrophe losses. Net investment income in 2008 included indexed group annuity trading portfolio losses of \$146 million. This trading portfolio supported the indexed group annuity portion of our pension deposit business which was exited during 2008, and these losses were substantially offset by a corresponding decrease in the policyholders' funds reserves supported by the trading portfolio. Excluding the trading portfolio losses in 2008, net investment income increased \$5.55 million primarily driven by 1 imited part nership income. Catastrophe losses were \$58 million after-tax in 2009, as compared to catastrophe impacts of \$239 million after-tax in 2008. Partially offsetting these favorable items was an unfavorable change in current accident year underwriting results excluding catastrophes.

Results for the year ended December 31, 2009 incl uded expense of \$45 million related to our pension and postretirement plans, compared with a benefit of \$14 million for the year ended December 31, 2008. Based on our current assumptions and investment performance in 2009, our estimated 2010 expense for the CNA Retirement Plan and the CNA Retiree Health and Group Benefits plan is expected to moderate.

In 2008, the amount due from policyholders related to losses under deductible policies within CNA Commercial Lines was reduced by \$90 million for insolvent insureds. The reduction of this amount, which was reflected as unfavorable net prior year reserve development in 2008, had no effect on 2 008 results of operations as the Company had previously recognized provisions in prior years. These impacts were reported in Insurance claims and policyholders' benefits in the 2008 Consolidated Statement of Operations.

Favorable net prior year development of \$208 million and \$80 million was recorded in 2009 and 2008 related to our CNA Specialty, CNA C ommercial and Corporate & Other Non-Core segments. Excluding the impact of the \$90 million of unfavorable net prior year reserve development discussed above, which had no net impact on the results of operations, favorable net prior year development was \$170 million in 2008. Further information on net prior year development for 2009 and 2008 is included in Note F of the Consolidated Financial Statements included under Item 8.

Net earned premiums decreased \$430 million in 2009 as compared with 2008, including a \$58 million decrease related to CNA Specialty and a \$355 million decrease related to CNA Commercial. See the Segment Results section of this MD&A for further discussion.

Results from discontinued operations decreased \$11 million in 2009 as compared to 2008. The 2008 results were primarily driven by the recognition in 2008 of a change in estimate of the tax benefit related to the 2007 sale of our United Kingdom discontinued operations subsidiary.

### 2008 Compared with 2007

Net results decreased \$1,150 million in 2008 as compared with 2007. This decrease was due to higher net realized investment losses and decreased net operating income.

Net realized investment losses increased \$638 million in 2008 as compared to 2007. The increase was primarily driven by higher impairment losses. See the Investments section of this MD&A for further discussion of net realized investment results and net investment income.

Net operating income decreased \$527 million in 2008 as compared with 2007. The decrease was primarily due to lower net investment income, driven by limited part nership results, and higher catastrophe impacts. Net investment income included a decline in trading portfolio results of \$159 million, which was substantially offset by a corresponding decrease in the policyholders' funds reserves supported by the indexed group a nuity trading portfolio. The catastrophe impacts were \$239 million after-tax in 2008, as compared to catastrophe losses of \$51 million after-tax in 2007. Net operating income in 2007 included an after-tax loss of \$108 million in connection with the settlement of the IGI contingency, as discussed in the Life & Group Non-Core segment discussion in this MD&A.

Favorable net prior year development of \$80 million and \$73 million was recorded in 2008 and 2007 related to our CNA Specialty, CNA Commercial and Corporate & Other Non-core segments. Further information on net prior year development for 2008 and 2007 is in cluded in No te F of the Consolidated Financial Statements included under Item 8.

Net earned premiums decreased \$333 million in 2008 as compared with 2007, including a \$4 million decrease related to CNA Specialty and a \$317 million decrease related to CNA Commercial. See the Segment Results section of this MD&A for further discussion.

Results from discontinued operations improved \$15 million in 2008 as compared to 2007. The 2008 results were primarily driven by the recognition in 2008 of a change in estimate of the tax benefit related to the 2007 sale of our United Kingdom discontinued operations subsidiary. The loss in 2007 was primarily driven by unfavorable net prior year development.

### **Critical Accounting Estimates**

The preparation of the Cons olidated Financial Statements in confor mity with account ing principles generally accepted in the United States of America (GAAP) requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the Consolidated Financial Statements and the amounts of revenues and expenses reported during the period. Actual results may differ from those estimates.

Our Consolidated Financial Statements and accompanying notes have been prepared in accordance with GAAP applied on a consistent basis. We continually evaluate the accounting policies and estimates used to prepare the Consolidated Financial Statements. In general, our estimates are based on historical experience, evaluation of current trends, information from third party professionals and various other assumptions that are believed to be reasonable under the known facts and circumstances.

The acc ounting est imates di scussed below are considered by us to be critical to an understanding of our Consolidated Financial Statements as their application places the most significant demands on our judgment. Note A of the Consolidated Financial Statements included under Item 8 should be read in conjunction with this section to assist with obtaining an understanding of the underlying accounting policies related to these estimates. Due to the inherent uncertainties involved with these types of judgments, actual results could differ significantly from estimates and may have a material adverse impact on our results of operations and/or equity.

### Insurance Reserves

Insurance reserves are established for both s hort and long-duration insurance contracts. Short-duration contracts are primarily related to property and casualty insurance policies where the reserving process is based on actuarial estimates of the amount of loss, including amounts for known and unknown claims. Long-duration contracts typically include traditional life in surance, payout annuities and long term care products and are estimated using actuarial estimates about mortality, morbidity and persistency as well as assument priors about expected investment returns. The reserve for unearned premiums on property and casualty and accident and health contracts represents the portion of premiums written related to the unexpired terms of coverage. The inherent risks associated with the reserving process are discussed in the Reserves – Estimates and Uncertainties section below.

### Reinsurance

Amounts rec overable from reinsurers are estimated in a manner consistent with claim and claim adjustment expense reserves or future policy benefits reserves and are reported as receivables in the Consolidated Balance Sheets. The ceding of insurance does not discharge us of our primary liability under insurance contracts written by us. An exposure exists with respect to property and casualty and life reinsurance ceded to the extent that any reinsurer is unable to meet its obligations or disputes the liabilities assumed under reinsurance agreements. An estimated allowance for doubtful accounts is recorded on the basis of periodic evaluations of balances due from reinsurers, reinsurer solvency, our past experience and current economic conditions. Further information on our reinsurance program is included in Note H of the Consolidated Financial Statements included under Item 8.

### Valuation of Investments and Impairment of Securities

The Company classifies its fixed maturity securities and equity securities as either available-for-sale or trading which are both carried at fair value. The determination of fair value requires management to make a significant number of assumptions, particularly with respect to asset-backed securities. Due to the level of uncertainty related to changes in the fair value of these assets, it is possible that changes in the near term could have an adverse material impact on our results of operations and/or equity.

Our investment portfolio is subject to market declines below amortized cost that may be other-than-temporary. A significant judgment in the valuation of investments is the determination of whether a credit loss exists on impaired securities, which results in the recognition of impairment losses in earnings. We have an Impairment Committee which reviews the investment portfolio on at least a quarterly basis, with ongoing analysis as new information becomes available. Further information on our process for evaluating impairments is included in Note B of the Consolidated Financial Statements included under Item 8.

### Long Term Care Products

Reserves and deferred ac quisition costs for our long term care products are based on certain assumptions including morbidity, policy persistency and interest rates. The recoverability of deferred acquisition costs and the adequacy of the reserves are contingent on actual experience related to these key assumptions and other factors such as future health care cost trends. If actual experience differs from these assumptions, the deferred acquisition costs may not be fully realized and the reserves may not be adequate, requiring us to add to reserves, or take unfavorable development. Therefore, our results of operations and/or equity could be adversely impacted.

### Payout Annuity Contracts

Reserves for our payout an nuity products are b ased on certain assumptions in cluding mortality and interest rates. The adequacy of the reserves is contingent on actual experience related to the se key assumptions. If actual experience differs from these assumptions, reserves may not be adequate, requiring us to add to reserves, or take unfavorable de velopment. There fore, our results of o perations and/or equity could be adversely impacted.

### Pension and Postretirement Benefit Obligations

We make a significant number of assumptions in estimating the liabilities and costs related to our pension and postretirement bene fit o bligations to employees under our benefit plans. The assumptions that most impact these costs are the discount rate, the expected return on plan assets and the rate of compensation increases. These assumptions are evaluated relative to current market factors such as inflation, interest rates and fiscal and monetary policies. C hanges in these as sumptions can have a material impact on pension o bligations and pension expense.

To determine the discount rate assumption as of the year-end measurement date for our CNA Retirement Plan and CNA Retiree Health and Group Benefits Plan, we considered the estimated timing of plan benefit payments and available yields on high quality fixed income debt securities. For this purpose, high quality is considered a rating of Aa or better by Moody's Investors Service, Inc. (Moody's) or a rating of AA or better from Standard & Poor's (S&P). We reviewed several yield curves constructed using the cash flow characteristics of the plans as well as bond indices as of the measurement date. The year-over-year change of those data points was also considered. Based on this review, management determined that 5.70% and 5.50% we ret he a ppropriate discount rates as of December 31, 2009 to calculate our acc rued pension and postretirement liabilities. Accordingly, the 5.70% and 5.50% rates will also be used to determine our 2010 pension and postretirement expense. At December 31, 2008, the discount rates used to calculate our accrue dispension and postretirement liabilities were 6.30% and 6.30%.

Further i nformation o n o ur pe nsion a nd p ostretirement benefit ob ligations is in cluded in Note J of th e Consolidated Financial Statements included under Item 8.

### Legal Proceedings

We are involved in various legal proceedings that have arisen during the ordinary course of business. We evaluate the facts and circumstances of each situation, and when we determine it is necessary, a liability is estimated and recorded. Further information on our legal proceedings and related contingent liabilities is provided in Notes F and G of the Consolidated Financial Statements included under Item 8.

### Income Taxes

We account for taxes under the asset and liability method. Under this method, deferred income taxes are recognized for temporary differences between the financial state ment and tax return basis of assets and liabilities. Any resulting future tax benefits are recognized to the extent that realization of such benefits is more likely than not, and a valuation allowance is established for any portion of a deferred tax asset that management believes will not be realized. The assessment of the need for a valuation allowance requires management to make estimates and assumptions about future earnings, reversal of existing temporary differences and available tax planning strategies. If actual experience differs from these estimates and assumptions, the recorded deferred tax asset may not be fully realized resulting in an increase to income tax expense in our results of operations. In addition, the ability to record deferred tax assets in the future could be limited resulting in a higher effective tax rate in that future period.

### **Reserves – Estimates and Uncertainties**

We maintain reserves to cover our estimated ultimate unpaid liability for claim and claim adjustment expenses, including the estimated cost of the claims adjudication process, for claims that have been reported but not yet settled (case reserves) and claims that have been incurred but not reported (IBNR). Claim and claim adjustment expense reserves are reflected as liab ilities and are included on the Consolidated Balance Sheets under the heading "Insurance Reserves." Adjustments to prior year reserve estimates, if necessary, are reflected in results of operations in the period that the need for such adjustments is determined. The carried case and IBNR reserves as of each balance sheet date are provided in the Segment Results section of this MD&A and in Note F of the Consolidated Financial Statements included under Item 8.

The level of reserves we maintain represents our best estimate, as of a particular point in time, of what the ultimate settlement and administration of claims will cost based on our assessment of facts and circumstances known at that time. Reserves are not an exact calculation of liability but instead are complex estimates that we derive, generally utilizing a variety of actuarial reserve estimation techniques, from numerous assumptions and expectations about future events, both internal and external, many of which are highly uncertain.

We are subject to the uncertain effects of emerging or potential claims and coverage issues that arise as industry practices and legal, judicial, social and other environmental conditions change. These issues have had, and may continue to have, an egative effect on our business by eith er ex tending coverage beyond the original underwriting intent or by increasing the number or size of claims. Examples of emerging or potential claims and coverage issues include:

- increases in the number and size of claims relating to injuries from various medical products including pharmaceuticals;
- the effects of recessionary economic conditions and financial reporting scandals, which have resulted in an increase in the number and size of claims, due to corporate failures; these claims include both directors and officers (D&O) and errors and omissions (E&O) insurance claims;
- class action litigation relating to claims handling and other practices;
- construction defect claims, including claims for a broad range of additional insured endorsements on policies;
- clergy abuse claims, including passage of legislation to reopen or extend various statutes of limitations;
- mass tort claims, including bodily injury claims related to welding rods, benzene, lead, noise induced hearing loss and various other chemical and radiation exposure claims.

Our experience has been that establishing reserves for casualty coverages relating to asbestos and environmental pollution (A&E) claims and claim adjustment expenses are subject to uncertainties that are greater than those presented by other claims. Estimating the ultimate cost of both reported and unreported A&E claims are subject to a higher degree of variability due to a number of additional factors, including among others:

- coverage issues, including whether certain costs are covered under the policies and whether policy limits apply;
- inconsistent court decisions and developing legal theories;
- continuing aggressive tactics of plaintiffs' lawyers;
- the risks and lack of predictability inherent in major litigation;
- changes in the frequency of A&E claims;
- changes in the severity of claims, including bodily injury claims for malignancies arising out of exposure to asbestos;
- the impact of the exhaustion of primary limits and the resulting increase in claims on any umbrella or excess policies we have issued;
- our ability to recover reinsurance for A&E claims; and

• changes in the legal and legislative environment in which we operate.

It is also difficult to forecas t changes in the legal and legislative environment and the impact on the future development of A&E claims. This development will be affected by future court decisions and interpretations, as well as changes in applicable legislation. It is difficult to predict the ultimate outcome of large coverage disputes until settlement negotiations near completion and significant legal questions are resolved or, failing settlement, until the dispute is adjudicated. This is particularly the case with policyholders in bankruptcy where negotiations often involve a large number of claimants and other parties and require court approval to be effective.

Traditional actu arial m ethods and techn iques em ployed to esti mate the u ltimate c ost o f claim s fo r m ore traditional property and casualty exposures are less precise in estimating claim and claim adjustment reserves for A&E, particularly in an environment of emerging or potential claims and c overage issues that arise from industry practices and legal, judicial and social conditions. Therefore, these traditional actuarial methods and techniques are necessarily supplemented with additional estimation techniques and methodologies, many of which involve significant judgments that are required of management. For A&E, we regularly monitor our exposures, in cluding reviews of loss activity, regulatory developments and court rullings. In addition, we perform a ground up analysis on our exposures. Our actuaries, in conjunction with our specialized claim unit, use various modeling techniques to estimate our overall exposure to known accounts. We use this information and ad ditional modeling tech niques to develop loss distributions and claim reporting patterns to determine reserves for accounts that will report A&E exposure in the future. Estimating the average claim size requires analysis of the impact of large losses and claim cost trend based on changes in the cost of repairing or replacing property, changes in the cost of legal fees, judicial decisions, legislative changes, and other factors. Due to the inherent uncertainties in estimating reserves for A&E claim and claim adjustment expenses and the degree of variability due to, am ong other things, the factors desc ribed above, we may be required to rec ord material changes in our claim and cl aim adjustment expense reserves in the future, should new information become available or other developments emerge. See t he A&E R eserves section of this MD&A and Note F of the Consolidated Financial Statements included under Item 8 for additional information relating to A&E claims and reserves.

The impact of these and other unforeseen emerging or potential claims and coverage issues is difficult to predict and could materially adversely affect the a dequacy of our claim and claim adjustment expense reserves and could lead to future reserve additions. See the Segment Results sections of this MD&A and Note Fofthe Consolidated Financial Statements included under Item 8 for a discussion of changes in reserve estimates and the impact on our results of operations.

### Establishing Reserve Estimates

In developing claim and claim adjustment expense ("loss" or "losses") reserve estimates, our actuaries perform detailed reserve analyses that are sta ggered throughout the year. The data is organized at a "product" level. A product can be a line of business covering a subset of insureds such as commercial automobile liability for small and middle market customers, it can encompass several lines of business provided to a specific set of customers such as dentists, or it can be a particular type of claim such as construction defect. Every product is analyzed at least once during the year, and many products are an alyzed multiple times. The analyses g enerally review losses gross of ced ed rein surance and apply the ceded rein surance terms to the gross estimates to establish estimates net of reinsurance. In addition to the detailed an alyses, we review actual loss emergence for all products each quarter.

The detailed analyses use a variety of generally accepted actuarial methods and techniques to produce a number of estimates of ultimate loss. Our actuaries determine a point estimate of ultimate loss by reviewing the various estimates and assigning weight to each estimate given the characteristics of the product being reviewed. The reserve estimate is the difference between the estimated ultimate loss and the losses paid to date. The difference between the estimated ultimate loss (paid loss plus case reserve) is IBNR. IBNR calculated as such includes a provision for development on known cases (supplemental development) as well as a provision for claims that have occurred but have not yet been reported (pure IBNR).

Most of our business can be characterized as long-tail. For long-tail business, it will generally be several years between the time the business is written and the time when all claims are settled. Our long-tail exposures include commercial automobile liability, workers' compensation, general liability, medical malpractice, other

professional liab ility co verages, assu med rein surance run-off and pro ducts liab ility. Sho rt-tail ex posures include property, commercial automobile physical damage, marine and warranty. CNA Specialty and CNA Commercial contain both long-tail and s hort-tail ex posures. Corporate & Ot her Non-Core contains long-tail exposures.

Various methods are used to project ultimate loss for both long-tail and short-tail exposures including, but not limited to, the following:

- Paid Development,
- Incurred Development,
- Loss Ratio.
- Bornhuetter-Ferguson Using Premiums and Paid Loss,
- Bornhuetter-Ferguson Using Premiums and Incurred Loss,
- Frequency times Severity, and
- Stochastic modeling.

The paid development method estimates ultimate losses by reviewing paid loss patterns and applying them to accident years with further expected changes in paid loss. Selection of the paid loss pattern requires analysis of several factors including the im pact of inflation on claim s costs, the rate at which claims professionals make claim p ayments and close claims, the impact of judicial decisions, the impact of underwriting changes, the impact of large claim payments and other factors. Claim cost inflation itself requires evaluation of changes in the cost of repairing or replacing property, changes in the cost of medical care, changes in the cost of wage replacement, judicial decisions, legislative changes and other factors. Because this method assumes that losses are paid at a consistent rate, changes in any of these factors can impact the results. Since the method does not rely on case reserves, it is not directly influenced by changes in the adequacy of case reserves.

For many products, paid loss data for recent periods may be too immature or erratic for accurate pre dictions. This situation often exists for long-tail exposures. In addition, changes in the factors described a bove may result in inconsistent payment patterns. Finally, estimating the paid loss pattern subsequent to the most mature point available in the data an alyzed often involves considerable uncertainty for long-tail products such as workers' compensation.

The incurred development method is similar to the paid development method, but it uses case in curred losses instead of paid losses. Since the method uses more data (case reserves in addition to paid losses) than the paid development method, the incurred development patterns may be less variable than paid patterns. However, selection of the incurred loss pattern requires analysis of all of the factors above. In addition, the inclusion of case reserves can lead to distortions if changes in case reserving practices have taken place, and the use of case incurred losses may not eliminate the issues associated with estimating the incurred loss pattern subsequent to the most mature point available.

The loss ratio method multiplies premiums by an expected loss ratio to produce ultimate loss estimates for each accident year. This method may be useful for imm ature accident periods or if loss development patterns a re inconsistent, losses emerge very slowly, or there is relatively little loss history from which to estimate future losses. The selection of the expected loss ratio requires analysis of loss ratios from earlier accident years or pricing studies and analysis of inflationary trends, frequency trends, rate changes, underwriting changes, and other applicable factors.

The B ornhuetter-Ferguson using premiums and p aid loss method is a c ombination of the paid development approach and the loss ratio approach. This method normally determines expected loss ratios similar to the approach used to estimate the expected loss ratio for the loss ratio method and requires analysis of the same factors described above. This method assumes that only future losses will develop at the expected loss ratio level. The percent of paid loss to ultimate loss implied from the paid development method is used to determine what percentage of ultimate loss is yet to be paid. The use of the pattern from the paid development method requires consideration of all factors listed in the description of the paid development method. The estimate of losses yet to be paid is added to current paid losses to estimate the ultimate loss for each year. This method will

react very slowly if actual ultimate loss ratios are different from expectations due to changes not accounted for by the expected loss ratio calculation.

The B ornhuetter-Ferguson using premiums and incurred loss method is similar to the B ornhuetter-Ferguson using premiums and paid loss method except that it uses case incurred losses. The use of case incurred losses instead of paid losses can result in development patterns that are less variable than paid patterns. However, the inclusion of case reserves can lead to distort ions if changes in case reserving have taken place, and the method requires analysis of all the factors that need to be reviewed for the loss ratio and incurred development methods.

The Fre quency times Severity method multiplies a project ed number of ultimate claims by an estimated ultimate average loss for each accident year to produce ultimate loss estimates. Since projections of the ultimate number of claims are often less variable than projections of ultimate loss, this method can provide more reliable results for products where loss development patterns are inconsistent or too variable to be relied on exclusively. In a ddition, this method can more directly account for changes in coverage that impact the number and size of claims. However, this method can be difficult to apply to situations where very large claims or a substantial number of unusual claims result in volatile average claim sizes. Projecting the ultimate number of claims requires analysis of several factors including the rate at which policyholders report claims to us, the impact of judicial decisions, the impact of underwriting changes and other factors. Estimating the ultimate average loss requires analysis of the impact of large losses and claim cost trend based on changes in the cost of repairing or replacing property, changes in the cost of medical care, changes in the cost of wage replacement, judicial decisions, legislative changes and other factors.

Stochastic modeling produces a ran ge of pos sible o utcomes based on varying a ssumptions related to the particular product being modeled. For some products, we use models which rely on historical development patterns at an aggregate level, while other products are modeled using individual claim variability assumptions supplied by the claims department. In either case, multiple simulations are run and the results are analyzed to produce a range of potential outcomes. The results will typically include a mean and percentiles of the possible reserve distribution which aid in the selection of a point estimate.

For many exposures, especially those that can be considered long-tail, a particular accident year may not have a sufficient volume of paid losses to produce a statistically reliable estimate of ultimate losses. In such a case, our actuaries typically assi gn more weight to the incurred development method than to the paid development method. As claims continue to settle and the volume of paid loss increases, the actuaries may assign additional weight to the paid development method. For most of our products, even the incurred losses for accident years that are early in the claim settlement process will not be of sufficient volume to produce a reliable estimate of ultimate losses. In these cases, we will not assign any weight to the paid and in curred development methods. We will use loss ratio, Bornhuetter-Ferguson and average loss methods. For short-tail exposures, the paid and incurred development methods can often be relied on sooner primarily because our history includes a sufficient number of y ears to c over the entire period over which paid and incurred 1 osses are expected to change. However, we may also use loss ratio, Bornhuetter-Ferguson and average loss methods for short-tail exposures.

For other more complex products where the above methods may not produce reliable indications, we use additional methods tailored to the characteristics of the specific situation. Such products include construction defect losses and A&E.

For construction de fect losses, our actua ries organize losses by report year. Report year groups claims by the year in which he were reported. To estimate losses from claims that have not been reported, various extrapolation techniques are applied to the pattern of claims that have been reported to estimate the number of claims yet to be reported. This process requires a nalysis of several factors including the rate at which policyholders report claims to us, the impact of judicial decisions, the impact of underwriting changes and other factors. An average claim size is determined from past experience and applied to the number of unreported claims to estimate reserves for these claims.

### Periodic Reserve Reviews

The reserve a nalyses performed by our a ctuaries result in point estimates. Each quarter, the results of the detailed reserve reviews are summarized and discussed with our senior management to determine the best estimate of reserves. This group considers many factors in making this decision. The factors include, but are not limited to, the historical pattern and volatility of the actuarial indications, the sensitivity of the actuarial indications to changes in paid and in curred loss patterns, the consistency of claims handling processes, the

consistency of case reserv ing practices, chan ges in our pricing and underwriting, pricing and underwriting trends in the insurance market, and legal, judicial, social and economic trends.

Our rec orded reserves reflect our best est imate as of a particular point in time based upon known facts, consideration of the factors cited above, and our judgment. The carried reserve may differ from the actuarial point estimate as the result of our consideration of the factors noted above as well as the potential volatility of the projections associated with the specific product being analyzed and other factors impacting claims costs that may not be quantifiable through traditional actuarial analysis. The is process results in management's best estimate which is then recorded as the loss reserve.

Currently, our rec orded res erves ar e m odestly h igher than t he act uarial po int esti mate. For both C NA Commercial a nd C NA Sp ecialty, the d ifference between our reserves and the act uarial point est imate is primarily driven by uncertainty with respect to immature accident years, claim cost inflation, changes in claims handling, tort reform roll-backs which may adversely impact claim costs, and the effects of the recessionary economy. For Corporate & Other Non-Core, the carried reserve is relatively consistent with the actuarial point estimate.

The key assumptions fundamental to the reserving process are often different for various products and accident years. Some of these assumptions are explicit assumptions that are required of a particular method, but most of the assumptions are implicit and cannot be precisely quantified. An example of an explicit assumption is the pattern employed in the paid development method. However, the assumed pattern is itself based on several implicit assumptions such as the impact of inflation on medical costs and the rate at which claim professionals close claims. As a result, the effect on reserve estimates of a particular change in assumptions usually cannot be specifically quantified, and changes in these assumptions cannot be tracked over time.

Our recorded reserves are management's best estimate. In order to provide an indication of the variability associated with our net reserves, the following discussion provides a sensitivity an alysis that shows the approximate estimated impact of variations in the most significant factor affecting our reserve estimates for particular types of business. These significant factors are the ones that could most likely materially impact the reserves. This discussion covers the major types of business for which we believe a material deviation to our reserves is reasonably possible. There can be no assurance that actual experience will be consistent with the current assumptions or with the variation indicated by the discussion. In addition, there can be no assurance that other factors and assumptions will not have a material impact on our reserves.

Within CNA Specialty, we believe a meaterial deviation to our net reserves is reasonably possible for professional liability and related business. This business includes professional liability coverages provided to various professional firms, including architects, realtors, small and mid-sized accounting firms, law firms and technology firms. This business also includes D&O, employment practices, fiduciary and fidelity coverages as well as insurance products serving the healthcare delivery system. The most significant factor affecting reserve estimates for this business is claim severity. Claim severity is driven by the cost of medical care, the cost of wage replacement, legal fees, judicial decisions, legislation and other factors. Underwriting and claim handling decisions such as the classes of business written and individual claim settlement decisions can also impact claim severity. If the estimated claim severity increases by 9%, we estimate that the net reserves would increase by approximately \$4.50 million. If the estimated claim severity decreases by 3%, we estimate that net reserves would decrease by approximately \$1.50 million. Our net reserves for this business were approximately \$4.9 billion at December 31, 2009.

Within CNA Commercial, the two types of business for which we believe a material deviation to our net reserves is reasonably possible are workers' compensation and general liability.

For CNA Commercial workers' compensation, since many years will pass from the time the business is written until all claim payments have been made, claim cost inflation on claim payments is the most significant factor affecting workers' compensation reserve estimates. Workers' compensation claim cost inflation is driven by the cost of medical care, the cost of wage replacement, expected claimant lifet imes, judicial decisions, legislative changes and other factors. If estimated workers' compensation claim cost inflation increases by 100 basis points for the entire period over which claim payments will be made, we estimate that our net reserves would increase by a pproximately \$4.50 million. If estimated workers' compensation claim cost inflation decreases by 100 basis points for the entire period over which claim payments will be made, we estimate that

our net reserves would decrease by a pproximately \$400 million. Our net reserves for C NA C ommercial workers' compensation were approximately \$4.8 billion at December 31, 2009.

For CNA Commercial general liability, the most significant factor affecting reserve estimates is severity. Claim severity is driven by changes in the cost to repair or replace property, the cost of medical care, the cost of wage replacement, judicial decisions, legislation and other factors. If the estimated claim severity for general liability increases by 6%, we estim ate that our net reserves would increase by approximately \$2.00 million. If the estimated claim severity for general liability decreases by 3%, we estimate that our net reserves would decrease by approximately \$100 million. Our net reserves for CNA Commercial general liability were approximately \$3.3 billion at December 31, 2009.

Within Corporate & Other Non-Core, the two types of business for which we believe a material deviation to our net reserves is reasonably possible are CNA Re and A&E.

For C NA R e, the p redominant m ethod used for est imating reserves is the incurred development m ethod. Changes in the cost to repair or replace property, the cost of medical care, the cost of wage replacement, the rate at which ceding companies report claims, judicial decisions, legislation and other factors all impact the incurred development pattern for CNA Re. The pattern selected results in the incurred development factor that estimates future changes in case in curred loss. If the estimated incurred development factor for CNA Re inc reases by 40%, we estimate that our net reserves for CNA Re would inc rease by approximately \$10.0 m illion. If the estimated incurred development factor for CNA Re decreases by 30%, we estimate that our net reserves would decrease by approximately \$75 million. Our net reserves for C NA Re were approximately \$0.7 billion at December 31, 2009.

For A&E, the most significant factor a ffecting reserve estimates is overall account severity. Overall account severity for A&E reflects the combined impact of economic trends (inflation), changes in the types of defendants involved, the expected mix of asbestos disease types, judicial decisions, legislation and other factors. If the estimated overall account severity for A&E increases approximately 20%, we estimate that our A&E net reserves would increase by approximately \$300 million. If the estimated overall account severity for A&E decreases by approximately 10%, we estimate that our A&E net reserves would decrease by approximately \$150 million. Our net reserves for A&E were approximately \$1.4 billion at December 31, 2009.

Given the factors described above, it is not possible to quantify precisely the ultimate exposure represented by claims and related litigation. As a result, we regularly review the adequacy of our reserves and reassess our reserve estimates as historical loss experience develops, additional claims are reported and additional information becomes available in subsequent periods.

In light of the many uncertainties asso ciated with establishing the estimates and making the assumptions necessary to establish reserve levels, we review our reserve estimates on a regular basis and make adjustments in the period that the need for such adjustments is determined. These reviews have resulted in our identification of information and t rends that have cause dust o change our reserves in prior periods and could lead to the identification of a need for additional material increases or decreases in claim and claim adjustment expense reserves, which could materially affect our results of operations, equity, business and insurer financial strength and debt rating s positively or negatively. See the Ratings section of the is MD&A for further information regarding our financial strength and debt ratings.

## **Segment Results**

The following discusses the results of continuing operations for our operating segments.

As a result of our realignment of management responsibilities, we revised our property and casualty segments in the fourth quarter of 2009. There was no change in our Life & Group Non-Core and Corporate & Other Non-Core segments. Prior period segment disclosures have been conformed to the current year presentation. The new segment structure reflects the way management currently reviews results and makes business decisions.

Our core property and casualty commercial insurance operations are reported in two business segments: CNA Specialty and CNA Commercial. CNA Specialty provides a broad array of professional, financial and specialty property and casualty products and services, pr imarily th rough in surance brokers and managing gen eral underwriters. CNA Commercial includes property and ca sualty coverages sold to small businesses and middle market en tities and organizations primarily th rough an in dependent agency distribution system. CNA Commercial also in cludes commercial insurance and risk management products sold to large corporations primarily through insurance brokers. Previously, our international operations were treated as a separate business unit within CNA Specialty. The products sold through our international operations are now reflected within CNA Specialty and CNA. Commercial in a manner that a ligns with the products with in each segment. Additionally, our excess and surplus lines, which were previously included in CNA Specialty, are now included in CNA Commercial, as part of CNA Select Risk.

Our non-core operations are managed in two segments: Life & Group Non-Core and Corporate & Other Non-Core. Life & Group Non-Core primarily includes the results of the life and group lines of business that have been placed in run-off. Corporate & Other Non-Core primarily includes certain corporate expenses, including interest on corpo rate debt, and the results of certain property and c asualty business primarily in run-off, including CNA Re. This segment also includes the results related to the centralized adjusting and settlement of A&E.

Our property and cas ualty field struct ure consists of 41 branch locations across the country organized into 6 zones. The centralized processing operation for small and middle-market cu stomers, located in Maitland, Florida, handles policy processing, billing and collection activities, and also acts as a call center to optimize customer service. The claims structure consists of a centralized claim center designed to efficiently handle the high volume of low severity claims including property damage, liability, and workers' compensation medical only claims, and 14 principal claim office locations around the country handling the more complex claims.

We utilize the net operating in come fin ancial measure to monitor our operations. Net operating income is calculated by excluding from net in come (loss) attributable to CNA the after-tax effects of 1) net realized investment gains or losses, 2) income or loss from discontinued operations and 3) any cumulative effects of changes in accounting guidance. See further discussion regarding how we manage our business in Note N of the Consolidated Financial Statements included under Item 8. In evaluating the results of our CNA Specialty and CNA Commercial segments, we utilize the loss ratio, the expense ratio, the dividend ratio, and the combined ratio. These ratios are calculated using GAAP financial results. The loss ratio is the percentage of net incurred claim and claim adjustment expenses to net earned premiums. The expense ratio is the percentage of insurance underwriting and acquisition expenses, including the amortization of deferred acquisition costs, to net earned premiums. The dividend ratio is the ratio of policyholders' dividends incurred to net earned premiums. The combined ratio is the sum of the loss, expense and dividend ratios.

Changes in estimates of claim and allocate d claim adjustment expense reserves and premium accruals, net of reinsurance, for prior years are defined as net prior year development within this MD&A. These changes can be favorable or unfavorable. Net p rior year d evelopment does not in clude the impact of related acquisition expenses. Further information on our reserves is provided in Note F of the Consolidated Financial Statements included under Item 8.

## CNA SPECIALTY

#### **Business Overview**

CNA Specialty provides professional liability and other coverages through property and casualty products and services, both dom estically and a broad, through a net work of br okers, managing general un derwriters and independent agencies. C NAS pecialty provides solutions for managing the risks of its clients, including architects, lawyers, accountants, healthcare professionals, fin ancial in termediaries and public and private companies. Product offerings also include surety and fidelity bonds and vehicle warranty services.

CNA Specialty includes the following business groups:

**Professional & Management Lia bility** provides management and profession al liability in surance and risk management services and other specialized property and casualty coverages in the United States. This group provides professional liability coverages to various professional firms, including architects, realtors, small and mid-sized accounting firms, law firms and technology firms. Professional & Management Liability a lso provides D&O, employment practices, fiduciary and fidelity coverages. Specific areas of focus include small and mid-size firms as well as privately held firms and not-for-profit organizations, where tailored products for this client segment are offered. Products within Professional & Management Liability are distributed through brokers, agents and managing general underwriters.

Professional & Man agement Liab ility, through CNA HealthPro, also offers in surance products to serve the healthcare delivery system. Products in clude professional liab ility and associated standard property and casualty coverages, and are distributed on a national basis through brokers, agents and managing general underwriters. Key customer segments in clude long term care facilities, allied healthcare providers, life sciences, dental professionals and mid-size and large healthcare facilities.

**International** provides similar management and professional liability insurance and other specialized property and casualty coverages in Canada and Europe.

**Surety** consists primarily of CNA Surety Co rporation (CNA Surety) and its insurance subsidiaries and offers small, medium and large contract and commercial surety bonds. CNA Surety provides surety and fidelity bonds in all 50 states through a c ombined network of independent agencies. We own approximately 62% of CNA Surety.

**Warranty and Al ternative Ri sks** provides extended s ervice contrac ts and rel ated pr oducts t hat pr otect individuals from the financial burden associated with mechanical breakdown and other related losses, primarily for ve hicles a nd portable el ectronic com munication de vices. T hese pr oducts a re di stributed t hrough a nd administered by a w holly o wned subsidiary, C NA National Warranty C orporation, or t hrough a t hird party administrator.

The following table details results of operations for CNA Specialty.

## **Results of Operations**

| Years ended December 31<br>(In millions)  | <br>2009     | <br>2008     | <br>2007     |
|---|--------------|--------------|--------------|
| Net written premiums                      | \$<br>2,684  | \$<br>2,719  | \$<br>2,766  |
| Net earned premiums Net investment income | 2,697<br>526 | 2,755<br>354 | 2,759<br>493 |
| Net operating income                      | 520<br>591   | 414          | 524          |
| Net realized investment losses, after-tax | (123)        | (167)        | (45)         |
| Net income                                | 468          | 247          | 479          |
| Ratios                                    |              |              |              |
| Loss and loss adjustment expense          | 56.9%        | 61.7%        | 62.5%        |
| Expense                                   | 29.3         | 27.3         | 25.8         |
| Dividend                                  | <br>0.3      | 0.5          | <br>0.2      |
| Combined                                  | 86.5%        | 89.5%        | <br>88.5%    |

## 2009 Compared with 2008

Net written premiums for CNA Specialty decreased \$35 million in 2009 as compared with 2008. The decrease in net written premiums was driven by our architects & engineers and surety bond lines of business, as current economic conditions have led to decreased in sured ex posures. This, along with the competitive market conditions, may continue to put ongoing pressure on premium and income levels and the expense ratio. Net written premiums were also unfavorably impacted by foreign exchange. Net earn ed premiums decreased \$58 million as compared with the same period in 2008, consistent with the trend of lower net written premiums.

CNA Specialty's average rate decreased 2% for 2009 as compared to a decrease of 4% for 2008 for policies that renewed in each period. R etention rates of 85% we re achieved for those policies that we re available for renewal in each period.

Net income improved \$221 million in 2009 as compared with 2008. This increase was due to improved net operating income and lower net realized investment losses. See the Investment section of this M D&A for further discussion of net investment income and net realized investment results.

Net operating income improved \$177 million in 2009 as compared with 2008, primarily due to higher net investment income and increased favorable net prior year development.

The combined ratio improved 3.0 points in 2 009 as compared with 2008. The loss ratio improved 4.8 points primarily due to increased favorable net prior year development. The expense ratio increased 2.0 points in 2009 as compared with 2008, primarily due to higher underwriting expenses and the lower net earned premium base. Underwriting expenses increased primarily due to higher employee-related costs.

Favorable net prior year development of \$224 million was recorded in 2009, compared to \$106 million in 2008. Further information on CNA Specialty net prior year development for 2009 and 2008 is included in Note F of the Consolidated Financial Statements included under Item 8.

The following table summarizes the gross and net carried reserves as of December 31, 2009 and 2008 for CNA Specialty.

#### Gross and Net Carried Claim and Claim Adjustment Expense Reserves

| December 31<br>(In millions)                                    | ·  | 2009           | <br>2008             |
|---|----|----------------|----------------------|
| Gross Case Reserves<br>Gross IBNR Reserves                      | \$ | 2,208<br>4,714 | \$<br>2,105<br>4,616 |
| Total Gross Carried Claim and Claim Adjustment Expense Reserves | \$ | 6,922          | \$<br>6,721          |
| Net Case Reserves<br>Net IBNR Reserves                          | \$ | 1,781<br>4,085 | \$<br>1,639<br>3,896 |
| Total Net Carried Claim and Claim Adjustment Expense Reserves   | \$ | 5,866          | \$<br>5,535          |

## 2008 Compared with 2007

Net written premiums for CNA Specialty decreased \$47 million in 2008 as compared with 2007. Premiums written in 2008 were unfavorably impacted by competitive market conditions resulting in decreased production, as compared with 2007, primarily in professional management and liability lines. The unfavorable impact in premiums written was p artially offset by d ecreased ced ed premiums p rimarily d ue to d ecreased use of reinsurance. Net earned premiums decreased \$4 million as compared with the same period in 2007, consistent with the decrease in net written premiums.

CNA Specialty's average rate decreased 4% for 2008, as compared to a decrease of 5% for 2007 for policies that renewed in each period. Retention rates of 85% and 83% were achieved for those policies that were up for renewal in each period.

Net income decreased \$232 million in 2008 as compared with 2007. This decrease was primarily attributable to higher n et real ized i nvestment losses and lower net operating i ncome. See the Investments section of this MD&A for further discussion of net investment income and net realized investment results.

Net operating income decreased \$110 million in 2008 as compared with 2007. This decrease was prim arily driven by significantly lower net i nvestment income and decrease d current accident year unde rwriting results. These unfavorable results were partially offset by the impact of favorable net prior year development in 2008 as compared to unfavorable net prior year development in 2007.

The combined ratio increased 1.0 point in 2008 as compared with 2007. The loss ratio improved 0.8 point, primarily due to the impact of development. This was partially offset by higher current accident year loss ratios recorded primarily in our E&O and D&O coverages for financial institutions due to the financial markets credit crisis in 2008.

The expense ratio increased 1.5 points in 2008 as compared with 2007. The increase primarily related to increased underwriting expenses and reduced ceding commissions.

Favorable net prior year development of \$106 million was recorded in 2008, compared to unfavorable net prior year development of \$24 million in 2007. Further information on CNA Specialty net prior year development for 2008 and 2007 is included in Note F of the Consolidated Financial Statements included under Item 8.

## CNA COMMERCIAL

#### **Business Overview**

CNA Commercial works with an independent agency distribution system and a network of brokers to market a broad ran ge of pr operty and casual ty i nsurance p roducts and services to s mall, middle-market and large businesses and organizations. Pro perty products include standard and excess property coverages, as well as marine coverage, and boiler and machinery. C asualty products include standard casualty insurance products such as workers' compensation, general and product liability, commercial auto and umbrella coverages. Most insurance programs are provided on a guaranteed cost basis; however, we also offer specialized loss-sensitive insurance programs to those customers viewed as higher risk and less predictable in exposure.

These property and cas ualty products are offered as part of our **Commercial, Busi ness** and **International** insurance groups. Our Busi ness insurance group serves our smaller commercial accounts and the Commercial insurance group serves our middle markets and larger risks. In addition, CNA Commercial provides total risk management services relating to claim and information services to the large commercial insurance marketplace, through a who lly-owned sub sidiary, CNA Clai mPlus, In c., a third party administrator. The International insurance group primarily consists of the commercial product lines of our operations in Europe, Canada, Latin America and Hawaii.

Also included in CNA Commercial is **CNA Select Risk (Select Risk)**, which includes our excess and surplus lines coverages. Select Risk provides specialized insurance for selected commercial risks on both an individual customer and program basis. C ustomers insured by Select Risk are generally viewed as higher risk and less predictable in exposure t han t hose c overed by st andard i nsurance markets. Select Risk's products a re distributed throughout the United States through specialist producers, program agents and brokers.

The following table details results of operations for CNA Commercial.

#### **Results of Operations**

| Years ended December 31<br>(In millions)  | <br>2009   | <br>2008  | <br>2007   |
|---|--|---|--|
| Net written premiums Net earned premiums Net investment income Net operating income Net realized investment losses, after-tax Net income (loss) | \$<br>3,448<br>3,432<br>922<br>506<br>(232)<br>274 | \$<br>3,770<br>3,787<br>603<br>289<br>(335)<br>(46) | \$<br>4,007<br>4,104<br>1,006<br>697<br>(105)<br>592 |
| Ratios Loss and loss adjustment expense Expense Dividend  | <br>69.6%<br>35.2<br>0.3                           | 73.0%<br>31.2                                       | <br>66.8%<br>32.1<br>0.2                             |
| Combined  | <br>105.1%   | <br>104.2%  | 99.1%  |

## 2009 Compared with 2008

Net written premiums for CNA Commercial decreased \$322 million in 2009 as compared with 2008. Written premiums declined in most lines primarily due to general economic conditions. Current economic conditions have led to decreased insured exposures, such as in small businesses and in the construction industry due to smaller payrolls and reduced project volume. This, along with competitive market conditions, may continue to put ongoing pressure on premium and income levels and the expense ratio. Net earned premiums decreased \$355 million in 2009 as compared with 2008, consistent with the trend of lower net written premiums. Premiums were also impacted by unfavorable premium development recorded in 2009 and unfavorable foreign exchange.

CNA Commercial's average rate was flat, as compared to a decrease of 4% for 2008 for policies that renewed in each period. Retention rates of 81% were achieved for those policies that were available for renewal in both periods.

Net results improved \$320 million in 2009 as compared with 2008. This improvement was due to increased net operating income and decreased net realized investment losses. See the Investments section of this MD&A for further discussion of net realized investment results and net investment income.

Net operating income improved \$217 million in 2009 compared with 2008. This improvement was primarily driven by higher net investment income and lower catastrophe losses. Partially offsetting these favorable items was an unfavorable change in current accident year underwriting results excluding catastrophes.

The combined ratio increased 0.9 point in 2009 as compared with 2008. The loss ratio improved 3.4 points primarily due to decreased catastrophe losses, partially offset by the impact of higher current accident year non-catastrophe loss ratio s. Catastrop he losses were \$82 million, or 2.4 points of the loss ratio, for 2009 as compared to \$343 million, or 9.0 points of the loss ratio, for 2008. The current accident year loss ratio, excluding catastrophe losses, was un favorably impacted by loss experience in several lines of business, including workers' compensation and renewable energy, as well as several significant property losses.

The expense ratio increased 4.0 points in 2009 as compared with 2008, primarily related to higher underwriting expenses, unfavorable changes in estimates for insurance-related assessments and the lower net earned premium base. Underwriting expenses increased primarily due to higher employee-related costs.

In 2008, the amount due from policyholders related to losses under deductible policies within CNA Commercial Lines was reduced by \$90 million for insolvent insureds. The reduction of this amount, which was reflected as unfavorable net pri or year reserve development in 2008, had no effect on 2 008 results of operations as the Company had previously recognized provisions in prior years. These impacts were reported in Insurance claims and policyholders' benefits in the 2008 Consolidated Statement of Operations.

Favorable net prior year development of \$ 168 million was recorded in 2009, compared to favorable net prior year development of \$96 million in 2008. Excluding the impact of the \$90 million of unfavorable net prior year reserve development discussed above, which had no net impact on the 2008 results of operations, favorable net prior year development was \$18 6 m illion. Further i nformation on C NA C ommercial net prior y ear development for 2009 and 2008 is included in Note F of the Consolidated Financial Statements included under Item 8.

The following table summarizes the gross and net carried reserves as of December 31, 2009 and 2008 for CNA Commercial.

#### Gross and Net Carried Claim and Claim Adjustment Expense Reserves

| December 31<br>(In millions)                                    | 2009              | 2008              |
|---|-------------------|-------------------|
| Gross Case Reserves<br>Gross IBNR Reserves                      | \$ 6,510<br>6,495 | \$ 6,772<br>6,837 |
| Total Gross Carried Claim and Claim Adjustment Expense Reserves | \$ 13,005         | \$ 13,609         |
| Net Case Reserves<br>Net IBNR Reserves                          | \$ 5,269<br>5,580 | \$ 5,505<br>5,673 |
| Total Net Carried Claim and Claim Adjustment Expense Reserves   | \$ 10,849         | \$ 11,178         |

## 2008 Compared with 2007

Net written premiums for CNA Commercial decreased \$237 million in 2008 as compared with 2007. Premiums written in 2008 were unfavorably impacted by competitive market conditions resulting in decreased production, as compared with 2007, across most lines of business. This unfavorable impact was partially of fset by decreased ceded premiums. Net earned premiums decreased \$317 million in 2008 as compared with 2007, consistent with the decreased net written premiums.

CNA Commercial's average rate decreased 4% for 2008, as compared to a decrease of 3% for 2007 for policies that rene wed in each period. R etention rates of 81% and 79% were a chieved for those policies that were available for renewal in each period.

Net results decreased \$638 million in 2008 as compared with 2007. This decrease was attributable to decreased net operating income and higher net realized investment losses. See the Investments section of this MD&A for further discussion of the net realized investment results and net investment income.

Net operating income decreased \$408 million in 2008 as compared with 2007. This decrease was prim arily driven by significantly lower net investment income and higher catastrophe impacts. The catastrophe impacts were \$230 m illion after-tax in 2008, which in cluded a \$7 m illion after-tax cat astrophe-related i nsurance assessment, as compared to catastrophe losses of \$49 million after-tax in 2007.

The combined ratio increased 5.1 points in 2008 as compared with 2007. The loss ratio increased 6.2 points primarily due to increased catastrophe losses. Catastrophes losses related to 2008 events had an adverse impact of 9.0 points on the loss ratio in 2008 compared with an adverse impact of 1.8 points in 2007.

The expense ratio decrease d 0.9 point in 2008 as compared with 2007 primarily related to changes in the assessment rates imposed by certain states for insurance-related assessments. The dividend ratio decreased 0.2 point in 2008 as compared with 2007 due to increased f avorable dividend development in the workers' compensation line of business.

Favorable net prior year development of \$96 million was recorded in 2008. Excluding the impact of the \$90 million of unfavorable net prior year reserve development discussed above, which had no net impact on the 2008 results of operations, favorable net prior year development was \$186 million. Favo rable net prior year development of \$183 million was recorded in 2007. Further information on CNA Commercial n et prior year development for 2008 and 2007 is included in Note F of the Consolidated Financial Statements included under Item 8.

## LIFE & GROUP NON-CORE

#### **Business Overview**

The Life & Group Non-Core segment primarily includes the results of the life and group lines of business that are in run-off. We continue to service our existing individual long term care commitments, our payout annuity business and our pension deposit business. We also retain a block of group reinsurance and life settle ment contracts. These b usinesses are being managed as a run -off operation. Our group long term care business, while considered non-core, continues to be actively marketed. During 2008, we exited the indexed group annuity portion of our pension deposit business.

The following table summarizes the results of operations for Life & Group Non-Core.

#### **Results of Operations**

| Years ended December 31<br>(In millions)  | <br>2009  | <br>2008  | = === | 2007  |
|---|-----------|-----------|-------|-------|
| Net earned premiums                       | \$<br>595 | \$<br>612 | \$    | 618   |
| Net investment income                     | 664       | 484       |       | 622   |
| Net operating loss                        | (16)      | (108)     |       | (159) |
| Net realized investment losses, after-tax | (153)     | (236)     |       | (36)  |
| Net loss                                  | (169)     | (344)     |       | (195) |

## 2009 Compared with 2008

Net earned premiums for Life & Group Non-Core decreased \$17 million in 2009 as compared with 2008. Net earned premiums relate primarily to the individual and group long term care businesses.

Net loss decreased \$175 million in 2009 as compared with 2008. The decrease in net loss was primarily due to improved net realized investment results, favorable performance on our remaining pension deposit business as further disc ussed below, and a settle ment reached with Willis Limited that resol ved litigation related to the placement of personal accident reinsurance. Under the settlement agreement, Willis Limited agreed to pay us a total of \$130 million, which resulted in an after-tax gain of \$61 million, net of reinsurance. This litigation was brought by us in response to our settlement of the IGI contingency in 2007, as discussed below.

Certain of the separate account investment contracts related to our pension deposit business guarantee principal and an annual minimum rate of interest, for which we recorded an additional pretax liability in Policyhol ders' funds in 200 8. Based on the increase in value of the investments supporting this business, we decreased this pretax liability by \$42 million during 2009. During 2008 we increased this liability by \$68 million.

These favorable impacts were partially offset by unfavorable results in our long term care business and a \$28 million after-t ax legal accrua 1 recorded in the s econd quarter of 2009 related to a previously held lim ited partnership investment. The limited partnership investment supported the indexed group annuity portion of our pension deposit business.

Net investment income for the year ended December 31, 2008 included trading portfolio losses of \$146 million, which were substantially offset by a corresponding decrease in the policyholders' funds reserves supported by the trading portfolio. This trading portfolio supported the indexed group annuity portion of our pension deposit business. During 2008, we settled these liabilities with policyholders with no material impact to results of operations. That business had a net loss of \$22 million for the year ended December 31, 2008.

## 2008 Compared with 2007

Net earned premiums for Life & Group Non-Core decreased \$6 million in 2008 as compared with 2007.

Net loss increased \$149 million in 2008 as compared with 2007. The increase in net loss was primarily due to increased net realized i nvestment losses and adverse i nvestment performance on a portion of our pension deposit business. As discussed above, during 2008, the Company recorded a pretax liability of \$68 million in Policyholders' funds due to the performance of the related assets supporting the pension deposit business in 2008. There was no liability recorded in 2007 related to this business.

The net loss in 2007 included an after-tax loss of \$108 million related to the settlement of the IGI contingency. The IGI contingency related to reinsurance arrangements with respect to personal accident insurance coverages provided between 1997 and 1999 which were the subject of arbitration proceedings.

The decreased net investment income included a decline of trading portfolio results, which was substantially offset by a corresponding decrease in the policyholders' fund reserves supported by the indexed group annuity trading portfolio. The trading portfolio supported the indexed group annuity portion of our pension deposit business. See the Investments section of this MD&A for further discussion of net investment income and net realized investment results.

## CORPORATE & OTHER NON-CORE

#### Overview

Corporate & Other Non-Core primarily includes certain corporate expenses, including interest on corporate debt, and the results of certain property and casualty business primarily in run-off, including CNA Re. This segment also includes the results related to the centralized adjusting and settlement of A&E claims.

The following table summa rizes the results of operations for the Corporate & Other Non-Core segment, including A&E and intrasegment eliminations.

## **Results of Operations**

| Years ended December 31                   |    | 2009  |    | 2008  |   | 2007 |
|---|----|-------|----|-------|---|------|
| (In millions)                             |    |       |    |       |   |      |
| No.                                       | ¢. | 200   | ¢. | 170   | • | 212  |
| Net investment income                     | •  | 208   | •  | 178   | • | 312  |
| Net operating loss                        |    | (99)  |    | (62)  |   | (2)  |
| Net realized investment losses, after-tax |    | (53)  |    | (103) |   | (17) |
| Net loss                                  |    | (152) |    | (165) |   | (19) |

## 2009 Compared with 2008

Net loss decreased \$13 m illion in 2009 as compared with 2008, primarily due to improved net realized investment results and higher net investment income. Partially offsetting these favorable items was increased unfavorable net prior year development primarily related to A&E.

Unfavorable net pri or y ear development of \$184 m illion was recorded in 2009, including \$79 m illion for asbestos exposures and \$76 million for environmental pollution exposures. In our most recent actuarial ground up review we not ed ad verse devel opment in various as bestos accounts due to increases in average claim severity and defense expense arising from increased trial activity. Additionally, we have not seen a decline in the overall emergence of new accounts during the last few years. We noted adverse devel opment in various pollution accounts due to changes in the liabilities attributed to our policyholders and adverse changes in case law impacting insurers' coverage obligations. These changes in turn increased our account estimates on certain accounts. In a ddition, the frequency of environmental pollution claims did not decline at the rate previously anticipated. Unfavorable net pri or y ear development of \$122 m illion was recorded in 2 008. Further information on Corporate & Other Non-Core net prior year development for 2009 and 2008 is included in Note F of the Consolidated Financial Statements included under Item 8.

The following table summarizes the gross and net carried reserves as of December 31, 2009 and 2008 for Corporate & Other Non-Core.

#### Gross and Net Carried Claim and Claim Adjustment Expense Reserves

| December 31 (In millions)  | <br>2009             | <br>2008             |
|--|----------------------|----------------------|
| Gross Case Reserves<br>Gross IBNR Reserves                             | \$<br>1,548<br>2,458 | \$<br>1,823<br>2,578 |
| <b>Total Gross Carried Claim and Claim Adjustment Expense Reserves</b> | \$<br>4,006          | \$<br>4,401          |
| Net Case Reserves<br>Net IBNR Reserves                                 | \$<br>972<br>1,515   | \$<br>1,126<br>1,561 |
| Total Net Carried Claim and Claim Adjustment Expense Reserves          | \$<br>2,487          | \$<br>2,687          |

## 2008 Compared with 2007

Net loss increased \$146 million in 2008 as compared with 2007. This increase was primarily due to lower net investment income, higher net realized investment losses and expenses associated with a legal contingency. These unfavorable impacts were partially offset by a \$27 million release from the allowance for uncollectible

reinsurance receiv ables arisi ng from a ch ange i n esti mate. In add ition, the 200 7 results in cluded curren t accident year losses related to certain mass torts.

Unfavorable net pri or y ear development of \$1 22 million was rec orded in 2008. Unfavorable net pri or y ear development of \$86 million was rec orded in 2007. Further information on C orporate & Other Non-Core net prior year development for 2008 and 2007 is in cluded in Note F of the Consolidated Financial Statements included under Item 8.

#### **A&E Reserves**

Our property and ca sualty insurance subsidiaries have actual and potential exposures related to as bestos and environmental pollution (A&E) claims. Establishing reserves for A&E claim and claim adjustment expenses is subject to a higher degree of variability due to a number of factors, as further discussed in the Reserve Estimates & Un certainties section of this MD&A. Due to the inherent uncertainties in estimating claim and claim adjustment expense reserves for A&E and due to the significant uncertainties described related to A&E claims, our ultimate liability for these cases, both individually and in aggregate, may exceed the recorded reserves. Any such potential additional liability, or any range of potential additional amounts, cannot be reasonably estimated currently, but could be material to our business, results of operations, equity, and insurer financial strength and debt ratings.

#### Asbestos

In the past several years, we experienced, at certain points in time, significant in creases in claim counts for asbestos-related claim s. The factors t hat led to th ese i ncreases i ncluded, am ong ot her things, i ntensive advertising c ampaigns by I awyers for asbestos claimants, mass medical screening programs sponsored by plaintiff lawy ers and the addition of new defendants such as the distributors and in stallers of products containing as bestos. In recent years, the rate of new filings has decreased. Various challenges to mass screening claimants have been successful. Historically, the majority of asbestos bodily injury claims have been filed by persons exhibiting few, if any, disease symptoms. Studies have concluded that the percentage of unimpaired claimants to total claimants ranges between 66% and up to 90%. Some courts and some state statutes mandate that so-called "unimpaired" claimants may not recover unless at some point the claimant's condition worsens to the point of impairment. Some plaintiffs classified as "unimpaired" continue to challenge those orders and statutes. Therefore, the ultimate impact of the orders and statutes on future as bestos claims remains uncertain.

Despite the decrease in new claim filings in recent years, there are several factors, in our view, negatively impacting asbesto's claim trends. Plain tiff atto meys who previously suied entities that are now be ankrupt continue to seek other viable targets. As plaintiff attorneys named additional defendants to new and existing asbestos bodily injury lawsuits, we experienced an increase in the total number of policyholders with current asbestos claims. Companies with few or no previous asbestos claims are becoming targets in asbestos litigation and, although they may have little or no liability, nevertheless must be defended. Additionally, plaintiff attorneys and trustees for future claim ants are demanding that policy limits be paid lump-sum into the bankruptcy asbest os trusts prior to presentation of valid claims and medical proof of these claims. Various challenges to these practices have succeeded in litigation, and are continuing to be litigated. Plaintiff attorneys and trustees for future claimants are also attempting to devise claims payment procedures for bankruptcy trusts that would allow as bestos claims to be paid under lax standards for injury, exposure and causation. This also presents the potential for exhausting policy limits in an accelerated fashion. Challenges to these practices are being mounted, though the ultimate impact or success of these tactics remains uncertain.

We are invo lved in significant asb estos-related claim litigaation, which is described in Note F of the Consolidated Financial Statements included under Item 8.

## **Environmental Pollution**

Environmental pollution cleanup is the subject of both federal and state regulation. By so me estimates, there are thousands of potential waste sites subject to cleanup. The insurance industry has been involved in extensive litigation reg arding coverage issues. Judicial interpretations in many cases have expanded the scope of coverage and liability beyond the original intent of the policies. The Comprehensive Environmental Response Compensation and Liability Act of 1980 (Superfund) and comparable state statutes (mini-Superfunds) govern the clean up and restoration of to xic waste sites and formalize the concept of legal liability for clean up and restoration by "Po tentially Responsible Parties" (P. RPs). Su perfund and the mini-Superfunds establish mechanisms to pay for cleanup of waste sites if PRPs fail to do so and assign liability to PRPs. The extent of liability to be allocated to a PRP is dependent upon a variety of factors. Further, the number of waste sites subject to cleanup is unknown. To date, approximately 1,500 cleanup sites have been identified by the Environmental Protection Agency (EPA) and included on its National Priorities List (NPL). State authorities have designated many cleanup sites as well.

Many policyholders have made claims against us for defense costs and indemnification in connection with environmental pollution matters. The vast majority of these claims relate to accide nt years 1989 and prior, which coincides with our adoption of the Simplified Commercial General Liability coverage form, which includes what is referred to in the industry as absolute pollution exclusion. We and the insurance industry are disputing coverage for many such claims. Key coverage issues include whether cleanup costs are considered damages under the policies, trigger of coverage, allocation of liability among triggered policies, applicability of pollution exclusions and own ed property exclusions, the potential for joint and several liability and the definition of an occurrence. To date, courts have been inconsistent in their rulings on these issues.

Further information on A &E claim and claim adjustment expense reserves and net prior year development is included in Note F of the Consolidated Financial Statements included under Item 8.

## **INVESTMENTS**

We maintain a large portfolio of fixed maturity and equity securities, including large amounts of corporate and government issued debt securities, residential and commercial mortgage-backed securities, and other asset-backed securities and investments in limited partnerships which pursue a variety of long and short investment strategies across a broad array of asset classes. Our investment portfolio supports our obligation to pay future insurance claims and provides investment returns which are an important part of our overall profitability.

For m ore than a year, cap ital and cred it markets have experienced severe levels of volatility, illiquidity, uncertainty and overall disruption. This broader market disruption significantly subsided in 2009 in most asset sectors. The U.S. Government has in itiated programs i ntended to stab ilize and improve markets and the economy. While the ultimate impact of these programs remains uncertain and economic conditions in the U.S. remain challenging, financial markets have shown improvement in 2009. Risk free interest rates continued near multi-year lows and credit spreads narrowed resulting in improvement in the Company's unrealized position. However, fair values in the asset-backed sector continue to be depressed primarily due to continued concerns with underlying residential and commercial collateral. During the year, the Company to ok advantage of favorable market conditions to reposition the portfolio to better match then eeds of the business. The substantial improvement in the unrealized position of the portfolio not only reflects the broader market recovery, but also these actions which centered around reducing non-investment grade corporate and nonagency residential and commercial mortgage-backed securities through net sales and principal repayments of \$1,482 million and \$2,459 million on an amortized cost basis. In addition, we had net purchases of \$7,441 million in investment grade corporate bonds and \$2,041 million in agency residential mortgage-backed securities.

#### Net Investment Income

The significant components of net investment income are presented in the following table.

#### **Net Investment Income**

| Years ended December 31<br>(In millions)  | <br>2009    | <br>2008    | · · · | 2007  |
|---|-------------|-------------|-------|-------|
| Fixed maturity securities                 | \$<br>1,941 | \$<br>1,984 | \$    | 2,047 |
| Short term investments                    | 36          | 115         |       | 186   |
| Limited partnerships                      | 315         | (379)       |       | 183   |
| Equity securities                         | 49          | 80          |       | 25    |
| Trading portfolio – indexed group annuity | -           | (146)       |       | 10    |
| Trading portfolio – other                 | 23          | (3)         |       | -     |
| Other                                     | <br>6       | <br>19      |       | 35    |
| Gross investment income                   | 2,370       | 1,670       |       | 2,486 |
| Investment expenses                       | <br>(50)    | <br>(51)    |       | (53)  |
| Net investment income                     | \$<br>2,320 | \$<br>1,619 | \$    | 2,433 |

Net investment income increased \$701 million in 2 009 as compared with 2 008. Excluding indexed group annuity trad ing portfolio losses of \$14 6 million in 200 8, net investment in come increased \$555 million primarily driven by improved results from limited partnership investments. This increase was partially offset by the impact of lower risk free and s hort term interest rates. Limited partnership investments generally present greater volatility, higher illiquidity, and greater risk than fixed income investments. Limited partnership income in 2 009 was driven by improved performance across many limited part nerships and included individual partnership performance that ranged from a positive \$1 20 million to a negative \$59 million. The limited partnership investments are managed as an overall portfolio in a nef fort to mitigate the greater levels of volatility, illiquidity and risk that are present in the individual investments. The indexed group annuity trading portfolio losses in 2008 were substantially offset by a corresponding decrease in the policyholders' funds reserves supported by the trading portfolio, which was included in Insurance claims and policyholders' benefits on the Consolidated Statements of Operations. We exited the indexed group annuity business in 2008.

Net investment income decreased \$814 million in 2008 as compared with 2007. The decrease was primarily driven by significant losses from limited partnerships and the indexed group annuity trading portfolio in 2008, and a decline in short term interest rates.

The fixed maturity investment portfolio and short term investments provided a pretax effective income yield of 5.1%, 5.6% and 5.8% for the years ended December 31, 2009, 2008, and 2007.

## Net Realized Investment Gains (Losses)

The components of net realized investment results are presented in the following table.

## **Net Realized Investment Gains (Losses)**

| Years ended December 31<br>(In millions)   | <br>2009   | <br>2008  | <br>2007   |
|--|--|---|--|
| Fixed maturity securities:  U.S. Treasury securities and obligations of government agencies Corporate and other taxable bonds States, municipalities and political subdivisions – tax-exempt securities Asset-backed securities Redeemable preferred stock Total fixed maturity securities | \$<br>(53)<br>(306)<br>(21)<br>(778)<br>(9)<br>(1,167) | \$<br>235<br>(643)<br>53<br>(476)<br>-<br>(831) | \$<br>86<br>(183)<br>3<br>(343)<br>(41)<br>(478) |
| Equity securities Derivative securities Short term investments and other   | <br>243<br>51<br>16                                    | <br>(490)<br>(19)<br>43                         | <br>117<br>32<br>18                              |
| Realized investment losses, net of participating policyholders' interests<br>Income tax benefit<br>Realized investment (gains) losses, after-tax, attributable to noncontrolling interests   | <br>(857)<br>296<br>-                                  | <br>(1,297)<br>456                              | <br>(311)<br>108                                 |
| Net realized investment gains (losses) attributable to CNA   | \$<br>(561)  | \$<br>(841)                                     | \$<br>(203)                                      |

Net realized investment losses decreased \$280 million for 2009 as compared with 2008, driven by a realized investment gain related to a common stock holding as discussed below and decreased OTTI losses recognized in earnings. Further information on our realized gains and losses, including our OTTI losses and impairment decision process, is set forth in Note B of the Consolidated Financial Statements included under Item 8. During the second quarter of 2009, the Company adopted updated accounting guidance, which amended the OTTI loss model for fixed maturity securities, as discussed in Note A of the Consolidated Financial Statements included under Item 8.

Included in the 2009 net realized gains for equity securities was \$370 million related to the sale of our holdings of Verisk Analytics Inc., which began trading on October 7, 2009 after an initial public offering. Since our cost basis in this position was zero, the entire amount was recognized as a pretax realized investment gain in the fourth quarter of 2009.

Net realized in vestment losses in creased \$6.38 million for 200.8 as compared with 2007. The increase was primarily driven by an increase in OTTI losses recognized in earnings.

Our fixed maturity portfolio consists primarily of high quality bonds, 90% and 91% of which were rated as investment grade (rated BB B- or higher) at Decem ber 31, 2009 and 2008. The classification between investment grade and non-investment grade is based on a ratings methodology that takes into account ratings from the three major providers, S&P, Moody's and Fitch Ratings (Fitch) in that order of preference. If a security is not rated by any of the three, we formulate an internal rating. For securities with credit support from third party guarantees, the rating reflects the greater of the underlying rating of the issuer or the insured rating.

The following table summarizes the ratings of our fixed maturity portfolio at carrying value.

#### **Fixed Maturity Ratings**

| December 31 (In millions)    | 2009      | %    | 2008      | <u>%</u> |
|------------------------------|-----------|------|-----------|----------|
| U.S. Government and Agencies | \$ 3,705  | 10%  | \$ 4,611  | 16%      |
| AAA rated                    | 5,855     | 17   | 8,494     | 29       |
| AA and A rated               | 12,464    | 35   | 8,166     | 29       |
| BBB rated                    | 10,122    | 28   | 5,029     | 17       |
| Non-investment grade         | 3,466     | 10   | 2,587     | 9        |
| Total                        | \$ 35,612 | 100% | \$ 28,887 | 100%     |

Non-investment grade fixed maturity securities, as presented in the table b elow, include high-yield securities rated b elow BBB- by bond rating agencies and other unrated securities that, according to our analysis, are below investment grade. Non-investment grade securities generally involve a greater degree of risk than investment grade securities. Although we have focused efforts to reduce our exposure to non-investment grade securities through net d ispositions, non-investment grade securities in creased primarily due to price appreciation and downgrades of \$1,126 million of asset-backed securities and \$333 million of other fixed maturity securities on an amortized cost basis that were previously investment grade. The amortized cost of our non-investment grade fixed maturity bond portfolio was \$3,637 million and \$3,709 million at December 31, 2009 and 2008. The following table summarizes the ratings of this portfolio at carrying value.

#### Non-investment Grade

| December 31 (In millions) | <br>2009             | <u>%</u>  | 2008               | 0/0       |
|---------------------------|----------------------|-----------|--------------------|-----------|
| BB<br>B                   | \$<br>1,352<br>1,255 | 39%<br>36 | \$<br>1,585<br>754 | 61%<br>29 |
| CCC - C                   | 761                  | 22        | 232                | 9         |
| D                         | 98                   | 3         | 16                 | 1         |
| Total                     | \$<br>3,466          | 100%      | \$<br>2,587        | 100%      |

Included within the fixed maturity portfolio are securities that contain credit support from third party guarantees from mono-line insurers. At December 31, 2009, \$487 million of the carrying value of the fixe d maturity portfolio had a third party guarantee that increased the underlying average rating of those securities from AA- to AAA. Of this amount, over 99% was within the tax-exempt bond segment. This third party credit support on tax-exempt bo nds is provided by five mono-line insurers, the largest exposure based on fair value being Assured Guaranty Ltd. at 94%.

At December 31, 2009 and 2008, approximately 99% and 97% of the fixed maturity portfolio was issued by U.S. Government and agencies or was rated by S&P or Moody's. The remaining bonds were rated by other rating agencies or internally.

The carrying value of fixed maturity and equity securities that are either subject to trading restrictions or trade in illiquid private placement markets at December 31, 2009 was \$154 million, which represents less than 0.4% of our to tal investment p ortfolio. These securities were in a net u nrealized gain position of \$5 million at December 31, 2009.

The following tab le pro vides the composition of available-for-sale fixed maturity securities in a gross unrealized loss position at December 31, 2009 by maturity profile. Securities not due at a single date are allocated based on weighted average life.

#### **Maturity Profile**

|  | Percent of Fair Value | Percent of<br>Unrealized Loss |
|--|-----------------------|-------------------------------|
| Due in one year or less                | 3%                    | 4%                            |
| Due after one year through five years  | 20                    | 12                            |
| Due after five years through ten years | 36                    | 36                            |
| Due after ten years                    | 41                    | 48                            |
| Total                                  | 100%                  | 100%                          |

#### Duration

A primary objective in the management of the fixed maturity and equity portfolios is to optimize return relative to underlying liabilities and respective liquidity needs. Our views on the current interest rate environment, tax regulations, asset class v aluations, specific security issuer and broader in dustry segment conditions, and the domestic and global economic conditions, are some of the factors that enter into an investment decision. We also continually monitor exposure to issuers of securities held and broader industry sector exposures and may from time to time adjust such exposures based on our views of a specific issuer or industry sector.

A further consideration in the management of the investment portfolio is the characteristics of the underlying liabilities and the ability to align the duration of the portfolio to those liabilities to meet future liquidity needs, minimize in terest rate risk and maintain a level of income sufficient to support the underlying insurance liabilities. For portfolios where future liability cash flows are determinable and typically long term in nature, we seg regate investments for asset/liability management purposes. The segregated investments support liabilities primarily in the Life & Gro up Non-Core segment including annuities, structured benefit settlements and long term care products.

The effective durations of fixed maturity securities, short term investments, non-redeemable preferred stocks and interest rate derivatives are p resented in the table below. Sho rt term in vestments are net of securities lending collateral and accounts payable and receivable am ounts for securities purchased and sold, but not yet settled.

#### **Effective Durations**

|                                      |    | December 31, 2009 |                               |    | December 31, 2008 |                               |  |  |
|--------------------------------------|----|-------------------|-------------------------------|----|-------------------|-------------------------------|--|--|
|                                      | F  | air Value         | Effective Duration (In years) | F  | air Value         | Effective Duration (In years) |  |  |
| (In millions)                        |    |                   |                               |    |                   |                               |  |  |
| Segregated investments               | \$ | 10,376            | 11.2                          | \$ | 8,168             | 9.9                           |  |  |
| Other interest sensitive investments |    | 29,665            | 4.0                           |    | 25,194            | 4.5                           |  |  |
| Total                                | \$ | 40,041            | 5.8                           | \$ | 33,362            | 5.8                           |  |  |

The i nvestment p ortfolio is periodically analyzed for changes in duration and related price c hange risk. Additionally, we periodically review the sensitivity of the p ortfolio to the level of foreign exchange rates and other factors that contribute to m arket price changes. A summary of these risks and specific a nalysis on changes is included in Item 7A Quantitative and Qualitative Disclosures About Market Risk included herein.

## Asset-Backed Exposure

#### **Asset-Backed Distribution**

| Asserbacked Distribution                 | Security Type |          |    |         |               |     |    |       |  |
|--|---------------|----------|----|---------|---------------|-----|----|-------|--|
| December 31, 2009<br>(In millions)       | 1             | RMBS (a) |    | MBS (b) | Other ABS (c) |     |    | Total |  |
| U.S. Government Agencies                 | \$            | 3,405    | \$ | _       | \$            | _   | \$ | 3,405 |  |
| AAA                                      | -             | 1,644    | *  | 345     | *             | 626 | -  | 2,615 |  |
| AA                                       |               | 307      |    | 92      |               | 69  |    | 468   |  |
| A  |               | 250      |    | 81      |               | 35  |    | 366   |  |
| BBB                                      |               | 226      |    | 44      |               | 102 |    | 372   |  |
| Non-investment grade and equity tranches |               | 1,105    |    | 22      |               | -   |    | 1,127 |  |
| Total Fair Value                         | \$            | 6,937    | \$ | 584     | \$            | 832 | \$ | 8,353 |  |
| <b>Total Amortized Cost</b>              | \$            | 7,469    | \$ | 709     | \$            | 858 | \$ | 9,036 |  |
| Sub-prime (included above)               |               |          |    |         |               |     |    |       |  |
| Fair Value                               | \$            | 602      | \$ | -       | \$            | -   | \$ | 602   |  |
| Amortized Cost                           | \$            | 709      | \$ | -       | \$<br>\$      | -   | \$ | 709   |  |
| Alt-A (included above)                   |               |          |    |         |               |     |    |       |  |
| Fair Value                               | \$            | 650      | \$ | -       | \$            | -   | \$ | 650   |  |
| Amortized Cost                           | \$            | 775      | \$ | -       | \$            | -   | \$ | 775   |  |

- (a) Residential mortgage-backed securities (RMBS)
- (b) Commercial mortgage-backed securities (CMBS)
- (c) Other asset-backed securities (Other ABS)

The exposure to sub-prime residential mortgage (sub-prime) collateral and Alternative A residential mortgages that have lower than normal standards of loan documentation (Alt-A) collateral is measured by the original deal structure. Of the securities with sub-prime exposure, approximately 66% were rated in vestment grade, while 78% of the Alt-A securities were rated investment grade. At December 31, 2009, \$7 m illion of the carrying value of the sub-prime and Alt-A securities carried a third-party guarantee.

Pretax OTTI losses of \$435 million for securities with sub-prime and Alt-A exposure were included in the \$685 million of pretax OTTI losses related to asset-backed securities recognized in earn ings on the Consolidated Statement of Ope rations for the year ende d December 31, 2009. Continue d deterioration in the underlying collateral beyond our current expectations may cause us to reconsider and recognize additional OTTI losses in earnings. See No te B of the Consolidated Fin ancial State ments included under Item 8 for additional information related to unrealized losses on asset-backed securities.

#### Short Term Investments

The carrying value of the components of the short term investment portfolio is presented in the following table.

## **Short Term Investments**

|  | December 31<br>2009 | , December 31,<br>2008 |
|--|---------------------|------------------------|
| (In millions)                              |                     |                        |
| Short term investments available-for-sale: |                     |                        |
| Commercial paper                           | \$ 185              | \$ 563                 |
| U.S. Treasury securities                   | 3,025               | 2,258                  |
| Money market funds                         | 179                 | 329                    |
| Other                                      | 560                 | 384                    |
| Total short term investments               | \$ 3,949            | \$ 3,534               |

There was no cash collateral held related to securities lending at December 31, 2009 or 2008.

## Separate Accounts

The following table summarizes the bond ratings of the investments supporting separate account products which guarantee pri ncipal and a m inimum rat e of i nterest, f or w hich a dditional am ounts may be recor ded i n Policyholders' funds should the a ggregate contract value exceed the fair value of the related assets supporting the business at any point in time.

## **Separate Account Bond Ratings**

| December 31<br>(In millions) | 2  | 2009 |      |    | 2008 | 0/0  |  |
|------------------------------|----|------|------|----|------|------|--|
| U.S. Government Agencies     | \$ | 67   | 18%  | \$ | 67   | 20%  |  |
| AAA rated                    | *  | 17   | 5    | -  | 53   | 15   |  |
| AA and A rated               |    | 176  | 46   |    | 148  | 43   |  |
| BBB rated                    |    | 93   | 24   |    | 74   | 22   |  |
| Non-investment grade         |    | 27   | 7    |    | 1    |      |  |
| Total                        | \$ | 380  | 100% | \$ | 343  | 100% |  |

At December 31, 2009 and 2008, approximately 97% of the separate account port folio was issue d by U.S. Government and affiliated agencies or was rated by S&P or Moody's. The remaining bonds were rated by other rating agencies or internally.

## LIQUIDITY AND CAPITAL RESOURCES

#### Cash Flows

Our principal o perating ca sh flow s ources are premiums and i nvestment i ncome fr om ou r i nsurance subsidiaries. Our primary o perating cash flow uses are payments for claims, policy bene fits and operating expenses.

For 2009, net cash provided by operating activities was \$1,258 million, as compared to \$1,558 million for 2008. Cash provided by operating activities in 2 008 was favo rably impacted by increased net sales of trading securities to fund policyholders' withdrawals of investment contract products issued by us, which are reflected as financing cash flows. The primary source of these cash flows was the indexed group annuity portion of our pension deposit business which we exited in 2008. Additionally, during the second quarter of 2009 we resumed the use of a trading portfolio for income enhancement purposes. Because cash receipts and cash payments resulting from purchases and sales of trading securities are reported as cash flows related to operating activities, operating cash flows were reduced by \$164 million related to net cash outflows which increased the size of the trading portfolio held at D ecember 31, 2009. Cash provided by operating activities in 2009 was favorably impacted by decreased loss payments as compared to 2008, and tax recoveries in 2009 compared with tax payments in 2008.

For 2008, net cash provided by operating activities was \$1,558 million as compared to \$1,239 million in 2007. Cash provided by operating activities was favorably impacted by increased net sales of trading securities to fund policyholders' withdrawals of investment contract products issued by us, decreased tax payments and decreased loss p ayments. Po licyholders' fund with drawals are reflected as financing cash flows. Cash provide d by operating activities was unfavorably impacted by decreased premium collections and decreased investment income receipts.

Cash flows from investing activities include the purchase and sale of available-for-sale financial instruments. Additionally, cash flows from in vesting activities may include the purchase and sale of businesses, land, buildings, equipment and other assets not generally held for resale.

Net cash used by investing activities was \$1,093 million, \$1,908 million and \$1,082 million for 2009, 2008, and 2007. Cash flows used by investing activities related principally to purchases of fixed maturity securities and short term investments. The cash flow from in vesting activities is impacted by various factors such as the anticipated payment of claims, financing activity, asset/liability management and individual security buy and sell decisions made in the normal course of portfolio management.

Cash flows from financing activities include proceeds from the issuance of debt and equity securities, outflows for di vidends or repayment of debt, outlays to reacqui re equity instruments, and deposits and withdrawals related to investment contract products issued by us.

Net cash flows used by financing activities was \$12.0 million in 2009. Net cash flows provided by financing activities was \$347 million in 2008. Net cash flows used by financing activities was \$185 million in 2007. Net cash used by financing activities in 2009 was primarily related to the payment of dividends on the 2008 Senior Preferred stock to Loews Corporation.

## 2008 Senior Preferred

In the fourth quarter of 2008, we issued, and Loews purchased, 12,500 shares of CNAF non-voting cumulative senior preferred stock (2008 Senior Preferred) for \$1.25 billion. In the fourth quarter of 2009, we red eemed \$250 million of the 2008 Senior Preferred at the issue price plus accrued dividends, using a portion of the proceeds from the issuance of \$3 50 million of 7.350% ten-year senior notes, leaving \$1.0 billion of the 2008 Senior Preferred outstanding as of December 31, 2009. Dividends of \$122 million and \$19 million on the 2008 Senior Preferred were declared and paid for the years ended December 31, 2009 and 2008.

## Liquidity

We believe that our present cash flows from operations, in vesting activities and fin ancing activities are sufficient to fund our working capital and debt obligation needs and we do not expect this to change in the near term due to the following factors:

- We do not anticipate changes in our core property and casualty commercial insurance operations which would significantly impact liquidity and we continue to maintain reinsurance contracts which limit the impact of potential catastrophic events.
- We have en tered i nto sev eral settle ment agreements and assumed rei nsurance contracts that require collateralization of fu ture payment o bligations and assumed reserves if our ratings or other specific criteria fall below certain thresholds. The ratings triggers are generally more than one level below our current ratings. A downgrade below our current ratings levels would also result in additional collateral requirements for derivative contracts for which we are in a liability position at any given point in time. The maximum potential collateralization requirements are approximately \$70 million.
- As of December 31, 2009, our holding company held short term investments of \$395 m illion. Additionally, we have \$100 million available through a revolving credit facility as of December 31, 2009. Our hold ing company's ability to meet its debt service and other obligations is significantly dependent on receipt of dividends from our subsidiaries. The payment of dividends to us by our insurance subsidiaries without prior a pproval of the insurance department of each subsidiary's domiciliary jurisdiction is limited by formula. No twithstanding this limitation, we believe that our holding company has sufficient liquidity to fund our preferred stock dividend and debt service payments through 2010.

We have an effective shelf registration statement under which we may issue \$1,650 million of debt or equity securities.

## Commitments, Contingencies, and Guarantees

We have various commitments, contingencies and guarantees which we become involved with during the ordinary course of business. The impact of these commitments, contingencies and guarantees should be considered when evaluating our liquidity and capital resources.

A summary of our commitments as of December 31, 2009 is presented in the following table.

#### **Contractual Commitments**

| December 31, 2009                    |              |    |                |    |                     |    |           | More than 5  |
|--------------------------------------|--------------|----|----------------|----|---------------------|----|-----------|--------------|
|                                      | <br>Total    | Le | ss than 1 year | 1  | 1-3 years 3-5 years |    | <br>years |              |
| (In millions)                        |              |    |                |    |                     |    |           |              |
| Debt (a)                             | \$<br>3,338  | \$ | 144            | \$ | 884                 | \$ | 771       | \$<br>1,539  |
| Lease obligations                    | 173          |    | 39             |    | 66                  |    | 42        | 26           |
| Claim and claim expense reserves (b) | 28,310       |    | 6,042          |    | 7,347               |    | 4,061     | 10,860       |
| Future policy benefits reserves (c)  | 12,505       |    | 177            |    | 337                 |    | 326       | 11,665       |
| Policyholder funds reserves (c)      | 155          |    | 19             |    | 9                   |    | 7         | 120          |
| Guaranteed payment contracts (d)     | 8            |    | 5              |    | 3                   |    | -         | -            |
| Preferred stock dividends (e)        | <br>500      |    | 100            |    | 200                 |    | 200       | <br>-        |
| Total (f)                            | \$<br>44,989 | \$ | 6,526          | \$ | 8,846               | \$ | 5,407     | \$<br>24,210 |

- (a) Includes estimated future interest payments.
- (b) Claim and claim adjustment expense reserves are not discounted and represent our estimate of the amount and timing of the ultimate settlement and adm inistration of gross claims based on our assess ment of facts and circumstances known as of December 31, 2009. See the Reserves Estimates and Uncertainties section of this MD &A for further information. Claim and claim adjustment expense reserves of \$19 million related to business which has been 100% ced ed to una ffiliated parties in connection with the sale of our individual life business in 2004 are not included.
- (c) Future policy ben efits and policy holder funds r eserves are not discounted and r epresent our estimate of the ultim ate a mount and timing of the settle ment of benefits based on our assessment of facts and circumstances known as of December 31, 2009. Future policy benefit reserves of \$777 million and policyholder fund reserves of \$39 million related to business which has been 100% ceded to unaffiliated parties in connection with the sale of our individual life business in 2004 are not included. Add itional information on future policy benefits and policyholder funds reserves is included in Note A of the Consolidated Financial Statements under Item 8.
- (d) Primarily relating to telecommunications and software services.
- (e) Our preferred stock has a minimum dividend rate of 10% due quarterly, if declared. We have reflected the dividend payment in the table above for a period of 5 years, which may be more or less than the actual period the preferred stock remains outstanding. As long as the amount of preferred stock outstanding is \$1.0 billion, the minimum dividend payment, if declared, is \$100 million a year.
- (f) Does not include expected estimated contribution of \$73 million to the Company's pension and postretirement plans in 2010.

Further information on our commitments, contingencies and guarantees is provided in Notes B, C, F, G, I and K of the Consolidated Financial Statements included under Item 8.

#### Ratings

Ratings are an important factor in establishing the competitive position of insurance companies. Our insurance company subsidiaries are rated by major rating agencies, and these ratings reflect the rating agency's opinion of the insurance company's financial strength, operating performance, strategic position and ability to meet our obligations to policyholders. Agency ratings are not a recommendation to buy, sell or hold any security, and may be revised or withdrawn at any time by the issuing organization. Each agency's rating should be evaluated independently of any other agency's rating. One or more of these agencies could take action in the future to change the ratings of our insurance subsidiaries.

The table below reflects the various group ratings issued by A.M. Best Company (A.M. Best), Moody's and S&P for the property and casualty and life companies. The table also includes the ratings for CNAF senior debt and The Continental Corporation (Continental) senior debt.

|           | Insurance Financial St | rength Ratings | Debt F      | Ratings     |
|-----------|------------------------|----------------|-------------|-------------|
|           | Property & Casualty    | Life           | CNAF        | Continental |
|           | CCC Group              | CAC            | Senior Debt | Senior Debt |
| A.M. Best | A                      | A-             | bbb         | Not rated   |
| Moody's   | A3                     | Not rated      | Baa3        | Baa3        |
| S&P       | Α-                     | Not rated      | BBB-        | BBB-        |

A.M. Best, Moody's and S&P currently maintain a stable outlook on the Company.

If our property and cas ualty insurance financial strength ratings were downgraded below current levels, our business and results of operations could be materially adversely affected. The severity of the impact on our business is dependent on the level of downgrade and, for certain products, which rating agency takes the rating action. Among the adverse effects in the event of such downgrades would be the inability to obtain a material volume of business from certain major insurance brokers, the inability to sell a material volume of our insurance products to certain markets and the required collateralization of certain future payment obligations or reserves.

As discussed in the Liquidity section above, additional collateralization may be required for certain settlement agreements and ass umed reinsurance contracts, as well as derivative contracts, if our ratings or other specific criteria fall below certain thresholds.

In addition, it is possible that a lowering of the debt ratings of Loews by certain of these agencies could result in an adverse impact on our ratings, independent of any change in our circumstances. None of the major rating agencies which rates Loews currently maintains a negative outlook or has Loews on negative Credit Watch.

## **Accounting Standards Update**

For a discussion of accounting standards updates that have been adopted or will be adopted in the future, see Note A of the Consolidated Financial Statements included under Item 8.

## FORWARD-LOOKING STATEMENTS

This report contains a number of forward-looking statements which relate to anticipated future events rather than actual present conditions or historical events. These statements are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 and generally include words such as "believes," "expects," "intends," "anticipates," "estimates," and similar expressions. For ward-looking statements in this report include any and all statements regarding expected developments in our insurance business, including losses and loss reserves for asbestos and environmental pollution and other mass tort claims which are more uncertain, and therefore more difficult to estimate than loss reserves respecting traditional property and casualty exposures; the impact of routine ongoing insurance reserve reviews we are conducting; our expectations concerning our revenues, earnings, expenses and investment activities; expected cost savings and other results from our expense reduction activities; and our proposed actions in response to trends in our business. Forward-looking statements, by their nature, are subject to a variety of inherent risks and uncertainties that could cause actual results to differ materially from the results projected in the forward-looking statement. We cannot control months any of these risks and uncertainties. Some examples of these risks and uncertainties are:

- conditions in the capital and credit markets including severe levels of volatility, illiquidity, uncertainty and overall d isruption, as well as sh arply reduced eco nomic activ ity, that may impact the return s, types, liquidity and valuation of our investments;
- general economic and business conditions, including recessionary conditions that may decrease the size and number of our insurance customers and c reate additional losses to our lines of business, especially those that provide management and professional liability insurance, as well as surety bonds, to businesses engaged in real estate, financial services and professional services, and inflationary pressures on medical care costs, construction costs and other economic sectors that increase the severity of claims;
- the effects of the mergers and failures of a number of prominent fin ancial in stitutions and government sponsored entities, as well as the effects of accounting and financial reporting scandals and other major failures in internal controls and governance, on capital and credit markets, as well as on the markets for directors and officers and errors and omissions coverages;
- changes in foreign or domestic political, social and economic conditions;
- regulatory in itiatives and compliance with go vernmental regulations, judicial decisions, in cluding interpretation of policy provisions, decisions regarding coverage and theories of liability, trends in litigation and the outcome of any litigation involving us, and rulings and changes in tax laws and regulations;
- regulatory limitations, impositions and restrictions upon us, including the effects of assessments and other surcharges for guaranty funds and second-injury funds, other mandatory pooling arrangements and future assessments levied on insurance companies and other financial industry participants under the Emergency Economic Stabilization Act of 2008 recoupment provisions;
- the impact of competitive products, policies and pricing and the competitive environment in which we operate, including changes in our book of business;
- product and policy availability and demand and market responses, including the level of ability to obtain rate increases and decline or non-renew under priced accounts, to achieve premium targets and profitability and to realize growth and retention estimates;
- development of claims and the impact on loss reserves, including changes in claim settlement policies;
- the assertion of "public nuisance" theories of liability, pursuant to which plaintiffs seek to recover monies spent to administer public health care programs and/or to abate hazards to public health and safety;
- the effectiveness of current initiatives by claims management to reduce loss and expense ratios through more efficacious claims handling techniques;
- the performance of reinsurance companies under reinsurance contracts with us;
- conditions in the capital and credit markets that may limit our ability to raise significant amounts of capital on favo rable terms, as well as restrictions on the ability or willingness of Lo ews to provide additional capital support to us;

- weather and other natural physical events, including the severity and frequency of storms, hail, snowfall and other winter co nditions, n atural d isasters such as hu rricanes and earthquakes, as well as climate change, including effects on weather patterns, greenhouse gases, sea, land and air temperatures, sea levels, rain and snow;
- regulatory requirements im posed by c oastal state regulators in the wake of hurricanes or other natural
  disasters, including limitations on the ability to exit markets or to non-renew, cancel or change terms and
  conditions in policies, as well as mandatory assessments to fund any shortfalls arising from the inability of
  quasi-governmental insurers to pay claims;
- man-made disasters, including the possible occurrence of terrorist attacks and the effect of the absence or insufficiency of applicable terrorism legislation on coverages;
- the unpredictability of the nature, targets, severity or frequency of potential terrorist events, as well as the uncertainty as to our ability to contain our terrorism exposure effectively, not withstanding the extension through December 31, 2014 of the Terrorism Risk Insurance Act of 2002;
- the occurrence of epidemics;
- exposure to liab ilities due to claims made by insureds and others relating to asbestos remediation and health-based asbestos im pairments, as well as exposure to liab ilities for environmental pollution, construction defect claims and exposure to liabilities due to claims made by insureds and others relating to lead-based paint and other mass torts;
- the risk s and u ncertainties asso ciated with o ur lo ss reserves, as ou tlined in the Crit ical Accounting Estimates and the Reserves Estimates and Uncertainties sections of this MD&A, including the sufficiency of the reserves and the possibility for future increases;
- regulatory limitations and restrictions, including limitations upon our ability to receive dividends from our insurance s ubsidiaries im posed by state regulatory age noises and mi nimum risk-base d capital standard s established by the National Association of Insurance Commissioners;
- the possi bility of c hanges in our ratings by ratings age noies, including the ina bility to access certain markets or distribution channels and the required collateralization of future payment obligations as a result of such changes, and changes in rating agency policies and practices; and
- the actual closing of contemplated transactions and agreements.

Our forward-looking statements speak only as of the date on which they are made and we do not undertake any obligation to update or revise any forward-looking statement to reflect events or circumstances after the date of the statement, even if our expectations or any related events or circumstances change.

## ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Our financial instruments are exposed to various risks, such as interest rate, credit and currency risk. Due to the level of risk associated with certain invested assets and the level of uncertainty related to changes in the value of these assets, it is possible t hat changes in these risks in the near term, including increases in interest rates and further credit spread widening, could have an adverse material impact on our results of operations and/or equity.

Discussions herein regarding market risk focus on only one element of market risk, which is price risk. Price risk relates to changes in the level of prices due to changes in interest rates, equity prices, foreign exchange rates or other factors that relate to market volatility of the rate, in dex or price underlying the financial instrument. Our primary market risk exposures are due to changes in interest rates, although we have certain exposures to changes in equity prices and foreign currency exchange rates. The fair value of the financial instruments is generally adversely affected when interest rates rise, equity markets decline and the dollar strengthens against foreign currency.

Active management of market risk is integral to our operations. We may use the following tools to manage our exposure to market risk within de fined t olerance r anges: (1) change the character of future investments purchased or sold, (2) use derivatives to offset the market behavior of existing assets and liabilities or assets expected to be purchased and liabilities to be in curred, or (3) rebalance our existing asset and liability portfolios.

## Sensitivity Analysis

We monitor our sensitivity to interest rate changes (inclusive of credit spread) by revaluing financial assets and liabilities using a variety of different interest rates. The Company uses duration and convexity at the security level to estim ate the change in fair value that would result from a change in each security's yield. Duration measures the price sensitivity of an asset to changes in the yield rate. Convexity measures how the duration of the asset changes with interest rates. The duration and convexity an alysis takes into account the unique characteristics (e.g., call and put options and prepayment expectations) of each security in determining the hypothetical change in fair value. The analysis is performed at the security level and aggregated up to the asset category levels for reporting in the tables below.

The evaluation is performed by applying an instantaneous change in yield rates of varying magnitudes on a static balance sheet to determine the effect such a change in rates would have on our fair value at risk and the resulting effect on stockholders' equity. The analysis presents the sensitivity of the fair value of our financial instruments to selected changes in market rates and prices. The range of change chosen reflects our view of changes that a re reasonably possible over a one-year period. The selection of the range of values chosen to represent changes in interest rates should not be construed as our prediction of future market events, but rather an illustration of the impact of such events.

The sensitivity analysis estimates the decline in the fair value of our interest sensitive assets and liabilities that were held on December 31, 2009 and 2008 due to an instantaneous change in the yield of the security at the end of the period of 100 and 150 basis points.

The sensitivity analysis also assumes an instantaneous 10% and 20% decline in the foreign currency exchange rates versus the United States dollar from their levels at December 31, 2009 and 2008, with all other variables held constant.

Equity price risk was measured assuming an instantaneous 10% and 25% decline in the Standard & Poor's 500 Index (S&P 500) from its level at December 31, 2009 and 2008, with all other variables held constant. Our equity holdings were assumed to be highly and positively correlated with the S&P 500.

The value of limited partnerships can be affected by changes in equity markets as well as changes in interest rates. A model was developed to analyze the observed changes in the value of limited partnerships held by the Company over a multiple year period along with the corresponding changes in various equity in dices and interest rates. The result of the model allowed us to estimate the change in value of limited partnerships when equity markets decline by 10% and 25% and interest rates increase by 100 and 150 basis points.

Our sensitivity analysis has also been applied to the assets supporting our separate account business because certain of our separate account products guarantee principal and a minimum rate of interest. All or a portion of these decreases related to the sepa rate account assets may be offset by decreases in related sepa rate account

liabilities to customers, but that is dependent on the position of the separate account in relation to the specific guarantees at the time of the interest rate or price decline. Similarly, increases in the fair value of the separate account investments would also be offset by increases in the same related se parate account liabilities by the same approximate amounts.

The following tables present the estimated effects on the fair value of our financial instruments at December 31, 2009 and 2008, due to an increase in yield rates of 100 basis points, a 10% decline in foreign currency exchange rates and a 10% decline in the S&P 500.

|   | Increase (      |        |                       |         |                  |       | ease)      |                |  |  |
|---|-----------------|--------|-----------------------|---------|------------------|-------|------------|----------------|--|--|
| December 31, 2009   | Market<br>Value |        | Interest<br>Rate Risk |         | Currency<br>Risk |       | . <u> </u> | Equity<br>Risk |  |  |
| (In millions)   |                 |        |                       |         |                  |       |            |                |  |  |
| General account:  |                 |        |                       |         |                  |       |            |                |  |  |
| Fixed maturity securities available-for-sale:   | Φ.              | 100    | •                     | (5)     | Φ.               |       | •          |                |  |  |
| U.S. Treasury securities and obligations of government agencies Asset-backed securities | \$              | 199    | \$                    | (5)     | \$               | -     | \$         | -              |  |  |
|   |                 | 8,353  |                       | (232)   |                  | (2)   |            | -              |  |  |
| States, municipalities and political subdivisions – tax-exempt securities               |                 | 6,993  |                       | (687)   |                  | _     |            | _              |  |  |
| Corporate and other taxable bonds   |                 | 19,839 |                       | (1,155) |                  | (131) |            | -              |  |  |
| Redeemable preferred stock  |                 | 54     |                       | (3)     |                  | (131) |            | (2)            |  |  |
| Total fixed maturity securities available-for-sale                                      |                 | 35,438 |                       | (2,082) |                  | (133) |            | (2)            |  |  |
| Fixed maturity securities trading   |                 | 174    |                       | (17)    |                  | _     |            | _              |  |  |
| Equity securities available-for-sale  |                 | 644    |                       | -       |                  | _     |            | (65)           |  |  |
| Short term investments available-for-sale   |                 | 3,949  |                       | (12)    |                  | (32)  |            | -              |  |  |
| Limited partnerships  |                 | 1,787  |                       | 1       |                  | -     |            | (59)           |  |  |
| Other invested assets   |                 | 4      | _                     | 20      |                  | -     |            | -              |  |  |
| Total general account   |                 | 41,996 |                       | (2,090) |                  | (165) |            | (126)          |  |  |
| Separate accounts:  |                 |        |                       |         |                  |       |            |                |  |  |
| Fixed maturity securities   |                 | 380    |                       | (15)    |                  | -     |            | -              |  |  |
| Equity securities   |                 | 32     |                       | -       |                  | -     |            | (3)            |  |  |
| Short term investments  |                 | 6      |                       | -       |                  | -     |            |                |  |  |
| Total separate accounts   |                 | 418    |                       | (15)    |                  | -     | . <u>-</u> | (3)            |  |  |
| Derivative financial instruments, included in Other liabilities                         |                 | (11)   |                       | 1       |                  | -     |            |                |  |  |
| Total securities  | \$              | 42,403 | \$                    | (2,104) | \$               | (165) | \$         | (129)          |  |  |
| Debt (carrying value)   | \$              | 2,303  | \$                    | (109)   | \$               | -     | \$         | -              |  |  |

|   |                 | Increase (Decrease)   |                  |                |  |  |
|---|-----------------|-----------------------|------------------|----------------|--|--|
| December 31, 2008   | Market<br>Value | Interest<br>Rate Risk | Currency<br>Risk | Equity<br>Risk |  |  |
| (In millions)   |                 |                       |                  |                |  |  |
| General account:  |                 |                       |                  |                |  |  |
| Fixed maturity securities available-for-sale:                   |                 |                       |                  |                |  |  |
| U.S. Treasury securities and obligations of government agencies | \$ 2,930        | \$ (148)              | \$ -             | \$ -           |  |  |
| Asset-backed securities   | 7,764           | (542)                 | (2)              | -              |  |  |
| States, municipalities and political subdivisions – tax-exempt  | ŕ               | ` /                   | . ,              |                |  |  |
| securities  | 7,415           | (630)                 | _                | -              |  |  |
| Corporate and other taxable bonds                               | 10,730          | (597)                 | (97)             | -              |  |  |
| Redeemable preferred stock                                      | 47              | (2)                   | . <u></u>        | (2)            |  |  |
| Total fixed maturity securities available-for-sale              | 28,886          | (1,919)               | (99)             | (2)            |  |  |
| Fixed maturity securities trading                               | 1               | _                     | _                | -              |  |  |
| Equity securities available-for-sale                            | 871             | _                     | (1)              | (87)           |  |  |
| Short term investments available-for-sale                       | 3,534           | (17)                  | (13)             | -              |  |  |
| Limited partnerships  | 1,683           | 1                     | -                | (38)           |  |  |
| Other invested assets   | 28              |                       | . <u> </u>       |                |  |  |
| Total general account   | 35,003          | (1,935)               | (113)            | (127)          |  |  |
| Separate accounts:  |                 |                       |                  |                |  |  |
| Fixed maturity securities                                       | 343             | (17)                  | _                | _              |  |  |
| Equity securities   | 27              | -                     | _                | (2)            |  |  |
| Short term investments  | 7               |                       | <u> </u>         |                |  |  |
| Total separate accounts   | 377             | (17)                  | <u> </u>         | (2)            |  |  |
| Derivative financial instruments, included in Other liabilities | (111)           | 90                    | <u> </u>         | <u> </u>       |  |  |
| Total securities  | \$ 35,269       | \$ (1,862)            | \$ (113)         | \$ (129)       |  |  |
| Debt (carrying value)   | \$ 2,058        | \$ (102)              | \$ -             | \$ -           |  |  |

The following tables present the estimated effects on the fair value of our financial instruments at December 31, 2009 and 2008, due to an increase in yield rates of 150 basis points, a 20% decline in foreign currency exchange rates and a 25% decline in the S&P 500.

|  | Increase (Decreas |        |                       |         |                  | se)   |    |                |
|--|-------------------|--------|-----------------------|---------|------------------|-------|----|----------------|
| December 31, 2009  | Market<br>Value   |        | Interest<br>Rate Risk |         | Currency<br>Risk |       | _  | Equity<br>Risk |
| (In millions)  |                   |        |                       |         |                  |       |    |                |
| General account:   |                   |        |                       |         |                  |       |    |                |
| Fixed maturity securities available-for-sale:<br>U.S. Treasury securities and obligations of government agencies | \$                | 199    | \$                    | (7)     | \$               |       | \$ |                |
| Asset-backed securities  | Ф                 | 8,353  | Φ                     | (318)   | Φ                | (4)   | Ф  | _              |
| States, municipalities and political subdivisions – tax-exempt securities  |                   | 6,993  |                       | (994)   |                  | (4)   |    |                |
| Corporate and other taxable bonds  |                   | 19,839 |                       | (1,677) |                  | (261) |    | -              |
| Redeemable preferred stock   |                   | 54     |                       | (5)     |                  | (201) | _  | (5)            |
| Total fixed maturity securities available-for-sale   |                   | 35,438 |                       | (3,001) |                  | (265) |    | (5)            |
| Fixed maturity securities trading  |                   | 174    |                       | (19)    |                  | -     |    | -              |
| Equity securities available-for-sale   |                   | 644    |                       | -       |                  | (1)   |    | (161)          |
| Short term investments available-for-sale  |                   | 3,949  |                       | (19)    |                  | (64)  |    | <u>-</u>       |
| Limited partnerships Other invested assets   |                   | 1,787  |                       | 1<br>30 |                  | -     |    | (148)          |
| Other invested assets  | _                 | 4      | _                     | 30      |                  | -     |    |                |
| Total general account  |                   | 41,996 | _                     | (3,008) |                  | (330) |    | (314)          |
| Separate accounts:   |                   |        |                       |         |                  |       |    |                |
| Fixed maturity securities  |                   | 380    |                       | (22)    |                  | -     |    | -              |
| Equity securities  |                   | 32     |                       | -       |                  | -     |    | (8)            |
| Short term investments   | _                 | 6      | _                     | -       |                  | -     |    | -              |
| Total separate accounts  |                   | 418    |                       | (22)    |                  | -     |    | (8)            |
| Derivative financial instruments, included in Other liabilities  |                   | (11)   |                       |         |                  | -     |    |                |
| Total securities   | \$                | 42,403 | \$                    | (3,030) | \$               | (330) | \$ | (322)          |
| Debt (carrying value)  | \$                | 2,303  | \$                    | (160)   | \$               | -     | \$ |                |

| Market Risk Scenario 2   |                 | Increase (Decrease)   |                  |                |  |  |  |  |
|--|-----------------|-----------------------|------------------|----------------|--|--|--|--|
| December 31, 2008  | Market<br>Value | Interest<br>Rate Risk | Currency<br>Risk | Equity<br>Risk |  |  |  |  |
| (In millions)  | v aruc          | Nate Nisk             | <u> </u>         | Nisk           |  |  |  |  |
| General account:   |                 |                       |                  |                |  |  |  |  |
| Fixed maturity securities available-for-sale:<br>U.S. Treasury securities and obligations of government agencies | \$ 2,930        | \$ (215)              | \$ -             | \$ -           |  |  |  |  |
| Asset-backed securities  | 7,764           | (845)                 | (3)              | ъ -<br>-       |  |  |  |  |
| States, municipalities and political subdivisions – tax-exempt   | 7,701           | (0.13)                | (3)              |                |  |  |  |  |
| securities   | 7,415           | (907)                 | -                | -              |  |  |  |  |
| Corporate and other taxable bonds  | 10,730          | (865)                 | (194)            | -              |  |  |  |  |
| Redeemable preferred stock   | 47              | (2)                   |                  | (5)            |  |  |  |  |
| Total fixed maturity securities available-for-sale   | 28,886          | (2,834)               | (197)            | (5)            |  |  |  |  |
| Fixed maturity securities trading  | 1               | -                     | _                | -              |  |  |  |  |
| Equity securities available-for-sale   | 871             | -                     | (2)              | (218)          |  |  |  |  |
| Short term investments available-for-sale  | 3,534           | (29)                  | (26)             | -              |  |  |  |  |
| Limited partnerships   | 1,683           | 1                     | -                | (94)           |  |  |  |  |
| Other invested assets  | 28              |                       | -                |                |  |  |  |  |
| Total general account  | 35,003          | (2,862)               | (225)            | (317)          |  |  |  |  |
| Separate accounts:   |                 |                       |                  |                |  |  |  |  |
| Fixed maturity securities  | 343             | (25)                  | -                | _              |  |  |  |  |
| Equity securities  | 27              | `-                    | -                | (7)            |  |  |  |  |
| Short term investments   | 7               |                       |                  |                |  |  |  |  |
| Total separate accounts  | 377             | (25)                  |                  | (7)            |  |  |  |  |
| Derivative financial instruments, included in Other liabilities  | (111)           | 131                   |                  |                |  |  |  |  |
| <b>Total securities</b>  | \$ 35,269       | \$ (2,756)            | \$ (225)         | \$ (324)       |  |  |  |  |
| Debt (carrying value)  | \$ 2,058        | \$ (149)              | \$ -             | <u>\$</u> -    |  |  |  |  |

## ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

## CNA Financial Corporation Consolidated Statements of Operations

| Years ended December 31 (In millions, except per share data)  | 2009       |                         | 2008                           |    | 2007                         |  |
|---|------------|-------------------------|--------------------------------|----|------------------------------|--|
| (III IIIIIIIIIIIII, except per share data)  |            |                         |                                |    |                              |  |
| Revenues  Net earned premiums  Net investment income  Net realized investment losses, net of participating policyholders' interests:                    |            | 721 S                   | 7,151<br>1,619                 | \$ | 7,484<br>2,433               |  |
| Other-than-temporary impairment losses  Portion of other-than-temporary impairment losses recognized in Other   | (1,6       | 557)                    | (1,484)                        |    | (741)                        |  |
| comprehensive income  | 3          | 05                      | -                              |    |                              |  |
| Net impairment losses recognized in earnings<br>Other net realized investment gains   |            | 352)<br>195             | (1,484)<br>187                 |    | (741)<br>430                 |  |
| Net realized investment losses, net of participating policyholders' interests   | (8         | 357)                    | (1,297)                        |    | (311)                        |  |
| Other revenues  | 2          | 288                     | 326                            |    | 279                          |  |
| Total revenues  | 8,4        | 172                     | 7,799                          |    | 9,885                        |  |
| Claims, Benefits and Expenses Insurance claims and policyholders' benefits Amortization of deferred acquisition costs Other operating expenses Interest | 1,4<br>1,0 | 290<br>117<br>197<br>28 | 5,723<br>1,467<br>1,037<br>134 |    | 6,009<br>1,520<br>994<br>140 |  |
| Total claims, benefits and expenses   | 7,9        | 032                     | 8,361                          |    | 8,663                        |  |
| Income (loss) from continuing operations before income tax Income tax (expense) benefit   |            | 540<br>(57)             | (562)<br>311                   |    | 1,222<br>(317)               |  |
| Income (loss) from continuing operations Income (loss) from discontinued operations, net of income tax (expense)  | 2          | 183                     | (251)                          |    | 905                          |  |
| benefit of \$0, \$9 and \$0   |            | (2)                     | 9                              |    | (6)                          |  |
| Net income (loss)<br>Net income attributable to noncontrolling interests  |            | 181<br>(62)             | (242)<br>(57)                  |    | 899<br>(48)                  |  |
| Net income (loss) attributable to CNA   | \$ 4       | 119 \$                  | (299)                          | \$ | 851                          |  |
| Income (Loss) Attributable to CNA Common Stockholders   |            |                         |                                |    |                              |  |
| Income (loss) from continuing operations attributable to CNA Dividends on 2008 Senior Preferred   |            | 121 \$<br>22)           | (308)<br>(19)                  | \$ | 857                          |  |
| Income (loss) from continuing operations attributable to CNA common stockholders  | 2          | 299                     | (327)                          |    | 857                          |  |
| Income (loss) from discontinued operations attributable to CNA common stockholders  |            | (2)                     | 9                              |    | (6)                          |  |
| Income (loss) attributable to CNA common stockholders   | \$ 2       | 297 \$                  | (318)                          | \$ | 851                          |  |

| Years ended December 31<br>(In millions, except per share data)                        | <br>2009      | 2008      | 2007   |
|--|---------------|-----------|--------|
| Basic and Diluted Earnings (Loss) Per Share Attributable to CNA<br>Common Stockholders |               |           |        |
| Income (loss) from continuing operations attributable to CNA common stockholders       | \$<br>1.11 \$ | (1.21) \$ | 3.15   |
| Income (loss) from discontinued operations attributable to CNA common stockholders     | <br>(0.01)    | 0.03      | (0.02) |
| Basic and diluted earnings (loss) per share attributable to CNA common stockholders    | \$<br>1.10 \$ | (1.18) \$ | 3.13   |
| Weighted Average Outstanding Common Stock and Common Stock Equivalents                 |               |           |        |
| Basic  | 269.0         | 269.4     | 271.5  |
| Diluted  | 269.1         | 269.4     | 271.8  |

## CNA Financial Corporation Consolidated Statements of Comprehensive Income (Loss)

| 2009  |            | 2         | 2008     |              | 2007   |                   |
|---|------------|-----------|----------|--------------|--------|-------------------|
| Years ended December 31   | Tax        | After-tax | Tax      | After-tax    | Tax    | After-tax         |
| (In millions)   |            |           |          |              |        |                   |
| Changes in:   |            |           |          |              |        |                   |
| Net unrealized losses on investments with   |            |           |          |              |        |                   |
| other-than-temporary impairments  | \$ 52      | \$ (95)   | \$ -     | \$ -         | \$ -   | \$ -              |
| Net unrealized gains (losses) on other investments  | (2,024)    | 3,741     | 1,926    | (3,553)      | 313    | (579)             |
| Net unrealized gains (losses) on investments  | (1,972)    | 3,646     | 1,926    | (3,553)      | 313    | (579)             |
| Net unrealized gains (losses) on discontinued   | , , ,      |           |          |              |        |                   |
| operations and other  | (2)        | 9<br>117  | 6        | (6)<br>(153) | 2      | 3<br>30           |
| Net foreign currency translation adjustment<br>Net pension and postretirement benefit plans | (8)        | 117       | 194      | (363)        | (52)   | 97                |
| Allocation to participating policyholders   |            | (40)      |          | 32           |        | 5                 |
|   |            |           |          | (1.010)      |        |                   |
| Other comprehensive income (loss)   | \$ (1,982) | 3,747     | \$ 2,126 | (4,043)      | \$ 263 | (444)             |
| Net income (loss)   |            | 481       |          | (242)        |        | 899               |
| ,   |            |           |          | (= :=)       |        |                   |
| Comprehensive income (loss)   |            | 4,228     |          | (4,285)      |        | 455               |
| Changes in:   |            |           |          |              |        |                   |
| Net unrealized (gains) losses on investments  |            |           |          |              |        |                   |
| attributable to noncontrolling interests  |            | (24)      |          | 11           |        | -                 |
| Net pension and postretirement benefit plans attributable to noncontrolling interests       |            | (2)       |          | 5            |        | (2)               |
| Other comprehensive (income) loss attributable to   |            | (2)       |          |              |        | (2)               |
| noncontrolling interests  |            | (26)      |          | 16           |        | (2)               |
| Net income attributable to noncontrolling interests   |            | (62)      |          | (57)         |        | (48)              |
| Comprehensive income attributable to  |            |           |          |              |        |                   |
| noncontrolling interests  |            | (88)      |          | (41)         |        | (50)              |
|   |            |           |          |              |        |                   |
| Total comprehensive income (loss) attributable to CNA                                       |            | \$ 4,140  |          | \$ (4,326)   |        | \$ 405            |
| IU CNA  |            | \$ 4,140  |          | \$ (4,320)   |        | φ <del>4</del> 03 |

# **CNA Financial Corporation Consolidated Balance Sheets**

| December 31  | 2009       | 2008      |
|--|------------|-----------|
| (In millions, except share data)   |            |           |
|  |            |           |
| Assets Investments:  |            |           |
| Fixed maturity securities at fair value (amortized cost of \$35,602 and \$34,155)                | \$ 35,612  | \$ 28,887 |
| Equity securities at fair value (cost of \$633 and \$1,016)                                      | 644        | 871       |
| Limited partnership investments  | 1,787      | 1,683     |
| Other invested assets  | 4          | 28        |
| Short term investments   | 3,949      | 3,534     |
| Total investments  | 41,996     | 35,003    |
| Cash   | 140        | 85        |
| Reinsurance receivables (less allowance for uncollectible receivables of \$351 and \$366)        | 6,581      | 7,395     |
| Insurance receivables (less allowance for doubtful accounts of \$202 and \$221)                  | 1,656      | 1,818     |
| Accrued investment income  | 416        | 356       |
| Receivables for securities sold and collateral   | 154        | 402       |
| Deferred acquisition costs   | 1,108      | 1,125     |
| Prepaid reinsurance premiums   | 188        | 237       |
| Federal income tax recoverable (includes \$320 and \$299 due from Loews Corporation)             | 297        | 294       |
| Deferred income taxes  | 1,333      | 3,493     |
| Property and equipment at cost (less accumulated depreciation of \$498 and \$641)                | 360        | 393       |
| Goodwill and other intangible assets   | 141        | 141       |
| Other assets   | 505<br>423 | 562       |
| Separate account business  |            | 384       |
| Total assets   | \$ 55,298  | \$ 51,688 |
|  |            |           |
| Liabilities and Equity   |            |           |
| Liabilities:   |            |           |
| Insurance reserves:  |            |           |
| Claim and claim adjustment expenses  | \$ 26,816  | \$ 27,593 |
| Unearned premiums  | 3,274      | 3,406     |
| Future policy benefits   | 7,981      | 7,529     |
| Policyholders' funds   | 192        | 243       |
| Payables for securities purchased  | 242        | 12        |
| Participating policyholders' funds   | 56         | 20        |
| Long term debt   | 2,303      | 2,058     |
| Reinsurance balances payable   | 281        | 316       |
| Other liabilities  | 2,564      | 2,830     |
| Separate account business  | 423        | 384       |
| Total liabilities  | 44,132     | 44,391    |
| Commitments and contingencies (Notes B, C, F, G, I, and K)                                       |            |           |
| Equity   |            |           |
| Equity: Preferred stock (12,500,000 shares authorized)   |            |           |
| 2008 Senior Preferred (no par value; \$100,000 stated value; 10,000 and 12,500 shares issued and |            |           |
| outstanding held by Loews Corporation)   | 1,000      | 1,250     |
| Common stock (\$2.50 par value; 500,000,000 shares authorized; 273,040,243 shares issued; and    | 1,000      | 1,200     |
| 269,026,759 and 269,024,408 shares outstanding)  | 683        | 683       |
| Additional paid-in capital   | 2,177      | 2,174     |
| Retained earnings  | 7,264      | 6,845     |
| Accumulated other comprehensive loss   | (325)      | (3,924)   |
| Treasury stock (4,013,484 and 4,015,835 shares), at cost   | (109)      | (109)     |
| Notes receivable for the issuance of common stock  | (30)       | (42)      |
| Total CNA stockholders' equity   | 10,660     | 6,877     |
| Noncontrolling interests   | 506        | 420       |
| Total equity   | 11,166     | 7,297     |
| Total liabilities and equity   | \$ 55,298  | \$ 51,688 |
|  |            | _         |

# CNA Financial Corporation Consolidated Statements of Cash Flows

| Years ended December 31  | 2009 |                | 2008      |                | 2007 |                |
|--|------|----------------|-----------|----------------|------|----------------|
| (In millions)  |      |                |           |                |      |                |
| Cash Flows from Operating Activities:  |      |                |           |                |      |                |
| Net income (loss)  | \$   | 481            | \$        | (242)          | \$   | 899            |
| Adjustments to reconcile net income (loss) to net cash flows provided by                           |      |                |           |                |      |                |
| operating activities:  |      |                |           |                |      |                |
| (Income) loss from discontinued operations   |      | 2              |           | (9)            |      | 6              |
| Loss on disposal of property and equipment   |      | 14             |           | 1              |      | 1              |
| Deferred income tax expense (benefit)  |      | 177            |           | (174)          |      | (99)           |
| Trading portfolio activity   |      | (164)          |           | 644            |      | (12)           |
| Net realized investment losses, net of participating   |      | 0.57           |           | 1 207          |      | 211            |
| policyholders' interests   |      | 857            |           | 1,297<br>446   |      | 311            |
| Undistributed losses (earnings) of equity method investees Net amortization of investment discount |      | (223)<br>(198) |           | (278)          |      | (99)<br>(252)  |
| Depreciation   |      | 86             |           | 78             |      | 64             |
| Changes in:  |      | 80             |           | 76             |      | 04             |
| Receivables, net   |      | 976            |           | 987            |      | 1,386          |
| Accrued investment income  |      | (60)           |           | (26)           |      | (17)           |
| Deferred acquisition costs   |      | 17             |           | 36             |      | 29             |
| Prepaid reinsurance premiums   |      | 49             |           | 33             |      | 72             |
| Federal income taxes recoverable/payable   |      | (3)            |           | (287)          |      | (38)           |
| Insurance reserves   |      | (612)          |           | (590)          |      | (830)          |
| Reinsurance balances payable   |      | (35)           |           | (85)           |      | (138)          |
| Other assets   |      | 53             |           | 13             |      | 42             |
| Other liabilities  |      | (139)          |           | (287)          |      | (80)           |
| Other, net   |      | 3              |           | 9              |      | 7              |
| Total adjustments  |      | 800            |           | 1,808          |      | 353            |
| Net cash flows provided by operating activities-continuing   |      |                |           |                |      |                |
| operations   | \$   | 1,281          | \$        | 1,566          | \$   | 1,252          |
| Net cash flows used by operating activities-discontinued   |      | ,              | -         |                |      |                |
| operations   | \$   | (23)           | \$        | (8)            | \$   | (13)           |
| Net cash flows provided by operating activities-total  | \$   | 1,258          | <u>\$</u> | 1,558          | \$   | 1,239          |
|  |      |                |           |                |      |                |
| Cash Flows from Investing Activities:  |      |                |           |                |      |                |
| Purchases of fixed maturity securities   | \$   | (24,189)       | \$        | (48,404)       | \$   | (73,157)       |
| Proceeds from fixed maturity securities:   |      | 10.245         |           | 41.740         |      | 60.010         |
| Sales  |      | 19,245         |           | 41,749         |      | 69,012         |
| Maturities, calls and redemptions Purchases of equity securities                                   |      | 3,448<br>(269) |           | 4,092<br>(205) |      | 4,744<br>(236) |
| Proceeds from sales of equity securities   |      | 901            |           | 220            |      | 340            |
| Change in short term investments   |      | (327)          |           | 1,032          |      | 1,347          |
| Change in collateral on loaned securities and derivatives  |      | (5)            |           | (57)           |      | (2,788)        |
| Change in other investments  |      | 140            |           | (295)          |      | (168)          |
| Purchases of property and equipment  |      | (63)           |           | (104)          |      | (160)          |
| Dispositions   |      | -              |           | -              |      | 14             |
| Other, net   |      | 3              |           | 46             |      | (69)           |
| Net cash flows used by investing activities-continuing operations                                  | \$   | (1,116)        | \$        | (1,926)        | \$   | (1,121)        |
| Net cash flows provided by investing activities-discontinued                                       |      |                |           |                |      |                |
| operations   | \$   | 23             | \$        | 18             | \$   | 39             |
| Net cash flows used by investing activities-total  | \$   | (1,093)        | \$        | (1,908)        | \$   | (1,082)        |

|   | 2009      |       |           | 2008  |    | 2007  |  |
|---|-----------|-------|-----------|-------|----|-------|--|
| Cash Flows from Financing Activities: Dividends paid to Loews for 2008 Senior Preferred     | \$        | (122) | \$        | (19)  | \$ | -     |  |
| Dividends paid to common stockholders   |           | -     |           | (122) |    | (95)  |  |
| Proceeds from the issuance of debt  |           | 350   |           | 250   |    | -     |  |
| Principal payments on debt  |           | (100) |           | (350) |    | (100) |  |
| Return of investment contract account balances  |           | (15)  |           | (607) |    | (122) |  |
| Receipts on investment contract account balances  |           | (250) |           | 3     |    | 3     |  |
| Payment to redeem 2008 Senior Preferred Proceeds from the issuance of 2008 Senior Preferred |           | (250) |           | 1,250 |    | -     |  |
| Stock options exercised   |           | 1     |           | 1,230 |    | 18    |  |
| Purchase of treasury stock  |           | -     |           | (70)  |    | -     |  |
| Other, net  |           | 12    |           | 11    |    | 11    |  |
| other, net  |           | 12    |           | 11    |    | 11    |  |
| Net cash flows provided (used) by financing activities-continuing                           | •         | (120) | •         | 2.45  | •  | (105) |  |
| operations  | \$        | (120) | \$        | 347   | \$ | (185) |  |
| Net cash flows provided (used) by financing activities-                                     | ¢.        |       | ¢.        |       | ¢  |       |  |
| discontinued operations   | <u>\$</u> | (120) | <u>\$</u> | 347   | \$ | (185) |  |
| Net cash flows provided (used) by financing activities-total                                | 2         | (120) | 2         | 34 /  | 3  | (185) |  |
| Effect of foreign exchange rate changes on cash-continuing                                  |           |       |           |       |    |       |  |
| operations  |           | 10    | -         | (13)  |    | 5     |  |
| Net change in cash  |           | 55    |           | (16)  |    | (23)  |  |
| Net cash transactions from continuing operations to discontinued operations                 |           |       |           | 17    |    | 59    |  |
| Net cash transactions from discontinued operations to continuing                            |           | -     |           | 1 /   |    | 39    |  |
| operations  |           | -     |           | (17)  |    | (59)  |  |
|   |           |       |           |       |    |       |  |
| Cash, beginning of year   |           | 85    |           | 101   |    | 124   |  |
|   |           |       |           |       |    |       |  |
| Cash, end of year   | \$        | 140   | \$        | 85    | \$ | 101   |  |
|   |           |       |           |       |    |       |  |
| Cash-continuing operations  | \$        | 140   | \$        | 85    | \$ | 94    |  |
| Cash-discontinued operations  | Φ.        | -     | Φ.        |       | •  | 7     |  |
| Cash-total  | \$        | 140   | \$        | 85    | \$ | 101   |  |

The accompanying Notes are an integral part of these Consolidated Financial Statements.

# CNA Financial Corporation Consolidated Statements of Stockholders' Equity

| Years ended December 31  | 2009          | 2008          | 2007           |
|--|---------------|---------------|----------------|
| (In millions) Preferred Stock  |               |               |                |
| Balance, beginning of period   | \$ 1,250      | \$ -          | \$ -           |
| Issuance of 2008 Senior Preferred  | \$ 1,230<br>- | 1,250         | ψ <del>-</del> |
| Redemption of 2008 Senior Preferred  | (250)         | -             |                |
| Balance, end of period   | 1,000         | 1,250         |                |
| Common Stock   |               |               |                |
| Balance, beginning and end of period   | 683           | 683           | 683            |
| Additional Paid-in Capital   |               |               |                |
| Balance, beginning of period   | 2,174         | 2,169         | 2,166          |
| Stock based compensation and other   | 3             | 5             | 3              |
| •  |               |               |                |
| Balance, end of period   | 2,177         | 2,174         | 2,169          |
| Retained Earnings  |               |               |                |
| Balance, beginning of period   | 6,845         | 7,285         | 6,529          |
| Cumulative effect adjustment from change in other-than-temporary                                       | 100           |               |                |
| impairment accounting guidance   | 122           | (122)         | - (0.5)        |
| Dividends paid to common stockholders  | (122)         | (122)         | (95)           |
| Dividends paid to Loews Corporation for 2008 Senior Preferred<br>Net income (loss) attributable to CNA | (122)<br>419  | (19)<br>(299) | 851            |
| Net income (loss) attributable to CNA  | 419           | (299)         | 631            |
| Balance, end of period   | 7,264         | 6,845         | 7,285          |
| Accumulated Other Comprehensive Income (Loss)  |               |               |                |
| Balance, beginning of period   | (3,924)       | 103           | 549            |
| Cumulative effect adjustment from change in other-than-temporary                                       | (3,721)       | 103           | 3.17           |
| impairment accounting guidance   | (122)         | _             | -              |
| Other comprehensive income (loss) attributable to CNA  | 3,721         | (4,027)       | (446)          |
|  | <del></del> - |               |                |
| Balance, end of period   | (325)         | (3,924)       | 103            |
| Treasury Stock   |               |               |                |
| Balance, beginning of period   | (109)         | (39)          | (58)           |
| Purchase of treasury stock   | -             | (70)          | -              |
| Stock options exercised  |               |               | 19             |
| Balance, end of period   | (109)         | (109)         | (39)           |
| Notes Receivable for the Issuance of Common Stock  |               |               |                |
| Balance, beginning of period   | (42)          | (51)          | (58)           |
| Decrease in notes receivable for the issuance of common stock  | 12            | 9             | 7              |
| Decrease in notes received for the assumed of common stock   |               |               |                |
| Balance, end of period   | (30)          | (42)          | (51)           |
| Total CNA Stockholders' Equity   | 10,660        | 6,877         | 10,150         |
| • •  |               |               | <u> </u>       |
| Noncontrolling Interests   | 400           | 205           | 225            |
| Balance, beginning of period Net income  | 420<br>62     | 385<br>57     | 335            |
| Other comprehensive income (loss)  | 26            | (16)          | 48<br>2        |
| Other comprehensive income (ioss) Other  | (2)           | (6)           | -              |
| Balance, end of period   | 506           | 420           | 385            |
| Total Equity   | \$ 11,166     | \$ 7,297      | \$ 10,535      |
| rom Equity   | Ψ 11,100      | Ψ 1,421       | ψ 10,233       |

The accompanying Notes are an integral part of these Consolidated Financial Statements.

## **Notes to Consolidated Financial Statements**

# Note A. Summary of Significant Accounting Policies

# Basis of Presentation

The Con solidated Fin ancial State ments in clude the accounts of CNA Fin ancial Corporation (CNAF) and its controlled subsidiaries. Co llectively, CNAF and its subsidiaries are referred to as CNA or the Company. CNA's property and casualty and the remaining life & group insurance operations are primarily conducted by Continental Casu alty Company (CCC), The Continental Insurance Company (CIC), Continental Assurance Company (CAC) and CNA Surety Corporation (CNA Surety). The Company owned approximately 62% of the outstanding common stock of CNA Surety as of December 31, 2009. Loews Corporation (Loews) owned approximately 90% of the outstanding common stock of CNAF as of December 31, 2009.

The accom panying Consolidated Financial State ments have been prepared in conformity with accounting principles generally accepted in the United States of America (GAAP). All significant intercompany amounts have been eliminated. The preparation of consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the Consolidated Financial State ments and the reported amounts of revenues and expenses during the reporting period. Actual results may differ from those estimates. For the year ended December 31, 2009, management has evaluated all subsequent events through the filing date of February 23, 2010.

#### **Business**

The Company's core property and casualty insurance operations are reported in two business segments: CNA Specialty and CNA Commercial. The Company's non-core operations are managed in two segments: Life & Group Non-Core and Corporate & Other Non-Core. In the fourth quarter of 2009, the Company revised its property and casualty segments. See Note N for further discussion.

The Company serves a wide variety of customers, including small, medium and large businesses; associations; professionals; and groups and individuals with a broad range of insurance and risk management products and services.

Core insurance products include commercial property and casualty coverages. Non-core insurance products, which primarily have been placed in run-off, include life and accident and health insurance; retirement products and an nuities; and property and casualty rein surance. CNA services include risk man agement, in formation services, warranty and claim is administration. The Company's products and services are marketed through independent agents, brokers, and managing general agents.

# **Insurance Operations**

**Premiums:** Insurance premiums on property and casualty insurance contracts are recognized in proportion to the underlying risk insured which principally are earned ratably over the duration of the policies. Premiums on accident and health insurance contracts are earned ratably over the policy year in which they are due. The reserve for unearned premiums on these contracts represents the portion of premiums written relating to the unexpired terms of coverage.

Insurance receivables are presented net of an estimated allowance for doubtful accounts, which is recorded on the basis of periodic evaluations of balances due currently or in the future from insureds, including amounts due from insureds related to losses under high deductible policies, management's experience and current economic conditions

Property and c asualty contracts that are ret rospectively rated contain provisions that result in an adjustment to the initial policy premium depending on the contract provisions and loss experience of the insured during the experience p eriod. For su ch contracts, the Company estimates the amount of ultimate p remiums that the Company may earn upon completion of the experience period and recognizes either an asset or a liability for the difference between the initial policy premium and the estimated ultimate premium. The Company adjusts such estimated ultimate premium amounts during the course of the experience period based on actual results to date. The resulting adjustment is record ed as either a reduction of or an increase to the earn ed premiums for the period.

Claim and claim adjustment expense reserves: Clai m and claim adjustment expense reserves, except reserves for structured settlements not associated with asbestos and environmental pollution (A&E), workers' compensation lifetime claims, accide nt and health clai ms and certai n clai ms associated with di scontinued operations, are not discounted and are based on 1) case basis estimates for losses reported on direct business, adjusted in the aggreg ate for ultimate loss exp ectations; 2) estimates of in curred but not reported losses; 3) estimates of losses on assumed reinsurance; 4) estimates of future expenses to be incurred in the settlement of claims; 5) estimates of s alvage and s ubrogation recoveries and 6) est imates of am ounts due from insureds related to losses under high deductible policies. Management considers current conditions and trends as well as past Company and industry experience in establishing these estimates. The effects of inflation, which can be significant, are implicitly considered in the reserving process and are part of the recorded reserve balance. Ceded claim and claim adjustment expense reserves are reported as a component of Reinsurance receivables on the Consolidated Balance Sheets. See Note O for further information on claim and claim adjustment expense reserves for discontinued operations.

Claim and cl aim adjust ment expe nse reserves are presented net of anticipated amounts due from insureds related to losses under deductible policies of \$1.5 billion and \$2.0 billion as of December 31, 2009 and 2008. A significant portion of these amounts is supported by collateral. The Company also has an allowance for uncollectible deductible amounts, which is presented as a component of the allowance for doubt ful accounts included in Insurance receivables on the Consolidated Balance Sheets. In 2008, the amount due from policyholders related to losses under deductible policies within CNA Commercial was reduced by \$90 million for insolvent insureds. The reduction of this amount, which was reflected as unfavorable net prior year reserve development, had no effect on results of operations as the Company had previously recognized provisions in prior years. These impacts were reported in Insurance claims and policyholders' benefits in the Consolidated Statement of Operations.

Structured settle ments have been negotiated for certain property and casualty in surance claims. Structured settlements are agreements to provide fixed periodic payments to claimants. Certain structured settlements are funded by annuities purchased from CAC for which the related annuity obligations are reported in future policy benefits reserves. Ob ligations for structured settle ments not funded by an nuities are in cluded in claim and claim adjustment expense reserves and carried at present values determined using interest rates ranging from 4.6% to 7.5% at both December 31, 2009 and 2008. At December 31, 2009 and 2008, the discounted reserves for unfunded structured settlements were \$746 million and \$756 million, net of discount of \$1.1 billion in both periods.

Workers' compensation lifetime claim reserves are calculated using mortality assumptions determined through statutory regulation and economic factors. Accident and health claim reserves are calculated using mortality and morbidity assumptions based on Company and industry experience. Workers' compensation lifetime claim reserves and accident and health claim reserves are discounted at interest rates that range from 3.0% to 6.5% for the years ended December 31, 2009 and 2008. At December 31, 2009 and 2008, such discounted reserves totaled \$1.7 billion and \$1.6 billion, net of discount of \$482 million in both periods.

**Future p olicy benefits rese rves:** Reserves for long te rm care products are computed using the net level premium method, which i ncorporates actuarial assumptions as to interest rates, mortality, morbidity, persistency, withdrawals and expenses. Actuarial assumptions generally vary by plan, age at issue and policy duration, and include a margin for adverse deviation. Interest rates range from 6.0% to 8.6% at December 31, 2009 and 2008, and mortality, morbidity and withdrawal assumptions are based on Company and industry experience prevailing at the time of issue. Expense assumptions include the estimated effects of inflation and expenses to be incurred beyond the premium paying period.

**Policyholders' funds reserves:** Policyholders' funds reserves primarily include reserves for in vestment contracts without life contingencies. For these contracts, policyholder liabilities are equal to the accumulated policy account values, which consist of a naccumulation of deposit payments plus credited interest, less withdrawals and am ounts assessed through the end of the period. During 2008, the Company exited the indexed group annuity portion of its pension deposit business and settled the related liabilities with policyholders with no material impact to results of operations. Cash flows related to the settlement of the liabilities with policyholders were presented on the Consolidated Statements of Cash Flows in Cash flows from financing activities, as Return of investment contract account balances. Cash flows related to proceeds from the

liquidation of the related assets su pporting the policyholder liab ilities were presented on the C onsolidated Statements of Cash Flows in Cash flows from operating activities, as Trading portfolio activity.

**Guaranty fund and other insurance-related assessments:** Liabilities for guaranty fund and other insurance-related assessments are accrued when an assessment is probable, when it can be reasonably estimated, and when the event obligating the entity to pay an imposed or probable assessment has occurred. Liabilities for guaranty funds and other insurance-related assessments are not discounted and are included as part of Other liabilities on the Consolidated Balance Sheets. As of December 31, 2009 and 2008, the liability balances were \$167 million and \$170 million. As of December 31, 2009 and 2008, included in Other assets on the Consolidated Balance Sheets were \$5 million and \$6 million of related assets for premium tax offsets. This asset is limited to the amount that is able to be offset against pre mium tax on future premium collections from business written or committed to be written.

**Reinsurance:** Amounts recoverable from reinsurers are estimated in a manner consistent with claim and claim adjustment expense reserves or future policy benefits reserves and are reported as Reinsurance receivables on the Cons olidated Balance Sheets. The cost of reinsurance is primarily accounted for over the life of the underlying reinsured policies using assumptions consistent with those used to account for the underlying policies or over the reinsurance contract period. The ceding of insurance does not discharge the primary liability of the Company. An estimated allowance for doubt ful accounts is recorded on the basis of periodic evaluations of bal ances due from reinsurers, reinsurer sol vency, management's experience and current economic conditions. The expenses incurred related to uncollectible reinsurance receivables are presented as a component of Insurance claims and policyholders' benefits on the Consolidated Statements of Operations.

Reinsurance contracts that do not effectively transfer the underlying economic risk of loss on policies written by the Co mpany are recorded using the deposit method of accounting, which requires that premium paid or received by the ceding company or assuming company be accounted for as a deposit asset or liability. At December 31, 2009 and 2008, the Company had \$21 million and \$25 million recorded as deposit assets and \$112 million and \$110 million recorded as deposit liabilities.

Income on reinsurance contracts accounted for under the deposit method is recognized using an effective yield based on the anticipated timing of payments and the remaining life of the contract. When the anticipated timing of payments changes, the effective yield is recalculated to reflect actual payments to date and the estimated timing of future payments. The deposit asset or liability is adjusted to the amount that would have existed had the new effective yield been applied since the inception of the contract. This adjustment is reflected in Other revenues or Other operating expenses on the Consolidated Statements of Operations as appropriate.

**Participating insurance:** Policyholder dividends are accrued using an estimate of the amount to be paid based on underlying contractual obligations under policies and applicable state laws. Limitations exist on the amount of income from participating life insurance contracts that may be distributed to stockholders, and therefore the share of income on these policies that cannot be distributed to stockholders is excluded from Stockholders' equity by a charge to operations and other comprehensive income and the est ablishment of a corresponding liability.

**Deferred acquisition costs:** Acquisition costs include commissions, premium taxes and certain underwriting and policy issuance c osts which vary with and are related primarily to the acquisition of business. Such costs related to property and cas ualty business are deferred and am ortized ratably over the period the related premiums are earned.

Deferred acquisition costs related to accident and health insurance a re amortized over the prem ium-paying period of the related policies using assumptions consistent with those used for computing future policy benefit reserves for such contracts. Assumptions as to anticipated premiums are made at the date of policy issuance or acquisition and are consistently applied during the lives of the contracts. Deviations from estimated experience are included in results of operations when they occur. For these contracts, the amortization period is typically the estimated life of the policy.

The Co mpany ev aluates deferred acqu isition co sts for r ecoverability. An ticipated i nvestment in come is considered in the determ ination of the recoverability of deferred ac quisition costs. Adjustments, if necessary, are recorded in current results of operations. Deferred acquisition costs are presented net of ceding commissions and other ceded acquisition costs. Un amortized deferred acquisition costs relating to contracts that have been substantially changed by a modification in benefits, features, rights or coverages that were not

anticipated in the original contract are not deferred and are included as a charge to operations in the period during which the contract modification occurred.

**Investments in life settlem ent contr acts and related revenue rec ognition:** Prior to 2 002, the Co mpany purchased investments in life settlement contracts. A life settlement contract is a contract between the owner of a life insurance policy (the policy owner) and a third-party investor (investor). Under a life settlement contract, the Company obtained the ownership and beneficiary rights of an underlying life insurance policy.

The Company accounts for it s investments in life settlem ent contracts using the fair value method. Under the fair value method, each life settle ment contract is carried at its fair value at the end of each reporting period. The change in fair value, life insurance proceeds received and periodic maintenance costs, such as premiums, necessary to keep the underlying policy in force, are recorded in Other revenues on the Consolidated Statement of Operations. The Company's investments in life settlement contracts were \$130 million and \$129 million at December 31, 2009 and 2008, and a re included in Other assets on the Consolidated Balance Sheets. The cash receipts and payments related to life settlement contracts are included in Cash flows from operating activities on the Consolidated Statements of Cash Flows.

The following table details the values for life settlement contracts. The determination of fair value is discussed in Note D.

| December 31, 2009          | Number of Life<br>Settlement Contracts | Fair Value of Life Settlement<br>Contracts<br>(In millions) | Face Amount of Life Insurance Policies (In millions) |
|----------------------------|--|---|--|
| Estimated maturity during: |  |   |  |
| 2010                       | 100                                    | \$ 17   | \$ 53  |
| 2011                       | 90                                     | 15  | 49   |
| 2012                       | 90                                     | 13  | 46   |
| 2013                       | 80                                     | 11  | 44   |
| 2014                       | 80                                     | 10  | 41   |
| Thereafter                 | 817                                    | 64  | 443  |
| Total                      | 1,257                                  | \$ 130  | \$ 676   |

The Company uses an actuarial model to estimate the aggregate face amount of life insurance that is expected to mature in each future year and the corresponding fair value. This model projects the likelihood of the insured's death for each in force policy based upon the Company's estimated mortality rates, which may vary due to the relatively s mall size of the portfolio of life settle ment contracts. Then umber of life settle ment contracts presented in the table above is based upon the average face amount of in force policies estimated to mature in each future year.

The increase in fair value recognized for the years ended December 31, 2009, 2008 and 2007 on contracts still being held was \$ 10 m illion, \$ 17 million and \$12 m illion. The grain recognized during the years ended December 31, 2009, 2008 and 2007 on contracts that matured was \$24 million, \$30 million and \$38 million.

Separate Account Business: Separate account assets and liabilities represent contract holder funds related to investment and annuity products for which the policyholder assumes substantially all the risk and reward. The assets are segregated into accounts with specific underlying investment objectives and are legally se gregated from the Company. All assets of the separate account business are carried at fair value with an equal amount recorded for separate account liabilities. C ertain of the separate account investment contracts related to the Company's pensi on de posit busi ness guarantee principal and an annual minimum rate of interest, for which additional amounts may be recorded in Policyholders' funds should the aggregate contract value exceed the fair value of the related assets supporting the business at any point in time. Most of these contracts are subject to a fair value adjustment if term inated by the policyholder. During 2008, the Company recorded \$68 million of additional Policyholders' funds liabilities due to declines in the value of the related separate account assets. If the fair value of the related assets supporting the business increase to a level that exceeds the aggregate contract value, the amount of any such increase will accrue to the Company's benefit to the extent of any remaining additional liability in Policyholders' funds. Accordingly, during 2009, the Co mpany released a portion of the additional amounts originally recorded in 2008, leaving \$26 million of additional Policyholders' funds liability at December 31, 2009. Fee income accruing to the Company related to separate accounts is primarily included within Other revenue on the Consolidated Statements of Operations.

#### Investments

Valuation of investments: The Company classifies its f ixed maturity securities and its equity securities as either available-for-sale or trading, and as such, they are carried at fair value. Changes in fair value of trading securities are reported within Net investment income on the Consolidated Statements of Operations. Changes in fair value related to available-for-sale securities are reported as a component of Other comprehensive income. The amortized cost of fixed maturity securities classified as available-for-sale is adjusted for amortization of premiums and accretion of discounts to maturity, which are included in Net investment income on the Consolidated Statements of Operations. Investment valuations are adjusted and losses may be recognized in the Consolidated Statements of Operations when a decline in value is determined by the Company to be other-than-temporary. See the Accounting Standards Up date section of this note for further information regarding the Company's recognition and presentation of other-than-temporary impairments.

For asset-b acked secu rities i ncluded in fixed m aturity secu rities, the C ompany recognizes in come u sing an effective yield b ased on an ticipated prepayments and the estimated economic life of the secu rities. When estimates of prepayments change, the effective yield is recalculated to reflect actual payments to date and anticipated future payments. The net investment in the securities is adjusted to the amount that would have existed had the new effective yield been applied since the acquisition of the securities. Such adjustments are reflected in Net investment income on the Consolidated Statements of Operations. Interest income on lower rated beneficial interests in securitized financial assets is determined using the prospective yield method.

The Company's carrying value of investments in limited partnerships is its share of the net asset value of each partnership, as determined by the General Partner. Certain partnerships for which results are not available on a timely basis are reported on a lag, primarily one month. Changes in net asset values are accounted for under the equity method and recorded within Net investment income on the Consolidated Statements of Operations.

Other invested assets include certain derivative securities and real estate investments. Derivative securities are recorded at fair value. See Note C for further discussion of the Company's use of and reporting for derivatives. Real estate investments are carried at the lower of cost or fair value.

Short term investments are carried at fair value.

Realized investment gains (losses): All secu rities sold resulting in investment gains (losses) are recorded on the trade date, except for bank loan participations which are recorded on the date that the legal agreements are finalized. Realized investment gains (losses) are determined on the basis of the cost or am ortized cost of the specific securities sold.

Securities lending activities: The Company lends securities to unrelated parties, primarily major brokerage firms, through an internally managed program and an external program managed by the Company's lead custodial bank as agent. The securities lending program is for the purpose of enhancing income. The Company does not lend securities for operating or financing purposes. Borrowers of these securities must initially deposit collateral with the Company of at least 102% and maintain collateral of no less than 100% of the fair value of the securities loaned, regardless of whether the collateral is cash or securities. Only cash collateral is accepted for the Company's internally managed program and is typically in vested in the highest quality commercial paper with maturities of less than 7 days. U.S. Government, agencies or Government National Mortgage Association securities are accepted as non-cash collateral for the external program. The Company maintains effective control over all loaned securities and, therefore, continues to report such securities as Fix ed maturity securities on the Consolidated Balance Sheets.

The lending programs are matched-book programs where the collateral is invested to substantially match the term of the loan which limits risk. In accordance with the Company's lending agreements, securities on loan are returned immediately to the Company upon notice. Cash collateral received on these transactions is invested in short term investments with an offsetting liability recognized for the obligation to return the collateral. Non-cash collateral, such as securities received by the Company, is not reflected as an asset of the Company as there exists no right to sell or repledge the collateral. There was no cash collateral held related to securities lending included in Short term investments on the Consolidated Balance Sheets at December 31, 2009 and 2008. The fair value of non-cash collateral was \$348 million at December 31, 2008. There was no non-cash collateral held at December 31, 2009.

#### Income Taxes

The Company and its eligible subsidiaries (CNA Tax Group) are in cluded in the consolidated federal income tax return of Loews and its eligible subsidiaries. The Company accounts for income taxes under the asset and liability method. Under the asset and liability method, deferred income taxes are recognized for temporary differences between the financial statement and tax return bases of assets and liabilities. Future tax benefits are recognized to the extent that realization of such benefits is more likely than not, and a valuation allowance is established for an yp ortion of a deferred tax asset that management believes will not be realized.

#### Pension and Postretirement Benefits

The Company recognizes the overfunded or underfunded status of its defined benefit plans in Other assets or Other liabilities on the Consolidated Balance Sheets. Changes in funded status related to prior service costs and actuarial gains and losses are recognized in the year in which the changes occur through Other comprehensive income. An nual service cost, interest cost, expected return on plan assets, amortization of prior service cost, and amortization of actuarial losses are recognized on the Consolidated Statements of Operations. Effective January 1, 2009, due to the significant number of inactive participants, the Company has amortized actuarial losses over the average remaining life expectancy of the inactive participants for the CNA Retirement Plan. Previously, the Company amortized actuarial losses over the average remaining service period of the active participants. This change resulted in an increase to net income of \$20 million, net of taxes, for the year ended December 31, 2009.

#### Stock-Based Compensation

The C ompany records c ompensation expense using the fair value method for all awards it grants, modifies, repurchases or cancels primarily on a straight-line basis over the requisite service period, generally four years.

# Foreign Currency

Foreign c urrency t ranslation gains a nd l osses a re reflected in Stockholders' e quity as a component of Accumulated other comprehensive income. The Company's foreign subsidiaries' balance sheet accounts are translated at the exchange rates in effect at each year end and income statement accounts are either translated at the exchange rate on the date of the transaction or at the average exchange rates. Foreign currency transaction losses of \$14 million, \$35 million and \$10 million were included in determining net income (loss) for the years ended December 31, 2009, 2008 and 2007.

# Property and Equipment

Property and equipment are carried at cost less accumu lated de preciation. De preciation is base d on the estimated u seful lives of the various classes of property and equipment and is determined principally on the straight-line method. Furniture and fixtures are depreciated over seven years. Office equipment is depreciated over five years. The estimated lives for data processing equipment and software range from three to five years. Leasehold improvements are depreciated over the corresponding lease terms. The Company's owned buildings are depreciated over a period not to exceed fifty year s. Capitalized im provements are depreciated over the remaining useful lives of the buildings.

# Goodwill and Other Intangible Assets

Goodwill and other i ndefinite-lived intangible assets of \$141 m illion as of December 31, 2009 and 2008 primarily represent the excess of purchase price over the fair value of the net assets of acquired entities and businesses. As of December 31, 2009 and 2008, \$139 million of the balance related to CNA Surety. Goodwill and indefinite-lived in tangible assets are tested for impairment annually or when certain triggering events require such tests.

# Earnings (Loss) Per Share Data

Earnings (loss) per s hare attributable to the Company's common stockholders is based on weighted average outstanding shares. Basic earn ings (loss) per share excludes the impact of dilutive securities and is computed by di viding net i ncome (loss) at tributable to C NA by the weighted average number of common s hares outstanding for the period. Diluted earnings (loss) per share reflects the potential dilution that could occur if securities or other contracts to issue common stock were exercised or converted into common stock.

For the years ended December 31, 2009 and 2007, a pproximately 120 th ousand and 270 t housand potential shares at tributable t o exe reises under stock-based employee compensation plans were included in the calculation of diluted earnings per share. For the year ended December 31, 2008, as a result of the net loss, none of the 1.6 million potential shares at tributable to exercises under stock-based employee compensation plans were included in the calculation of loss per share as the effect would have been antidilutive. For the years ended December 31, 2009 and 2007, approximately 1.7 million and 300 thousand potential shares attributable to exercises under stock-based employee compensation plans were not included in the calculation of diluted earnings per share because the effect would have been antidilutive.

The 2008 Senior Preferred Stock (2008 Senior Preferred) was issued in November 2008 and accrues cumulative dividends at an initial rate of 10% per year. If declared, dividends are payable quarterly and any dividends not declared or paid when due will be compounded quarterly. See Note L for further details.

# **Supplementary Cash Flow Information**

Cash pay ments made for i nterest were \$ 124 m illion, \$ 139 m illion and \$ 142 m illion for the years ended December 31, 2009, 2008 and 2007. Cash refunds received for federal income taxes amounted to \$117 million for the year ended December 31, 2009. Cash payments made for federal income taxes were \$120 m illion and \$420 million for the years ended December 31, 2008 and 2007.

# **Accounting Standards Update**

#### Adopted

# Noncontrolling Interests in Consolidated Financial Statements

In December 2007, the Fi nancial Accounting Sta ndards Board (FASB) issued updated accounting guidance which provided accounting and reporting standards for the noncontrolling interests in a subsidiary and for the deconsolidation of a sub sidiary. It clarified that noncontrolling ownership interests in a subsidiary should be reported as equ ity in the consolidated financial state ments. It also required consolidated net income to be reported at amounts that include the amounts attributable to both the parent and the noncontrolling interest. The Company adopted this updated accounting guidance on January 1, 2009. The adoption had no impact on the Company's financial condition or results of operations, but impacted the presentation of these amounts within the Consolidated Financial Statements.

# Effective Date of Fair Value Measurements

In February 2008, the FASB issued updated accounting guidance which delayed the effective date of fair value measurement disclosures for all non-recurring fair value measurements of nonfinancial assets and nonfinancial liabilities until the fiscal year beginning after November 15, 2008. The Company adopted the provisions of this updated accounting guidance as it relates to reporting units and indefinite-lived intangible assets measured at fair value for the purposes of goodwill and intangible as set impairment testing as of January 1, 2009. The adoption of these provisions had no impact on the Company's financial condition or results of operations.

# Recognition and Presentation of Other-Than-Temporary Impairments

In April 2009, the FASB issued updated accounting guidance, which amended the other-than-tem porary impairment (OTTI) loss model for fixed maturity securities. A fixed maturity security is impaired if the fair value of the security is less than its amortized cost basis, which is its cost adjusted for accretion, amortization and previously recorded OTTI losses. The updated accounting guidance requires an OTTI loss equal to the difference between fair value and amortized cost to be recognized in earnings if the Company intends to sell the fixed maturity security or if it is more likely than not the Company will be required to sell the fixed maturity security before recovery of its amortized cost basis.

The remaining fixed maturity securities in an unrealized loss position are evaluated to determine if a credit loss exists. If the Company does not expect to recover the entire amortized cost basis of a fix ed maturity security, the security is deemed to be other-than-temporarily impaired for credit reas ons. For these escurities, the bifurcation of OTTI losses into a credit component and a non-credit component is required by the up dated accounting guidance. The credit component is recognized in earnings and represents the difference between the present value of the future cash flows that the Company expects to collect and a fixed maturity security's amortized cost basis. The non-credit component is recognized in other comprehensive income and represents the difference between fair value and the present value of the future cash flows that the Company expects to collect.

Prior to the adoption of the updated accounting guidance, OTTI losses were not bifurcated between credit and non-credit components. The difference between fair value and amortized cost was recognized in earnings for all securities for which the Company did not expect to recover the amortized cost basis, or for which the Company did not have the ability and intent to hold until recovery of fair value to amortized cost.

The adoption of this updated accounting guidance as of April 1, 2009 resulted in a cumulative effect adjustment of \$122 million, net of tax, which was reclassified to Accumulated other comprehensive income (AOCI) from Retained earnings on the C onsolidated Statement of E quity. The c umulative effect a djustment represents the non-credit component of those previously impaired fixed maturity securities that are still considered OTTI, and the entire amount previously recorded as an OTTI loss on fixed maturity securities no longer considered OTTI as of April 1, 2009.

# Employers' Disclosures about Postretirement Benefit Plan Assets

In December 2008, the FASB issue dupdated accounting guidance which requires enhance disclosures regarding plan assets and how investment allocations are made, including the factors that are pertinent to an understanding of investment policies and procedures, the major cat egories of plan assets, the inputs and valuation techniques used to measure the fair value of plan assets, the effect of fair value measurements using significant unobservable inputs on changes in plan assets for the period, and significant concentrations of risk within plan assets. The adoption of this updated accounting guidance as of December 31, 2009 had no impact on the Company's financial condition or results of operations. The Company has complied with the disclosure requirements related to plan assets in Note J.

# Recently issued accounting standards to be adopted

#### Variable Interest Entities

In June 2009, the FASB issued updated accounting guidance which amends the requirements for determination of the primary beneficiary of a variable interest entity, requires an ongoing assessment of whether an entity is the prim ary beneficiary and requires—e nhanced i nterim and a nnual disclosures. The—updated accounting guidance is effective for a nnual reporting periods beginning after November 15, 2009, and is not expected to have a significant impact on the Company's financial condition or results of operations.

# Note B. Investments

The significant components of net investment income are presented in the following table.

## **Net Investment Income**

| Years ended December 31<br>(In millions)      |    | 2009 2008 |    |       | 2007 |       |  |
|---|----|-----------|----|-------|------|-------|--|
| Fixed maturity securities                     | \$ | 1,941     | \$ | 1,984 | \$   | 2,047 |  |
| Short term investments                        |    | 36        |    | 115   |      | 186   |  |
| Limited partnerships                          |    | 315       |    | (379) |      | 183   |  |
| Equity securities                             |    | 49        |    | 80    |      | 25    |  |
| Trading portfolio – indexed group annuity (a) |    | -         |    | (146) |      | 10    |  |
| Trading portfolio – other (b)                 |    | 23        |    | (3)   |      | -     |  |
| Other   |    | 6         |    | 19    |      | 35    |  |
| Gross investment income                       |    | 2,370     |    | 1,670 |      | 2,486 |  |
| Investment expenses                           |    | (50)      |    | (51)  | _    | (53)  |  |
| Net investment income                         | \$ | 2,320     | \$ | 1,619 | \$   | 2,433 |  |

<sup>(</sup>a) The gains ( losses) r elated to the i ndexed group an nuity trading p ortfolio, i ncluding n et unr ealized gains ( losses), were substantially offset by a corresponding change in the policyholders' funds r eserves supported by this trading portfolio, which was included in Insurance claims and policyholders' benefits on the Consolidated Statements of Operations.

Net realized investment gains (losses) are presented in the following table.

## **Net Realized Investment Gains (Losses)**

| Years ended December 31<br>(In millions)                                      |    | 2009           | <br>2008             |    | 2007         |  |
|---|----|----------------|----------------------|----|--------------|--|
| Net realized investment gains (losses):                                       |    |                |                      |    |              |  |
| Fixed maturity securities: Gross realized gains Gross realized losses         | \$ | 500<br>(1,667) | \$<br>532<br>(1,363) | \$ | 486<br>(964) |  |
| Net realized investment losses on fixed maturity securities                   |    | (1,167)        | (831)                |    | (478)        |  |
| Equity securities: Gross realized gains Gross realized losses                 |    | 473<br>(230)   | 22<br>(512)          |    | 146<br>(29)  |  |
| Net realized investment gains (losses) on equity securities                   |    | 243            | (490)                |    | 117          |  |
| Derivatives<br>Short term investments and other                               |    | 51<br>16       | <br>(19)<br>43       |    | 32<br>18     |  |
| Net realized investment losses, net of participating policyholders' interests | \$ | (857)          | \$<br>(1,297)        | \$ | (311)        |  |

<sup>(</sup>b) The net unrealized losses on trading securities still held included in net investment income was \$5 million and \$3 million for the years ended December 31, 2009 and 2008.

Net change in unrealized gains (losses) in investments is presented in the following table.

#### Net Change in Unrealized Gains (Losses)

| Years ended December 31<br>(In millions)   | <br>2009                  | <br>2008                    | <br>2007                 |
|--|---------------------------|-----------------------------|--------------------------|
| Net change in unrealized losses on investments:<br>Fixed maturity securities<br>Equity securities<br>Other | \$<br>5,278<br>156<br>(4) | \$<br>(5,137)<br>(347)<br>5 | \$<br>(847)<br>(47)<br>2 |
| Total net change in unrealized gains (losses) on investments   | \$<br>5,430               | \$<br>(5,479)               | \$<br>(892)              |

The components of other-than-temporary-impairment (OTTI) losses recognized in earnings by as set type are summarized in the following table.

| Years ended December 31<br>(In millions)  | 2009       | 2008       | 2007      |
|---|------------|------------|-----------|
| Fixed maturity securities available-for-sale:   |            |            |           |
| U.S Treasury securities and obligations of government agencies  | \$ -       | \$ 29      | \$ 53     |
| Asset-backed securities: Residential mortgage-backed securities Commercial mortgage-backed securities       | 461<br>193 | 222<br>208 | 209<br>65 |
| Other asset-backed securities Total asset-backed securities   | 31 685     | 35<br>465  | 37        |
| States, municipalities and political subdivisions – tax-exempt securities Corporate and other taxable bonds | 79<br>357  | 1<br>585   | 50<br>260 |
| Redeemable preferred stock  Total fixed maturity securities available-for-sale                              | 1,130      | 1,081      | 716       |
| Equity securities available-for-sale:   |            |            |           |
| Common stock Preferred stock  | 5<br>217   | 140<br>263 | 24<br>1   |
| Total equity securities available-for-sale  | 222        | 403        | 25        |
| Net OTTI losses recognized in earnings  | \$ 1,352   | \$ 1,484   | \$ 741    |

A security is impaired if the fair value of the security is less than its co st adjusted for accretion, amortization and previously recorded OTTI losses, otherwise defined as an unrealized loss. When a security is impaired, the impairment is evaluated to determine whether it is temporary or other-than-temporary.

Significant judgment is required in the determination of whether an OTTI loss has occurred for a security. The Company fol lows a consistent and systematic process for determining and recording an OTTI loss. The Company has established a committee responsible for the OTTI process. This committee, referred to as the Impairment Committee, is made up of three officers appointed by the Company's Chief Financial Officer. The Impairment Committee is responsible for evaluating securities in an unrealized loss position on at least a quarterly basis.

The Impairment Committee's assessment of whether an OTTI loss has occurred incorporates both quantitative and qualitative information. Fixed maturity securities that the Company intends to sell, or it more likely than not will be required to sell before recovery of amortized cost, are considered to be other-than-temporarily impaired and the entire difference between the amortized cost basis and fair value of the security is recognized as an OTTI loss in earnings. The remaining fixed maturity securities in an unrealized loss position are evaluated to determine if a credit loss exists. In order to determine if a credit loss exists, the factors considered by the Impairment Committee include (a) the financial condition and near term prospects of the issuer, (b) whether the debtor is current on interest and principal payments, (c) credit ratings of the securities and (d) general market conditions and industry or sector specific outlook. The Company also considers results and

analysis of ca sh fl ow m odeling f or asset -backed sec urities, and when app ropriate, ot her fi xed m aturity securities. The fo cus of the analysis for asset-backed securities is on assessing the sufficiency and quality of underlying collateral and timing of cash flows based on scenario tests. If the present value of the modeled expected cash flows equals or exceeds the amortized cost of a security, no credit loss is judged to exist and the asset-backed security is deemed to be temporarily impaired. If the present value of the expected cash flows is less than amortized cost, the security is judged to be other-than-temporarily impaired for credit reasons and that shortfall, referred to as the credit component, is recognized as an OTTI loss in earnings. The difference between the adjusted amortized cost basis and fair value, referred to as the non-credit component, is recognized as an OTTI loss in Other comprehensive income.

The C ompany per forms the discounted cash flow a nalysis using distressed scenarios to determine future expectations regarding recoverability. For asset-backed securities significant assumptions enter into these cash flow projections including delinquency rates, probable risk of default, loss severity upon a default, over collateralization and interest coverage triggers, credit support from lower level tranches and impacts of rating agency downgrades. The discount rate utilized is either the yield at acquisition or, for lower rated structured securities, the current yield.

The Company applies the same impairment model as described above for the majority of the non-redeemable preferred stock securities on the basis that these securities possess characteristics similar to debt securities and that the issuers maintain their ability to pay dividends. For all other equity securities, in determining whether the sec urity is other-than-temporarily impaired, the Impairment Committee considers a number of fact ors including, but not limited to: (a) the length of time and the extent to which the fair value has been less than amortized cost, (b) the financial condition and near term prospects of the issuer, (c) the intent and ability of the Company to retain its investment for a period of time sufficient to allow for an anticipated recovery in value and (d) general market conditions and industry or sector specific outlook.

Prior to the adoption of the up dated accounting guidance related to OTTI in the second quarter of 2009 as further discussed in Note A, the Company applied the impairment model described in the paragraph above to both fixed maturity and equity securities.

The following tables provide a summary of fixed maturity and equity securities.

# **Summary of Fixed Maturity and Equity Securities**

| December 31, 2009<br>(In millions)  |    | ost or<br>ortized<br>Cost | Un | Gross<br>Unrealized<br>Gains |    | Gross Unrealized Losses Less than 12 Months Fair 12 Months or Greater Value |    | 12 Months       |                     | air                   | O  | alized<br>FTI<br>sses |
|---|----|---------------------------|----|------------------------------|----|---|----|-----------------|---------------------|-----------------------|----|-----------------------|
| Fixed maturity securities available-for-sale:<br>U.S. Treasury securities and obligations of<br>government agencies                             | \$ | 184                       | \$ | 16                           | \$ | 1   | \$ | -               | \$                  | 199                   | \$ | -                     |
| Asset-backed securities: Residential mortgage-backed securities Commercial mortgage-backed  |    | 7,469                     |    | 72                           |    | 43  |    | 561             |                     | 6,937                 |    | 246                   |
| securities Other asset-backed securities  |    | 709<br>858                |    | 10<br>14                     |    | 1<br>1  |    | 134<br>39       | 584<br>832<br>8 353 |                       | 3  |                       |
| Total asset-backed securities   |    | 9,036                     |    | 96                           |    | 45  |    | 734             |                     | 8,353                 |    | 249                   |
| States, municipalities and political<br>subdivisions – tax-exempt securities<br>Corporate and other taxable bonds<br>Redeemable preferred stock |    | 7,142<br>19,015<br>51     |    | 201<br>1,123<br>4            |    | 25<br>50  |    | 325<br>249<br>1 |                     | 6,993<br>19,839<br>54 |    | 26                    |
| Total fixed maturity securities available-for-sale  |    | 35,428                    |    | 1,440                        |    | 121   |    | 1,309           |                     | 35,438                | \$ | 275                   |
| Total fixed maturity securities trading   |    | 174                       |    |                              |    |   |    |                 |                     | 174                   |    |                       |
| Equity securities available-for-sale:<br>Common stock<br>Preferred stock  |    | 61<br>572                 |    | 14<br>40                     |    | 1   |    | 1<br>41         |                     | 73<br>571             |    |                       |
| Total equity securities available-for-sale  |    | 633                       |    | 54                           |    | 1   |    | 42              |                     | 644                   |    |                       |
| Total   | \$ | 36,235                    | \$ | 1,494                        | \$ | 122   | \$ | 1,351           | \$                  | 36,256                |    |                       |

# **Summary of Fixed Maturity and Equity Securities**

|  |    | Cost or          | Gross             |    | oss Unrea         |      |                   | Estimated |               |
|--|----|------------------|-------------------|----|-------------------|------|-------------------|-----------|---------------|
| December 31, 2008                                  | A  | mortized<br>Cost | realized<br>Gains |    | ss than<br>Months |      | Months<br>Greater |           | Fair<br>Value |
| (In millions)                                      |    | Cost             | <br>Jains         | 12 | violitiis         | 01 ( | <u> </u>          |           | v aluc        |
| Fixed maturity securities available-for-sale:      |    |                  |                   |    |                   |      |                   |           |               |
| U.S. Treasury securities and obligations of        |    |                  |                   |    |                   |      |                   |           |               |
| government agencies                                | \$ | 2,862            | \$<br>69          | \$ | 1                 | \$   | -                 | \$        | 2,930         |
| Asset-backed securities                            |    | 9,670            | 24                |    | 961               |      | 969               |           | 7,764         |
| States, municipalities and political               |    |                  |                   |    |                   |      |                   |           |               |
| subdivisions – tax-exempt securities               |    | 8,557            | 90                |    | 609               |      | 623               |           | 7,415         |
| Corporate and other taxable bonds                  |    | 12,993           | 275               |    | 1,164             |      | 1,374             |           | 10,730        |
| Redeemable preferred stock                         |    | 72               | <br>1             |    | 23                |      | 3                 |           | 47            |
|  |    |                  | <br>              |    |                   |      |                   | ,         |               |
| Total fixed maturity securities available-for-sale |    | 34,154           | 459               |    | 2,758             |      | 2,969             |           | 28,886        |
|  |    |                  |                   |    |                   |      |                   |           |               |
| Total fixed maturity securities trading            |    | 1                | <br>              |    |                   |      |                   |           | 11            |
|  |    |                  |                   |    |                   |      |                   |           |               |
| Equity securities available-for-sale:              |    |                  |                   |    |                   |      |                   |           |               |
| Common stock                                       |    | 134              | 190               |    | 1                 |      | 3                 |           | 320           |
| Preferred stock                                    |    | 882              | <br>5             |    | 15                |      | 321               |           | 551           |
| T-4-1ititil-l-1- fl-                               |    | 1.016            | 105               |    | 16                |      | 224               |           | 071           |
| Total equity securities available-for-sale         |    | 1,016            | <br>195           |    | 16                |      | 324               |           | 871           |
| Total  | \$ | 35,171           | \$<br>654         | \$ | 2,774             | \$   | 3,293             | \$        | 29,758        |

Activity for the period from April 1, 2009 to December 31, 2009 related to the pretax fixed maturity credit loss component reflected within Retained earnings for securities still held at December 31, 2009 was as follows.

| (In millions)   | Ap | eriod from<br>oril 1, 2009 to<br>mber 31, 2009 |
|---|----|--|
| Beginning balance of credit losses on fixed maturity securities   | \$ | 192  |
| Additional credit losses for which an OTTI loss was previously recognized Additional credit losses for which an OTTI loss was not previously recognized Reductions for securities sold during the period Reductions for securities the Company intends to sell or more likely than not will be required to sell |    | 93<br>183<br>(239)<br>(65)                     |
| Ending balance of credit losses on fixed maturity securities  | \$ | 164  |

Based on current facts and circumstances, the Company has determined that no additional OTTI losses related to the securities in an unrealized loss position presented in the December 31, 2009 Summary of Fixed Maturity and Equity Securities table above are required to be recorded. A discussion of some of the factors reviewed in making that determination is presented below.

The market disruption that emerged during 2008 has significantly subsided in 2009. The U.S. government has initiated programs intended to stabilize and i mprove markets and the economy. While the ultimate impact of these programs remains uncertain and economic conditions in the U.S. remain challenging, financial markets have shown improvement in 2009. Risk free interest rates continued near multi-year lows and credit spreads narrowed resulting in improvement in the Company's unrealized position. Ho wever, fair values in the asset-backed sector continue to be depressed primarily due to continued concerns with underlying residential and commercial collateral.

The classification between investment grade and non-investment grade presented in the discussion below is based on a ratings methodology that takes into account ratings from the three major providers, Standard & Poor's (S&P), Moody's Investor Services, Inc. (Moody's) and Fitch Ratings (Fitch) in that order of preference. If a security is not rated by any of the three, the Company formulates an internal rating. For securities with credit support from third party guarantees, the rating reflects the greater of the underlying rating of the issuer or the insured rating.

#### Asset-Backed Securities

The fair value of total asset-backed holdings at December 31, 2009 was \$8,353 million which was comprised of 2,125 different asset-b acked stru ctured secu rities. The fair value of the ese secu rities do es not ten d to be influenced by the credit of the issu er but rather the characteristics and projected cash flows of the underlying collateral. Each security has deal-specific tranche structures, credit support that results from the unique deal structure, particular collateral characteristics and other distinct security terms. As a result, seemingly common factors such as delinquency rates and collateral performance affect each security differently. Of these securities, 196 have underlying collateral that is either considered sub-prime or Alt-A in nature. The exposure to sub-prime residential mortgage (sub-prime) collateral and Alternative A residential mortgages that have lower than normal standards of loan documentation (Alt-A) collateral is measured by the original deal structure.

Residential mortgage-backed securities include 286 structured securities in a gross unrealized loss position. In addition, there were 66 agency mortgage-backed pass-through securities which are gua ranteed by agencies of the U.S. Gov ernment in a gross unrealized loss position. The aggregate severity of the gross unrealized loss was approximately 11% of amortized cost.

Commercial mortgage-backed securities include 39 securities in a gross unrealized loss position. The aggregate severity of the gross unrealized loss was approximately 22% of amortized cost.

Other asset-backed securities include 28 securities in a gross unrealized loss position. The aggregate severity of the gross unrealized loss was approximately 12% of amortized cost.

The following table summarizes asset-backed securities in a gross unrealized loss position by rating s distribution at December 31, 2009.

#### **Gross Unrealized Losses by Ratings Distribution**

December 31, 2009 (In millions)

| Rating                                   | A  | mortized<br>Cost | Estimated<br>Fair Value |    | ross<br>ealized<br>osses |
|--|----|------------------|-------------------------|----|--------------------------|
| U.S. Government Agencies                 | \$ | 1,814            | \$<br>1,782             | \$ | 32                       |
| AAA                                      |    | 2,350            | 2,052                   |    | 298                      |
| AA                                       |    | 475              | 389                     |    | 86                       |
| A  |    | 391              | 325                     |    | 66                       |
| BBB                                      |    | 349              | 279                     |    | 70                       |
| Non-investment grade and equity tranches |    | 1,180            | <br>953                 |    | 227                      |
| Total                                    | \$ | 6,559            | \$<br>5,780             | \$ | 779                      |

The Company believes the unrealized losses are primarily attributable to broader economic conditions, liquidity concerns and wider than historical bid/ask spreads, and is not indicative of the quality of the underlying collateral. The Company has no current intent to sell these securities, nor is it more likely than not that it will be required to sell prior to recovery of amortized cost. Generally, non-investment grade securities consist of investments which were investment grade at the time of purchase but have subsequently been downgraded and primarily consist of holdings seni or to the equity tranche. Additionally, the Company believes that the unrealized losses on these securities were not due to factors regarding the ultimate collection of principal and interest, collateral shortfalls, or substantial changes in future cash flow expectations; accordingly, the Company has determined that there are no additional OTTI losses to be recorded at December 31, 2009.

States, Municipalities and Political Subdivisions – Tax-Exempt Securities

The tax-exempt portfolio consists primarily of special revenue and assessment bonds, representing 81% of the overall portfolio, followed by general obligation political subdivision bonds at 14% and state general obligation bonds at 5%.

The un realized losses on the Co mpany's investments in tax-exempt municipal sec urities are due to market conditions in certain sectors or states that continue to lag behind the broader municipal market recovery. Market conditions in the tax-exempt sector have improved during 2009. However, yields for certain issuers and types of securities, such as auction rate and tobacco securitizations, continue to be higher than historical norms relative to after-tax returns on other fixed income alternatives. The holdings for all tax-exempt securities in this category include 340 securities in a gross unrealized loss position. The aggregate severity of the total gross unrealized losses was approximately 10% of amortized cost.

The following tab le su mmarizes the ratings d istribution of tax -exempt securities in a gross unrealized loss position at December 31, 2009.

# **Gross Unrealized Losses by Ratings Distribution**

December 31, 2009 (In millions)

| Rating               | Amortized<br>Cost | Estimated<br>Fair Value | Gross Unrealized Losses |  |  |
|----------------------|-------------------|-------------------------|-------------------------|--|--|
| AAA                  | \$ 1,344          | \$ 1,280                | \$ 64                   |  |  |
| AA                   | 985               | 849                     | 136                     |  |  |
| A                    | 492               | 464                     | 28                      |  |  |
| BBB                  | 519               | 399                     | 120                     |  |  |
| Non-investment grade | 22                | 20                      | 2                       |  |  |
| Total                | \$ 3,362          | \$ 3,012                | \$ 350                  |  |  |

The largest exposures at December 31, 2009 as measured by gross unrealized losses were special revenue bonds issued by several states backed by tobacco settlement funds with gross unrealized losses of \$109 million, and several separate issues of Puerto Rico sales tax revenue bonds with gross unrealized losses of \$79 million. All of these securities are investment grade.

The Company has no current intent to sell these securities, nor is it more likely than not that it will be required to sell p rior to recovery of amortized cost. Add itionally, the Company believes that the unrealized losses on these securities were not due to factors regarding the ultimate collection of principal and interest; accordingly, the Company has determined that there are no additional OTTI losses to be recorded at December 31, 2009.

# Corporate and Other Taxable Bonds

The holdings in this category include 505 securities in a gross unrealized loss position. The aggregate severity of the gross unrealized losses was approximately 6% of amortized cost.

The following tables summarize corporat e and other ta xable bonds in a gross unrealized loss position at December 31, 2009 across industry sectors and by ratings distribution.

| December 31, 2009<br>(In millions) | Amortized Cost | Estimated<br>Fair Value | Gross<br>Unrealized Losses |  |  |
|------------------------------------|----------------|-------------------------|----------------------------|--|--|
| Communications                     | \$ 333         | \$ 327                  | \$ 6                       |  |  |
| Consumer, Cyclical                 | 409            | 386                     | 23                         |  |  |
| Consumer, Non-cyclical             | 425            | 412                     | 13                         |  |  |
| Energy                             | 271            | 259                     | 12                         |  |  |
| Financial                          | 1,918          | 1,752                   | 166                        |  |  |
| Industrial                         | 364            | 350                     | 14                         |  |  |
| Utilities                          | 654            | 614                     | 40                         |  |  |
| Other                              | 539            | 514                     | 25                         |  |  |
| Total                              | \$ 4,913       | \$ 4,614                | \$ 299                     |  |  |

#### **Gross Unrealized Losses by Ratings Distribution**

# December 31, 2009 (In millions)

| Rating               | Amortized Cost | Estimated<br>Fair Value | Unrealized<br>Losses |  |  |
|----------------------|----------------|-------------------------|----------------------|--|--|
| AAA                  | \$ 191         | \$ 183                  | \$ 8                 |  |  |
| AA                   | 344            | 339                     | 5                    |  |  |
| A                    | 1,161          | 1,103                   | 58                   |  |  |
| BBB                  | 2,287          | 2,150                   | 137                  |  |  |
| Non-investment grade | 930            | 839                     | 91                   |  |  |
| Total                | \$ 4,913       | \$ 4,614                | \$ 299               |  |  |

Cross

The unrealized losses on corporate and other taxable bonds are primarily attributable to lingering impacts of the broader credit market deterioration throughout 2008 that resulted in widening of credit spreads over risk free interest rates beyond historical norms. These conditions continue in certain sectors, such as financial, that the market continues to view as out of favor. Overall conditions in the corporate bond market have significantly improved throughout 2009 resulting in improvement in the Company's unrealized position. The Company has no current intent to sell these securities, nor is it more likely than not that it will be required to sell prior to recovery of a mortized cost. Add itionally, the Company believes that the unrealized losses were not due to factors regarding the ultimate collection of principal and interest; accordingly, the Company has determined that there are no additional OTTI losses to be recorded at December 31, 2009.

The Company has invested in securities with characteristics of both debt and equity investments, often referred to as h ybrid debt securities. Su ch securities are typ ically debt in struments issued with long or extendable maturity dates, may provide for the ability to defer interest payments without defaulting and are usually lower in the capital structure of the issuer than traditional bonds. The financial industry sector presented above includes hybrid debt securities with an aggregate fair v alue of \$637 million and an aggregate amortized cost of \$722 million.

# **Contractual Maturity**

The following table summarizes available-for-sale fixed maturity securities by contractual maturity at December 31, 2009 and 2008. Actual maturities may differ from contract ual maturities because certain securities may be called or prepaid with or without call or prepayment penalties. Securities not due at a single date are allocated based on weighted average life.

| Contractual Maturity  |    | Decemb                 | er 31, | December 31, 2008         |    |                             |    |                            |
|---|----|------------------------|--------|---------------------------|----|-----------------------------|----|----------------------------|
| Cost  | Ar | or<br>nortized<br>Cost | E      | stimated<br>Fair<br>Value |    | Cost or<br>nortized<br>Cost | ]  | Estimated<br>Fair<br>Value |
| (In millions)   |    |                        | -      |                           |    |                             |    |                            |
| Due in one year or less Due after one year through five years | \$ | 1,240<br>10.046        | \$     | 1,219<br>10.244           | \$ | 3,105<br>10.295             | \$ | 2,707<br>9,210             |
| Due after five years through ten years Due after ten years    |    | 10,646<br>13,496       |        | 10,538<br>13,437          |    | 5,929<br>14,825             |    | 4,822<br>12,147            |
| Total   | \$ | 35,428                 | \$     | 35,438                    | \$ | 34,154                      | \$ | 28,886                     |

As of December 31, 2009, the Company held three non-income producing fixed maturity securities aggregating \$1 million of fair value. As of December 31, 2008, the Company did not hold any non-income producing fixed maturity securities. As of December 31, 2009 and 2008, no investments exceeded 10% of stockholders' equity, other than investments in U.S. Treasury and U.S. Government agency securities.

#### **Auction Rate Securities**

The investment portfolio includes auction rate securities which are primarily issued by student loan agencies from ten states and are substantially guaranteed by the Federal Family Education Loan Program (FFELP). The fair value of auction rate securities held at December 31, 2009 was \$979 million, with no gross unrealized gains and gross unrealized losses of \$71 million. The average rating on these holdings was AAA. At December 31, 2009, all auction rate securities were paying the applicable coupon rate.

# Limited Partnerships

The carrying value of limited partnerships as of December 31, 2009 and 2008 was \$1,787 million and \$1,683 million, which in cludes undistrib uted earnin gs of \$507 million and \$3 10 m illion. Limited p artnerships comprising 48% of the total carrying value are reported on a current basis through December 31, 2009 with no reporting lag, 41% are reported on a one month lag and the remainder are reported on more than a one month lag. As of December 31, 2009 and 2008, the Company had 70 and 82 active limited partnership investments. The number of limited part nerships held and the strategies employed provide diversification to the limited partnership portfolio and the overall invested asset portfolio. The Company generally does not invest in highly leveraged partnerships.

Of the limited partnerships held, 89% at December 31, 2009 and 2008 employ strategies that generate returns through investing in securities that are marketable while engaging in various management techniques primarily in public fixed income and equity markets. These hedge fund strategies include both long and short positions in fixed income, equity and derivative instruments. The hedge fund strategies may seek to generate gains from mispriced or undervalued securities, price differentials between securities, distressed investments, sector rotation, or various arbitrage disciplines. Within hedge fund strategies, approximately 43% are equity related, 30% pursue a multi-strategy approach, 21% are focused on distressed investments and 6% a refixed income related at December 31, 2009.

Limited partnerships representing 7% at December 31, 2009 and 2008 were invested in private equity. The remaining were invested in various other partnerships including real estate. The ten largest limited partnership positions held totaled \$1,178 m illion and \$915 million as of December 31, 2009 and December 31, 2008. Based on the most recent information available regarding the Company's percentage owners hip of the individual limited partnerships, the carrying value reflected on the Consolidated Balance Sheets represents approximately 4% and 3% of the aggregate partnership equity at December 31, 2009 and 2008, and the related

income reflected on the Cons olidated Statements of Operations represents approximately 4% and 3% of the changes in partnership equity for all limited partnership investments for the years ended December 31, 2009 and 2008. The largest contributor to income had a carrying value of \$165 million at December 31, 2009 with related income of \$120 million. The Company owned a pproximately 7% of this limited partnership at December 31, 2009.

The risks associated with limited partnership investments may include losses due to leveraging, short-selling, derivatives or other speculative investment practices. The use of leverage increases volatility generated by the underlying investment strategies.

The Company's limited partnership investments contain withdrawal provisions that generally limit liquidity for a period of thirty days up to on e year and in some cases do not permit withdrawals. Typically, withdrawals require advanced written notice of up to 90 days.

#### **Investment Commitments**

As of December 31, 2009, the Company had committed approximately \$235 million to future capital calls from various t hird-party l imited partnership i nvestments i n exchange fo r an own ership in terest in the related partnerships.

The Company in vests in multiple bank loan participations as part of its overall in vestment strategy and has committed to additional future purchases and sales. The purchase and sale of these investments are recorded on the date that the legal agree ments are fina lized and cash settlement is made. As of December 31, 2009, the Company had commitments to purchase \$304 million and sell \$172 million of various bank loan participations. When I oan participation purchases a re set tled and recorded they may contain both funded and unfunded amounts. An unfunded loan represents an obligation by the Company to provide additional amounts under the terms of the loan participation. The funded portions are reflected on the Consolidated Balance Sheets, while any unfunded amounts are not recorded until a draw is made under the loan facility. As of December 31, 2009, the Company had obligations on unfunded bank loan participations in the amount of \$13 million.

# Investments on Deposit

The Company may from time to time in vest in securities that may be restricted in whole or in part. As of December 31, 2009 and 2008, the Company did not hold any significant positions in investments whose sale was restricted other than limited partnerships.

Securities with carrying values of approximately \$2.7 billion and \$2.1 billion were deposited by the Company's insurance subsidiaries under requirements of regulatory authorities as of December 31, 2009 and 2008.

Cash and securities with carrying values of approximately \$9 million and \$10 million were deposited with financial institutions as collateral for letters of credit as of December 31, 2009 and 2008. In a ddition, cash and securities were deposited in trusts with financial institutions to secure rein surance and other obligations with various third parties. The carrying values of these deposits were approximately \$311 million and \$284 million as of December 31, 2009 and 2008.

## **Note C. Derivative Financial Instruments**

A derivative is typically defined as a n instrument whose value is "derived" from an un derlying instrument, index or rate, has a notional amount, requires little or no i nitial investment and can be net settled. Derivatives include, but are no t limited to, the following types of financial instruments: in terest rate swaps, i nterest rate caps and floors, put and call options, warrants, futures, forwards, commitments to purchase securities, credit default swaps and combinations of the foregoing.

The Company uses derivatives in the normal course of business, primarily in an attempt to reduce its exposure to market risk (principally interest rate risk, equity stock price risk and foreign currency risk) stemming from various assets and liabilities and credit risk (the ability of an obligor to make timely payment of principal and/or interest). The Company's principal objective under such risk strategies is to achieve the desired reduction in economic risk, even if the position does not receive hedge accounting treatment.

The Company's use of derivatives is limited by statutes and regulations promulgated by the various regulatory bodies to which it is subject, and by its own derivative policy. The derivative policy limits the authorization to initiate derivative transactions to certain personnel. De rivatives entered in to for hedging, regardless of the choice to designate hedge accounting, shall have a maturity that effectively correlates to the underlying hedged asset or liability. The policy prohibits the use of derivatives containing greater than one-to-one leverage with respect to changes in the underlying price, rate or index. The policy also prohibits the use of borrowed funds, including funds obtained through securities lending, to engage in derivative transactions.

The Company has exposure to economic losses due to interest rate risk arising from changes in the level of, or volatility of, interest rates. The Company attempts to mitigate its exposure to interest rate risk in the normal course of portfolio management which includes rebalancing its existing portfolios of assets and liabilities. In addition, various derivative financial instruments are used to modify the interest rate risk exposures of certain assets and liabilities. These strategies in clude the use of interest rate swaps, interest rate caps and floors, options, futures, forwards and commitments to purchase securities. These in struments are generally used to lock interest rates or market values, to shorten or lengthen durations of fixed maturity securities or investment contracts, or to hedge (on an economic basis) interest rate risks associated with investments and variable rate debt.

The C ompany is exp osed to equ ity p rice risk as a result of its i nvestment in equ ity secu rities and equity derivatives. Equity price risk results from changes in the level or volatility of equity prices, which affect the value of equity securities, or instruments that derive their value from such securities. The Company attempts to mitigate its exposure to such risks by limiting its investment in any one security or index. The C ompany may also manage this risk by utilizing instruments such as options, swaps, futures and collars to protect appreciation in securities held.

The Company has exposure to credit risk arising from the uncertainty associated with a fin ancial instrument obligor's ability to make timely principal and/or interest payments. The Company attempts to mitigate this risk by li miting cred it concentrations, practicing diversification, and frequently monitoring the credit quality of issuers and counterparties. In addition, the Company may utilize credit derivatives such as credit default swaps (CDS) to modify the credit risk inherent in certain investments. Credit default swaps involve a transfer of credit risk from one party to another in exchange for periodic payments.

Foreign ex change rate risk arises from the possibility that changes in foreign currency ex change rates will impact the fair value of financial in struments denominated in a foreign currency. The Company's foreign transactions are primarily denominated in British pounds, Euros and Canadian dollars. The Company typically manages this risk via asset/liability currency matching and through the use of foreign currency forwards.

In addition to the derivatives used for risk management purposes described above, the Company may also use derivatives for purposes of income enhancement. Income enhancement transactions are entered into with the intention of providing additional in come or yield to a particular portfolio segment or in strument. In come enhancement transactions are limited in scope and primarily involve the sale of covered options in which the Company receives a premium in exchange for selling a call or put option.

The Co mpany will also use CDS to sell credit protection against a specified credit event. In selling credit protection, CDS are used to replicate fixed in come securities when credit exposure to certain issuers is not

available or when it is economically beneficial to transact in the derivative market compared to the cash market alternative. Credit risk includes both the default event risk and market value exposure due to fluctuations in credit spreads. In selling CDS protection, the Company receives a periodic premium in exchange for providing credit protection on a single name reference obligation or a credit derivative index. If the re is an event of default as defined by the CDS agreement, the Company is required to p ay the counterparty the referenced notional amount of the CDS contract and in exchange the Company is entitled to receive the referenced defaulted security or the cash equivalent.

The tables below summarize CDS contracts where the Company sold credit protection as of December 31, 2009 and 2008. The fair value of the contracts represents the amount that the Company would have to pay at those dates to exit the derivative positions. The maximum amount of future payments assumes no residual value in the defaulted securities that the Company would receive as part of the contract term inations and is equal to the notional value of the CDS contracts.

# Credit Ratings of Underlying Reference Obligations

| December 31, 2009<br>(In millions) | Fair Value of<br>Credit Default<br>Swaps | Maximum Amount of<br>Future Payments under<br>Credit Default Swaps | Weighted<br>Average Years<br>to Maturity |
|------------------------------------|--|--|--|
| В                                  | \$ -                                     | \$ 8   | 3.1                                      |
| Total                              | \$ -                                     | \$ 8   | 3.1                                      |

#### Credit Ratings of Underlying Reference Obligations

| December 31, 2008 |                      |  |                           |  |  |
|-------------------|----------------------|--|---------------------------|--|--|
| (In millions)     | Fair Value of        | Maximum Amount of                          | Weighted                  |  |  |
|                   | Credit Default Swaps | Future Payments under Credit Default Swaps | Average Years to Maturity |  |  |
| AAA/AA/A          | \$ (8)               | \$ 40                                      | 12.3                      |  |  |
| BBB               | (4)                  | 55   | 3.1                       |  |  |
| В                 | (2)                  | 8  | 4.1                       |  |  |
| CCC and lower     | (29)                 | 45   | 4.5                       |  |  |
| Total             | \$ (43)              | \$ 148                                     | 6.1                       |  |  |

Credit exposure associated with non-performance by the counterparties to derivative instruments is generally limited to the uncollateralized fair value of the asset related to the instruments recognized on the Consolidated Balance Sh eets. The Company attempts to mitigate the risk of non-performance by monitoring the creditworthiness of counterparties and diversifying derivatives to multiple counterparties. The Company generally requires that allover-the-counter derivative contracts be governed by an International Swaps and Derivatives Association (ISDA) Master Agreement, and exchanges collateral under the terms of these agreements with its derivative investment counterparties depending on the amount of the exposure and the credit rating of the counterparty. The Company does not offset its net derivative positions against the fair value of the collateral provided. The fair value of cash collateral provided by the Company was \$7 million and \$74 million at December 31, 2009 and 2008. The fair value of cash collateral received from counterparties was \$1 million and \$6 million at December 31, 2009 and 2008.

Derivative securities are recorded at fair value. See Note D for information regarding the fair value of derivatives securities. The Company's accounting for changes in the fair value of derivatives not held in a trading portfolio is reported in Net realized in vestment gains (losses) on the Consolidated Statements of Operations. The derivatives held for trading purposes are carried at fair value with the related gains and losses included within Net investment income on the Consolidated Statements of Operations.

A summary of the recognized gains (losses) related to derivative financial instruments follows.

## Recognized Gains (Losses)

| Years ended December 31<br>(In millions)        | <br>2009 | <br>2008    | <br>2007 |
|---|----------|-------------|----------|
| Without hedge designation                       |          |             |          |
| Interest rate swaps                             | \$<br>61 | \$<br>(59)  | \$<br>11 |
| Credit default swaps – purchased protection     | (47)     | 86          | 95       |
| Credit default swaps – sold protection          | 3        | (35)        | (40)     |
| Total return swaps                              | (2)      | -           | -        |
| Futures purchased                               | -        | -           | 7        |
| Futures sold, not yet purchased                 | 21       | (11)        | (38)     |
| Currency forwards                               | -        | 2           | (4)      |
| Options embedded in convertible debt securities | -        | 1           | 1        |
| Equity warrants                                 | -        | (2)         | -        |
| Options written                                 | 15       | -           | -        |
| Trading activities                              |          |             |          |
| Futures purchased                               | -        | (131)       | -        |
| Futures sold, not yet purchased                 | <br>(2)  | <br>1       | <br>     |
| Total   | \$<br>49 | \$<br>(148) | \$<br>32 |

The Company's derivative activities in the trading portfolio in 2009 are associated with the resumption of a trading portfolio for in come en hancement purposes. The Company's derivative activities in the trading portfolio in 2008 were associated with its pension deposit business, through which the Company was exposed to equity price risk associated with its indexed group annuity contracts. A corresponding increase or decrease was reflected in the Policyholders' funds reserves supported by this trading portfolio, which was included in Insurance claims and policyholders' benefits on the Consolidated Statements of Operations. During 2008, the Company exited the indexed group annuity portion of its pension deposit business.

A sum mary of the ag gregate contractual or notional a mounts and gross est imated fair values related to derivative financial in struments reported as Other in vested assets or Other liabilities on the Conso lidated Balance Sheets follows. The contractual or notional amounts for derivatives are used to calculate the exchange of contractual payments under the agreements and may not be representative of the potential for gain or loss on these instruments.

#### **Derivative Financial Instruments**

|   | ontractual/ |       |   |               |      |  |
|---|-------------|-------|---|---------------|------|--|
| December 31, 2009                           | Notional    |       |   | ed Fair Value |      |  |
| (In millions)                               | Amount      | Asset |   | (Liability)   |      |  |
| Without hedge designation                   |             |       |   |               |      |  |
| Credit default swaps – purchased protection | \$<br>116   | \$    | - | \$            | (11) |  |
| Credit default swaps – sold protection      | 8           |       | - |               | -    |  |
| Equity warrants                             | 2           |       | - |               | -    |  |
| Trading activities                          |             |       |   |               |      |  |
| Futures sold, not yet purchased             | <br>132     | _     | - |               | -    |  |
| Total                                       | \$<br>258   | \$    | - | \$            | (11) |  |

#### **Derivative Financial Instruments**

|   | C        | ontractual/ |    |                             |             |       |  |  |
|---|----------|-------------|----|-----------------------------|-------------|-------|--|--|
| December 31, 2008                           | Notional |             |    | <b>Estimated Fair Value</b> |             |       |  |  |
| (In millions)                               | Amount   |             |    | Asset                       | (Liability) |       |  |  |
| Without hedge designation                   |          |             |    |                             |             |       |  |  |
| Interest rate swaps                         | \$       | 900         | \$ | -                           | \$          | (66)  |  |  |
| Credit default swaps – purchased protection |          | 405         |    | 24                          |             | (2)   |  |  |
| Credit default swaps – sold protection      |          | 148         |    | -                           |             | (43)  |  |  |
| Equity warrants                             |          | 4           |    | -                           |             |       |  |  |
| Total                                       | \$       | 1,457       | \$ | 24                          | \$          | (111) |  |  |

During the year ended December 31, 2009 new derivative transactions entered into totaled approximately \$19 billion in notional value while derivative termination activity totaled approximately \$20 billion. The activity during the year ended December 31, 2009 was primarily attributable to interest rate futures, interest rate options and interest rate swaps.

# Note D. Fair Value

Fair value is the price that would be received upon sale of an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The following fair value hierarchy is used in selecting inputs, with the highest priority given to Level 1, as these are the most transparent or reliable.

Level 1 – Quoted prices for identical instruments in active markets.

Level 2 – Quo ted prices for sim ilar in struments in active m arkets; qu oted prices for i dentical or si milar instruments in markets that are no tactive; and model-derived valuations in which all significant inputs are observable in active markets.

Level 3 – Valuations de rived from valuation t echniques i n which o ne o r m ore si gnificant i nputs are not observable.

The Company attempts to establish fair value as an exit price in an orderly transaction consistent with normal settlement market conventions. The Company is responsible for the valuation process and seeks to obtain quoted market prices for all securities. When quoted market prices in active markets are not available, the Company uses a number of methodologies to establish fair value estimates including: discounted cash flow models, prices from recently executed transactions of similar securities, or brok er/dealer quotes, utilizing market observable in formation to the extent possible. In conjunction with modeling activities, the Company may use external data as inputs. The modeled inputs are consistent with observable market information, when available, or with the Company's assumptions as to what market participants would use to value the securities. The Company also uses pricing services as a significant source of data. The Company monitors all the pricing inputs to determine if the markets from which the data is gathered are active. As further validation of the Company's valuation process, the Company samples past fair value estimates and compares the valuations to actual transactions executed in the market on similar dates.

# Assets and Liabilities Measured at Fair Value

Assets and liabilities measured at fair value on a recurring basis are summarized below.

| December 31, 2009   | L  | evel 1                        | I  |                               | Le | evel 3 | Total<br>assets/(liabilities)<br>at fair value |       |                                   |  |
|---|----|-------------------------------|----|-------------------------------|----|--------|--|-------|-----------------------------------|--|
| (in millions)   |    |                               |    |                               |    |        |  |       |                                   |  |
| Assets  |    |                               |    |                               |    |        |  |       |                                   |  |
| Fixed maturity securities: U.S. Treasury securities and obligations of government agencies  | \$ | 247                           | \$ | 54                            | \$ | 3      | -  | \$    | 301                               |  |
| Asset-backed securities: Residential mortgage-backed securities Commercial mortgage-backed securities Other asset-backed securities   |    | -<br>-<br>-                   |    | 6,308<br>461<br>484           |    |        | 629<br>123<br>348                              |       | 6,937<br>584<br>832               |  |
| Total asset-backed securities   |    | -                             |    | 7,253                         |    |        | 1,100  | 8,353 |                                   |  |
| States, municipalities and political subdivisions -<br>tax-exempt securities<br>Corporate and other taxable bonds<br>Redeemable preferred stock   |    | 139                           |    | 6,273<br>19,127<br>49         |    |        | 756<br>609<br>2                                |       | 7,029<br>19,875<br>54             |  |
| Total fixed maturity securities   |    | 389                           |    | 32,756                        |    |        | 2,467  |       | 35,612                            |  |
| Equity securities Short term investments Life settlement contracts, included in Other assets Discontinued operations investments, included in Other liabilities Separate account business |    | 503<br>3,552<br>-<br>19<br>43 |    | 130<br>397<br>-<br>106<br>342 |    |        | 11<br>130<br>16<br>38                          |       | 644<br>3,949<br>130<br>141<br>423 |  |
| Total assets  | \$ | 4,506                         | \$ | 33,731                        | 5  | 3      | 2,662  | \$    | 40,899                            |  |
| <b>Liabilities</b> Derivative financial instruments, included in Other liabilities  | \$ |                               | \$ | -                             | \$ |        | (11)   | \$    | (11)                              |  |
| Total liabilities   | \$ |                               | \$ | -                             | \$ |        | (11)   | \$    | (11)                              |  |

| December 31, 2008   |    | Level 1 |    | Level 2 |    | Level 3 | Total<br>assets/(liabilities)<br>at fair value |        |  |
|---|----|---------|----|---------|----|---------|--|--------|--|
| (in millions)   |    |         |    |         |    |         |  |        |  |
| Assets  |    |         |    |         |    |         |  |        |  |
| Fixed maturity securities   | \$ | 2,028   | \$ | 24,367  | \$ | 2,492   | \$   | 28,887 |  |
| Equity securities   |    | 567     |    | 94      |    | 210     |  | 871    |  |
| Derivative financial instruments, included in Other invested assets |    | -       |    | _       |    | 24      |  | 24     |  |
| Short term investments  |    | 2,926   |    | 608     |    | -       |  | 3,534  |  |
| Life settlement contracts, included in Other assets                 |    | -       |    | -       |    | 129     |  | 129    |  |
| Discontinued operations investments, included in Other              |    |         |    |         |    |         |  |        |  |
| liabilities   |    | 83      |    | 59      |    | 15      |  | 157    |  |
| Separate account business   |    | 40      |    | 306     |    | 38      |  | 384    |  |
| Total assets  | \$ | 5,644   | \$ | 25,434  | \$ | 2,908   | \$   | 33,986 |  |
| Liabilities Derivative financial instruments, included in Other     |    |         |    |         |    |         |  |        |  |
| liabilities   | \$ | -       | \$ | -       | \$ | (111)   | \$   | (111)  |  |
| Total liabilities   | \$ |         | \$ |         | \$ | (111)   | \$   | (111)  |  |

The tables below present a reconciliation for all assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) for the years ended December 31, 2009 and 2008.

| Price   Maturity securities:   Asset-backed securities:   Residential mortgage-backed securities:   Residential mortgage-backed securities   \$ 782 \$ (32) \$ 117 \$ (52) \$ 71 \$ (257) \$ 629 \$ (12) \$ (20) \$ ( | Level 3 (in millions)   | Net realized investment gains (losses) and net gains (losses) and net change in unrealized appreciation (depreciation)  Balance at January 1, 2009  Net realized investment gains (losses) and net change in unrealized appreciation (depreciation) recognized in other comprehensive income |                        | ment gains es) and net ange in realized reciation reciation) gnized in other orehensive | sa<br>issu<br>a | chases,<br>ales,<br>nances<br>and<br>ements | Transfers Transfe into out of Level 3 Level 3 |                        |    | ut of                      | Dece | ance at<br>mber 31,<br>2009 | Net unrealized gains (losses) on Level 3 assets and liabilities held at December 31, 2009 recognized in net income* |                        |    |       |
|---|---|--|------------------------|---|-----------------|---|---|------------------------|----|----------------------------|------|-----------------------------|---|------------------------|----|-------|
| Asset-backed securities: Residential mortgage-backed securities S 782 S (32) S 117 S (52) S 71 S (257) S 629 S (12) Commercial mortgage-backed securities 186 (170) 185 (24) 28 (82) 123 (175) Other asset-backed securities 139 (26) 56 180 153 (154) 348 - Total asset-backed securities 1,107 (228) 358 104 252 (493) 1,100 (187)  States, municipalities and political subdivisions - tax-exempt securities 5 750 - 72 (66) - 5 756 - 756 - 756 Corporate and other taxable bonds 622 (10) 126 75 23 (227) 609 (11) Redeemable preferred stock 13 (9) 9 7 7 - (18) 2 (20) Total fixed maturity securities 2,492 (247) 565 120 275 (738) 2,467 (207)  Equity securities 2 210 - (1) 5 - (203) 11 - (207)  Equity securities 2 210 - (1) 5 - (203) 1 - (11) (10) Short term investments, net (87) 14 - 62 (10) 275 (738) 2,467 (207)  Equity securities 3 2492 34 - 3 (33) - (33) - (33) - (33) - (34) (34) (35) (36) (36) (36) (36) (36) (36) (36) (36   | Fixed maturity securities:  |  |                        |   |                 |   |   |                        |    |                            |      |                             |   |                        |    |       |
| Securities   186   (170)   185   (24)   28   (82)   123   (175)   | Asset-backed securities: Residential mortgage-backed securities   | \$   | 782                    | \$<br>(32)  | \$              | 117   | \$  | (52)                   | \$ | 71                         | \$   | (257)                       | \$  | 629                    | \$ | (12)  |
| Total asset-backed securities         1,107         (228)         358         104         252         (493)         1,100         (187)           States, municipalities and political subdivisions - tax-exempt           securities         750         -         72         (66)         -         -         756         -           Corporate and other taxable bonds         622         (10)         126         75         23         (227)         609         (11)           Redeemable preferred stock         13         (9)         9         7         -         (18)         2         (9)           Total fixed maturity securities         2,492         (247)         565         120         275         (738)         2,467         (207)           Equity securities         210         -         (1)         5         -         (203)         11         -           Derivative financial instruments, net         (87)         14         -         62         -         -         (11)         (10)           Short term investments         -         -         1         7         -         (8)         -         -           Life settlement contracts         129         34  | securities  |  | 186                    | (170)   |                 | 185   |   | (24)                   |    | 28                         |      | (82)                        |   | 123                    |    | (175) |
| States, municipalities and political subdivisions - tax-exempt  | Other asset-backed securities   |  | 139                    | <br>  |                 | 56  |   |                        |    | 153                        |      | (154)                       |   | 348                    |    | -     |
| subdivisions - tax-exempt         750         -         72         (66)         -         -         756         -           Corporate and other taxable bonds         622         (10)         126         75         23         (227)         609         (11)           Redeemable preferred stock         13         (9)         9         7         -         (18)         2         (9)           Total fixed maturity securities         2,492         (247)         565         120         275         (738)         2,467         (207)           Equity securities         210         -         (1)         5         -         (203)         11         -           Derivative financial instruments, net         (87)         14         -         62         -         -         (11)         (10)           Short term investments         -         -         -         1         7         -         (8)         -         -         -           Life settlement contracts         129         34         -         (33)         -         -         130         10           Discontinued operations investments         15         (4)         7         (2)         -         -   | Total asset-backed securities   |  | 1,107                  | (228)   |                 | 358   |   | 104                    |    | 252                        |      | (493)                       |   | 1,100                  |    | (187) |
| Equity securities       210       -       (1)       5       -       (203)       11       -         Derivative financial instruments, net       (87)       14       -       62       -       -       (11)       (10)         Short term investments       -       -       -       1       7       -       (8)       -       -       -         Life settlement contracts       129       34       -       (33)       -       -       130       10         Discontinued operations investments       15       (4)       7       (2)       -       -       16       -         Separate account business       38       (1)       5       (1)       -       (3)       38       -   | subdivisions - tax-exempt<br>securities<br>Corporate and other taxable bonds  |  | 622                    |   |                 | 126   |   | 75                     |    | 23                         |      |                             |   | 609                    |    |       |
| Derivative financial instruments, net         (87)         14         -         62         -         -         -         (10)           Short term investments         -         -         -         1         7         -         (8)         -         -           Life settlement contracts         129         34         -         (33)         -         -         -         130         10           Discontinued operations investments         15         (4)         7         (2)         -         -         -         16         -           Separate account business         38         (1)         5         (1)         -         (3)         38         -   | Total fixed maturity securities   |  | 2,492                  | (247)   |                 | 565   |   | 120                    |    | 275                        |      | (738)                       |   | 2,467                  |    | (207) |
| Total \$ 2,797 \$ (204) \$ 577 \$ 158 \$ 275 \$ (952) \$ 2,651 \$ (207)   | Derivative financial instruments, net<br>Short term investments<br>Life settlement contracts<br>Discontinued operations investments |  | (87)<br>-<br>129<br>15 | 14<br>-<br>34<br>(4)  |                 | 1<br>-<br>7                                 |   | 62<br>7<br>(33)<br>(2) |    | -<br>-<br>-<br>-<br>-<br>- |      | (8)                         |   | (11)<br>-<br>130<br>16 |    | 10    |
|   | Total   | \$   |                        | \$<br>(204)   | \$              | 577   | \$  |                        | \$ | 275                        | \$   | (952)                       | \$  | 2,651                  | \$ | (207) |

| Level 3 (in millions)                 | Jan | ance at<br>uary 1,<br>2008 | invo<br>gain<br>an<br>cha<br>unn<br>appi<br>(depi<br>reco | realized estment s (losses) nd net ange in realized reciation reciation) gnized in t loss* | invest<br>(losse<br>ch<br>un<br>app<br>(dep<br>reco | realized ment gains s) and net ange in realized reciation reciation) gnized in other orehensive loss | iss | chases,<br>ales,<br>uances<br>and<br>lements | ansfers<br>into<br>evel 3 | 0  | ansfers<br>ut of<br>evel 3 | Dece | lance at<br>omber 31,<br>2008 | gains (<br>Leve<br>and I<br>he<br>Dece<br>2008 r | nrealized<br>(losses) on<br>13 assets<br>liabilities<br>eld at<br>mber 31,<br>recognized<br>tet loss* |
|---------------------------------------|-----|----------------------------|---|--|---|--|-----|--|---------------------------|----|----------------------------|------|-------------------------------|--|---|
| Fixed maturity securities             | \$  | 2,684                      | \$  | (379)  | \$  | (505)  | \$  | (178)  | \$<br>1,475               | \$ | (605)                      | \$   | 2,492                         | \$   | (378)   |
| Equity securities                     |     | 196                        |   | (16)   |   | 6  |     | 25   | 22                        |    | (23)                       |      | 210                           |  | (4)   |
| Derivative financial instruments, net |     | 2                          |   | (10)   |   | -  |     | (79)   | -                         |    | -                          |      | (87)                          |  | (89)  |
| Short term investments                |     | 85                         |   | -  |   | -  |     | -  | -                         |    | (85)                       |      | -                             |  | -   |
| Life settlement contracts             |     | 115                        |   | 48   |   | -  |     | (34)   | -                         |    | -                          |      | 129                           |  | 17  |
| Discontinued operations investments   |     | 42                         |   | (1)  |   | (5)  |     | (4)  | -                         |    | (17)                       |      | 15                            |  | -   |
| Separate account business             |     | 30                         |   | -  |   |  |     | (18)   | 26                        |    |                            |      | 38                            |  |   |
| Total                                 | \$  | 3,154                      | \$  | (358)  | \$  | (504)  | \$  | (288)  | \$<br>1,523               | \$ | (730)                      | \$   | 2,797                         | \$   | (454)   |

\*Net realized and unrealized gains and losses shown above are recognized in Net income (loss) as follows:

| Major Category of Assets and Liabilities                     | Consolidated Statement of Operations Line Items |
|--|---|
| Fixed maturity securities available-for-sale                 | Net realized investment gains (losses)          |
| Fixed maturity securities trading                            | Net investment income                           |
| Equity securities  | Net realized investment gains (losses)          |
| Derivative financial instruments held in a trading portfolio | Net investment income                           |
| Derivative financial instruments, other                      | Net realized investment gains (losses)          |
| Life settlement contracts                                    | Other revenues                                  |

Securities shown in the Level 3 tables on the previous pages may be transferred in or out based on the availability of observable market information used to verify pricing sources or used in pricing models. The availability of observable market information varies based on market conditions and trading volume and may cause securities to move in and out of Level 3 from reporting period to reporting period.

The following section describes the valuation methodologies used to measure different financial instruments at fair value, including an indication of the level in the fair value hierarchy in which the instrument is generally classified.

#### Fixed Maturity Securities

Level 1 securities include highly liquid government bonds within the U.S. Treasury securities category and debt securities issued by foreign governments, which are included in the corporate and other taxable bond category, for which quoted market prices are available. The remaining fixed maturity securities are valued using pricing for similar securities, recently executed transactions, cash flow models with yield curves, broker/dealer quotes and other p ricing models u tilizing o bservable in puts. The v aluation for most fixed maturity securities is classified as Level 2. Securities within Level 2 include certain corporate bonds, municipal bonds, asset-backed securities, mortgage-backed pass-through securities and redeemable preferred stock. Level 2 securities may also include securities that have firm sale commitments and prices that are n ot recorded until the settlement date. Securities are generally assigned to Level 3 in cases where broker/dealer quotes are significant inputs to the valuation and there is a l ack of transparency as to whether these quotes are based on information that is observable in the marketplace. These securities in clude certain corporate bonds, asset-backed securities, municipal bon ds and re deemable preferred st ock. Within cor porate b onds and municipal bon nds, Level 3 securities also include tax-exempt auction rate certificates. Fair value of auction rate securities is determined utilizing a pricing model with three primary inputs. The interest rate and spread inputs are observable from like instruments while the maturity date assumption is uno bservable due to the uncertain nature of the principal prepayments prior to maturity.

# **Equity Securities**

Level 1 securities in clude publicly traded securities valued using quoted market prices. Level 2 securities are primarily non-redeemable preferred securities and common stocks valued using pricing for similar securities, recently executed transactions, broker/dealer quotes and other pricing models utilizing observable inputs. Level 3 securities include equity securities that are priced using internal models with inputs that are not market observable.

# **Derivative Financial Instruments**

Exchange traded derivatives are valued using quoted market prices and are classified within Level 1 of the fair value hi erarchy. Level 2 d erivatives p rimarily include currency forwards valued using observable market forward rates. O ver-the-counter derivatives, principally in terest rate swap s, credit d efault swaps, equity warrants and options, are valued using inputs including broker/dealer quotes and are classified within Level 3 of the valuation hierarchy due to a lack of transparency as to whether these quotes are based on information that is observable in the marketplace.

#### Short Term Investments

The valuation of securities that are actively traded or have quoted prices are classified as Level 1. These securities include money market funds and treasury bills. Level 2 includes commercial paper, for which all inputs are observable.

# Life Settlement Contracts

The fair values of life settlement contracts are determined as the present value of the anticipated death benefits less anticipated premium payments based on contract terms that are distinct for each insured, as well as the Company's own assumptions for mortality, premium expense, and the rate of return that a buyer would require on the contracts, as no comparable market pricing data is available.

# **Discontinued Operations Investments**

Assets relating to the Co mpany's discontinued operations in clude fixed maturity se curities and short term investments. The valuation methodologies for these asset types have been described above.

# Separate Account Business

Separate account business includes fixed maturity securities, equities and short term investments. The valuation methodologies for these asset types have been described above.

## Financial Assets and Liabilities Not Measured at Fair Value

The carrying amount and estimated fair value of the Company's financial instrument assets and liabilities which are not measured at fair value on the Consolidated Balance Sheets are listed in the table below.

#### **Financial Assets and Liabilities**

| December 31   | 2009            |              |                         |              |                    | 2008         |                         |              |  |
|---|-----------------|--------------|-------------------------|--------------|--------------------|--------------|-------------------------|--------------|--|
| (In millions)   | Carrying Amount |              | Estimated<br>Fair Value |              | Carrying<br>Amount |              | Estimated<br>Fair Value |              |  |
| Financial assets Notes receivable for the issuance of common stock          | \$              | 30           | \$                      | 29           | \$                 | 42           | \$                      | 42           |  |
| Financial liabilities Premium deposits and annuity contracts Long term debt | \$              | 105<br>2,303 | \$                      | 106<br>2,290 | \$                 | 111<br>2,058 | \$                      | 113<br>1,585 |  |

The following methods and assumptions were used to estimate the fair value of these financial assets and liabilities.

The fair values of n otes receivable for the issuance of common stock were est imated using discounted cash flows utilizing interest rates currently offered for obligations securitized with similar collateral.

Premium deposits and an nuity contracts were valued based on cash surrender values, estimated fair values or policyholder liabilities, net of amounts ceded related to sold business.

The Company's senior notes and debentures were valued based on quoted market prices. The fair value for other long term debt was estimated using discounted cash flows based on current incremental borrowing rates for similar borrowing arrangements.

The carrying amounts reported on the C onsolidated B alance S heets for C ash, Acc rued i nvestment i ncome, Receivables for securities sold and collateral, Federal income taxes recoverable/payable, Payables for securities purchased, and certain o ther assets and other liabilities approximate fair value due to the short term nature of these items. These assets and liabilities are not listed in the table above.

#### **Note E. Income Taxes**

The CNA Tax Group is included in the consolidated federal income tax return of Lo ews and its eligible subsidiaries. Loews and the Company have agreed that for each taxable year, the Company will 1) be paid by Loews the amount, if any, by which the Loews consolidated federal income tax liability is reduced by virtue of the inclusion of the CNA Tax Group in the Loews consolidated federal income tax return, or 2) pay to Loews an amount, if any, equal to the federal income tax that would have been payable by the CNA Tax Group filing a separate consolidated tax return. In the event that Loews should have a net operating loss in the future computed on the basis of filing a separate consolidated tax return without the CNA Tax Group, the Company may be required to repay tax recoveries previously received from Loews. This agreement may be cancelled by either party upon 30 days written notice.

For the year ended December 31, 200 9, the Com pany received from Loews \$196 m illion related to fe deral income taxes. For the years ende d December 31, 2008 and 2007, the C ompany paid Loe ws \$65 m illion and \$354 million related to federal income taxes. The Company's consolidated federal income taxes recoverable at December 31, 2009 reflects a \$320 m illion recoverable from Loews and a \$23 million net payable related to affiliates less than 80% owned and/or foreign subsidiaries, which settle their income taxes directly with the Internal R evenue Se rvice (IRS) and/or foreign jurisdictions. At December 31, 2008, the Company's consolidated federal income taxes recoverable reflected a \$2.99 m illion recoverable from Loews and a \$5 million payable related to affiliates less than 80% owned and/or foreign subsidiaries.

For 2008 through 2010, the IRS invited Loews and the Company to participate in the Compliance Assurance Process (CAP), which is a voluntary program for a limited number of large corporations. Under CAP, the IRS conducts a real—time audit and works contemporaneously with the Company to resolve any issues prior to the filing of the tax return. Loews and the Company agreed to participate. The Company believes that this approach should reduce tax-related uncertainties, if any. The Loews consolidated federal income tax return for 2008 is currently under examination by the IRS. The Loews consolidated federal income tax return for 2006 remains subject to examination by the IRS.

At December 31, 2009 or 2008, there is no unrecognized tax benefit.

The Company recognizes interest accrued related to: 1) unrecognized tax benefits in Interest expense and 2) tax refund claims in Other revenues on the Consolidated Statements of Operations. The Company recognizes penalties (if any) in Income tax expense (benefit) on the Consolidated Statements of Operations. During 2009 and 2007, the Company recognized \$2 million and \$1 million of interest income and no penalties. During 2008, the Company recognized no interest and no penalties. There are no amounts accrued for interest or penalties at December 31, 2009 or 2008.

A reconciliation between the Company's federal in come tax (expense) benefit at statu tory rates and the recorded income tax (expense) benefit, after giving effect to noncontrolling interest, but before giving effect to discontinued operations, is as follows.

#### Tax Reconciliation

| Years ended December 31<br>(In millions)  | <br>2009                        | <br>2008                       | <br>2007                        |
|---|---------------------------------|--------------------------------|---------------------------------|
| Income tax (expense) benefit at statutory rates Tax benefit from tax exempt income Foreign taxes and credits Other tax (expense) benefit, including IRS settlements | \$<br>(189)<br>119<br>19<br>(6) | \$<br>198<br>118<br>(2)<br>(3) | \$<br>(428)<br>100<br>(3)<br>14 |
| Effective income tax (expense) benefit  | \$<br>(57)                      | \$<br>311                      | \$<br>(317)                     |

Provision has been made for the expected U.S. federal income tax liabilities applicable to undistributed earnings of subsidiaries, exce pt f or c ertain s ubsidiaries f or which the Co mpany in tends to invest the undistributed earnings indefinitely, or recover such undistributed earnings tax-free. At December 31, 2009, the Company has not provided deferred taxes of \$180 million, if sold through a tax able sale, on \$514 million of undistributed earnings related to a domestic affiliate. Additionally, at December 31, 2009, the Company has not provide d deferred taxes of \$27 million on \$76 million of undistributed earnings related to foreign subsidiaries.

The c urrent and deferred c omponents of the C ompany's income tax (ex pense) be nefit, excluding taxes on discontinued operations, are as follows.

#### **Current and Deferred Taxes**

| Years ended December 31<br>(In millions)  | 2009 |                   | <br>2008              | <br>2007               |  |  |
|---|------|-------------------|-----------------------|------------------------|--|--|
| Current tax (expense) benefit Tax benefit recognized for uncertainties in the income statement Deferred tax (expense) benefit | \$   | 120<br>-<br>(177) | \$<br>137<br>-<br>174 | \$<br>(418)<br>2<br>99 |  |  |
| Total income tax (expense) benefit  | \$   | (57)              | \$<br>311             | \$<br>(317)            |  |  |

Total income tax presented above includes foreign tax expense of approximately \$39 million, \$26 million and \$43 million related to income from continuing foreign operations of approximately \$126 million, \$85 million and \$122 million for the years ended December 31, 2009, 2008 and 2007.

The deferred tax effects of the significant components of the Company's deferred tax assets and liabilities are set forth in the table below. The amounts presented for 2008 for certain components in the table below have been corrected from amounts previously reported. These corrections had no impact on the net deferred tax asset at December 31, 2008; however, individual components were corrected by amounts ranging from an increase of \$194 million to a decrease of \$144 million.

#### **Components of Net Deferred Tax Asset**

| December 31   | 2009     | 2008     |  |  |
|---|----------|----------|--|--|
| (In millions)   |          |          |  |  |
| Deferred Tax Assets:  |          |          |  |  |
| Insurance reserves:   |          |          |  |  |
| Property and casualty claim and claim adjustment expense reserves | \$ 606   | \$ 694   |  |  |
| Unearned premium reserves   | 111      | 90       |  |  |
| Receivables   | 185      | 199      |  |  |
| Employee benefits   | 279      | 306      |  |  |
| Life settlement contracts   | 72       | 73       |  |  |
| Investment valuation differences                                  | 316      | 496      |  |  |
| Net unrealized losses   | -        | 1,905    |  |  |
| Net loss and tax credits carried forward                          | 56       | 24       |  |  |
| Other assets  | 153      | 163      |  |  |
| Gross deferred tax assets   | 1,778    | 3,950    |  |  |
| Deferred Tax Liabilities:   |          |          |  |  |
| Deferred acquisition costs  | 297      | 301      |  |  |
| Net unrealized gains  | 5        | -        |  |  |
| Other liabilities   | 143      | 156      |  |  |
| Gross deferred tax liabilities                                    | 445      | 457      |  |  |
| Net deferred tax asset  | \$ 1,333 | \$ 3,493 |  |  |

Although realization of deferred tax assets is not assured, management believes it is more likely than not that the recognized net deferred tax asset will be realized through recoupment of ordinary and capital taxes paid in prior carryback years and through future earnings, reversal of existing temporary differences and available tax planning strategies. As a result, no valuation allowance was recorded at December 31, 2009 or 2008.

# Note F. Claim and Claim Adjustment Expense Reserves

The Com pany's property and casualty insurance claim and claim adjust ment expense reserves represent the estimated am ounts necessary to res olve all outstanding claims, including claims that are incurred but not reported (IBNR) as of the reporting date. The Company's reserve projections are based primarily on detailed analysis of the facts in each case, the Company's experience with similar cases and various historical development patterns. Consideration is given to such historical patterns as field reserving trends and claims settlement practices, loss payments, pending levels of unpaid claims and product mix, as well as court decisions, economic conditions and public attitudes. All of these factors can affect the estimation of claim and claim adjustment expense reserves.

Establishing c laim and cl aim adju stment expense reserves, i ncluding claim and claim adjustment expense reserves for catastrophic events that have occurred, is an estimation process. Many factors can ultimately affect the final settle ment of a clai m and, therefore, the necessary reserve. Chan ges in the law, results of litigation, medical costs, the cost of repair materials and labor rates can all affect ultimate claim costs. In addition, time can be a critical part of reserving determinations since the longer the span between the incidence of a loss and the payment or settlement of the claim, the more variable the ultimate settlement amount can be. Accordingly, short-tail claims, such as property damage claims, tend to be more reasonably estimable than long-tail claims, such as general liab ility and professional liab ility claims. Ad justments to prior year reserve estimates, if necessary, are reflected in the results of operations in the period that the need for such adjustments is determined.

Catastrophes a re an i nherent risk of the property and casualty insurance business and have contributed to material period-to-period fluctuations in the Company's results of operations and/or equity. The Company reported catastrophe losses, net of reinsurance, of \$89 million, \$358 million and \$78 million for the years ended December 31, 2009, 2008 and 2007 for events occurring in those years. Catastrophe losses in 2009 related primarily to tornadoes, floods, hail and wind. The catastrophe losses in 2008 related primarily to Hurricanes Gustav and Ike. There can be no assurance that the Company's ultimate cost for catastrophes will not exceed current estimates.

The table below provides a reconciliation between beginning and ending claim and claim adjustment expense reserves, including claim and claim adjustment expense reserves of the life company.

## Reconciliation of Claim and Claim Adjustment Expense Reserves

| As of and for the years ended December 31 (In millions)  | 2009                  | 2008                   | 2007                 |
|--|-----------------------|------------------------|----------------------|
| Reserves, beginning of year: Gross Ceded   | \$ 27,593<br>6,288    | \$ 28,588<br>7,056     | \$ 29,636<br>8,191   |
| Net reserves, beginning of year  | 21,305                | 21,532                 | 21,445               |
| Net incurred claim and claim adjustment expenses: Provision for insured events of current year (Decrease) increase in provision for insured events of prior years Amortization of discount | 4,793<br>(240)<br>122 | 5,193<br>(5)<br>123    | 4,939<br>231<br>120  |
| Total net incurred (a)   | 4,675                 | 5,311                  | 5,290                |
| Net payments attributable to: Current year events Prior year events Reinsurance recoverable against net reserve transferred under retroactive reinsurance agreements                       | 917<br>3,942<br>(3)   | 1,034<br>4,328<br>(10) | 867<br>4,447<br>(17) |
| Total net payments   | 4,856                 | 5,352                  | 5,297                |
| Foreign currency translation adjustment  | 98                    | (186)                  | 94                   |
| Net reserves, end of year<br>Ceded reserves, end of year   | 21,222<br>5,594       | 21,305<br>6,288        | 21,532<br>7,056      |
| Gross reserves, end of year  | \$ 26,816             | \$ 27,593              | \$ 28,588            |

<sup>(</sup>a) Total net incurred above does not agree to Insurance claims and policyholders' benefits as reflected on the Consolidated Statements of Operations due to expenses incurred relate d to uncollectible reinsurance and loss deductible receivables, and benefit expenses related to future policy benefits and policyholders' funds, which are not reflected in the table above.

The changes in provision for insured events of prior years (net prior year claim and claim adjustment expense reserve development) were as follows.

## **Reserve Development**

| Years ended December 31<br>(In millions)   | 2009 |                       | <br>2008                  | <br>2007              |
|--|------|-----------------------|---------------------------|-----------------------|
| Asbestos and environmental pollution<br>Other<br>Property and casualty reserve development | \$   | 155<br>(396)<br>(241) | \$<br>110<br>(117)<br>(7) | \$<br>7<br>213<br>220 |
| Life reserve development in life company   |      | 1                     | <br>2                     | <br>11                |
| Total  | \$   | (240)                 | \$<br>(5)                 | \$<br>231             |

The following tables summarize the gross and net carried reserves as of December 31, 2009 and 2008.

#### December 31, 2009

| Gross and Net Carried<br>Claim and Claim Adjustment Expense Reserves<br>(In millions) | CNA<br>Specialty  | CNA<br>Commercial | Life &<br>Group<br>Non-Core | Corporate<br>& Other<br>Non-Core | Total               |
|---|-------------------|-------------------|-----------------------------|----------------------------------|---------------------|
| Gross Case Reserves<br>Gross IBNR Reserves  | \$ 2,208<br>4,714 | \$ 6,510<br>6,495 | \$ 2,502<br>381             | \$ 1,548<br>2,458                | \$ 12,768<br>14,048 |
| Total Gross Carried Claim and Claim Adjustment<br>Expense Reserves                    | \$ 6,922          | \$ 13,005         | \$ 2,883                    | \$ 4,006                         | \$ 26,816           |
| Net Case Reserves<br>Net IBNR Reserves  | \$ 1,781<br>4,085 | \$ 5,269<br>5,580 | \$ 1,765<br>255             | \$ 972<br>1,515                  | \$ 9,787<br>11,435  |
| Total Net Carried Claim and Claim Adjustment<br>Expense Reserves                      | \$ 5,866          | \$ 10,849         | \$ 2,020                    | \$ 2,487                         | \$ 21,222           |
| December 31, 2008   |                   |                   |                             |                                  |                     |
| Gross and Net Carried<br>Claim and Claim Adjustment Expense Reserves                  | CNA               | CNA               | Life &<br>Group             | Corporate<br>& Other             |                     |
| (In millions)   | Specialty         | Commercial        | Non-Core                    | Non-Core                         | Total               |
| Gross Case Reserves<br>Gross IBNR Reserves  | \$ 2,105<br>4,616 | \$ 6,772<br>6,837 | \$ 2,473<br>389             | \$ 1,823<br>2,578                | \$ 13,173<br>14,420 |
| Total Gross Carried Claim and Claim Adjustment<br>Expense Reserves                    | \$ 6,721          | \$ 13,609         | \$ 2,862                    | \$ 4,401                         | \$ 27,593           |
| Net Case Reserves<br>Net IBNR Reserves  | \$ 1,639<br>3,896 | \$ 5,505<br>5,673 | \$ 1,656<br>249             | \$ 1,126<br>1,561                | \$ 9,926<br>11,379  |
| Total Net Carried Claim and Claim Adjustment  |                   |                   |                             |                                  |                     |

The following provides discussion of the Company's Asbestos and Environmental Pollution (A&E) reserves.

#### A&E Reserves

The C ompany's property and casualty insurance subsidiaries have actual and potential exposures related to A&E claims.

Establishing reserves for A&E claim and claim adjustment expenses is subject to uncertainties that are greater than those presented by other claims. Traditional actuarial methods and techniques employed to estimate the ultimate cost of claims for more traditional property and casualty exposures are less precise in estimating claim and claim adjustment expense reserves for A&E, particularly in an environment of emerging or potential claims and coverage issues that arise from industry practices and legal, judicial and social conditions. Therefore, these traditional actuarial methods and techniques are necessarily supplemented with additional estimating techniques and m ethodologies, m any of which i nvolve si gnificant j udgments t hat are re quired o f m anagement. Accordingly, a h igh d egree of uncertainty remains for the Co mpany's ultimate liability for A&E cl aim and claim adjustment expenses.

In add ition to the difficulties described above, estimating the ultimate cost of both reported and unreported A&E claims is subject to a higher degree of variability due to a number of additional factors, including among others: coverage issues, including whether certain costs are covered under the policies and whether policy limits apply; allocation of liability among numerous parties, some of whom may be in bankruptcy proceedings, and in particular the application of "jo int and several" liability to specific in surers on a risk; in consistent court

decisions and developing legal theories; continuing aggressive tactics of plaintiffs' lawyers; the risks and lack of predictability in herent in major litig ation; en actment of state and federal leg islation to address asbestos claims and challenges to such litigation; increases and decreases in the frequency of asbestos and environmental pollution claims which cannot now be an ticipated; in creases and decreases in costs to defend as bestos and pollution claims; changing liability theories against the Company's policyholders in asbestos and environmental matters; possible exhaustion of underlying umbrella and excess coverage; and future developments pertaining to the Company's ability to recover reinsurance for asbestos and pollution claims.

The Company has performed actuarial ground up reviews of all open A&E claims to evaluate the adequacy of the Company's A&E reserves. In performing its actuarial ground up analysis, the Company considers input from its professionals with direct responsibility for the claims, inside and outside counsel with responsibility for representation of the Company and its actuarial staff. These professionals review, a mong many factors, the policyholder's present and predicted future exposures, including such factors as claims volume and se verity, trial conditions, prior settlement history, settlement demands and defense costs; the impact of bankruptcies of other parties on the policyholder; the policies issued by the Company, including such factors as aggregate or per occurrence li mits, whether the policy is primary, umbrella or excess, and the existence of policyholder retentions and/or deductibles; the existence of other insurance; and reinsurance arrangements. In the past, our actuarial ground up reviews of all open A&E claims have been completed in the fourth quarter. Going forward, the Company plans to perform its environmental review in the third quarter and its asbestos review in the fourth quarter.

The following table provides data related to the Company's A&E claim and claim adjustment expense reserves.

#### **A&E Reserves**

|                                  | December 31, 2009 |                |                            |              | December 31, 2008 |                |                         |              |
|----------------------------------|-------------------|----------------|----------------------------|--------------|-------------------|----------------|-------------------------|--------------|
| (In millions)                    | Asl               |                | Environmental<br>Pollution |              |                   | Asbestos       | Environmental Pollution |              |
| Gross reserves<br>Ceded reserves | \$                | 2,046<br>(909) | \$                         | 482<br>(196) | \$                | 2,112<br>(910) | \$                      | 392<br>(130) |
| Net reserves                     | \$                | 1,137          | \$                         | 286          | \$                | 1,202          | \$                      | 262          |

#### Asbestos

The C ompany's property a nd casualty insura nce s ubsidiaries have exposure to a sbestos-related claim s. Estimation of asb estos-related claim and claim adjustment expense reserves involves limitations such as inconsistency of court decisions, specific policy provisions, allocation of liability among insurers and insureds, and additional factors such as missing policies and proof of coverage. Furthermore, estimation of asbestos-related claims is difficult due to, among other reasons, the proliferation of bankruptcy proceedings and attendant uncertainties, the targeting of a broader range of businesses and entities as defendants, the uncertainty as to which other insureds may be targeted in the future and the uncertainties inherent in predicting the number of future claims.

In its most recent actuarial ground up review, the Company noted adverse development in various a sbestos accounts due to increases in average claim severity and defense expense arising from increased trial activity. Additionally, the Company has not seen a decline in the overall emergence of new accounts during the last few years. As a result of these factors, the Company recorded \$79 million of unfavorable asbestos-related net claim and claim adjustment expense reserve development for the year ended December 31, 2009.

The tab le below pro vides a reconciliation b etween the Company's beginning and ending net reserves for asbestos.

#### Asbestos Reserves

| December 31 (In millions)  | <br>2009    | <br>2008    | <br>2007    |
|--|-------------|-------------|-------------|
| Beginning net reserves   | \$<br>1,202 | \$<br>1,322 | \$<br>1,452 |
| Unfavorable net prior year claim and claim adjustment expense reserve development Paid claims, net of reinsurance recoveries | 79          | 27          | 6           |
|  | <br>(144)   | <br>(147)   | <br>(136)   |
| Ending net reserves  | \$<br>1,137 | \$<br>1,202 | \$<br>1,322 |

The ultimate cost of reported claims, and in particular A&E claims, is subject to a great many uncertainties, including future devel opments of various kinds that the Company does not control and that are difficult or impossible to foresee accurately. With respect to the litigation identified, pending rulings are critical to the evaluation of the ultimate cost to the Company. Accordingly, the extent of losses beyond any amounts that may be accrued are not readily determinable at this time.

Some asbestos-related defendants have asserted that their insurance policies are not subject to aggregate limits on coverage. The Company has such claims from a number of insureds. Some of these claims involve insureds facing exhaustion of products liability aggregate limits in their policies, who have asserted that their asbestos-related claims fall within so-called "non-products" liability coverage contained within their policies rather than products liability coverage, and that the claimed "non-products" coverage is not subject to any aggregate limit. It is difficult to predict the ultimate size of any of the claims for coverage purportedly not subject to aggregate limits or predict to what extent, if any, the attempts to assert "non-products" claims outside the products liability aggregate will succee d. The Company's policies also contain ot her limits applicable to these claim s and the Company h as additional coverage defenses to certain clai ms. The C ompany h as attempted to manage its asbestos exposure by aggressively seeking to settle claims on acceptable terms. There can be no assurance that any of these settlement efforts will be successful, or that any such claims can be settled on term s acceptable to the Company. Where the Company cannot settle a clai m on acceptable terms, the Company a ggressively litigates the claim. However, adverse developments with respect to such matters could have a material adverse effect on the Company's results of operations and/or equity.

Certain asbestos claim litigation in which the Company is currently engaged is described below:

A.P. Gree n: On Fe bruary 13, 2003, the C ompany an nounced it had re solved asbestos-related coverage litigation and claims involving A.P. Green Industries, A.P. Green Services and Bigel ow—Liptak C orporation. Under the agreement, the Company is required to pay \$70 million, net of reinsurance recoveries, over a ten year period commencing after the final approval of a bankruptcy plan of re organization. The settle ment received initial b ankruptcy co urt ap proval on August 18, 2003. The deb tor's plan of reo rganization includes an injunction to protect the C ompany from any future claims. The bankruptcy court i ssued an opinion on September 24, 2007 recommending confirmation of that plan. On July 25, 2008, the District Court affirmed the Bankruptcy Court's ruling. Several insurers have appealed that ruling to the Third Circuit Court of Appeals; that appeal was argued on May 21, 2009 and the parties are awaiting the court's decision.

Direct Action Case - Montana: On March 22, 2002, a direct action was filed in Montana (Pennock, et al. v. Maryland Casualty, et al. First Judicial District Court of Lewis & Clark County, Montana) by eight individual plaintiffs (all employees of W.R. Grace & Co. (W.R. Grace)) and their spouses against the Company, Maryland Casualty and the State of Montana. This action alleges that the carriers failed to warn of or otherwise protect W.R. Grace employees from the dangers of asbestos at a W.R. Grace ever miculity in Li bby,

Montana. The Montana direct action is c urrently stayed because of W.R. Grace's pending bankruptcy. On April 7, 2008, W.R. Grace announced a settlement in principle with the asbest ospersonal injury claimants committee subject to confirmation of a plan of reorganization by the bankruptcy court. The confirmation hearing is held in two phases. The first phase was held in June 2009. The second phase concluded in January 2010. The settlement in principle with the asbestos claimants has no present impact on the stay currently imposed on the Montana direct action and with respect to such claims, numerous factual and legal issues remain to be resolved that are critical to the final result, the outcome of which cannot be predicted with any reliability. These fact ors include: (a) the unclear nature and scope of any alleged duties owed to people exposed to asbestos and the resulting uncertainty as to the potential pool of potential claimants; (b) the potential application of Statutes of Limitation to many of the claims which may be made depending on the nature and scope of the alleged duties; (c) the unclear nature of the required nexus between the acts of the defendants and the right of any particular claimant to recovery; (d) the diseases and damages claimed by such claimants; (e) the extent that such liability would be shared with other potentially responsible parties; and (f) the impact of bankruptcy proceedings on claims resolution. Accordingly, the extent of losses beyond any amounts that may be accrued are not readily determinable at this time.

The Company is vigorously defending these and other cases and believes that it has meritorious defenses to the claims asserted. However, there are numerous factual and legal issues to be resolved in connection with these claims, and it is extremely difficult to predict the outcome or ultimate financial exposure represented by these matters. Adverse developments with respect to any of these matters could have a material adverse effect on the Company's business, insurer financial strength and debt ratings, results of operations and/or equity.

## **Environmental Pollution**

In its most recent actuarial ground up re view, the Co mpany noted adverse development in various pollution accounts due to changes in the liab ilities attributed to our policyholders and a dverse changes in c ase law impacting insurers' coverage obligations. These changes in turn increase d the Company's account estimates on certain accounts. In addition, the fre quency of environmental pollution claims did not decline at the rate previously an ticipated. As a result of the ese factors, the Company recorded \$76 million of unflavorable environmental pollution net claim and claim adjust ment expense reserve development for the year ended December 31, 2009.

The tab le below pro vides a reconciliation b etween the Company's beginning and ending net reserves for environmental pollution.

## **Environmental Pollution Reserves**

| December 31 (In millions)   | <br>2009  | <br>2008  | <br>2007  |
|---|-----------|-----------|-----------|
| Beginning net reserves  | \$<br>262 | \$<br>242 | \$<br>285 |
| Unfavorable net prior year claim and claim adjustment expense reserve development | 76        | 83        | 1         |
| Paid claims, net of reinsurance recoveries  | <br>(52)  | <br>(63)  | <br>(44)  |
| Ending net reserves   | \$<br>286 | \$<br>262 | \$<br>242 |

## Net Prior Year Development

Changes in estimates of claim and allocate d claim adjustment expense reserves and premium accruals, net of reinsurance, for prior years are defined as net prior year development. These changes can be favorable or unfavorable. The following tables and discussion include the net prior year development recorded for C NA Specialty, CNA C ommercial and C orporate & Other Non-Core segments for the years e nded December 31, 2009, 2008 and 2007. The net prior year development presented below includes premium development due to its di rect rel ationship t o cl aim and cl aim adjustment expense re serve development. The net prior year development presented below includes the impact of commutations, but excludes the impact of increases or

decreases in the allowance for uncollectible reinsurance. See Note H for further discussion of the provision for uncollectible reinsurance.

Favorable net prior year development of \$53 million was recorded in the Life & Group Non-Core segment for the year ended December 31, 2009 compared with unfavorable net prior year development of \$15 million and \$147 million for the years ended December 31, 2008 and 2007. Included in the 2009 favorable development is the impact of a settlement reached in 2009 with Willis Limited that resolved litigation related to the placement of personal accident reinsurance between 1997 and 1999 in connection with the IGI Program. Under this settlement agreement, Willis Limited agreed to pay the Company a total of \$130 million, which is reported as a loss recovery of \$94 million, net of reinsurance. The 2007 unfavorable net prior year development primarily related to the settlement of the original IGI Program contingency in 2007. The Company reached agreement in 2007 to settle the arbitration matter for a one-time payment of \$250 million, which resulted in an incurred loss, net of reinsurance, of \$167 million pretax. The 2009 settlement represents a partial recoupment of the amounts paid by the Company in 2007.

# 2009 Net Prior Year Development

Pretax (favorable) unfavorable net prior year development before

Total pretax (favorable) unfavorable net prior year development

Pretax (favorable) unfavorable premium development

impact of premium development

| (In millions)   | CNA<br>Specialty ( |                 |    |                  | Corporate<br>& Other Non-<br>Core |    | Total        |
|---|--------------------|-----------------|----|------------------|-----------------------------------|----|--------------|
| Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development: |                    |                 |    |                  |                                   |    |              |
| Core (Non-A&E)<br>A&E   | \$                 | (218)           | \$ | (255)            | \$<br>29<br>155                   | \$ | (444)<br>155 |
| Pretax (favorable) unfavorable net prior year development before impact of premium development                  |                    | (218)           |    | (255)            | <br>184                           |    | (289)        |
| Pretax (favorable) unfavorable premium development  |                    | (6)             |    | 87               | <br>-                             |    | 81           |
| Total pretax (favorable) unfavorable net prior year development   | \$                 | (224)           | \$ | (168)            | \$<br>184                         | \$ | (208)        |
| 2008 Net Prior Year Development (In millions)   | S <sub>1</sub>     | CNA<br>pecialty | C  | CNA<br>ommercial | Corporate<br>Other Non-<br>Core   |    | Total        |
| Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development: |                    |                 |    |                  |                                   |    |              |
| Core (Non-A&E)<br>A&E   | \$                 | (97)            | \$ | (101)            | \$<br>13<br>110                   | \$ | (185)<br>110 |

123

(1)

(75)

(5)

(101)

(96) \$

(106) \$

# 2007 Net Prior Year Development

| (In millions)   |    | CNA<br>Specialty |    | CNA<br>Commercial |    | Corporate<br>& Other Non-<br>Core |    | Total     |  |
|---|----|------------------|----|-------------------|----|-----------------------------------|----|-----------|--|
| Pretax (favorable) unfavorable net prior year claim and allocated claim adjustment expense reserve development: |    |                  |    |                   |    |                                   |    |           |  |
| Core (Non-A&E)<br>A&E   | \$ | 35               | \$ | (164)             | \$ | 84<br>7                           | \$ | (45)<br>7 |  |
| Pretax (favorable) unfavorable net prior year development before impact of premium development                  |    | 35               |    | (164)             |    | 91                                |    | (38)      |  |
| Pretax favorable premium development  |    | (11)             |    | (19)              |    | (5)                               |    | (35)      |  |
| Total pretax (favorable) unfavorable net prior year development   | \$ | 24               | \$ | (183)             | \$ | 86                                | \$ | (73)      |  |

## 2009 Net Prior Year Development

## **CNA Specialty**

The fa vorable claim and allocated claim adj ustment expe nse reserve devel opment was p rimarily due t o professional liability and surety coverages.

Approximately \$81 m illion of fa vorable claim and al located claim adjustment expense reserve development was recorded for professional liability coverages, primarily fin ancial in stitutions, accountants and lawyers, directors and officers, and life agents coverages. For financial institutions, favorable development was recorded due to fa vorable experience on a number of large claims in accident years 2003 and prior and decreased frequency of large claims in accident years 2007 and prior. Fa vorable development was recorded in accountants and lawyers due to better than expected large claim frequency in accident years 2004 through 2006. The remaining favorable development was recorded in directors and officers and life agents coverages due to lower than expected large claim frequency.

Favorable claim and allocated claim adjustment expense reserve development of approximately \$66 million for medical professional liability was record ed primarily due to better than expected frequency and severity in accident years 2005 and prior, including claims closing favorable to expectations and fa vorable changes on individually reviewed accounts.

Favorable claim and allocated claim adjustment expense reserve development of \$51 million was recorded in surety programs driven by claim activity substantially below expectations, primarily in accident years 2004 through 2007.

Favorable claim and claim adjustment expense reserve development of \$4 million was recorded as a result of favorable outcomes on claims relating to catastrophes in accident year 2005.

Additional favorable claim development of a pproximately \$1.9 m illion was recorded in C NA S pecialty's international programs. This favorable development was primarily due to favorable emergence relative to expectations in European non-financial directors and officers and errors and omissions coverages.

# CNA Commercial

The fa vorable claim and allocated claim adj ustment expe nse reserve devel opment was p rimarily due t o property, gen eral liab ility and in ternational affiliate co verages, partially offset by unfavorable experience in worker's compensation coverages.

Approximately \$149 million of favorable claim and allocated claim adjustment expense reserve development was recorded for property—coverages. Fa vorable catastrophe claim—and claim adjust ment expense reserve development of approximately \$101 million was recorded, driven by the favorable settlement of several claims primarily in accident years—2005 and 2007, and better than expected—frequency and severity on claims in accident year—2008. An additional \$48 million of favorable claim and a llocated claim adjustment expense reserve development was due to non-catastrophe related losses, primarily on large property and marine coverages in accident years 2007 and 2008.

Approximately \$103 million of favorable claim and allocated claim adjustment expense reserve development was record ed for general liability coverages. Favorable development of approximately \$78 million was primarily due to claims closing favorable to expectations on non-construction defect exposures in accident years 2006 and prior. An additional \$25 million of favorable claim and allocated claim adjustment expense reserve development was due to decreased frequency and se verity trends related to construction defect exposures in accident years 2003 and prior.

Approximately \$35 million of unfavorable claim and allocated claim adjustment expense reserve development was related to increased severity of indemnity losses relative to expectations on workers' compensation claims related to Defense Base Act contractors primarily in accident years 2004 through 2008.

Approximately \$49 million of unfavorable claim and allocated claim adjustment expense reserve development was due to increased paid and incurred severity on workers' compensation business primarily in the small and middle markets businesses in accident years 2004, 2007 and 2008.

Approximately \$40 million of unfavorable premium development was related to changes in estimated ultimate premium on r etrospectively rated c overages. Additional unfavorable p remium development was due to a n estimated liability for an assessment related to a reinsurance association driven by large workers' compensation policies and less premium processing on auditable policies due to reduced exposures in the current economic environment

The remaining favorable claim and a llocated claim adjustment expense reserve development of approximately \$80 m illion was recorded in CNA Commercial's in ternational programs primarily due to favorable loss emergence relative to expectations across several accident years and coverages. Approximately \$33 million of favorable development was driven by European property, cargo, and personal accident and travel businesses in recognition of both frequency and severity emerging favorably to prior expectations, particularly in accident years 2007 and 2008. An additional \$29 million of favorable development within a Hawaiian affiliate was primarily driven by improved frequency. The remaining \$18 million of favorable development was due to Canadian commercial lines, primarily in casualty programs and primarily driven by severity emerging favorable to prior expectations.

# **Corporate & Other Non-Core**

Unfavorable c laim and allocated claim a djustment ex pense rese rve development was rec orded related t o asbestos and environmental pollution, as discussed previously in this Note in the Asbestos and Environmental Pollution sections. An additional \$25 million of unfavorable claim and allocated claim adjustment expense reserve development was recorded due to higher than anticipated litigation costs related to mass tort exposures, primarily in accident years 1997 and prior.

# 2008 Net Prior Year Development

## CNA Specialty

The fa vorable claim and allocated claim adj ustment expense reserve devel opment was primarily due to favorable experience in medical professional liability, surety business, and CNA Specialty's in ternational programs, partially offset by unfavorable experience in professional liability coverages.

Favorable claim and allocated claim adjustment expense reserve development of approximately \$52 million for medical professional liability was primarily due to better than expected frequency of large losses in accident years 20 05 and 200 6 for healthcare facilities and medical technology firms. Approximately \$16 million of unfavorable development was recorded for professional liability primarily reflecting an increase in the frequency of large claims related to large law firms in accident years 1998 through 2005 and fidelity claims in accident year 2007, partially offset by favorable development related to favorable outcomes on individual claims related to small accounting firms in accident years 2004 through 2006. Favorable development of approximately \$36 million for surety coverages was due to better than expected frequency in accident years 2002 through 2006.

Approximately \$26 m illion of favorable claim and al located claim adjustment expense reserve development was primarily due to favorable incurred loss emergence within CNA. Specialty's international programs in accident year 2006 and prior. This favorability was driven primarily by decreased severity in the overall book of business.

# **CNA Commercial**

The fa vorable claim and allocated claim adj ustment expe nse reserve devel opment was p rimarily due t o favorable experience in general liability and property coverages including marine exposures, partially offset by unfavorable experience in workers' compensation (including excess workers' compensation coverages) and large account business.

For general liab ility ex cluding construction d efect, \$2.59 million in fav orable claim and allo cated claim adjustment expense reserve development was due to decreased frequency and severity of claims across multiple accident years. The improvement was due to underwriting initiatives and favorable outcomes on individual claims. Favorable development of \$207 million associated with construction defect exposures was due to lower severity resulting from various claim handling in itiatives and lower than expected frequency of claims, primarily in accident years 1999 and prior. Claim handling initiatives have resulted in an increase in the number of claims closed without payment and increased recoveries from other parties involved in the claims. The lower construction defect frequency is due to underwriting initiatives designed to limit the exposure to fu ture construction defect claims. For property coverages including marine exposures, approximately \$150 million of favorable development was primarily the result of decreased frequency and severity in recent years. The \$150 million of favorable property and m arine development includes approximately \$47 million due to favorable outcomes on claims relating to catastrophes, prim arily in accident year 2005. Approximately \$30 million of favorable claim and allocated claim adjustment expense reserve de velopment was primarily due to decrease d frequency and severity of claims in the Company's excess and surplus program covering facilities that provide services to developmentally disabled individuals in accident years 20 00 through 2004. Ap proximately \$34 million of favorable claim and allocated claim adjustment expense reserve development was primarily due to favorable incurred loss em ergence within CNA Commercial's international programs in accident years 2006 and prior. This favorability was driven primarily by decreased severity in the overall book of business. The remaining favorable development was primarily the result of favorable experience across several miscellaneous coverages in CNA Commercial.

Unfavorable development of \$248 million for workers' compensation was primarily the result of the impact of claim cost inflation on lifetime medical and home health care claim s in accident years 1999 a nd prior. The changes were driven by increased life expectancy due to advances in medical care and in creasing medical inflation. Unfavorable development of \$161 million for large account business was also driven primarily by workers' compensation claim cost inflation primarily in accident y ears 2001 and pri or. Unfa vorable development of \$114 million on excess workers' compensation was due to claims in accident years 2002 and prior. In creasing medical in flation, in creased life expectancy resulting from advances in medical care, and reviews of individual claims have resulted in higher cost estimates of existing claims and a higher estimate of the number of claims expected to reach excess layers.

In 2008, the amount due from policyholders related to losses under deductible policies within CNA Commercial was reduced by \$90 m illion for i nsolvent insureds. The reduction of this amount, which was re flected as unfavorable net prior year reserve development, had no effect on 2008 results of operations as the Company had previously recognized provisions in prior years. These impacts were reported in Insurance claims and policyholders' benefits in the 2008 Consolidated Statement of Operations.

# **Corporate & Other Non-Core**

The Co mpany n oted adv erse d evelopment in v arious pollution accounts d ue to changes in liab ility an d/or coverage circumstances. These changes in turn increased the Company's estimates for incurred but not reported claims. As a result, the Company increased pollution reserves by \$83 million in 2008.

The rem ainder of t he unfa vorable claim and allocate d c laim adjustment expense reserve development was primarily related to commutations of cede d r einsurance arrangements. The unfavorable development was substantially offset by a release of a previously established allowance for uncollectible reinsurance.

## 2007 Net Prior Year Development

## **CNA Specialty**

Approximately \$39 million of unfavorable claim and allocated claim adjustment expense reserve development was recorded for large law firm exposures. The change was due to increased severity estimates on large claims in accident years 2005 and prior. The increase in severity was due to a comprehensive case by case claim review for large law firm exposures, causing an overall increase in estimated ultimate loss.

Approximately \$15 million of favorable claim and al located claims adjustment expense reserve development was recorded in international specialty coverages. This favorable development was recorded primarily due to decreased frequency and severity in accident years 2003 through 2006.

Approximately \$37 m illion of fa vorable claim and al located claim adjustment expense reserve development was recorded on claim s for healthcare fa cilities across several accident years. This was primarily due to decreased severity on claims within the general liability exposures and decreased incurred losses as a result of changes in individual claims reserve estimates.

Approximately \$67 million of unfavorable claim and allocated claim adjustment expense reserve development was recorded on claims for architects and engineers. This unfavorable development was primarily due to large loss emergence in accident years 1999 through 2004.

Approximately \$16 million of favorable claim and claim adjustment expense reserve development was recorded due primarily to better than expected loss experience in the vehicle warranty coverages in accident year 2006. The reserves for this business were in itially estimated based on the loss ratio expected for the business. Subsequent estimates rely more heavily on the actual case incurred losses, which have been significantly lower than expected.

Approximately \$24 million of favorable claim and claim adjustment expense reserve development was related to surety business resulting from better than expected salvage and subrogation recoveries from older accident years and a lack of emergence of large claims in more recent accident years.

#### CNA Commercial

Approximately \$1.84 million of favorable claim and allocated claim adjustment expense reserve development was due to decreased frequency and severity on claims within the general liability exposures in accident years 2005 and prior, as well as lowe r frequency in accident years 1997 and prior related to construction defect. Additionally, there was approximately \$17 million of favorable premium development resulting from audits on general liability policies.

Approximately \$140 million of favorable claim and allocated claim adjustment expense reserve development was due to decreased frequency and se verity on claim's related to property exposures, primarily in accident years 2005 and 2006. Included in this favorable development is approximately \$39 million related to the 2005 hurricanes.

Approximately \$44 million of favorable claim and al located claims adjustment expense reserve development was recorded in international commercial coverages. This favorable development was recorded primarily due to decreased frequency and severity in accident years 2003 through 2006.

Approximately \$16 million of favorable claim and al located claim adjustment expense reserve development was recorded in marine exposures, due primarily to decreased frequency in accident year 2006, and decreased severity in accident years 2005 and prior.

Approximately \$1 6 m illion of unfavorable premium development was recorded related to the Company's participation in involuntary pools. This unfavorable development was partially offset by approximately \$9 million of favorable claim and allocated claim adjustment expense reserve development.

Approximately \$257 million of unfavorable claim and allocated claim adjustment expense reserve development was record ed due to in creased severity in work ers' compensation exposures, primarily on large claims in accident years 2003 and prior, as a result of continue d claim cost inflation in older accident years, driven by increasing medical inflation and a dvances in medical care. This was partially offset by approximately \$12 million of favorable premium development.

## **Corporate & Other Non-Core**

Approximately \$9 million of unfavorable claim and allocated claim adjustment expense reserve development was related to commutation activity, a portion of which was offset by a release of a previously established allowance for uncollectible reinsurance.

Approximately \$70 million of unfavorable claim and allocated claim adjustment expense reserve development was recorded due to higher than an ticipated litig ation costs related to miscellan eous chemical exposures, primarily in accident years 1997 and prior.

## Note G. Legal Proceedings and Contingent Liabilities

## Insurance Brokerage Antitrust Litigation

On August 1, 2005, CNAF and cert ain insurance subsidiaries were joined as defendants, along with other insurers and brokers, in multidistrict litigation pending in the United States District Court for the District of New Jersey, In reInsurance Brokerage Antitrust Litigation, Civil No. 04-5184 (FSH). The plaintiffs allege bid rigging and improprieties in the payment of contingent commissions in connection with the sale of in surance that violated federal and state an titrust laws, the federal Rack eteer Influenced and Corrupt Organizations (RICO) Act and state common law. After discovery, the District Court dismissed the federal antitrust claims and the RIC O claims, and declined to exercise supple mental jurisdiction over the state law claims. The plaintiffs have appealed the dismissal of their complaint to the Third Circuit Court of Appeals. The parties have filed their briefs on the appeal. Oral argument was held on April 21, 2009, and the Court took the matter under advisement. The Company believes it has meritorious defenses to this action and intends to defend the case vigorously.

The extent of losses beyond any amounts that may be accrued a renot readily determinable at this time. However, based on facts and circumstances presently known, in the opinion of management, an unfavorable outcome will not materially affect the equity of the Company, although results of operations may be adversely affected.

#### Asbestos and Environmental Pollution (A&E) Reserves

The Company is also a p arty to litigation and claims related to A&E cases arising in the ordinary course of business. See Note F for further discussion.

## Other Litigation

The Company is also a party to other litigation arising in the ordinary course of business. Based on the facts and circumstances currently known, such other litigation will not, in the opinion of management, materially affect the equity or results of operations of the Company.

#### Note H. Reinsurance

The Company cedes insurance to reinsurers to limit its maximum loss, provide greater diversification of risk, minimize exposures on la rger risks and to exit certain lines of business. The ceding of insurance does not discharge the primary liability of the Company. Therefore, a credit exposure exists with respect to property and casualty and life reinsurance ceded to the extent that any reinsurer is unable to meet its obligations or to the extent that the reinsurer disputes the liabilities assumed under reinsurance agreements. Property and casualty reinsurance coverages are tailored to the specific risk characteristics of each product line and the Company's retained amount varies by type of coverage. Reinsurance contracts are purchased to protect specific lines of business such as property and workers' compensation. Corporate catastrophe reinsurance is also purchased for property and workers' compensation exposure. Most reinsurance contracts are purchased on an excess of loss basis. The Company also utilizes facultative reinsurance in certain lines. In addition, the Company assumes reinsurance as a member of various reinsurance pools and associations.

Reinsurance accounting allows for contractual cash flows to be reflected as premiums and losses, as compared to deposit accounting, which requires cash flows to be reflected as assets and liab ilities. To qualify for reinsurance accounting, reinsurance agreements must include risk transfer. To meet risk transfer requirements, a rein surance contract must include both in surance risk, consisting of underwriting and timing risk, and a reasonable possibility of a significant loss for the assuming entity.

The following table summarizes the amounts receivable from reinsurers at December 31, 2009 and 2008.

## **Components of Reinsurance Receivables**

| December 31 (In millions)   | _  | 2009  | <br>2008    |
|---|----|-------|-------------|
| Reinsurance receivables related to insurance reserves:                  |    |       |             |
| Ceded claim and claim adjustment expenses                               | \$ | 5,594 | \$<br>6,288 |
| Ceded future policy benefits  |    | 859   | 903         |
| Ceded policyholders' funds  |    | 39    | 39          |
| Reinsurance receivables related to paid losses                          |    | 440   | 531         |
| Reinsurance receivables   |    | 6,932 | <br>7,761   |
| Allowance for uncollectible reinsurance                                 |    | (351) | <br>(366)   |
| Reinsurance receivables, net of allowance for uncollectible reinsurance | \$ | 6,581 | \$<br>7,395 |

The Company has established an allowance for uncollectible reinsurance receivables. The expense (release) for uncollectible reinsurance was \$4 million, \$(47) million and \$1 million for the years ended December 31, 2009, 2008 and 2007. C hanges in the allow ance for uncollectible reinsurance receivables are presented as a component of Insurance claims and policyholders' benefits on the Consolidated Statements of Operations.

The Co mpany attempts to mit igate its caredit risk related to rein surance by entering in to reinsurance arrangements with reinsurers that have credit ratings above certain levels and by obtaining collateral. The primary methods of obtaining collateral are through reinsurance trusts, letters of caredit and funds withheld balances. Such collateral was approximately \$1.9 billion and \$2.1 billion at December 31, 2009 and 2008. On a more limited basis, the Company may enter into reinsurance agreements with reinsurers that are not rated, primarily captive reinsurers.

The Com pany's largest rec overables from a single re insurer at Dece mber 31, 2009, in cluding pr epaid reinsurance premiums, were approximately \$1,350 million from subsidiaries of Swiss Re Group, \$850 million from subsidiaries of the Hartford Insurance Group.

The effects of reinsurance on earned premiums and written premiums for the years ended December 31, 2009, 2008 and 2007 are shown in the following tables.

## **Components of Earned Premiums**

|   | Direct                | Assumed          | Ceded                 | Net                  | Assumed/<br>Net % |
|---|-----------------------|------------------|-----------------------|----------------------|-------------------|
| (In millions)   |                       |                  |                       |                      |                   |
| 2009 Earned Premiums Property and casualty Accident and health Life | \$ 8,028<br>550<br>84 | \$ 67<br>51      | \$ 1,968<br>7<br>84   | \$ 6,127<br>594<br>- | 1.1%<br>8.6       |
| Total earned premiums   | \$ 8,662              | \$ 118           | \$ 2,059              | \$ 6,721             | 1.8%              |
| 2008 Earned Premiums Property and casualty Accident and health Life | \$ 8,496<br>593<br>99 | \$ 164<br>46<br> | \$ 2,121<br>28<br>98  | \$ 6,539<br>611<br>1 | 2.5%<br>7.5       |
| Total earned premiums   | \$ 9,188              | \$ 210           | \$ 2,247              | \$ 7,151             | 2.9%              |
| 2007 Earned Premiums Property and casualty Accident and health Life | \$ 9,097<br>660<br>76 | \$ 118<br>76     | \$ 2,349<br>119<br>75 | \$ 6,866<br>617<br>1 | 1.7%<br>12.3      |
| Total earned premiums   | \$ 9,833              | \$ 194           | \$ 2,543              | \$ 7,484             | 2.6%              |

Included in the direct and ceded earne d premiums for the years ended December 31, 2009, 2008 and 2007 are \$1,385 million, \$1,326 m illion and \$1,429 million related to business that is 100% reinsured as a re sult of a significant captive program.

# **Components of Written Premiums**

|  | Direct                   | Assumed         | Ceded                    | Net                     | Assumed/<br>Net % |
|--|--------------------------|-----------------|--------------------------|-------------------------|-------------------|
| (In millions)  |                          |                 |                          | <br>                    |                   |
| 2009 Written Premiums Property and casualty Accident and health Life | \$<br>7,981<br>539<br>83 | \$<br>66<br>50  | \$<br>1,916<br>6<br>83   | \$<br>6,131<br>583      | 1.1%<br>8.6       |
| Total written premiums   | \$<br>8,603              | \$<br>116       | \$<br>2,005              | \$<br>6,714             | 1.7%              |
| 2008 Written Premiums  |                          |                 |                          |                         |                   |
| Property and casualty<br>Accident and health<br>Life                 | \$<br>8,413<br>572<br>70 | \$<br>182<br>51 | \$<br>2,109<br>18<br>69  | \$<br>6,486<br>605<br>1 | 2.8%<br>8.4<br>-  |
| Total written premiums   | \$<br>9,055              | \$<br>233       | \$<br>2,196              | \$<br>7,092             | 3.3%              |
| 2007 Written Premiums Property and casualty Accident and health Life | \$<br>8,925<br>646<br>81 | \$<br>123<br>75 | \$<br>2,272<br>113<br>80 | \$<br>6,776<br>608<br>1 | 1.8%              |
| Total written premiums   | \$<br>9,652              | \$<br>198       | \$<br>2,465              | \$<br>7,385             | 2.7%              |

Life a nd accident and health premiums are primarily from long duration contracts; property and casualty premiums are primarily from short duration contracts.

Insurance claims and policyholders' benefits reported on the Consolidated Statements of Operations are net of reinsurance recoveries of \$1,297 million, \$1,781 million and \$1,383 million for the years ended December 31, 2009, 2008 and 2007, including \$897 million, \$893 million, and \$542 million related to the significant captive program discussed above.

The impact of reinsurance on life in surance inforce at Dece mber 31, 2009, 2008 and 2007 is shown in the following table.

## **Components of Life Insurance Inforce**

|               | Direct    | Assumed | Ceded     | Net   |
|---------------|-----------|---------|-----------|-------|
| (In millions) |           |         |           |       |
| 2009          | \$ 9,159  | ¢       | \$ 9.144  | \$ 15 |
| 2009          | \$ 9,139  | \$ -    | \$ 9,144  | \$ 15 |
| 2008          | \$ 10,805 | \$ -    | \$ 10,790 | \$ 15 |
| 2007          | \$ 14,089 | \$ 1    | \$ 14,071 | \$ 19 |

As of December 31, 2009 and 2008, the Company has ceded \$1,409 million and \$1,541 million of claim and claim adjust ment expense reserves, future policy benefits and policyholders' funds as a result of business operations sold in prior years. Subject to certain exceptions, the purchasers assumed the credit risk of the sold business that was primarily reinsured to other carriers.

## Note I. Debt

Debt is composed of the following obligations.

#### Debt

| December 31 (In millions)  | <br>2009        | <br>2008        |
|--|-----------------|-----------------|
| Variable rate debt:<br>Credit Facility – variable rate and term, due August 1, 2012<br>Debenture – CNA Surety, face amount of \$31, due April 29, 2034 | \$<br>150<br>31 | \$<br>250<br>31 |
| Senior notes:  |                 |                 |
| 6.000%, face amount of \$400, due August 15, 2011  | 399             | 399             |
| 8.375%, face amount of \$70, due August 15, 2012   | 69              | 69              |
| 5.850%, face amount of \$549, due December 15, 2014  | 547             | 547             |
| 6.500%, face amount of \$350, due August 15, 2016  | 347             | 348             |
| 6.950%, face amount of \$150, due January 15, 2018   | 149             | 149             |
| 7.350%, face amount of \$350, due November 15, 2019  | 347             | _               |
| Debenture, 7.250%, face amount of \$243, due November 15, 2023   | 241             | 241             |
| Other debt, 1.000%-6.530%, due through 2019  | <br>23          | <br>24          |
| Total debt   | \$<br>2,303     | \$<br>2,058     |

In November of 2009, the Company issued \$350 million of 7.350% ten-year senior notes in a public offering.

On August 1, 2007, the Company entered into a credit agreement with a syndicate of banks and other lenders. The credit agreement established a \$250 million senior unsecured revolving credit facility which is intended to be u sed for gen eral corporate p urposes. Bo rrowings u nder the revolving credit facility bear in terest at the London Interbank Offered Rate (LIBOR) plus the Company's credit risk spread of 0.54%, which was equal to 0.79% at December 31, 2009.

Under the cred it agreement, the Co mpany is required to p ay certain fees, in cluding a facility fee and a utilization fee, both of which would adjust automatically in the event of a change in the Co mpany's financial ratings. The credit agreement includes covenants regarding maintenance of a minimum consolidated net worth and a specified ratio of consolidated indebtedness to consolidated total capitalization.

The Company's remaining debt obligations contain customary covenants for investment grade insurers. The Company is in compliance with all covenants as of December 31, 2009.

The combined aggregate maturities for debt at December 31, 2009 are presented in the following table.

#### **Maturity of Debt**

| (In millions) |          |
|---------------|----------|
| 2010          | \$ -     |
| 2011          | 400      |
| 2012          | 220      |
| 2013          | -        |
| 2014          | 549      |
| Thereafter    | 1,147    |
| Less discount | (13)     |
|               |          |
| Total         | \$ 2,303 |

## Note J. Benefit Plans

# Pension and Postretirement Healthcare and Life Insurance Benefit Plans

CNA sponsors noncontributory pension plans, primarily through the CNA Retirement Plan, typically covering full-time employees age 21 or over who have completed at 1 east one y ear of service. In 20 00, the CNA Retirement Plan was closed to new participants; in stead, retirement benefits are provided to the se employees under the Company's savings plans. While the terms of the pension plans vary, benefits are generally based on years of credited service and the employee's highest 60 consecutive months of compensation.

In 2000, approximately 60% of CCC's eligible employees elected to forego earning additional benefits in the CNA Retirement Plan, a defined benefit pension plan. These employees maintain an "accrued pension account" within the defined benefit pension plan that is credited with interest annually at the 30-year treasury rate. The employees who elected to discontinue accruing be nefits in the defined benefit pension plan receive certain enhanced employer contributions in the CNA Savings and Capital Accumulation Plan discussed below.

CNA's funding policy for defined benefit pension plans is to make contributions in accordance with applicable governmental regulatory requirements with consideration of the funded status of the plans.

CNA provides certain healthcare and life in surance b enefits to elig ible retire d employees, t heir covere d dependents and their beneficiaries primarily through the CNA Retiree Health and Group Benefits Plan. The funding for these plans is generally to pay covered expenses as they are incurred.

The following table provides a reconciliation of benefit obligations.

# **Benefit Obligations and Accrued Benefit Costs**

|  | <b>Pension Benefits</b> |           | nefits | P      | ostretiren | nent Benefits |    |         |
|--|-------------------------|-----------|--------|--------|------------|---------------|----|---------|
|  |                         | 2009      |        | 2008   | 2009       |               |    | 2008    |
| (In millions)  |                         |           |        |        |            |               |    |         |
| Benefit obligation at January 1  | \$                      | 2,529     | \$     | 2,503  | \$         | 150           | \$ | 162     |
| Changes in benefit obligation:   |                         |           |        |        |            |               |    |         |
| Service cost   |                         | 17        |        | 20     |            | 1             |    | 1       |
| Interest cost  |                         | 153       |        | 147    |            | 9             |    | 9       |
| Participants' contributions  |                         | -         |        | -      |            | 7             |    | 7       |
| Plan amendments  |                         | -         |        | 2      |            | -             |    | -       |
| Actuarial (gain) loss  |                         | 153       |        | 27     |            | 5             |    | (10)    |
| Benefits paid  |                         | (156)     |        | (149)  |            | (18)          |    | (19)    |
| Foreign currency translation and other   |                         | 6         |        | (21)   |            | 1             |    | -       |
| Benefit obligations at December 31   |                         | 2,702     |        | 2,529  | _          | 155           |    | 150     |
| Fair value of plan assets at January 1   |                         | 1,884     |        | 2,331  |            | -             |    | -       |
| Change in plan assets:   |                         | 216       |        | (2.47) |            |               |    |         |
| Actual return on plan assets   |                         | 316<br>67 |        | (347)  |            | 11            |    | 12      |
| Company contributions  |                         | 0/        |        | 71     |            | 7             |    | 12<br>7 |
| Participants' contributions  |                         | (150)     |        | (1.40) |            |               |    |         |
| Benefits paid  |                         | (156)     |        | (149)  |            | (18)          |    | (19)    |
| Foreign currency translation and other   |                         | 6         |        | (22)   |            | -             |    |         |
| Fair value of plan assets at December 31   |                         | 2,117     |        | 1,884  | _          | -             |    | -       |
| Funded status  | \$                      | (585)     | \$     | (645)  | \$         | (155)         | \$ | (150)   |
| Amounts recognized on the Consolidated Balance Sheets at December 31:  |                         |           |        |        |            |               |    |         |
| Other assets   | \$                      | 2         | \$     | 2      | \$         | -             | \$ | -       |
| Other liabilities  |                         | (587)     |        | (647)  |            | (155)         |    | (150)   |
| Net amount recognized  | \$                      | (585)     | \$     | (645)  | \$         | (155)         | \$ | (150)   |
| Amounts recognized in Accumulated other comprehensive income, not yet recognized in net periodic cost (benefit): |                         |           |        |        |            |               |    |         |
| Prior service credit   | \$                      | (1)       | \$     | (1)    | \$         | (97)          | \$ | (113)   |
| Net actuarial loss   |                         | 748       |        | 792    |            | 32            |    | 27      |
| Net amount recognized  | \$                      | 747       | \$     | 791    | \$         | (65)          | \$ | (86)    |

The accumulated benefit obligation for all defined benefit pension plans was \$2,615 million and \$2,409 million at December 31,2009 and 2008.

The accumulated benefit obligation and fair value of plan assets for the pension and postretirement plans with accumulated benefit obligations in excess of plan assets as of December 31, 2009 and 2008 are presented in the following table.

# Pension and Postretirement Plans with Accumulated Benefit Obligation in Excess of Plan Assets (In millions)

|                                | <br>Pensior | ı Benefi | ts    | <br>Postretirement Benefits |    |      |   |  |
|--------------------------------|-------------|----------|-------|-----------------------------|----|------|---|--|
| December 31                    | <br>2009    |          | 2008  | <br>2009                    |    | 2008 | _ |  |
| Accumulated benefit obligation | \$<br>2,506 | \$       | 2,324 | \$<br>155                   | \$ | 150  |   |  |
| Fair value of plan assets      | 1,999       |          | 1,793 | _                           |    | -    |   |  |

The components of net periodic cost (benefit) are presented in the following table.

| Years ended December 31<br>(In millions)      | <br>2009     | <br>2008  | <br>2007  |
|---|--------------|-----------|-----------|
| Pension benefits                              |              | •         |           |
| Service cost                                  | \$<br>17     | \$<br>20  | \$<br>23  |
| Interest cost on projected benefit obligation | 153          | 147       | 145       |
| Expected return on plan assets                | (145)        | (180)     | (174)     |
| Prior service cost amortization               | -            | -         | 2         |
| Actuarial loss amortization                   | 25           | <br>4     | <br>11    |
| Net periodic pension cost (benefit)           | \$<br>50     | \$<br>(9) | \$<br>7   |
| Postretirement benefits                       |              |           |           |
| Service cost                                  | \$<br>1      | \$<br>1   | \$<br>2   |
| Interest cost on projected benefit obligation | 9            | 9         | 9         |
| Prior service cost amortization               | (16)         | (16)      | (18)      |
| Actuarial loss amortization                   | <br><u>1</u> | <br>1     | <br>3     |
| Net periodic postretirement benefit           | \$<br>(5)    | \$<br>(5) | \$<br>(4) |

The amounts recognized in Other comprehensive income are presented in the following table.

| Years ended December 31<br>(In millions)   | 2009 |                  | 2008 |                    | 2007 |                   |
|--|------|------------------|------|--------------------|------|-------------------|
| Pension and postretirement benefits  Amounts arising during the period Reclassification adjustment relating to prior service cost Reclassification adjustment relating to actuarial loss | \$   | 13<br>(16)<br>26 | \$   | (546)<br>(16)<br>5 | \$   | 151<br>(16)<br>14 |
| Total increase (decrease) in Other comprehensive income  | \$   | 23               | \$   | (557)              | \$   | 149               |

The tab le below presents the estimated a mounts to be recognized from Accumulated other comprehensive income into net periodic cost (benefit) during 2010.

| (In millions)  | Pension<br>Benefits | Postretirement<br>Benefits |
|--|---------------------|----------------------------|
| Amortization of prior service cost<br>Amortization of actuarial loss | \$ -<br>23          | \$ (15)<br>1               |
| Total estimated amounts to be recognized                             | \$ 23               | \$ (14)                    |

Actuarial assumptions used for the CNA Retirement Plan and CNA Retiree Health and Group Be nefits Plan to determine benefit obligations are set forth in the following table.

## **Actuarial Assumptions for Benefit Obligations**

| December 31                       | 2009   | 2008   |
|-----------------------------------|--------|--------|
| Pension benefits                  |        |        |
| Discount rate                     | 5.700% | 6.300% |
| Expected long term rate of return | 8.000  | 8.000  |
| Rate of compensation increases    | 5.030  | 5.830  |
| Postretirement benefits           |        |        |
| Discount rate                     | 5.500% | 6.300% |

Actuarial assumptions used for the CNA Retirement Plan and CNA Retiree Health and Group Be nefits Plan to determine net cost or benefit are set forth in the following table.

#### **Actuarial Assumptions for Net Cost or Benefit**

| Years ended December 31           | 2009   | 2008   | 2007   |
|-----------------------------------|--------|--------|--------|
|                                   |        |        |        |
| Pension benefits                  |        |        |        |
| Discount rate                     | 6.300% | 6.000% | 5.750% |
| Expected long term rate of return | 8.000  | 8.000  | 8.000  |
| Rate of compensation increases    | 5.830  | 5.830  | 5.830  |
| Postretirement benefits           |        |        |        |
| Discount rate                     | 6.300% | 5.875% | 5.625% |

The exp ected long term rate of return is esti mated an nually based on factors in cluding, but not limited to, current and future financial market conditions, expected asset allocation, diversification, risk premiums for each asset class, rebalancing the portfolio, funding strategies and the expected forecast for inflation.

The CNA Retiree Health and Group Benefits Plan has limited its share of the health care trend rate to a cost-of-living adjustment estimated to be 4% per year. For all participants, the plan subsidy on health care costs will not increase by more than 4% per year. As a result, the assumed healthcare cost trend rate used in measuring the accumulated postretirement benefit obligation for the CNA Retiree Health and Group Benefits Plan was 4% per year in 2009, 2008 and 2007.

The healthcare cost trend rate assumption has a si gnificant effect on the amount of the benefit obligation and periodic cost reported. An increase in the assumed healthcare cost trend rate of 1% in each year would increase the Company's accumulated postretirement benefit obligation by \$4 million and would have no impact on the Company's aggregate net periodic post retirement cost for 2009. A decrease in the as sumed healthcare cost trend rate of 1% in each year would decrease the Company's accumulated postretirement benefit obligation as of December 31, 2009 by \$7 million and decrease the Company's aggregate net periodic postretirement cost for 2009 by \$1 million.

CNA em ploys a to tal return ap proach whereby a m ix of equ ity and fixed maturity securities are used to maximize the long term return of plan assets for a prudent level of risk and manage cash flows according to plan requirements. The intent of this strategy is to minimize plan expenses by outperforming plan liabilities over the long run. Risk tolerance is established through careful consideration of the plan liabilities, plan funded status and corporate financial conditions. The investment port folio contains a diversified blend of fixed maturity, equity and short term securities. Altern ative investments, including limited partnerships, are used to enhance risk adjusted long term returns while improving portfolio diversification. At December 31, 2009 the Plan had committed ap proximately \$ 57 m illion to fu ture cap ital calls from various third-party limited partnership investments in exchange for an ownership interest in the related partnerships. Derivatives may be used to gain market exposure in an efficient and timely manner. Investment risk is measured and monitored on an ongoing basis through annual liability measurements, periodic asset/liability studies and quarterly investment portfolio reviews.

Pension plan assets measured at fair value on a recurring basis are summarized below.

| December 31, 2009   | Leve | Level 1 Level 2 |    |          | Lev | el 3 | Total assets at fair value |       |  |
|---|------|-----------------|----|----------|-----|------|----------------------------|-------|--|
| (In millions)   |      |                 |    |          |     |      |                            |       |  |
| Assets  |      |                 |    |          |     |      |                            |       |  |
| Fixed maturity securities:  |      |                 |    |          |     |      |                            |       |  |
| Asset-backed securities   | \$   | -               | \$ | 208      | \$  | 57   | \$                         | 265   |  |
| Corporate and other taxable bonds   |      | 17              |    | 352      |     | -    |                            | 369   |  |
| States, municipalities and political subdivisions – tax-exempt securities |      | <u>-</u>        |    | 10       |     |      |                            | 10    |  |
| Total fixed maturity securities   |      | 17              |    | 570      |     | 57   |                            | 644   |  |
| Equities  |      | 339             |    | 54       |     | 5    |                            | 398   |  |
| Short term investments  |      | 202             |    | -        |     | -    |                            | 202   |  |
| Limited partnerships  |      | -               |    | 466      |     | 396  |                            | 862   |  |
| Derivatives   |      | 2               |    | -        |     | -    |                            | 2     |  |
| Investment contracts with insurance company                               |      |                 |    | <u>-</u> |     | 9    |                            | 9     |  |
| Total assets  | \$   | 560             | \$ | 1,090    | \$  | 467  | \$                         | 2,117 |  |

Limited part nership i nvestments consist primarily of hed ge funds. The limited part nership i nvestments are recorded at fair value, which represents the plan's share of the net asset value of each partnership, as determined by the General Part ner. Li mited part nerships comprising 50% of the total carrying value are reported on a current basis through December 31, 2009 with no reporting lag, 45% are reported on a one month lag and the remainder are reported on more than a one month lag. Level 2 includes limited partnership investments which can be redeemed at net asset value in 90 days or less. Level 3 includes limited partnership investments with withdrawal provisions greater than 90 days, or for which withdrawals are not permitted. The classification of Level 2 limited partnership investments is based on updated accounting guidance effective December 31, 2009, which requires an eval uation of withdrawal provisions in the determination of a partnership's classification within the fair value hierarchy. Prior to the updated accounting guidance all limited partnership investments were classified as Level 3 investments and the change resulted in a transfer of \$466 million on December 31, 2009.

The fair value of the guaranteed investment contracts is an estimate of the amount that would be received in an orderly sale to a market participant at the measurem ent date. The amount the plan would receive from the contract holder if the contracts were t erminated is the primary input and is unobservable. The guaranteed investment contracts are therefore classified as Level 3 investments.

For a discussion of the fair value levels and the valuation methodologies used to measure fixed maturity securities, equities, derivatives and short term investments, see Note D.

The table below presents a reconciliation for all pension plan assets measured at fair value on a recurring basis using significant unobservable inputs (Level 3) for the year ended December 31, 2009.

| Level 3<br>(In millions)                       | alance at<br>inuary 1,<br>2009 | on a | ual return<br>assets still<br>held at<br>ember 31,<br>2009 | on ass<br>durii<br>year<br>Decem | return<br>ets sold<br>ig the<br>ended<br>iber 31, | sale | chases,<br>es, and<br>ements | <br>transfers in | alance at<br>tember 31,<br>2009 |
|--|--------------------------------|------|--|----------------------------------|---|------|------------------------------|------------------|---------------------------------|
| Fixed maturity securities:                     |                                |      |  |                                  |   |      |                              |                  |                                 |
| Asset-backed securities                        | \$<br>54                       | \$   | -  | \$                               | 9   | \$   | (6)                          | \$<br>-          | \$<br>57                        |
| Equities                                       | 2                              |      | -  |                                  | -   |      | 5                            | (2)              | 5                               |
| Limited partnerships Investment contracts with | 628                            |      | 169  |                                  | -   |      | 65                           | (466)            | 396                             |
| insurance company                              | <br>8                          |      | 1  |                                  | -   |      | -                            | <br>-            | <br>9                           |
| Total  | \$<br>692                      | \$   | 170  | \$                               | 9   | \$   | 64                           | \$<br>(468)      | \$<br>467                       |

The table below presents the estimated future minimum benefit payments to participants at December 31, 2009.

#### **Estimated Future Minimum Benefit Payments to Participants**

|               | Pension<br>Benefits |    | etirement<br>nefits |
|---------------|---------------------|----|---------------------|
| (In millions) |                     |    |                     |
| 2010          | \$<br>170           | \$ | 11                  |
| 2011          | 174                 |    | 12                  |
| 2012          | 176                 |    | 12                  |
| 2013          | 181                 |    | 12                  |
| 2014          | 185                 |    | 12                  |
| 2015-2019     | 983                 |    | 61                  |

In 2010, CNA exp ects to con tribute \$62 million to its p ension plans and \$11 million to its postretirement healthcare and life insurance benefit plans.

#### Savings Plans

CNA sponsors savings plans, which are generally contributory plans that allow most employees to contribute a maximum of 20% of the eir eligible compensation, subject to certain limitations prescribed by the Internal Revenue Service. The Company contributes matching a mounts to participants, amounting to 70% of the first 6% (35% of the first 6% in the first year of employment) of eligible compensation contributed by the employee. Employees vest in these contributions ratably over five years.

The CNA Savings and Capital Accumulation Plan allows employees to make contributions to an investment fund that is supported in part by an investment contract purchased from CAC. CAC will not accept any further deposits under this contract. The contract value of the liability to the CNA Savings and Capital Accumulation Plan is include d in Se parate account liabilities and Policyhol ders' funds on the Consolidated Balance Sheets. The contract value was \$347 million and \$327 million at December 31, 2009 and 2008.

As noted abov e, during 2000, CCC em ployees were req uired to make a choice regarding their continued participation in C NA's defined benefit pension plan. Employees who elected to forego earning additional benefits in the defined benefit pension plan and all employees hired by CCC on or after January 1, 2000 receive a Company contribution of 3% or 5% of their eligible compensation, depending on their age. In addition, these employees are eligible to receive additional discretionary contributions of up to 2% of eligible compensation and an additional Company match of up to 80% of the first 6% of eligible compensation contributed by the employee. These additional contributions are made at the discretion of management and are contributed to participant accounts in the first quarter of the year following management's determination of the discretionary amounts. Employees vest in these contributions ratably over five years.

Benefit expense for the Company's savings plans was \$59 million, \$54 million and \$51 million for the years ended December 31, 2009, 2008 and 2007.

## Stock-Based Compensation

The C NAF L ong Term Inc entive Pl an (the LTI Pl an) authorizes the grant of st ock-based compensation to certain management personnel for up to 4 million shares of CNAF's common stock. All CNAF stock-based compensation vests rat ably over the four-year service period following the grant. All options and stock appreciation rights (SARs) granted have ten-year terms. The number of shares available for the granting of stock-based compensation under the LTI Plan as of December 31, 2009 was approximately 0.8 million.

The Company recorded stock-based compensation expense related to the LTI plan of \$3 million, \$5 million and \$3 million for the years ended December 31, 2009, 2008 and 2007. The related income tax benefit recognized was \$1 m illion, \$2 m illion and \$1 m illion. The compensation cost related to nonvested awards not yet recognized was \$6 million, and the weighted average period over which it is expected to be recognized is 2.70 years at December 31, 2009.

Equity based compensation that is not fully vested prior to termination is generally forfeited upon termination, except as otherwise provided by contractual obligations. In addition, any such compensation that vested prior to termination is generally cancelled i mmediately, except in cases of ret irement, death or disability, and as otherwise provided by contractual obligations.

The following table presents activity for options and SARs under the LTI Plan in 2009. The numbers presented for awards granted and awards cancelled include 88 thousand awards which were modified in 2009.

# **Options and SARs Plan Activity**

|  |                      | 2009 |                                    |  |  |  |  |  |  |
|--|----------------------|------|------------------------------------|--|--|--|--|--|--|
|  | Number of Awards     |      | eight-Average<br>n Price per Award |  |  |  |  |  |  |
| Balance at January 1<br>Awards granted<br>Awards exercised | 1,763,550<br>526,100 | \$   | 31.43<br>16.31                     |  |  |  |  |  |  |
| Awards forfeited, cancelled or expired                     | (386,950)            | _    | 28.95                              |  |  |  |  |  |  |
| Balance at December 31                                     | 1,902,700            | \$   | 27.76                              |  |  |  |  |  |  |

For the options and SARs presented in t he table above, the following table presents in formation on those outstanding which are fully vested and expected to vest and, of those, which are exercisable at December 31, 2009.

## **Options and SARs Plan Activity**

| December 31, 2009  | Awards<br>outstanding                 | Awards<br>exercisable         |
|--|---------------------------------------|-------------------------------|
| Number of shares Weighted-average exercise prices Aggregated intrinsic value | 1,796,268<br>\$ 28.33<br>\$ 3 million | 1,254,300<br>\$ 30.63<br>\$ - |
| Weighted-average remaining contractual term                                  | 4.64 years                            | 3.37 years                    |

The following table presents weighted-average grant-date fair value for awards granted, total intrinsic value for awards exercised and total fair value for awards vested for the years ended December 31, 2009, 2008 and 2007.

# Options and SARs Plan Activity

| Years ended December 31                   | <br>2009        | 2008           | 2007         |  |  |
|---|-----------------|----------------|--------------|--|--|
|   |                 |                |              |  |  |
| Weighted-average grant-date fair value    | \$<br>4.69      | \$ 5 45        | \$ 13.83     |  |  |
| Total intrinsic value of awards exercised | \$<br>-         | \$ 10 thousand | \$ 7 million |  |  |
| Fair value of awards vested               | \$<br>4 million | \$ 3 million   | \$ 2 million |  |  |

The fair value of granted options and SARs was est imated at the grant date using the Black-Scholes option-pricing model. The B lack-Scholes model incorporates a risk free rate of return and various assumptions

regarding the underlying common stock and the expected life of the securities granted. Different interest rates and ass umptions were used for each grant, as a ppropriate at that date . The following table presents the significant ass umptions used to est imate the fair value of granted options and SARs for the years ended December 31, 2009, 2008 and 2007.

# Options and SARs Plan Activity

| Years ended December 31                                  | 2009       | 2008       | 2007       |
|--|------------|------------|------------|
|  |            |            |            |
| Weighted average expected life of the securities granted | 4.84 years | 4.54 years | 6.25 years |
| Estimates of the underlying common stock's volatility    | 39.95 %    | 24.82%     | 20.75%     |
| Expected dividend yield                                  | 0.0 %      | 1.4%       | 0.0%       |
| Risk free interest rate                                  | 2.0 %      | 2.8%       | 4.7%       |

The following table presents activity for restricted stock and restricted stock units under the LTI Plan in 2009.

## **Restricted Stock Activity**

|   |                             | 2009   |
|---|-----------------------------|--|
|   | Number<br>of Awards         | Weighted-<br>Average<br>Grant-date<br>Fair value |
| Balance at January 1<br>Awards granted<br>Awards vested<br>Awards forfeited, cancelled or expired | 6,665<br>338,624<br>(3,332) | \$ 33.76<br>13.43<br>33.76                       |
| Balance at December 31  | 341,957                     | \$ 13.63   |

## Note K. Operating Leases, Commitments and Contingencies, and Guarantees

# **Operating Leases**

The Company occupies office facilities under lease agreements that expire at various dates. In addition, data processing, office and transportation equipment is leased under agreements that expire at various dates. Most leases contain renewal options that provide for rent increases based on prevailing market conditions. Lease expense for the years ended December 31, 2009, 2008 and 2007 was \$51 million, \$52 million and \$52 million. Sublease revenues for the years ended December 31, 2009, 2008 and 2007 were \$4 million, \$4 million and \$4 million.

The table below presents the future minimum lease payments to be made under non-cancelable operating leases along with future minimum sublease receipts to be received on owned and lease d properties at December 31, 2009.

#### **Future Minimum Lease Payments and Sublease Receipts**

|               | Mir<br>L | iture<br>nimum<br>ease<br>ments | Future<br>Minimum<br>Sublease<br>Receipts |    |  |
|---------------|----------|---------------------------------|---|----|--|
| (In millions) |          |                                 |   |    |  |
| 2010          | \$       | 39                              | \$  | 3  |  |
| 2011          |          | 35                              |   | 3  |  |
| 2012          |          | 31                              |   | 3  |  |
| 2013          |          | 27                              |   | 2  |  |
| 2014          |          | 15                              |   | -  |  |
| Thereafter    |          | 26                              |   | -  |  |
| Total         | \$       | 173                             | \$  | 11 |  |

## **Commitments and Contingencies**

The Com pany holds a n investment in a real estate joint venture. In the normal course of business, the Company, on a joint and several basis with other unrelated insurance company shareholders, has committed to continue funding the operating deficits of this joint venture. Additionally, the Company and the other unrelated shareholders, on a joint and several basis, have guaranteed an operating lease for an office building, which expires in 2016. The guarantee of the operating lease is a parallel guarantee to the commitment to fund operating deficits; consequently, the separate guarantee to the lessor is not expected to be triggered as long as the joint venture continues to be funded by its shareholders and continues to make its annual lease payments.

In the event that the other parties to the joint venture are unable to meet their commitments in funding the operations of this joint venture, the Company would be required to assume the obligation for the entire office building operating lease. The Company does not believe it is likely that it will be required to do so. However, the maximum potential future lease payments at December 31, 2009 that the Company could be required to pay under this guarantee are approximately \$129 million. If the Company were required to assume the entire lease obligation, the Company would have the right to pursue reimbursement from the other shareholders and the right to all sublease revenues.

The Company has entered into a limited number of guaranteed payment contracts, primarily relating to software and telecommunication servi ces, amounting to approxim ately \$8 million at December 31, 2009. Estimated future minimum payments under these contracts are \$5 million and \$3 million for the years ended December 31, 2010 and 2011.

#### Guarantees

In the course of selling bu siness entities and assets to third parties, the Company has agreed to indemnify purchasers for losses arising out of breaches of representation and warranties with respect to the business entities or assets being sold, including, in certain cases, losses arising from undisclosed liabilities or certain named litigation. Such indemnification provisions generally survive for periods ranging from nine months following the applicable closing date to the expiration of the relevant statutes of limitation. As of December 31,

2009, the a ggregate amount of quantifiable indemnification agreements in effect for sales of business entities, assets and third party loans was \$819 million.

In add ition, the Co mpany has agreed to provide indemnification to third party purch asers for certain losses associated with sold business entities or assets that are not limited by a contractual monetary amount. As of December 31, 2009, the Company had outstanding unlimited indemnifications in connection with the sales of certain of its business entities or assets that included tax liabilities arising prior to a purchaser's ownership of an entity or asset, defects in title at the time of sale, employee claims arising prior to closing and in some cases losses arising from certain litigation and undisclosed liabilities. These indemnification agreements survive until the applicable statutes of limitation expire, or until the agreed upon contract terms expire.

As of December 31, 2009 and 2008, the Company has recorded liabilities of approximately \$16 million and \$22 million related to indemnification agreements and management believes that it is not likely that any future indemnity claims will be significantly greater than the amounts recorded.

## Note L. Stockholders' Equity and Statutory Accounting Practices

# 2008 Senior Preferred

In the fourth quarter of 2008, the Company issued, and Loews purchased, 12,500 shares of CNAF non-voting cumulative senior preferred stock (2008 Senior Preferred) for \$1.25 billion. In the fourth quarter of 2009, the Company redeemed \$250 million of the 2008 Senior Preferred at the issue price plus accrued dividends, using a portion of the proceeds from the issuance of \$350 million of 7.350% ten-year senior notes, leaving \$1.0 billion of the 2008 Senior Preferred outstanding as of December 31, 2009. Dividends of \$122 million and \$19 million on the 2008 Senior Preferred were declared and paid for the years ended December 31, 2009 and 2008.

The terms of the 2008 Senior Preferred were approved by a special review committee of independent members of CNAF's Board of Directors. The principal terms of the 2008 Senior Preferred are as follows:

- The 2008 Senior Preferred is per petual and is senior to C NAF's common stock and any future preferred stock as to the payment of dividends and amounts payable upon any liquidation, dissolution or winding up.
- No dividends may be declared on CNAF's common stock or any future preferred stock until the 2008 Senior Preferred has been paid in full. Accordingly, the Company suspended common stock dividend payments.
- The 2008 Senior Preferred is not convertible into any other securities and may only be redeemed upon the mutual agreement of the Company and Loews.
- The 2008 Senior Preferred accrues cumulative dividends at an initial rate of 10% per year. On the fifth anniversary of the issuance and every five years thereafter, the dividend rate will reset to the higher of 10% or the then current 10-year U.S. Treasury yield plus 700 basis points.
- Dividends are payable quarterly and any dividends not paid when due will be compounded quarterly.

CNAF used the majority of the proceeds from the 2008 Senior Preferred to increase the statutory surplus of its principal insurance subsidiary, CCC, through the purchase of a \$1.0 billion surplus note of CCC. Surplus notes are financial in struments with a stated maturity date and scheduled in terest playments, issued by in surance enterprises with the approval of the insurer's domiciliary state. Surplus notes are treated as capital under statutory accounting. All payments of interest and principal on this note are subject to the prior approval of the Illinois Department of Financial and Professional Regulation - Division of Insurance (the Department). The surplus note of CCC has a term of 30 years and accrues interest at a rate of 10% per year. Interest on the note is payable quarterly.

Additionally, in December 2008, CNAF contributed \$500 million to CCC, consisting of cash of \$2 million and short term investments of \$498 million.

## Common Stock Dividends

No common stock dividends were declared or paid in 2009. Dividends of \$0.45 and \$0.35 per common share were declared and paid in 2008 and 2007.

#### Share Repurchases

CNA's Board of Directors has approved a Share Repurchase Program to purchase, in the open market or through p rivately negot iated t ransactions, its out standing common stock, as C ompany management deems appropriate. In the first quarter of 2008, the Company repurchased a total of 2,649,621 shares at an average price of \$26.53 (including commission) per share. Under the terms of the 2008 Senior Preferred, common stock repurchases are prohibited as long as the 2008 Senior Preferred is outstanding. No shares of common stock were purchased during 2009 or 2007.

## Statutory Accounting Practices (Unaudited)

CNAF's domestic insura nce subsidiaries maintain their accounts in conformity with accounting practices prescribed or permitted by insurance regulatory authorities, which vary in certain respects from GAAP. In converting from statutory accounting principles to GAAP, the more significant adjustments include deferral of policy acquisition costs and the inclusion of net unrealized holding gains or losses in stockholders' equity relating to certain fixed maturity securities.

CNAF's i nsurance subsidiaries are domiciled in various juris dictions. These subsidiaries prepare statutory financial statements in accordance with accounting practices prescribed or permitted by the respective jurisdictions' insurance regulators. Prescribed statutory accounting practices are set forth in a variety of publications of the National Association of Insurance Commissioners (NAIC) as well as state laws, regulations and general administrative rules.

At December 31, 2009, CCC follows a permitted practice related to the statutory provision for reinsurance, or the uncollectible reinsurance reserve. This permitted practice allows CCC to record an additional uncollectible reinsurance reserve amount through a different financial statement line i tem than the prescribed statutory convention. This permitted practice had no effect on CCC's statutory surplus at December 31, 2009.

In December 2009, the NAIC modified the prescribed statutory accounting guidance allowing a greater portion of deferred tax assets to be admitted. This newly prescribed guidance resulted in an approximate \$623 million increase in the combined statutory surplus of CCC and its subsidiaries at December 31, 2009 as compared to the amount which would have resulted using the previously prescribed accounting guidance. CCC had previously been granted a permitted practice for the reporting periods ending December 31, 2008 through September 30, 2009. This permitted practice allowed CCC to admit a greater portion of its deferred tax assets than what was allowed under the prescribed accounting guidance. This permitted practice resulted in an a pproximate \$700 million increase in CCC's statutory surplus at December 31, 2008.

CNAF's ability to pay dividends and other credit obligations is significantly dependent on receipt of dividends from its subsidiaries. The payment of dividends to CNAF by its insurance subsidiaries without prior approval of the insurance department of each subsidiary's domiciliary jurisdiction is limited by formula. Dividends in excess of these amounts are subject to prior approval by the respective state insurance departments.

Dividends from CCC are subject to the insurance holding company laws of the State of Illinois, the domiciliary state of CCC. Und er these laws, ordinary dividends, or dividends that do not require prior approval by the Illinois Department of Insurance (the Department), may be paid only from earned surplus, which is calculated by removing unrealized gains from unassigned surplus. As of December 31, 2009, CCC is in a positive earned surplus position, en abling CCC to pay approximately \$934 million of dividend payments during 2010 that would not be subject to the Department's prior approval. The actual level of dividends paid in any year is determined after an assessment of a vailable dividend capacity, holding company liquidity and cash needs as well as the impact the dividends will have on the statutory surplus of the applicable insurance company.

CNAF's domestic insurance subsidiaries are subject to risk-base d capital requirements. Risk-based capital is a method developed by the NAIC to determine the minimum amount of st atutory capital appropriate for a n insurance company to support its overall business operations in consideration of its size and risk profile. The formula for determining the amount of risk-based capital specifies various factors, weighted base d on the perceived degree of risk, which are applied to certain financial balances and financial activity. The adequacy of a company's actual capital is evaluate d by a comparison to the risk-based capital results, as determined by the formula. Companies below minimum risk-based capital requirements are classified within certain levels, each of which requires specified corrective action. As of December 31, 2009 and 2008, all of CNAF's domestic insurance subsidiaries exceeded the minimum risk-based capital requirements.

Subsidiaries with insurance operations outside the United States are also subject to regulation in the countries in which they operate. We have operations in the United Kingdom, Canada and other countries. Our foreign subsidiaries met or exceeded regulatory capital requirements.

Combined statu tory cap ital and surplus and net in come (loss), determined in accordance with accounting practices prescribed or permitted by insurance regulatory authorities for the Combined Continental Casualty Companies and the life company, were as follows.

# **Statutory Information**

|                               | St | atutory Cap | oital an | d Surplus |    | Statutory Net Income (Loss) |    |       |      |     |  |  |  |
|-------------------------------|----|-------------|----------|-----------|----|-----------------------------|----|-------|------|-----|--|--|--|
|                               |    | December 31 |          |           |    | Years Ended December 31     |    |       |      |     |  |  |  |
|                               |    | 2009 (b)    | (b) 2008 |           |    | 2009 (b) 2008               |    |       | 2007 |     |  |  |  |
| (In millions)                 |    |             |          |           |    |                             |    |       |      |     |  |  |  |
| Combined Continental Casualty |    |             |          |           |    |                             |    |       |      |     |  |  |  |
| Companies (a)                 | \$ | 9,338       | \$       | 7,819     | \$ | 17                          | \$ | (172) | \$   | 485 |  |  |  |
| Life company                  |    | 448         |          | 487       |    | (65)                        |    | (51)  |      | 27  |  |  |  |

<sup>(</sup>a) Represents the combined statutory surplus of CCC and its subsidiaries, including the Life company.

<sup>(</sup>b) Preliminary.

# Note M. Accumulated Other Comprehensive Income (Loss)

The following table displays the components of AOCI included in the Consolidated Balance Sheets.

# **Accumulated Other Comprehensive Income (Loss)**

| December 31   | 200    | 09        | 2        | 008        |
|---|--------|-----------|----------|------------|
| (In millions)   |        |           |          |            |
|   | Tax    | After-Tax | Tax      | After-Tax  |
| Cumulative foreign currency translation adjustment            | \$ -   | \$ 87     | \$ -     | \$ (30)    |
| Net pension and postretirement benefit plans                  | 238    | (444)     | 246      | (459)      |
| Net unrealized gains (losses) on investments with OTTI losses | 86     | (159)     | -        | -          |
| Net unrealized gains (losses) on other investments            | (76)   | 198       | 1,918    | (3,454)    |
| Accumulated other comprehensive (income) loss attributable to |        |           |          |            |
| noncontrolling interests                                      |        | (7)       |          | 19         |
| Accumulated other comprehensive loss                          | \$ 248 | \$ (325)  | \$ 2,164 | \$ (3,924) |

The amount of net unrealized losses on available-for-sale securities with OTTI losses reclassified out of AOCI and recognized in earnings was \$(146) million pretax with related tax benefit of \$51 million for the year ended December 31, 2009. The amount of net unrealized gains (losses) on their a vailable-for-sale securities reclassified out of AOCI and recognized in earnings was \$(768) million, \$(46) million, and \$246 million pretax for the years ended December 31, 2009, 2008, and 2007, with related tax (expense) benefit of \$269 million, \$16 million and \$(87) million.

#### **Note N. Business Segments**

As a result of the realignment of management responsibilities, the Company revised its property and casualty segments in the fourth quarter of 2009. There was no change in the Company's Life & Group Non-Core and Corporate & Other Non-Core segments. Prior period segment disclosures have been conformed to the current year presentation. The new segment structure reflects the way management currently reviews results and makes business decisions.

The C ompany's c ore property and cas ualty commercial insurance operations are reported in two business segments: C NA Specialty and C NA C ommercial. C NA Specialty provides a broad array of professional, financial and s pecialty pro perty and cas ualty products and services, pri marily through in surance brokers and managing ge neral un derwriters. C NA C ommercial includes property and cas ualty cove rages sold to sm all businesses and middle market entities and organizations primarily through an independent agency distribution system. CNA Commercial also includes commercial insurance and risk management products sold to large corporations primarily through insurance brokers. Pre viously, the C ompany's international operations we re treated as a sep arate business unit with in CNA Specialty. The products sold through the C ompany's international operations are now reflected within CNA Specialty and CNA Commercial in a manner that aligns with the products within each segment. Additionally, the Company's excess and surplus lines, which were previously included in CNA Specialty, are now included in CNA Commercial, as part of CNA Select Risk.

The Company's non-core operations are managed in two segments: Life & Group Non-Core and Corporate & Other Non-Core. Life & Group Non-Core primarily includes the results of the life and group lines of business that are in run-off. C orporate & Other Non-Core primarily includes certain corporate expenses, including interest on corpo rate debt, and the results of certain property and c asualty business primarily in run-off, including CNA Re. This segment also includes the results related to the centralized adjusting and settlement of A&E.

The accounting policies of the segments are the same as those described in Note A. The C ompany manages most of its assets on a legal entity basis, while segment operations are conducted across legal entities. As such, only insurance and rei insurance recei vables, insurance reserves and deferred ac quisition costs a re readily identifiable by individual segment. Distinct investment port folios are not maintained for each segment; accordingly, allocation of assets to each segment is not performed. Therefore, net investment income and realized investment gains or losses are allocated primarily based on each segment's net carried insurance reserves, as adjusted. All significant intrasegment income and expense has been eliminated. Income taxes have been allocated on the basis of the taxable income of the segments.

Approximately 7.0%, 7.4% and 6.9% of the Company's direct written premiums were derived from outside the United States for the years ended December 31, 2009, 2008 and 2007. Direct written premiums from any individual foreign country were not significant.

In the following tables, certain financial measures are presented to provide information used by management to monitor the Company's operating performance. Man agement utilizes these financial measures to monitor the Company's insurance operations and investment portfolio. Net operating income, which is derived from certain income st atement am ounts, i s use d by management to monitor per formance of the Company's insurance operations. The Company's investment portfolio is monitored through an alysis of various quantitative and qualitative factors and certain decisions related to the sale or impairment of investments that produce realized gains and losses.

Net operating income (loss) is calculated by excluding from net income (loss) attributable to CNA the after-tax effects of 1) net realized investment gains or losses, 2) income or loss from discontinued operations and 3) any cumulative effects of changes in accounting guidance. The calculation of net operating income excludes net realized investment gains or losses because net realized i nvestment gains or losses are largely discretionary, except for losses related to OTTI, and are generally driven by economic factors that are not ne cessarily consistent with key drivers of underwriting performance, and are therefore not considered an indication of trends in insurance operations.

The Company's investment portfolio is monitored by management through analyses of various factors including unrealized gains and losses on securities, portfolio duration and exposure to interest rate, market and credit risk.

Based on such analyses, the Company may impair an investment security in accordance with its policy, or sell a security. Such activities will produce realized gains and losses.

The significant components of the C ompany's continuing operations and selected balance sheet i tems are presented in the following tables.

| Year ended December 31, 2009 (In millions)   |                | CNA<br>Specialty                         | <u>C</u>       | CNA<br>ommercial                        |                | fe & Group<br>Non-Core                 | Cor            | porate & Other<br>Non-Core       | Elim           | inations    |                | Total                                       |
|--|----------------|--|----------------|---|----------------|--|----------------|----------------------------------|----------------|-------------|----------------|---|
| Net written premiums (a)   | \$             | 2,684                                    | \$             | 3,448                                   | \$             | 583                                    | \$             | 1                                | \$             | (3)         | \$             | 6,713                                       |
| Revenues  Net earned premiums  Net investment income Other revenues  Total operating revenues  | \$             | 2,697<br>526<br>206<br>3,429             | \$             | 3,432<br>922<br>61<br>4,415             | \$             | 595<br>664<br>11<br>1,270              | \$             | 208<br>10<br>218                 | \$             | (3)         | \$             | 6,721<br>2,320<br>288<br>9,329              |
| Claims, benefits and expenses  Net incurred claims and benefits Policyholders' dividends  Amortization of deferred acquisition costs Other insurance related expenses Other expenses Total claims, benefits and expenses       |                | 1,536<br>9<br>624<br>163<br>179<br>2,511 |                | 2,388<br>9<br>775<br>435<br>77<br>3,684 |                | 1,084<br>5<br>18<br>183<br>69<br>1,359 | _              | 259<br>-<br>-<br>3<br>119<br>381 |                | (3)         |                | 5,267<br>23<br>1,417<br>781<br>444<br>7,932 |
| Operating income (loss) from continuing operations before incomtax  Income tax (expense) benefit on operating income (loss)  Net operating income, after-tax, attributable to noncontrolling interests                         | ne<br>         | 918<br>(282)<br>(45)                     |                | 731<br>(208)<br>(17)                    |                | (89)<br>73                             |                | (163)<br>64                      |                | -<br>-<br>- |                | 1,397<br>(353)<br>(62)                      |
| Net operating income (loss) from continuing operations attributable to CNA   |                | 591                                      |                | 506                                     |                | (16)                                   |                | (99)                             |                | -           |                | 982   |
| Net realized investment losses, net of participating policyholders' interests Income tax benefit on net realized investment losses Net realized investment (gains) losses, after-tax, attributable to noncontrolling interests |                | (186)<br>64<br>(1)                       |                | (354)<br>121                            |                | (235)<br>82                            |                | (82)<br>29                       |                | -<br>-<br>- |                | (857)<br>296                                |
| Net realized investment losses attributable to CNA   |                | (123)                                    | _              | (232)                                   |                | (153)                                  |                | (53)                             |                | -           |                | (561)                                       |
| Net income (loss) from continuing operations attributable to CNA   | \$             | 468                                      | \$             | 274                                     | \$             | (169)                                  | \$             | (152)                            | \$             |             | \$             | 421   |
| (a) Net written premiums relate to business in property and casua  | ılty co        | ompanies only.                           |                |   |                |  |                |                                  |                |             |                |   |
| December 31, 2009 (In millions) Reinsurance receivables Insurance receivables Deferred acquisition costs Insurance reserves  | \$<br>\$<br>\$ | 1,077<br>613<br>318                      | \$<br>\$<br>\$ | 2,234<br>1,234<br>336                   | \$<br>\$<br>\$ | 1,744<br>9<br>454                      | \$<br>\$<br>\$ | 1,877 2 -                        | \$<br>\$<br>\$ | -<br>-<br>- | \$<br>\$<br>\$ | 6,932<br>1,858<br>1,108                     |
| Claim and claim adjustment expenses Unearned premiums Future policy benefits Policyholders' funds  | \$             | 6,922<br>1,528<br>-<br>11                | \$             | 13,005<br>1,603<br>-<br>11              | \$             | 2,883<br>140<br>7,981<br>170           | \$             | 4,006<br>3<br>-                  | \$             | -<br>-<br>- | \$             | 26,816<br>3,274<br>7,981<br>192             |

| Year ended December 31, 2008<br>(In millions)  |                | CNA<br>Specialty                          |                | CNA<br>ommercial                         |                | e & Group<br>Non-Core                  | Cor            | porate & Other<br>Non-Core        | Elim           | inations             |                | Total                                       |
|--|----------------|---|----------------|--|----------------|--|----------------|-----------------------------------|----------------|----------------------|----------------|---|
| Net written premiums (a)   | \$             | 2,719                                     | \$             | 3,770                                    | \$             | 604                                    | \$             | 1                                 | \$             | (4)                  | \$             | 7,090                                       |
| Revenues  Net earned premiums  Net investment income Other revenues  Total operating revenues  | \$             | 2,755<br>354<br>219<br>3,328              | \$             | 3,787<br>603<br>65<br>4,455              | \$             | 612<br>484<br>28<br>1,124              | \$             | 1<br>178<br>14<br>193             | \$             | (4)<br>-<br>-<br>(4) | \$             | 7,151<br>1,619<br>326<br>9,096              |
| Claims, benefits and expenses  Net incurred claims and benefits Policyholders' dividends  Amortization of deferred acquisition costs Other insurance related expenses Other expenses  Total claims, benefits and expenses      |                | 1,700<br>13<br>618<br>137<br>198<br>2,666 |                | 2,766<br>1<br>836<br>343<br>105<br>4,051 |                | 1,104<br>6<br>13<br>201<br>24<br>1,348 |                | 133<br>-<br>-<br>17<br>150<br>300 |                | (4)<br>-<br>(4)      |                | 5,703<br>20<br>1,467<br>694<br>477<br>8,361 |
| Operating income (loss) from continuing operations before income tax  Income tax (expense) benefit on operating income (loss)  Net operating income, after-tax, attributable to noncontrolling interests                       | ne<br>         | 662<br>(205)<br>(43)                      |                | 404<br>(101)<br>(14)                     |                | (224)<br>116                           | _              | (107)<br>45                       |                | -<br>-<br>-          |                | 735<br>(145)<br>(57)                        |
| Net operating income (loss) from continuing operations attributable to CNA   |                | 414                                       |                | 289                                      |                | (108)                                  |                | (62)                              |                | -                    |                | 533   |
| Net realized investment losses, net of participating policyholders' interests Income tax benefit on net realized investment losses Net realized investment (gains) losses, after-tax, attributable to noncontrolling interests |                | (257)<br>90                               |                | (518)<br>183                             |                | (363)<br>127                           |                | (159)<br>56                       |                | -<br>-<br>-          |                | (1,297)<br>456                              |
| Net realized investment losses attributable to CNA   |                | (167)                                     |                | (335)                                    |                | (236)                                  |                | (103)                             |                |                      |                | (841)                                       |
| Net income (loss) from continuing operations attributable to CNA   | \$             | 247                                       | \$             | (46)                                     | \$             | (344)                                  | \$             | (165)                             | \$             | _                    | \$             | (308)                                       |
| (a) Net written premiums relate to business in property and casua  | ılty co        | mpanies only.                             |                |  |                |  |                |                                   |                |                      |                |   |
| December 31, 2008 (In millions) Reinsurance receivables Insurance receivables Deferred acquisition costs Insurance reserves  | \$<br>\$<br>\$ | 1,234<br>603<br>308                       | \$<br>\$<br>\$ | 2,528<br>1,426<br>345                    | \$<br>\$<br>\$ | 1,907<br>6<br>472                      | \$<br>\$<br>\$ | 2,092<br>4<br>-                   | \$<br>\$<br>\$ | -<br>-<br>-          | \$<br>\$<br>\$ | 7,761<br>2,039<br>1,125                     |
| Claim and claim adjustment expenses Unearned premiums Future policy benefits Policyholders' funds  | \$             | 6,721<br>1,552                            | \$             | 13,609<br>1,697<br>-<br>15               | \$             | 2,862<br>152<br>7,529<br>219           | \$             | 4,401<br>5<br>-                   | \$             | -<br>-<br>-          | \$             | 27,593<br>3,406<br>7,529<br>243             |

| Year ended December 31, 2007<br>(In millions)  |    |            | CNA<br>ommercial | Life & Group<br>Non-Core |    | Corporate & Other<br>Non-Core |    | Eliminations |    |        | Total |              |
|--|----|------------|------------------|--------------------------|----|-------------------------------|----|--------------|----|--------|-------|--------------|
| Net written premiums (a)   | \$ | 2,766      | \$               | 4,007                    | \$ | 607                           | \$ | 6            | \$ | (4)    | \$    | 7,382        |
| Revenues Net earned premiums   | \$ | 2,759      | \$               | 4.104                    | \$ | 618                           | \$ | 7            | \$ | (4)    | \$    | 7,484        |
| Net investment income Other revenues   | Ф  | 493<br>186 | Φ                | 1,006<br>49              | Þ  | 622                           | Ф  | 312<br>8     | Þ  | -<br>- | Φ     | 2,433<br>279 |
| Total operating revenues   |    | 3,438      |                  | 5,159                    |    | 1,276                         |    | 327          | -  | (4)    |       | 10,196       |
| Claims, benefits and expenses  |    |            |                  |                          |    |                               |    |              |    |        |       |              |
| Net incurred claims and benefits   |    | 1,725      |                  | 2,741                    |    | 1,312                         |    | 217          |    | -      |       | 5,995        |
| Policyholders' dividends   |    | 6          |                  | 7                        |    | 1                             |    | -            |    | -      |       | 14           |
| Amortization of deferred acquisition costs Other insurance related expenses  |    | 600<br>112 |                  | 905<br>413               |    | 15<br>199                     |    | 13           |    | (4)    |       | 1,520<br>733 |
| Other expenses   |    | 168        |                  | 60                       |    | 43                            |    | 130          |    | (4)    |       | 401          |
| Total claims, benefits and expenses  |    | 2,611      |                  | 4,126                    |    | 1,570                         |    | 360          |    | (4)    |       | 8,663        |
| Operating income (loss) from continuing operations before incom-   | ie |            |                  |                          |    |                               |    |              |    |        |       |              |
| tax  |    | 827        |                  | 1,033                    |    | (294)                         |    | (33)         |    | -      |       | 1,533        |
| Income tax (expense) benefit on operating income (loss)  Net operating income, after-tax, attributable to noncontrolling |    | (268)      |                  | (324)                    |    | 135                           |    | 32           |    | -      |       | (425)        |
| interests  |    | (35)       |                  | (12)                     |    |                               |    | (1)          |    |        |       | (48)         |
| Net operating income (loss) from continuing operations attributable to CNA   |    | 524        |                  | 697                      |    | (159)                         |    | (2)          |    | -      |       | 1,060        |
| Net realized investment losses, net of participating policyholders' interests  |    | (70)       |                  | (160)                    |    | (56)                          |    | (25)         |    | _      |       | (311)        |
| Income tax benefit on net realized investment losses   |    | 25         |                  | 55                       |    | 20                            |    | 8            |    | -      |       | 108          |
| Net realized investment (gains) losses, after-tax, attributable to noncontrolling interests                              |    |            |                  |                          |    |                               |    | -            |    |        |       |              |
| Net realized investment losses attributable to CNA   |    | (45)       |                  | (105)                    |    | (36)                          |    | (17)         |    |        |       | (203)        |
| Net income (loss) from continuing operations attributable to CNA   | \$ | 479        | \$               | 592                      | \$ | (195)                         | \$ | (19)         | \$ |        | \$    | 857          |

<sup>(</sup>a) Net written premiums relate to business in property and casualty companies only.

The following table provides revenue by line of business for each reportable segment. Revenues are comprised of operating revenues and realized investment gains and losses, net of participating policyholders' interests.

### Revenues by Line of Business

| Years ended December 31<br>(In millions)   | 2009                          | 2008                          | 2007                          |
|--|-------------------------------|-------------------------------|-------------------------------|
| CNA Specialty Professional & Management Liability International Surety Warranty and Alternative Risks CNA Specialty revenues | \$ 2,339<br>171<br>474<br>259 | \$ 2,140<br>163<br>479<br>289 | \$ 2,462<br>145<br>468<br>293 |
| CNA Specialty revenues   | 3,243                         | 3,071                         | 3,308                         |
| CNA Commercial Commercial Insurance Business Insurance International CNA Select Risk   | 2,685<br>549<br>617<br>210    | 2,520<br>573<br>665<br>179    | 3,464<br>628<br>637<br>270    |
| CNA Commercial revenues  | 4,061                         | 3,937                         | 4,999                         |
| Life & Group Non-Core Life & Annuity Health Other  | 211<br>811<br>13              | 40<br>688<br>33               | 257<br>911<br>52              |
| Life & Group Non-Core revenues   | 1,035                         | 761                           | 1,220                         |
| Corporate & Other Non-Core<br>CNA Re<br>Other  | 39<br>97                      | 14<br>20                      | 119<br>183                    |
| Corporate & Other Non-Core revenues  | 136                           | 34                            | 302                           |
| Eliminations   | (3)                           | (4)                           | (4)                           |
| Total revenues   | \$ 8,472                      | \$ 7,799                      | \$ 9,885                      |

### **Note O. Discontinued Operations**

The C ompany has di scontinued operations, which consist of run-off i nsurance and reinsurance operations acquired in its merger with The Continental Corporation in 1995. As of December 31, 2009, the remaining run-off business is administered by C ontinental R einsurance C orporation International, Lt d., a wholly-owned Bermuda subsidiary. The business consists of facultative property and casualty, treat y excess casualty and treaty pro-rata reinsurance with underlying exposure to a diverse, multi-line domestic and international book of business encompassing property, casualty and marine liabilities.

Results of the discontinued operations were as follows:

### **Discontinued Operations**

| Years ended December 31<br>(In millions)               | 2009    |     | 2009 2008 |    | 2007 |     |
|--|---------|-----|-----------|----|------|-----|
| Revenues:  |         |     |           |    |      |     |
| Net investment income                                  | \$      | 6   | \$        | 8  | \$   | 13  |
| Realized investment gains (losses) and other           |         | -   |           | 2  |      | 6   |
| Total revenues   | <u></u> | 6   | -         | 10 |      | 19  |
| Insurance related expenses                             |         | 8   |           | 10 |      | 25  |
| Income (loss) before income taxes                      | <u></u> | (2) | -         | -  |      | (6) |
| Income tax (expense) benefit                           |         | -   |           | 9  |      | -   |
| Income (loss) from discontinued operations, net of tax | \$      | (2) | \$        | 9  | \$   | (6) |

On May 4, 2007, the Co mpany sold Continental Management Services Limited (CMS), its United Kingdom discontinued operations subsidiary. During 2 008, the Company recognized a change in estimate of the tax benefit related to the CMS sale.

Net liabilities of discontinued operations, included in Other liabilities on the Consolidated Balance Sheets, were as follows.

### **Discontinued Operations**

| December 31 (In millions)   | <br>2009                 | <del></del> | 2008               |
|---|--------------------------|-------------|--------------------|
| Assets: Investments Reinsurance receivables Cash Other assets       | \$<br>141<br>4<br>-<br>2 | \$          | 157<br>6<br>-<br>1 |
| Total assets  | <br>147                  |             | 164                |
| Liabilities: Insurance reserves Other liabilities Total liabilities | <br>140<br>8<br>148      |             | 162<br>8<br>170    |
| Net liabilities of discontinued operations                          | \$<br>(1)                | \$          | (6)                |

At December 31, 2009 and 2008, the insurance reserves are net of discount of \$56 million and \$75 million. The net income (loss) from discontinued operations reported above primarily represents the net investment income, realized investment gains and losses, foreign currency gains and losses, effects of the accretion of the loss reserve discount and re-estimation of the ultimate claim and claim adjustment expense of the discontinued operations.

### Note P. Quarterly Financial Data (Unaudited)

The following tables set fort h unaudited quarterly financial data for the years ended December 31, 2009 and 2008.

| Quarterly Financial Data<br>First<br>(In millions, except per share data)   |       |                           | <br>Second                 | <br>Third                                  |           | Fourth                     |              | Full<br>Year                 |
|---|-------|---------------------------|----------------------------|--|-----------|----------------------------|--------------|------------------------------|
| 2009<br>Revenues  | \$    | 1,638                     | \$<br>2,096                | \$<br>2,340                                | \$        | 2,398                      | \$           | 8,472                        |
| Income (loss) from continuing operations, net of tax Loss from discontinued operations, net of tax  |       | (185)                     | 120<br>(1)                 | 278<br>(1)                                 |           | 270                        |              | 483<br>(2)                   |
| Net income attributable to noncontrolling interests, net of tax   |       | (10)                      | <br>(14)                   | <br>(14)                                   | · ·       | (24)                       | . <u>—</u>   | (62)                         |
| Net income (loss) attributable to CNA   | \$    | (195)                     | \$<br>105                  | \$<br>263                                  | \$        | 246                        | \$           | 419                          |
| Basic and Diluted Earnings (Loss) Per<br>Share  |       |                           |                            |  |           |                            |              |                              |
| Income (loss) from continuing operations attributable to CNA common stockholders  |       | (0.84)                    | \$<br>0.28                 | \$<br>0.86                                 | \$        | 0.81                       | \$           | 1.11                         |
| Loss from discontinued operations attributabl to CNA common stockholders  | e<br> |                           | <br>(0.01)                 | <br>-                                      |           |                            |              | (0.01)                       |
| Basic and diluted earnings (loss) per share attributable to CNA common stockholders   | \$    | (0.84)                    | \$<br>0.27                 | \$<br>0.86                                 | \$        | 0.81                       | \$           | 1.10                         |
|   |       |                           |                            |  |           |                            |              |                              |
| Quarterly Financial Data First  |       |                           | <br>Second                 | <br>Third                                  |           | Fourth                     |              | Full<br>Year                 |
| First (In millions, except per share data)  |       |                           | <br>Second                 | <br>Third                                  |           | Fourth                     |              |                              |
| First   | \$    | 2,282                     | \$<br><b>Second</b> 2,321  | \$<br><b>Third</b> 1,659                   | \$        | <b>Fourth</b> 1,537        | \$           |                              |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax   |       | 2,282                     | \$                         | \$   | <u>\$</u> |                            | \$           | Year                         |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations, net of tax  |       |                           | \$<br>2,321                | \$<br>1,659                                | \$        | 1,537                      | \$           | <b>Year</b> 7,799            |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations,   |       | 200                       | \$<br>2,321                | \$<br>1,659                                | <u>\$</u> | 1,537                      | \$           | 7,799 (251)                  |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations, net of tax Net income attributable to   |       | 200 (1)                   | \$<br>2,321<br>191<br>2    | \$<br>1,659<br>(324)<br>9                  | <u>\$</u> | 1,537<br>(318)<br>(1)      | \$ \$        | 7,799 (251) 9                |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations, net of tax Net income attributable to noncontrolling interests, net of tax  |       | 200 (1) (12)              | 2,321<br>191<br>2<br>(12)  | <br>1,659<br>(324)<br>9<br>(16)            |           | 1,537 (318) (1) (17)       | <u>\$</u>    | 7,799 (251) 9 (57)           |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations, net of tax Net income attributable to noncontrolling interests, net of tax  Net income (loss) attributable to CNA  Basic and Diluted Earnings (Loss) Per Share  Income (loss) from continuing operations attributable to CNA common stockholders  | \$    | 200 (1) (12)              | 2,321<br>191<br>2<br>(12)  | <br>1,659<br>(324)<br>9<br>(16)            |           | 1,537 (318) (1) (17)       | \$ <u>\$</u> | 7,799 (251) 9 (57)           |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations, net of tax Net income attributable to noncontrolling interests, net of tax  Net income (loss) attributable to CNA  Basic and Diluted Earnings (Loss) Per Share  Income (loss) from continuing operations  | \$    | 200<br>(1)<br>(12)<br>187 | \$<br>2,321 191 2 (12) 181 | \$<br>1,659<br>(324)<br>9<br>(16)<br>(331) | \$        | 1,537 (318) (1) (17) (336) | \$           | 7,799  (251)  9  (57)  (299) |
| First (In millions, except per share data)  2008 Revenues  Income (loss) from continuing operations, net of tax Income (loss) from discontinued operations, net of tax Net income attributable to noncontrolling interests, net of tax  Net income (loss) attributable to CNA  Basic and Diluted Earnings (Loss) Per Share  Income (loss) from continuing operations attributable to CNA common stockholders Income (loss) from discontinued operations | \$    | 200<br>(1)<br>(12)<br>187 | \$<br>2,321 191 2 (12) 181 | \$<br>1,659<br>(324)<br>9<br>(16)<br>(331) | \$        | 1,537 (318) (1) (17) (336) | \$           | 7,799 (251) 9 (57) (299)     |

During the fourth quarter of 2009, the Company realized a pretax investment gain of \$370 million related to the sale of its holdings of Verisk Analytics Inc. Additionally, pretax OTTI losses of \$195 million were recognized in earnings primarily in the asset-backed bonds, tax-exempt and corporate and other taxable bonds sectors.

During the fourth quarter of 2008, the Company recorded pretax OTTI losses of \$644 million primarily in the corporate and other taxable bonds and asset-backed bonds sectors and pretax losses of \$309 million related to limited partnerships.

### Note Q. Related Party Transactions

The C ompany reim burses L oews, o r pay s di rectly, fo r m anagement fees, t ravel and rel ated e xpenses and expenses of investment facilities and services provided to the Company. The am ounts reimbursed or paid by the Company were \$33 million, \$35 million and \$27 million for the years ended December 31, 2009, 2008 and 2007. The CNA Tax Group is included on the consolidated federal income tax return of Loews and its eligible subsidiaries. See Note E for a detailed description of the income tax agreement with Loews. In addition, the Company writes, at standard rates, a limited amount of insurance for Loews and its subsidiaries. The earned premiums for the year ended December 31, 2009, 2008 and 2007 were \$2 million, \$3 million and \$3 million.

In the fourth quarter of 2008, the Company issued and Loews purchased \$1.25 billion of CNAF non-voting cumulative preferred stock, which was approved by a special review committee of independent members of CNAF's Board of Directors. In the fourth quarter of 2009, the Company redeemed \$250 million of the 2008 Senior Preferred. See Note L for further details.

CNA previously sponsored a stock ownership plan whereby the Company financed the purchase of Company common stock by certain former officers, including executive officers. Interest charged on the principal amount of these outstanding stock purchase I oans is general ly equivalent to the long term applicable federal rate, compounded semi-annually, in effect on the disbursement date of the loan. Loans made pursuant to the plan are generally full recourse with a ten-year term maturing through August of 2012, and are secured by the stock purchased. A number of the loans that came due in 2009 were reaffirmed and extended in exchange for partial repayments and grants of security in terests in additional assets. The carrying value of the loans as of December 31, 2009 exceeds the fair value of the related common stock collateral by \$7 million.

#### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders of CNA Financial Corporation Chicago, Illinois

We have audited the accompanying consolidated balance sheets of CNA Fin ancial Corporation (an affiliate of Loews Corporation) a nd subsidiaries (the "Company") as of Decem ber 31, 2009 a nd 2008, a nd the related consolidated statements of o perations, comprehensive income (loss), stockholders' equity, and cas h flows for each of the three years in the period ended December 31, 2009. Our audits also included the financial statement schedules listed in the Index at Item 15. We also have audited the Company's internal control over financial reporting as of December 31, 2009, based on criteria established in *Internal Control - Integrated Framework* issued by the Committee of S ponsoring Organizations of the Treadway Commission. The Company's management is responsible for these financial state ments and financial state ment schedules, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, include d in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on these financial state ments and financial statement schedules and an opinion on the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial state ments, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial state ment presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed by, or under the supervision of, the company's principal executive and principal financial of ficers, or persons performing similar functions, and effected by the company's board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with gene rally accepted accounting principles. A company 's internal control over financial reporting in cludes those policies and procedures that (1) pertainto the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in a coordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of the inhere nt li mitations of internal control over fi nancial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of change s in c onditions, or that the de gree of compliance with the policies or procedures m ay deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2009 and 2008, and the results of their operations and

their cash fl ows for eac h of the three years in the periode nded December 31, 2009, in conformity with accounting principles generally accepted in the United States of America. Also, in our opinion, such financial statement schedules, when considered in relation to the basic consolidated financial statements taken as a whole, present fairly, in all material respects, the information set forth therein. Also, in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2009, based on the criteria established in *Internal Control - Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission.

As discussed in Note A to the con solidated financial statements, the Company changed its accounting for the recognition and presentation of other-than-temporary impairments in 2009.

/s/ DELOITTE & TOUCHE LLP Chicago, Illinois February 23, 2010

### MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

The management of CNA Financial Corporation (CNAF or the Company) is responsible for establishing and maintaining adequate internal control over financial reporting. CNAF's internal control system was designed to provide reas onable assurance to the Company's management, its Audit Committee and Board of Directors regarding the preparation and fair presentation of published financial statements.

There are inherent limitations to the effectiveness of any internal control or system of control, however well designed, including the possibility of human error and the possible circumvention or overriding of such controls or systems. Moreover, because of changing conditions the reliability of internal controls may vary over time. As a result even effective internal controls can provide no more than reasonable assurance with respect to the accuracy and completeness of financial statements and their process of preparation.

CNAF management assessed the effectiveness of the Company's internal control over financial reporting as of December 31, 2009. In making this ass essment, it has used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control – Integrated Framework. Based on those criteria and our assessment we believe that, as of December 31, 2009, the Company's internal control over financial reporting was effective.

CNAF's independent public accountant, Deloitte & Touche LLP, has issued an audit report on the Com pany's internal control over financial reporting. This report appears on page 141.

CNA Financial Corporation Chicago, Illinois February 23, 2010

### ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

### ITEM 9A. CONTROLS AND PROCEDURES

As of December 31, 2009, the Company's management, including the Company's Chief E xecutive Officer (CEO) and Chief Financial Officer (CFO), conducted an evaluation of the effectiveness of the Company's disclosure controls and procedures (a s such term is defined in R ules 13a-15(e) and 15 d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")). Based on this evaluation, the CEO and CFO have concluded that the Company's disclosure controls and procedures are effective.

Pursuant to Section 404 of the Sarbanes-Oxley Act of 2002, and the implementing rules of the Securities and Exchange C ommission, the C ompany included a report of management's assess ment of the design and effectiveness of its in ternal controls as part of this Annual Report on Form 10-K for the fiscally earlended December 31, 2009. Management's report and the independent registered public accounting firm 's attestation report are in cluded in Item 8 under the captions entitled "Management's Report on Internal Control Over Financial Reporting" and "Report of Independent Registered Public Accounting Firm" and are incorporated herein by reference.

There has been no change in the Company's internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the quarter ended December 31, 2009 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

### **ITEM 9B. OTHER INFORMATION**

None.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

### EXECUTIVE OFFICERS OF THE REGISTRANT

| NAME                | POSITION AND<br>OFFICES HELD WITH<br>REGISTRANT  | AGE | FIRST<br>BECAME<br>EXECUTIVE<br>OFFICER OF<br>CNA | PRINCIPAL OCCUPATION DURING PAST FIVE<br>YEARS  |
|---------------------|--|-----|---|---|
| Thomas F. Motamed   | Chief Executive Officer,<br>CNA Financial<br>Corporation   | 61  | 2009  | Chief Executive Officer of CNA Financial Corporation since<br>January 1, 2009. Fr om December 200 2 to J une 2 008,<br>Vice Chairman and Chief Operating Officer of The Chubb<br>Corporation and President and Chief Operating Officer of<br>Chubb & Son.                       |
| D. Craig Mense      | Executive Vice President &<br>Chief Financial Officer,<br>CNA Financial<br>Corporation                   | 58  | 2004  | Executive Vice Pr esident and Chief Financial Officer of CNA Financial Corporation.   |
| George R. Fay       | Executive Vice President,<br>Worldwide Property &<br>Casualty Claim of the<br>CNA insurance<br>companies | 61  | 2010  | Executive Vice President, Worldwide Property & Casualty Claim of the CNA insur ance companies since July 2006. From July 1974 to July 2006, held various positions at The Chubb Corporation including Chief Services Officer.   |
| Larry A. Haefner    | Executive Vice President & Chief Actuary of the CNA insurance companies                                  | 53  | 2008  | Executive Vice Pr esident & Chief Actuary of the CNA insurance co mpanies since Apr il 2008. Fr om October 2004 to Apr il 20 08, Vice Pr esident & Chief Actu ary, Middle M arket Business of The Travele rs Insur ance Companies.  |
| Jonathan D. Kantor  | Executive Vice President,<br>General Counsel and<br>Secretary, CNA<br>Financial Corporation              | 54  | 1997  | Executive Vice President, General Counsel and Secretary of CNA Financial Corporation.   |
| Robert A. Lindemann | President and Chief<br>Operating Officer, CNA<br>Commercial of the CNA<br>insurance companies            | 56  | 2010  | President and Chief Operating Officer, CNA Commercial of<br>the CNA insur ance companies since August 2009. From<br>September 2004 to August 2009, Chief Operating Officer,<br>Commercial Markets and President, Middle M arkets of<br>Zurich Financial Services North America. |
| Thomas Pontarelli   | Executive Vice President &<br>Chief Administration<br>Officer of the CNA<br>insurance companies          | 60  | 2009  | Executive Vice President & Chief Administration Officer of the CNA insurance companies.   |
| Timothy J. Szerlong | President, Worldwide Field<br>Operations of the CNA<br>insurance companies                               | 57  | 2010  | President, W orldwide Field Oper ations of t he CNA insurance companies since Septem ber 2009. From June 1974 to August 2009, held various positions at The Chubb Corporation including Senior Vice President and Eastern U.S. Field Operations Officer.                        |
| Peter W. Wilson     | President and Chief<br>Operating Officer, CNA<br>Specialty of the CNA<br>insurance companies             | 50  | 2009  | President and Chief Operating Officer, CNA Specialty of the CNA insurance companies since April 2009. From March 2002 to Apr il 20 09, E xecutive Vice Pr esident, Global Specialty Lines of the CNA insurance companies.   |

Officers are elected and hold office until their successors are elected and qualified, and are subject to removal by the Board of Directors.

Additional information required in Item 10, Part III has been omitted as the Registrant in tends to file a definitive proxy statement pursuant to Regulation 14A with the Securities and Exchange Commission not later than 120 days after the close of its fiscal year.

### **ITEM 11. EXECUTIVE COMPENSATION**

Information required in Item 11, Part III has been o mitted as the Registrant intends to file a definitive proxy statement pursuant to Regulation 14A with the Securities and Exchange Commission not later than 120 days after the close of its fiscal year.

### ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

### **Equity Compensation Plan**

The table below provides the securities authorized for issuance under equity compensation plans.

#### **Executive Compensation Information**

December 31, 2009

|   | Number of securities to  be issued upon exercise of outstanding options, warrants and rights rights (a)  Weighted average exercise price of outstanding options, warrants and rights (b) |            | of outstanding<br>, warrants and | Number of securities<br>remaining available for<br>future issuance under<br>equity compensation plans<br>(excluding securities<br>reflected in column (a)) |
|---|--|------------|----------------------------------|--|
| Plan Category   |  | ' <u>-</u> | _                                |  |
| Equity compensation plans approved by security holders Equity compensation plans not approved by security holders | 2,244,657  | \$         | 25.61                            | 841,594  |
| Total   | 2,244,657  | \$         | 25.61                            | 841,594  |

Additional information required in Item 12, Part III has been omitted as the Registrant in tends to file a definitive proxy statement pursuant to Regulation 14A with the Securities and Exchange Commission not later than 120 days after the close of its fiscal year.

### ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

Information required in Item 13, Part III has been omitted as the Registrant intends to file a definitive proxy statement pursuant to Regulation 14A with the Securities and Exchange Commission not later than 120 days after the close of its fiscal year.

### ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES

Information required in Item 14, Part III has been omitted as the Registrant intends to file a definitive proxy statement pursuant to Regulation 14A with the Securities and Exchange Commission not later than 120 days after the close of its fiscal year.

### PART IV

### ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

| (a)        | 1   | FINANCIAL STATEMENTS:   | Page<br>Number             |
|------------|-----|---|----------------------------|
| (a)        | 2   | Statements of Operations – Years Ended December 31, 2009, 2008, and 2007  | 63<br>64<br>65<br>67<br>68 |
| <i>(u)</i> | 2   | Schedule I Summary of Investments Schedule II Condensed Financial Information of Registrant (Parent Company) Schedule III Supplementary Insurance Information Schedule IV Reinsurance Schedule V Valuation and Qualifying Accounts Schedule VI Supplemental Information Concerning Property and Casualty Insurance Operations   | 153<br>158<br>159<br>159   |
| (a)        | 3   | EXHIBITS:   |                            |
|            |     | Description of Exhibit  | Exhibit<br><u>Number</u>   |
|            | (3) | Articles of incorporation and by-laws: Certificate of Incorporation of CNA Financial Corporation, as amended May 6, 1987 (Exhibit 3.1 to Form S-8 filed October 9, 1998 incorporated herein by reference)   | 3.1                        |
|            |     | Certificate of Amendment of Certificate of Incorporation, dated May 14, 1998 (Exhibit 3.1a to 2006 Form 10-K incorporated herein by reference)  | 3.1.1                      |
|            |     | Certificate of Amendment of Certificate of Incorporation, dated May 10, 1999 (Exhibit 3.1 to 1999 Form 10-K incorporated herein by reference)   | 3.1.2                      |
|            |     | By-Laws of CNA Financial Corporation, as amended October 24, 2007 (Exhibit 3ii.1 to Form 8-K filed October 29, 2007 incorporated herein by reference)   | 3.2                        |
|            | (4) | Instruments defining the rights of security holders, including indentures:*  Certificate of Designation, as filed with the Secretary of State of the State of Delaware on November 7, 2008, relating to the 2008 Senior Preferred Stock, no par value, of CNA Financial Corporation (Exhibit 3.1 to Form 8-K filed November 12, 2008 incorporated herein by reference)  Registration Rights Agreement, dated August 8, 2006, between CNA Financial Corporation and Loews Corporation (Exhibit 10.1 to August 8, 2006 Form 8-K | 4.1                        |
|            |     | incorporated herein by reference)   | 4. 2                       |

### (10) Material contracts:

| Credit Agreement among CNA Financial Corporation, J.P. Morgan Securities Inc., Citibank N.A., Bank of America, N.A., JPMorgan Chase Bank N.A., Wachovia Bank, N.A. and other lenders named therein, dated August 1, 2007 (Exhibit 99.1 to August 1, 2007 Form 8-K incorporated herein by reference) | 10.1   |
|---|--------|
| Federal Income Tax Allocation Agreement, dated February 29, 1980 between CNA Financial Corporation and Loews Corporation (Exhibit 10.2 to 1987 Form 10-K incorporated herein by reference)  | 10.2   |
| Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation and the Participating Subsidiaries (Exhibit 10.3 to 2007 Form 10-K incorporated herein by reference)  | 10.3   |
| Amendment to Investment Facilities and Services Agreement, dated January 1, 2007, by and among Loews/CNA Holdings, Inc. and CNA Financial Corporation (Exhibit 10.3.1 to 2007 Form 10-K incorporated herein by reference)   | 10.3.1 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and American Casualty Company of Reading, Pennsylvania (Exhibit 10.3.2 to 2007 Form 10-K incorporated herein by reference)                | 10.3.2 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and Columbia Casualty Company (Exhibit 10.3.3 to 2007 Form 10-K incorporated herein by reference)   | 10.3.3 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and Continental Assurance Company (Exhibit 10.3.4 to 2007 Form 10-K incorporated herein by reference)                                     | 10.3.4 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and Continental Casualty Company (Exhibit 10.3.5 to 2007 Form 10-K incorporated herein by reference)                                      | 10.3.5 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and National Fire Insurance Company of Hartford (Exhibit 10.3.6 to 2007 Form 10-K incorporated herein by reference)                       | 10.3.6 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and The Continental Insurance Company (Exhibit 10.3.7 to 2007 Form 10-K incorporated herein by reference)                                 | 10.3.7 |
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and The Continental Insurance Company of New Jersey (Exhibit 10.3.8 to 2007 Form 10-K incorporated herein by reference)                   | 10.3.8 |

| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and Transportation Insurance Company (Exhibit 10.3.9 to 2007 Form 10-K incorporated herein by reference)  | 10.3.9  |
|---|---------|
| Acknowledgement to Investment Facilities and Services Agreement, dated January 1, 2006, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and Valley Forge Insurance Company (Exhibit 10.3.10 to 2007 Form 10-K incorporated herein by reference)   | 10.3.10 |
| Acknowledgment to Investment Facilities and Services Agreement, dated January 1, 2008, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and Continental Reinsurance Corporation International Limited (Exhibit 10.5 to March 31, 2008 Form 10-Q incorporated herein by reference)                      | 10.3.11 |
| Acknowledgment to Investment Facilities and Services Agreement, dated January 1, 2008, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and North Rock Insurance Company Limited (Exhibit 10.6 to March 31, 2008 Form 10-Q incorporated herein by reference)   | 10.3.12 |
| Acknowledgment to Investment Facilities and Services Agreement, dated January 1, 2008, by and among Loews/CNA Holdings, Inc., CNA Financial Corporation, and CNA National Warranty Corporation (Exhibit 10.7 to March 31, 2008 Form 10-Q incorporated herein by reference)  | 10.3.13 |
| Amended and Restated Surplus Note, dated as of December 11, 2008, from Continental Casualty Company to CNA Financial Corporation (Exhibit 10.4 to 2008 Form 10-K incorporated herein by reference)  | 10.4    |
| 2008 Senior Preferred Stock Redemption Agreement, dated November 10, 2009, by and between CNA Financial Corporation and Loews Corporation (Exhibit 10.2 to Form 8-K filed November 13, 2009 incorporated herein by reference)   | 10.5    |
| CNA Financial Corporation 2000 Incentive Compensation Plan, as amended and restated, effective as of February 9, 2005 (Exhibit A to Form DEF 14A, filed March 31, 2005, incorporated herein by reference (as indicated in Form 8-K, filed May 2, 2005, CNAF shareholders voted to approve this plan on April 27, 2005)) | 10.6    |
| CNA Financial Corporation 2000 Long Term Incentive Plan, dated August 4, 1999 (Exhibit 4.1 to Form S-8 filed August 4, 1999, incorporated herein by reference)  | 10.7    |
| CNA Supplemental Executive Retirement Plan, restated as of January 1, 2009 (Exhibit 10.7 to 2008 Form 10-K incorporated herein by reference)  | 10.8    |
| First Amendment to the CNA Supplemental Executive Retirement Plan, dated December 23, 2009.   | 10.8.1  |
| CNA Supplemental Executive Savings and Capital Accumulation Plan, restated as of January 1, 2009 (Exhibit 10.8 to 2008 Form 10-K incorporated herein by reference)  | 10.9    |

| 2009 Incentive Compensation Awards to Executive Officers (Exhibit 10.9 to 2008 Form 10-K incorporated herein by reference)  |            |
|---|------------|
| Award Letter and Award Terms to Thomas F. Motamed for Stock Appreciation Rights and Restricted Stock Units (Exhibit 10.10 to 2008 Form 10-K incorporated herein by reference)   | . 10.11    |
| 2008 Incentive Compensation Awards to Executive Officers (Exhibit 10.9 to 2007 Form 10-K incorporated herein by reference)  | . 10.12    |
| Form of Award Letter to Executive Officers for the Long-Term Incentive Cash Plan for the 2005-2007 Long-Term Incentive Cash Plan Cycle (Exhibit 10.1 to March 31, 2008 Form 10-Q incorporated herein by reference)  | . 10.12.1  |
| Form of Award Letter to Executive Officers, along with Form of Award Terms, for the Long-Term Incentive Cash Plan for the 2008-2010 Long-Term Incentive Cash Plan Cycle (Exhibit 10.2 to March 31, 2008 Form 10-Q incorporated herein by reference)                     | . 10.12. 2 |
| 2007 Incentive Compensation Awards to Executive Officers (Exhibit 10.23 to March 31, 2007 Form 10-Q incorporated herein by reference)   | . 10.13    |
| Form of Award Letter for Long-Term Incentive Cash Award to Executive Officers for the Performance Period Beginning January 1, 2006 and Ending December 31, 2008, Delivered on April 14, 2006 (Exhibit 99.1 to April 19, 2006 Form 8-K incorporated herein by reference) | . 10.13. 1 |
| Form of Award Terms for Long-Term Incentive Cash Award to Executive Officers for the Performance Period Beginning January 1, 2006 and Ending December 31, 2008, Delivered on April 14, 2006 (Exhibit 99.2 to April 19, 2006 Form 8-K incorporated herein by reference)  | . 10 .13.2 |
| Employment Agreement, dated May 22, 2008, by and between CNA Financial Corporation and Thomas F. Motamed (Exhibit 10.1 to June 30, 2008 Form 10-Q incorporated herein by reference).  | . 10.14    |
| First Amendment to Employment Agreement, dated October 24, 2008, by and between CNA Financial Corporation and Thomas F. Motamed (Exhibit 10.6 to September 30, 2008 Form 10-Q incorporated herein by reference).  | . 10.14.1  |
| Employment Agreement between Continental Casualty Company and D. Craig Mense, dated August 1, 2007 (Exhibit 10.1 to September 30, 2007 Form 10-Q incorporated herein by reference)  | . 10.15    |
| Amendment to Employment Agreement, dated July 1, 2008, by and between Continental Casualty Company and D. Craig Mense (Exhibit 10.4 to September 30, 2008 Form 10-Q incorporated herein by reference)   | . 10.15.1  |
| Employment Agreement, dated April 1, 2008, by and between Continental Casualty Company and Jonathan D. Kantor (Exhibit 10.2 to September 30, 2008 Form 10-Q incorporated herein by reference)   | . 10.16    |

| Letter Agreement, dated June 18, 2007, by and between Continental Casualty Company and Thomas Pontarelli   |        | 10.17   |
|--|--------|---------|
| Letter Agreement, dated August 8, 2008, by and between Continental Casualty Company and Thomas Pontarelli  |        | 10.17.1 |
| Letter Agreement, dated December 9, 2009, by and between Continental Casualty Company and Thomas Pontarelli  |        | 10.17.2 |
| Employment Agreement, dated August 24, 2006, by and between Continental Casualty Company and Peter W. Wilson   |        | 10.18   |
| Amendment to Employment Agreement, dated September 19, 2008, by and between Continental Casualty Company and Peter W. Wilson   |        | 10.18.1 |
| Subsidiaries of the Registrant.  | 21.    | 1       |
| Consent of Independent Registered Public Accounting Firm   |        | 23.1    |
| Certification of Chief Executive Officer   | 31     | .1      |
| Certification of Chief Financial Officer   | . 3    | 1.2     |
| Written Statement of the Chief Executive Officer of CNA Financial Corporation Pursuant to 18 U.S.C. Section 1350 (As adopted by Section 906 of the Sarbanes-Oxley Act of 2002) | 32.    | 1       |
| Written Statement of the Chief Financial Officer of CNA Financial Corporation Pursuant to 18 U.S.C. Section 1350 (As adopted by Section 906 of the Sarbanes-Oxley Act of 2002) | . 32.2 | 2       |

<sup>\*</sup>CNA Financial Corporation hereby agrees to furnish to the Commission upon request copies of instruments with respect to long term debt, pursuant to Item 601(b)(4) (iii) of Regulation S-K.

### (b) Exhibits:

None.

(c) Condensed Financial Information of Unconsolidated Subsidiaries:

None.

Except for Exhibits 10.8.1, 10.17, 10.17.1, 10.17.2, 10.18, 10.18.1, 21.1, 23.1, 31.1, 31.2, 32.1, and 32.2, the above exhibits are not in cluded in this Form 10 -K, but are on file with the Securities and Exchange Commission.

### SCHEDULE I. SUMMARY OF INVESTMENTS – OTHER THAN INVESTMENTS IN RELATED PARTIES

Incorporated herein by reference from Note B of the Consolidated Financial Statements included under Item 8.

### SCHEDULE II. CONDENSED FINANCIAL INFORMATION OF REGISTRANT (PARENT COMPANY)

### CNA Financial Corporation Statements of Operations

| Years ended December 31<br>(In millions)  | 2009             | 2008                | 2007        |
|---|------------------|---------------------|-------------|
| Revenues Net investment income Realized investment gains (losses) Other income                              | \$ 3<br>8<br>101 | \$ 16<br>(19)<br>15 | \$ 20 (6)   |
| Total revenues  | 112              | 12                  | 14          |
| Expenses Administrative and general Interest  | 2 116            | 9 123               | 3 131       |
| Total expenses  | 118              | 132                 | 134         |
| Loss from operations before income taxes and equity in net income (loss) of subsidiaries Income tax benefit | (6)              | (120)<br>42         | (120)<br>42 |
| Loss before equity in net income (loss) of subsidiaries<br>Equity in net income (loss) of subsidiaries      | (4)<br>423       | (78)<br>(221)       | (78)<br>929 |
| Net income (loss)   | \$ 419           | \$ (299)            | \$ 851      |

### **CNA Financial Corporation Balance Sheets**

| December 31 (In millions, except share data)  | 2009      | 2008     |
|---|-----------|----------|
| Assets  |           |          |
| Investment in subsidiaries  | \$ 11,433 | \$ 7,282 |
| Fixed maturity securities available-for-sale, at fair value (amortized cost of \$4 and \$5) | 4         | 5        |
| Equity securities available-for-sale, at fair value (cost of \$1 and \$1)                   | 1         | 1        |
| Other invested assets, including derivative financial instruments of \$0 and \$3            | -         | 3        |
| Short term investments  | 395       | 539      |
| Receivables for securities sold and collateral  | -         | 16       |
| Federal income taxes recoverable  | 24        | 6        |
| Amounts due from affiliates   | 10        | 6        |
| Surplus note due from affiliate   | 1,000     | 1,000    |
| Other assets  | 9         | 14       |
| Total assets  | \$ 12,876 | \$ 8,872 |
| Liabilities and equity  |           |          |
| Liabilities:  |           |          |
| Long term debt  | 2,183     | 1,937    |
| Other liabilities, including derivative financial instruments of \$0 and \$31               | 33        | 58       |
| Total liabilities   | 2,216     | 1,995    |
| Equity:   |           |          |
| Preferred stock (12,500,000 shares authorized)  |           |          |
| 2008 Senior Preferred (no par value; \$100,000 stated value; 10,000 and 12,500              |           |          |
| shares issued and outstanding held by Loews Corporation)                                    | 1,000     | 1,250    |
| Common stock (\$2.50 par value; 500,000,000 shares authorized; 273,040,243 shares           |           |          |
| issued; and 269,026,759 and 269,024,408 shares outstanding)                                 | 683       | 683      |
| Additional paid-in capital  | 2,177     | 2,174    |
| Retained earnings   | 7,264     | 6,845    |
| Accumulated other comprehensive loss  | (325)     | (3,924)  |
| Treasury stock (4,013,484 and 4,015,835 shares), at cost                                    | (109)     | (109)    |
| Notes receivable for the issuance of common stock   | (30)      | (42)     |
| Total equity  | 10,660    | 6,877    |
| Total liabilities and equity  | \$ 12,876 | \$ 8,872 |

### CNA Financial Corporation Statements of Cash Flows

| Years ended December 31 (In millions)   | 2009 |       | _  | 2008         |     | 2007     |  |
|---|------|-------|----|--------------|-----|----------|--|
| Cash Flows from Operating Activities: Net income (loss)   | \$   | 419   | \$ | (299)        | \$  | 851      |  |
| Adjustments to reconcile net income (loss) to net cash flows provided (used) by operating activities: |      |       |    |              |     |          |  |
| (Income) loss of subsidiaries   |      | (423) |    | 221<br>697   |     | (929)    |  |
| Dividends received from subsidiaries Realized investment (gains) losses                               |      | (8)   |    | 697<br>19    |     | 270<br>6 |  |
| Other, net  |      | (21)  |    | 81           |     | (54)     |  |
| Total adjustments   |      | (452) |    | 1,018        |     | (707)    |  |
| Net cash flows provided (used) by operating activities  |      | (33)  |    | 719          |     | 144      |  |
| Cash Flows from Investing Activities:   |      |       |    |              |     |          |  |
| Proceeds from fixed maturity securities   |      | 12    |    | 1            |     | 3        |  |
| Change in short term investments Capital contributions to subsidiaries                                |      | 145   |    | (666)        |     | (63)     |  |
| Return of capital from subsidiaries   |      | (3)   |    | (2)          |     | (1)<br>1 |  |
| Purchase of surplus note from affiliate   |      | _     |    | (1,000)      |     | -        |  |
| Other, net  |      | (12)  |    | (3)          |     | (18)     |  |
| Net cash flows provided (used) by investing activities  |      | 142   |    | (1,670)      | · — | (78)     |  |
| Cash Flows from Financing Activities:   |      |       |    |              |     |          |  |
| Dividends paid to Loews for 2008 Senior Preferred   |      | (122) |    | (19)         |     | (0.5)    |  |
| Dividends paid to common stockholders Proceeds from the issuance of long term debt                    |      | 350   |    | (122)<br>250 |     | (95)     |  |
| Principal payments on debt  |      | (100) |    | (350)        |     | -        |  |
| Payment to redeem 2008 Senior Preferred   |      | (250) |    | (330)        |     | _        |  |
| Proceeds from issuance of 2008 Senior Preferred   |      | -     |    | 1,250        |     | -        |  |
| Stock options exercised   |      | 1     |    | 1            |     | 18       |  |
| Purchase of treasury stock  |      | -     |    | (70)         |     | -        |  |
| Other, net  |      | 12    |    | 11           |     | 11       |  |
| Net cash flows provided (used) by financing activities  |      | (109) |    | 951          |     | (66)     |  |
| Net change in cash  |      | -     |    | -            |     | -        |  |
| Cash, beginning of year   |      | -     |    |              | -   |          |  |
| Cash, end of year   | \$   | -     | \$ | -            | \$  | -        |  |

# Company Information

### **HEADQUARTERS**

CNA Financial Corporation 333 South Wabash Avenue Chicago, IL 60604 312-822-5000 www.cna.com

### STOCKHOLDER INFORMATION

The common stock of CNA Financial Corporation (CNAF) is listed on the New York Stock Exchange (NYSE) and the Chicago Stock Exchange. Its trading symbol is CNA.

### SHARES OUTSTANDING

As of February 19, 2010, CNAF had 269,074,707 shares of common stock outstanding. Loews Corporation owned approximately 90% of the outstanding common stock of CNAF as of December 31, 2009. CNAF had 1,793 stockholders of record as of February 19, 2010.

### COMMON STOCK INFORMATION

The table below shows the high and low sales prices for CNAF's common stock based on the New York Stock Exchange Composite Transactions. In November 2008, CNAF issued and Loews Corporation purchased \$1.25 billion of CNAF non-voting cumulative senior preferred stock, designated the 2008 Senior Preferred Stock (2008 Senior Preferred). In November 2009, CNAF redeemed \$250 million of the 2008 Senior Preferred, leaving \$1.0 billion of the 2008 Senior Preferred outstanding as of December 31, 2009. No dividends may be declared on CNAF common stock or any future preferred stock while the 2008 Senior Preferred is outstanding.

|         |          | 2009     |          | 2008     |
|---------|----------|----------|----------|----------|
| QUARTER | High     | Low      | High     | Low      |
| First   | \$ 17.43 | \$ 6.41  | \$ 35.04 | \$ 23.01 |
| Second  | \$ 17.59 | \$ 8.83  | \$ 32.15 | \$ 24.34 |
| Third   | \$ 26.51 | \$ 13.63 | \$ 30.61 | \$ 21.88 |
| Fourth  | \$ 25.01 | \$ 20.48 | \$ 26.70 | \$ 8.50  |

### ANNUAL MEETING

The Annual Meeting of Stockholders will be held at 8:30 a.m. Central Time on April 28, 2010, in Room 208, 333 South Wabash Avenue, Chicago. Stockholders unable to attend are requested to exercise their right to vote by proxy. Proxy materials will be mailed to stockholders prior to the meeting.

### INDEPENDENT AUDITORS

Deloitte & Touche LLP 111 South Wacker Drive Chicago, IL 60606

### INVESTOR RELATIONS

Nancy M. Bufalino Senior Vice President, Finance 333 South Wabash Avenue, 22nd Floor Chicago, IL 60604

### TRANSFER AGENT AND REGISTRAR

Wells Fargo Bank, N.A.

### TELEPHONE

Inside the United States: 800-468-9716 Outside the United States: 651-450-4064 TDD/TTY for hearing impaired: 651-450-4144

(Shareowner representatives are available Monday – Friday, 7:00 a.m. to 7:00 p.m. Central Time. An interactive automated system is available around the clock every day.)

#### INTERNET

https://www.wellsfargo.com/com/shareowner\_services

### CERTIFICATE TRANSFERS BY FIRST CLASS, REGISTERED OR CERTIFIED MAIL

Wells Fargo Bank, N.A. P.O. Box 64874 St. Paul, MN 55164-0874

### CERTIFICATE TRANSFERS BY OVERNIGHT COURIER

Shareowner Services 161 North Concord Exchange South St. Paul, MN 55075

### **Notes to Condensed Financial Information**

#### A. Basis of Presentation

The condensed financial information of CNA Financial Corporation (CNAF or the Parent Company) should be read in conjunction with the Consolidated Financial Statements and Notes thereto included in Part II, Item 8 of this Form 10-K. CNAF's subsidiaries are accounted for using the equity method of accounting. Equity in net income (loss) of these affiliates is presented on the Condensed Statements of Operations as Equity in net income (loss) of subsidiaries. Loe ws Corporation (Loews) owned approximately 9 0% of the outstanding common stock of CNAF as of December 31, 2009.

#### B. Debt

Debt is composed of the following obligations.

#### Debt

| December 31 (In millions)  | <br>2009                               | <br>2008                     |
|--|--|------------------------------|
| Variable rate debt: Credit Facility – variable rate and term, due August 1, 2012   | \$<br>150                              | \$<br>250                    |
| Senior notes: 6.000%, face amount of \$400, due August 15, 2011 5.850%, face amount of \$549, due December 15, 2014 6.500%, face amount of \$350, due August 15, 2016 6.950%, face amount of \$150, due January 15, 2018 7.350%, face amount of \$350, due November 15, 2019 Debenture, 7.250%, face amount of \$243, due November 15, 2023 Urban Development Action Grant, 1.00%, due May 7, 2019 | 399<br>547<br>347<br>149<br>347<br>241 | 399<br>547<br>348<br>149<br> |
| Total  | \$<br>2,183                            | \$<br>1,937                  |

In November of 2009, CNAF issued \$350 million of 7.350% ten-year senior notes in a public offering.

On August 1, 2007, CNAF entered into a c redit agreement with a syndicate of banks and other lenders. The credit agreement established a \$250 million senior unsecured revolving credit facility which is intended to be used for general corporate purposes. Borrowings under the revolving credit facility bear interest at the London Interbank Offered R ate (L IBOR) plus C NAF's credit risk s pread of 0.54%, which was equal to 0.79% at December 31, 2009.

Under the credit agreement, CNAF is required to pay certain fees, including a facility fee and a utilization fee, both of which would a djust automatically in the event of a change in CNAF's financial ratings. The credit agreement includes covenants regarding maintenance of a minimum consolidated net worth and a specified ratio of consolidated indebtedness to consolidated total capitalization.

CNAF's remaining debt obligations contain customary covenants for investment grade insurers. C NAF is in compliance with all covenants as of December 31, 2009.

### C. Commitments, Contingencies and Guarantees

In the normal course of busi ness, CNAF guarantees the indebtedness of certain of its su bisdiaries to the debt maturity or pa yoff, whichever comes first. These g uarantees arise in the normal course of busi ness and are given to induce a lender to enter into an a greement with CNAF's subsidiaries. CNAF would be required to remit prompt and complete payment when due, should the primary obligor default. The maximum potential amount of future payments that CNAF could be required to pay under these guarantees are a pproximately \$21 million at December 31, 2009. The Parent Company does not believe that a payable is likely under these guarantees.

In the course of selling business entities and assets to third parties, CNAF has agreed to indemnify purchasers for losses arising out of breaches of representation and warranties with respect to the business entities or assets being sold, including, in certain cases, loss es arising from undisclos ed liabilities or certain named litigation. Such i ndemnification provisions generally survive for periods ranging from nine months following the applicable closing date to the expiration of the relevant statutes of limitation. As of December 31, 2009, the aggregate amount of quantifiable indemnification agreements in effect for sales of business entities and assets was \$259 million.

In addition, CNAF has agreed to provide indemnification to third party purchasers for certain losses associated with sold business entities or assets that are not limited by a contractual monetary amount. As of December 31, 2009, CNAF had outstanding unlimited indemnifications in connection with the sales of certain of its business entities or assets that in cluded tax liab ilities arising prior to a purch aser's ownership of an entity or asset, defects in title at the time of sale, employee claims arising prior to closing and in some cases losses arising from certain litig ation and und isclosed liab ilities. These indemnification agreements survive until the applicable statutes of limitation expire, or until the agreed upon contract terms expire.

As of December 31, 2009 a nd 2008, CNAF has recorded liabilities of approxim ately \$9 m illion related to indemnification agreements and management believes that it is not likely that any future indemnity claims will be significantly greater than the amounts recorded.

In the normal course of business, CNAF has provided guarantees to holders of structured settlement annuities (SSA) provided by certain of its subsidiaries, which expire through 2120. CNAF would be required to remit SSA payments due to claim ants if the primary obligor failed to perform on these contracts. The maximum potential amount of future payments that CNAF could be required to pay under these guarantees are approximately \$1.8 billion at December 31, 2009. The Company does not believe that a payment is likely under these guarantees.

### SCHEDULE III. SUPPLEMENTARY INSURANCE INFORMATION

Incorporated herein by reference from Note N of the Consolidated Financial Statements included under Item 8.

### SCHEDULE IV. REINSURANCE

Incorporated herein by reference from Note H of the Consolidated Financial Statements included under Item 8.

### SCHEDULE V. VALUATION AND QUALIFYING ACCOUNTS

|   | Beg | ance at<br>inning<br>Period | Co | arged to<br>osts and<br>xpenses | •  | arged to<br>Other<br>counts (a) | De | eductions | <br>llance at<br>of Period |
|---|-----|-----------------------------|----|---------------------------------|----|---------------------------------|----|-----------|----------------------------|
| (In millions)   |     |                             | ,  |                                 |    |                                 |    |           | <br>                       |
| Year ended December 31, 2009 Deducted from assets: Allowance for doubtful accounts: Insurance and reinsurance receivables | \$  | 587                         | \$ | 4                               | \$ | (1)                             | \$ | (37)      | \$<br>553                  |
| Valuation allowance: Deferred income taxes  | \$  | -                           | \$ | -                               | \$ | -                               | \$ | -         | \$<br>-                    |
| Year ended December 31, 2008 Deducted from assets: Allowance for doubtful accounts: Insurance and reinsurance receivables | \$  | 773                         | \$ | (37)                            | \$ | (4)                             | \$ | (145)     | \$<br>587                  |
| Valuation allowance: Deferred income taxes  | \$  | -                           | \$ | -                               | \$ | -                               | \$ | -         | \$<br>                     |
| Year ended December 31, 2007<br>Deducted from assets:<br>Allowance for doubtful accounts:                                 |     |                             |    |                                 |    |                                 |    |           |                            |
| Insurance and reinsurance receivables   | \$  | 837                         | \$ | 12                              | \$ | 2                               | \$ | (78)      | \$<br>773                  |
| Valuation allowance: Deferred income taxes  | \$  | -                           | \$ | -                               | \$ | -                               | \$ | -         | \$<br>                     |

<sup>(</sup>a) Amount includes effects of foreign currency translation.

### SCHEDULE VI. SUPPLEMENTAL INFORMATION CONCERNING PROPERTY AND CASUALTY INSURANCE OPERATIONS

|  | Consolidated 1 | Property and Casual | ty Operations |
|--|----------------|---------------------|---------------|
| As of and for the years ended December 31 (In millions)  | 2009           | 2008                | 2007          |
| Deferred acquisition costs   | \$ 1,108       | \$ 1,125            |               |
| Reserves for unpaid claim and claim adjustment expenses  | 26,712         | 27,475              |               |
| Discount deducted from claim and claim adjustment expense reserves above (based on interest rates ranging from 3.0% to 7.5%) | 1,595          | 1,620               |               |
| Unearned premiums  | 3,274          | 3,406               |               |
| Net written premiums   | 6,713          | 7,090               | 7,382         |
| Net earned premiums  | 6,720          | 7,149               | 7,481         |
| Net investment income  | 2,110          | 1,547               | 2,180         |
| Incurred claim and claim adjustment expenses related to current year   | 4,788          | 5,189               | 4,937         |
| Incurred claim and claim adjustment expenses related to prior years  | (241)          | (7)                 | 220           |
| Amortization of deferred acquisition costs   | 1,417          | 1,467               | 1,520         |
| Paid claim and claim adjustment expenses   | 4,841          | 5,327               | 5,282         |

### **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Ex change Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

|        |                   | CNA | Financial Corporation                      |
|--------|-------------------|-----|--|
| Dated: | February 23, 2010 | Ву  | /s/ Thomas F. Motamed                      |
|        |                   |     | Thomas F. Motamed                          |
|        |                   |     | <b>Chief Executive Officer</b>             |
|        |                   |     | (Principal Executive Officer)              |
|        |                   | Ву  | /s/ D. Craig Mense                         |
|        |                   |     | D. Craig Mense                             |
|        |                   |     | <b>Executive Vice President and</b>        |
|        |                   |     | Chief Financial Officer                    |
|        |                   |     | (Principal Financial & Accounting Officer) |

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the date indicated.

| Dated: | February 23, 2010 | Ву | /s/ Thomas F. Motamed (Thomas F. Motamed, Chief Executive Officer and Chairman of the Board of Directors) |
|--------|-------------------|----|---|
| Dated: | February 23, 2010 | Ву | /s/ Paul J. Liska (Paul J. Liska, Director)   |
| Dated: | February 23, 2010 | Ву | /s/ Jose O. Montemayor (Jose O. Montemayor, Director)   |
| Dated: | February 23, 2010 | Ву | /s/ Don M. Randel (Don M. Randel, Director)   |
| Dated: | February 23, 2010 | Ву | /s/ Joseph Rosenberg (Joseph Rosenberg, Director)   |
| Dated: | February 23, 2010 | Ву | /s/ Andrew H. Tisch (Andrew H. Tisch, Director)   |
| Dated: | February 23, 2010 | Ву | /s/ James S. Tisch (James S. Tisch, Director)   |
| Dated: | February 23, 2010 | Ву | /s/ Marvin Zonis (Marvin Zonis, Director)   |

### CNA FINANCIAL CORPORATION

# Subsidiaries of the Registrant December 31, 2009

| Name of Subsidiary  | Organized Under Laws of |
|---|-------------------------|
| American Casualty Company of Reading,<br>Pennsylvania     | Pennsylvania            |
| CNA Aseguradora de Riesgo de Trabajo SA                   | Argentina               |
| CNA Insurance Company Limited                             | United Kingdom          |
| CNA Surety Corporation (CNA Surety)                       | Delaware                |
| Columbia Casualty Company                                 | Illinois                |
| Continental Assurance Company (CAC)                       | Illinois                |
| Continental Casualty Company (CCC)                        | Illinois                |
| Continental Reinsurance Corporation<br>International, Ltd | Bermuda                 |
| CNA Europe Holdings Limited                               | United Kingdom          |
| First Fire and Casualty Insurance of Hawaii, Inc.         | Hawaii                  |
| First Indemnity Insurance of Hawaii, Inc.                 | Hawaii                  |
| First Insurance Company of Hawaii, Ltd.                   | Hawaii                  |
| First Security Insurance of Hawaii, Inc.                  | Hawaii                  |
| National Fire Insurance Company of Hartford               | Illinois                |
| North Rock Insurance Company Limited                      | Bermuda                 |
| Surety Bonding Company of America                         | South Dakota            |
| The Continental Corporation (Continental)                 | New York                |
| The Continental Insurance Company (CIC)                   | Pennsylvania            |
| The Continental Insurance Company of New Jersey           | New Jersey              |
| Transportation Insurance Company                          | Illinois                |

| Name of Subsidiary             | Organized Under Laws of |
|--------------------------------|-------------------------|
| Universal Surety of America    | Texas                   |
| Valley Forge Insurance Company | Pennsylvania            |
| Western Surety Company         | South Dakota            |

The n ames of certain subsidiaries which, if considered as a single subsidiary, would not constitute a "significant subsidiary" as defined in Regulation S-X, have been omitted.

### CONSENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

We consent to the incorporation by reference in Registration Statement No. 333-140870 on Form S-3 and Registration State ments No. 333-129538 and 333-84447 on Form S-8 of our report dated February 23, 2010, relating to the consolidated financial statements and financial statement schedules of CNA Financial Corporation and s ubsidiaries (the "Company"), and the effectiveness of the Company's internal control over financial reporting, appearing in this Annual Report on Form 10-K of the Company for the year ended December 31, 2009 (which report expresses an unqualified opinion and includes an explanatory para graph concerning a change in accounting for the rec ognition and pres entation of other-t han-temporary impairments in 2009).

/s/ DELOITTE & TOUCHE LLP

Chicago, Illinois February 23, 2010

### SARBANES-OXLEY ACT SECTION 302

#### CERTIFICATION OF CHIEF EXECUTIVE OFFICER

- I, Thomas F. Motamed, certify that:
- 1. I have reviewed this annual report on Form 10-K of CNA Financial Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results o f operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The regi strant's of her certifying of ficers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed suc h di sclosure c ontrols a nd procedures, o r cause d suc h disclosure c ontrols and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such i nternal control over financial reporting, or caused such i nternal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial state ments for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officers and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent function):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

| Dated: February 23, 2010 | By | /s/ Thomas F. Motamed   |  |
|--------------------------|----|-------------------------|--|
|                          |    | Thomas F. Motamed       |  |
|                          |    | Chief Executive Officer |  |

### CERTIFICATION OF CHIEF FINANCIAL OFFICER

- I, D. Craig Mense, certify that:
- 1. I have reviewed this annual report on Form 10-K of CNA Financial Corporation;
- Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material resp ects the financial condition, results o f operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other cert ifying officers and I a re responsible f or e stablishing a nd m aintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or cause d such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such i nternal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial state ments for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officers and I have disclosed, based on our most recent evaluation of internal control o ver financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent function):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

| Dated: February 23, 2010 | Ву | /s/ D. Craig Mense      |  |
|--------------------------|----|-------------------------|--|
|                          |    | D. Craig Mense          |  |
|                          |    | Chief Financial Officer |  |

# Written Statement of the Chief Executive Officer of CNA Financial Corporation Pursuant to 18 U.S.C. § 1350 (As adopted by Section 906 of the Sarbanes-Oxley Act of 2002)

The undersigned, the Chief Executive Officer of CNA Financial Corporation (the "Company"), hereby certifies that, to his knowledge:

- the Company's Annual Report on Form 10-K for the year ended December 31, 2009 filed on the date hereof with the Securities and Exchange Commission (the "Report") fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- the in formation con tained in the Rep ort fairly p resents, in all material respects, the financial condition and results of operations of the Company.

Dated: February 23, 2010

/s/ Thomas F. Motamed Thomas F. Motamed Chief Executive Officer

The foregoing certification is being furnished solely pursuant to 18 U.S.C. § 1350 and is not being filed as part of the Report or as a separate disclosure document.

### Written Statement of the Chief Financial Officer of CNA Financial Corporation Pursuant to 18 U.S.C. § 1350 (As adopted by Section 906 of the Sarbanes-Oxley Act of 2002)

The undersigned, the C hief Financial Officer of C NA Financial C orporation (the "C ompany"), hereby certifies that, to his knowledge:

- the Company's Annual Report on Form 10-K for the year ended December 31, 2009 filed on the date hereof with the Securities and Exchange Commission (the "Report") fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- the in formation con tained in the Rep ort fairly p resents, in all material respects, the financial condition and results of operations of the Company.

Dated: February 23, 2010

/s/ D. Craig Mense
D. Craig Mense
Chief Financial Officer

The foregoing certification is being furnished solely pursuant to 18 U.S.C. § 1350 and is not being filed as part of the Report or as a separate disclosure document.

# Company Information

### **HEADQUARTERS**

CNA Financial Corporation 333 South Wabash Avenue Chicago, IL 60604 312-822-5000 www.cna.com

### STOCKHOLDER INFORMATION

The common stock of CNA Financial Corporation (CNAF) is listed on the New York Stock Exchange (NYSE) and the Chicago Stock Exchange. Its trading symbol is CNA.

### SHARES OUTSTANDING

As of February 19, 2010, CNAF had 269,074,707 shares of common stock outstanding. Loews Corporation owned approximately 90% of the outstanding common stock of CNAF as of December 31, 2009. CNAF had 1,793 stockholders of record as of February 19, 2010.

### COMMON STOCK INFORMATION

The table below shows the high and low sales prices for CNAF's common stock based on the New York Stock Exchange Composite Transactions. In November 2008, CNAF issued and Loews Corporation purchased \$1.25 billion of CNAF non-voting cumulative senior preferred stock, designated the 2008 Senior Preferred Stock (2008 Senior Preferred). In November 2009, CNAF redeemed \$250 million of the 2008 Senior Preferred, leaving \$1.0 billion of the 2008 Senior Preferred outstanding as of December 31, 2009. No dividends may be declared on CNAF common stock or any future preferred stock while the 2008 Senior Preferred is outstanding.

|         |          | 2009     |          | 2008     |
|---------|----------|----------|----------|----------|
| QUARTER | High     | Low      | High     | Low      |
| First   | \$ 17.43 | \$ 6.41  | \$ 35.04 | \$ 23.01 |
| Second  | \$ 17.59 | \$ 8.83  | \$ 32.15 | \$ 24.34 |
| Third   | \$ 26.51 | \$ 13.63 | \$ 30.61 | \$ 21.88 |
| Fourth  | \$ 25.01 | \$ 20.48 | \$ 26.70 | \$ 8.50  |

### ANNUAL MEETING

The Annual Meeting of Stockholders will be held at 8:30 a.m. Central Time on April 28, 2010, in Room 208, 333 South Wabash Avenue, Chicago. Stockholders unable to attend are requested to exercise their right to vote by proxy. Proxy materials will be mailed to stockholders prior to the meeting.

### INDEPENDENT AUDITORS

Deloitte & Touche LLP 111 South Wacker Drive Chicago, IL 60606

### INVESTOR RELATIONS

Nancy M. Bufalino Senior Vice President, Finance 333 South Wabash Avenue, 22nd Floor Chicago, IL 60604

### TRANSFER AGENT AND REGISTRAR

Wells Fargo Bank, N.A.

### TELEPHONE

Inside the United States: 800-468-9716 Outside the United States: 651-450-4064 TDD/TTY for hearing impaired: 651-450-4144

(Shareowner representatives are available Monday – Friday, 7:00 a.m. to 7:00 p.m. Central Time. An interactive automated system is available around the clock every day.)

#### INTERNET

https://www.wellsfargo.com/com/shareowner\_services

### CERTIFICATE TRANSFERS BY FIRST CLASS, REGISTERED OR CERTIFIED MAIL

Wells Fargo Bank, N.A. P.O. Box 64874 St. Paul, MN 55164-0874

### CERTIFICATE TRANSFERS BY OVERNIGHT COURIER

Shareowner Services 161 North Concord Exchange South St. Paul, MN 55075

### **CNA Financial Corporation**

333 South Wabash Avenue Chicago, Illinois 60604

